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June 23, 2011

Chair Hudgins and Members of the Board:

It is my pleasure to present you with the Riders' Advisory Council's report for June 2011

**Station Naming Policy:**

Metro staff discussed proposed revisions to Metro's station naming policy at the Council's June meeting, including affirming an adherence to existing policy regarding station name principles and the length of station names, as well as clearly defining the station-renaming process. Several Council members had concerns that there was not sufficient time provided for outreach to the communities around the stations. Given the strong link between Metro and the communities it serves, and the unique role that transit plays in shaping communities, members felt that there needed to be robust outreach with neighborhoods prior to changing any station names.

In addition, the Council expressed its concerns about the problem of repetition in the proposed names for stations on the Dulles Corridor extension as outlined in the attached letter.

**7000-Series Railcar Mock-Up:**

Members of the Riders' Council, along with colleagues from the Accessibility Advisory Council took part in a discussion of design for the Metro's new 7000-series railcars and a walk-through of a "soft" mock-up at the New Carrollton railyard on June 7<sup>th</sup>. Members had many comments about the layout, the materials proposed for car interiors and the ability of the new cars to support more robust customer information features. It is our hope that the feedback provided to staff, in addition to feedback obtained through focus groups and other means was helpful and we appreciate the opportunity to weigh in.

**Comments on Board Bylaws and Procedures:**

Lastly, the Council provided you with comments on the draft Board Bylaws and Procedures earlier in the month. We greatly appreciated the incorporation of many of the Council's comments into the most recent versions of the bylaws and procedures. We believe that including language more clearly outlining the RAC's roles and responsibilities will allow for the Council to better fulfill its duties of advising the Board and recommending solutions to both the Board and Metro staff.

Thank you, as always, for your time and attention. I would be happy to answer any questions that you may have.

Sincerely,

A handwritten signature in black ink that reads 'Frank DeBernardo'.

Frank DeBernardo, Chairman