# Washington Metropolitan Area Transit Authority Public Access to Records Policy ("PARP") Quarterly Report July 1, 2019 – September 30, 2019

WMATA's Office of General Counsel submits the following information to the General Manager and Chief Executive Officer in accordance with PARP § 11.1:

#### I. Basic Information Regarding the PARP and the Quarterly Reports

The PARP was enacted in accordance with WMATA's interstate compact and carries the force of law. See D.C. Code Ann § 9-1107.01(12).

The text of the PARP is available in its entirety on WMATA's web site at <a href="https://www.wmata.com/about/records/public-records.cfm">https://www.wmata.com/about/records/public-records.cfm</a> under the section marked "Legal Affairs."

All quarterly PARP reports dated from October 1, 2005 to the present are available on WMATA's web site at <a href="https://www.wmata.com/about/records/">https://www.wmata.com/about/records/</a> from the link marked "Quarterly Reports."

#### II. How To Submit a PARP Request

A. **By mail at:** Washington Metropolitan Area Transit Authority

Office of General Counsel 600 Fifth Street NW Washington, DC 20001

RE: PARP Request

B. By email at: PARP@wmata.com

C. By facsimile (fax) at: (202) 962-2550

For complete information regarding filing requirements, please <u>see</u> PARP § 7.0, which is available on WMATA's web site as described above.

#### III. Key Definitions

- **1. Appeal** A written statement requesting reconsideration of the disposition of a PARP request or other decision.
- **2. Backlogged Request** A PARP request that has exceeded the prescribed time for a response (for routine requests 20 business days; for complex requests 30 business days).
- **3. Closed Request** A PARP request for which WMATA has taken final action.
- **4. Complex Request** A PARP request that generates voluminous records (totaling more than 200 pages) or requires coordination with multiple stakeholders within or outside WMATA.

- **5. Exemption** A category of records that is not subject to release under the PARP.
- 6. Expedited Request A PARP request that is taken out of order for priority processing because of circumstances in which the lack of expedited treatment could reasonably be expected to pose an imminent threat to the life or physical safety of an individual, or because of an urgent need to inform the public about an actual or alleged WMATA activity in accordance with PARP § 7.10.2b(ii).
- 7. **Full Denial** A response to a PARP request which does not result in the release of any requested records.
- **8. Full Grant** A response to a PARP request resulting in the release of all requested records without redaction.
- **9. Mean Processing Time** The average time of the set of relevant processing times.
- **10. Median Processing Time** The middle value of the set of relevant processing times.
- **Media Request** A PARP request submitted on behalf of an entity whose primary activity involves publishing or otherwise disseminating information to the general public, to the extent records are requested for a news story.
- **12. PARP Request** A written statement requesting WMATA records under the PARP.
- **13. Partial Grant** A response to a PARP request which excludes information determined to fall under one or more prescribed exemptions.
- **14. Perfected Request** A PARP request that reasonably describes the records sought and complies with all relevant sections of the PARP.
- **15. Processing Time** The duration that a PARP request was pending.
- **16. Quarter** Quarter 1: January 1 to March 31; Quarter 2: April 1 to June 30; Quarter 3: July 1 to September 30; and Quarter 4: October 1 to December 31.
- 17. Routine Request— A PARP request that requires less than two hours of staff time to process.
- **18. Working Days** Excluding weekends and federal holidays.

## IV. Quarterly Overview:

## a. Total Requests

| Requests Pending at Start of 3Q 2019                                   | 104 |
|--|-----|
| Requests Received in 3Q 2019   | 120 |
| Requests Closed in 3Q 2019   | 107 |
| Requests Pending at End of 3Q 2019                                     | 117 |
| Mean Processing Time of Requests Closed in 3Q 2019 (in Working Days)   | 56  |
| Median Processing Time of Requests Closed in 3Q 2019 (in Working Days) | 31  |

## b. Requests for Expedited Processing

| Requests for Expedited Processing Received in 3Q 2019                         | 7   |
|---|-----|
| Requests for Expedited Processing Granted in 3Q 2019                          | 0   |
| Requests for Expedited Processing Denied in 3Q 2019                           | 6   |
| Requests for Expedited Processing Mooted in 3Q 2019                           | 1   |
| Expedited Requests Pending at Start of 3Q 2019                                | 0   |
| Expedited Requests Pending at End of 3Q 2019                                  | 0   |
| Expedited Requests Closed in 3Q 2019  | 0   |
| Mean Processing Time of Expedited Requests Closed in 3Q 2019 (Working Days)   | n/a |
| Median Processing Time of Expedited Requests Closed in 3Q 2019 (Working Days) | n/a |

# c. Routine and Complex Requests

| Routine Requests Closed in 3Q 2019  | 73 |
|---|----|
| Complex Requests Closed in 3Q 2019  | 34 |
| Mean Processing Time of Routine Requests Closed in 3Q 2019 (Working Days)   | 37 |
| Median Processing Time of Routine Requests Closed in 3Q 2019 (Working Days) | 19 |
| Mean Processing Time of Complex Requests Closed in 3Q 2019 (Working Days)   | 97 |
| Median Processing Time of Complex Requests Closed in 3Q 2019 (Working Days) | 60 |

## d. Media Requests

| Media Requests Received in 3Q 2019  | 24 |
|---|----|
| Media Requests Closed in 3Q 2019  | 20 |
| Mean Processing Time of Media Requests Closed in 3Q 2019 (Working Days)   | 99 |
| Median Processing Time of Media Requests Closed in 3Q 2019 (Working Days) | 43 |

# e. Backlogged Requests

| Backlogged PARP Requests at Start of 3Q 2019 | 72 |
|--|----|
| Backlogged PARP Requests at End of 3Q 2019   | 86 |
| Backlogged PARP Requests Closed in 3Q 2019   | 62 |

| Mean Processing Time of Backlogged Requests Closed in 3Q 2019 (Working Days)   | 87 |
|--|----|
| Median Processing Time of Backlogged Requests Closed in 3Q 2019 (Working Days) | 58 |

## f. Consultations with External Agencies

| Consultations Pending at Start of 3Q 2019                                | 0   |
|--|-----|
| Consultations Received in 3Q 2019  | 1   |
| Consultations Closed in 3Q 2019  | 0   |
| Consultations Pending at End of 3Q 2019                                  | 1   |
| Mean Processing Time of Consultations Closed in 3Q 2019 (Working Days)   | n/a |
| Median Processing Time of Consultations Closed in 3Q 2019 (Working Days) | n/a |

# V. Status of Ten Oldest PARP Requests:

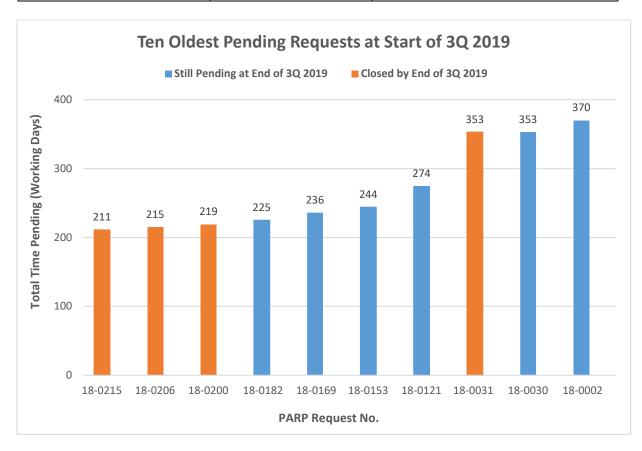
# a. Ten Oldest PARP Requests Pending at Start of 3Q 2019

| PARP No. | Date of Receipt | Total Time Pending at Start of 3Q |
|----------|-----------------|-----------------------------------|
| 18-0215  | 8/27/2018       | 211 working days                  |
| 18-0206  | 8/21/2018       | 215 working days                  |
| 18-0200  | 8/15/2018       | 219 working days                  |
| 18-0182  | 8/7/2018        | 225 working days                  |
| 18-0169  | 7/23/2018       | 236 working days                  |
| 18-0153  | 7/11/2018       | 244 working days                  |
| 18-0121  | 5/29/2018       | 274 working days                  |
| 18-0031  | 2/5/2018        | 353 working days                  |
| 18-0030  | 2/5/2018        | 353 working days                  |
| 18-0002  | 1/10/2018       | 370 working days                  |

# b. Ten Oldest PARP Requests Pending at End of 3Q 2019

| PARP No. | Date of Receipt | Total Time Pending at End of 3Q |
|----------|-----------------|---------------------------------|
| 18-0286  | 11/19/2018      | 218 working days                |
| 18-0249  | 10/9/2018       | 246 working days                |
| 18-0239  | 9/27/2018       | 253 working days                |

| 18-0231 | 9/18/2018 | 260 working days |
|---------|-----------|------------------|
| 18-0182 | 8/7/2018  | 289 working days |
| 18-0169 | 7/23/2018 | 300 working days |
| 18-0153 | 7/11/2018 | 308 working days |
| 18-0121 | 5/29/2018 | 338 working days |
| 18-0030 | 2/5/2018  | 417 working days |
| 18-0002 | 1/10/2018 | 434 working days |



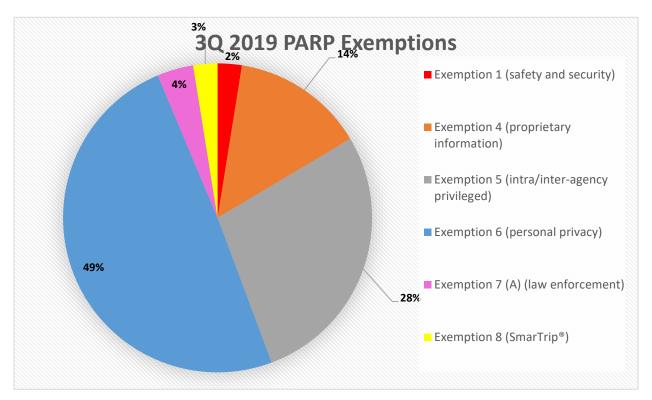
#### VI. Staffing Levels: 1

| Full-Time Personnel | 2 |
|---------------------|---|
| Part-Time Personnel | 3 |
| Total               | 5 |

<sup>&</sup>lt;sup>1</sup> Does not include records custodians and subject matter experts from other departments, or personnel who occasionally assist with records retrieval and review for specific requests.

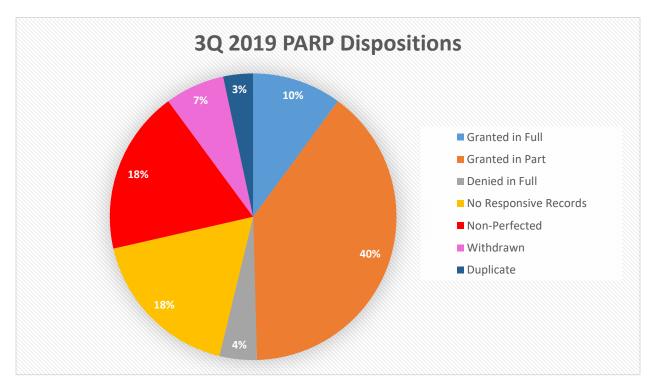
# VII. PARP Exemptions Applied During 3Q 2019:

| Exemption 1 (safety and security)                    | 2  |
|--|----|
| Exemption 2 (internal personnel rules and practices) | 0  |
| Exemption 3 (exempt by statute)                      | 0  |
| Exemption 4 (proprietary information)                | 11 |
| Exemption 5 (intra/inter-agency privileged)          | 22 |
| Exemption 6 (personal privacy)                       | 39 |
| Exemption 7 (A) (law enforcement)                    | 3  |
| Exemption 7 (B) (law enforcement)                    | 0  |
| Exemption 7 (C) (law enforcement)                    | 0  |
| Exemption 7 (D) (law enforcement)                    | 0  |
| Exemption 7 (E) (law enforcement)                    | 0  |
| Exemption 7 (F) (law enforcement)                    | 0  |
| Exemption 8 (SmarTrip®)                              | 2  |
| Exemption 9 (customer financial information)         | 0  |
| Total  | 79 |



# VIII. PARP Request Dispositions for 3Q 2019:2

| Granted in Full (No Exemptions)           | 12  |
|---|-----|
| Granted in Part (With Exemptions)         | 47  |
| Denied in Full (With Exemptions)          | 5   |
| No Responsive Records                     | 21  |
| Non-Perfected                             | 22  |
| Burdensome (Requester Declined to Narrow) | 0   |
| Withdrawn                                 | 8   |
| Duplicate                                 | 4   |
| Total                                     | 119 |



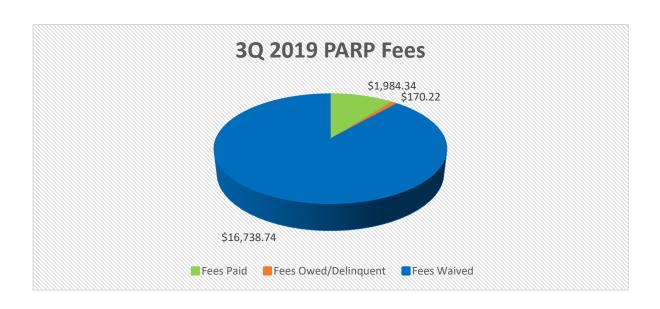
# IX. Quarterly Fees:3

#### a. All PARP Requests Completed in 3Q 2019

| Total Fees           | \$18,893.30 |
|----------------------|-------------|
| Fees Paid            | \$1,984.34  |
| Fees Owed/Delinquent | \$170.22    |
| Fees Waived          | \$16,738.74 |

<sup>&</sup>lt;sup>2</sup> A request may have multiple applicable dispositions.

<sup>&</sup>lt;sup>3</sup> Fees are charged for search, review, and duplication of records that are requested for commercial use. See PARP § 8.1.



# X. Administrative Appeals:

| Pending at Start of 3Q 2019 | 6 |
|-----------------------------|---|
| Received in 3Q 2019         | 3 |
| Completed in 3Q 2019        | 6 |
| Pending at End of 3Q 2019   | 3 |

# XI. Comparisons Between Previous Three Quarterly Reports and Current Quarterly Report:

|                          | 4Q 2018 | 1Q 2019 | 2Q 2019 | 3Q 2019 |
|--------------------------|---------|---------|---------|---------|
| Requests Received        | 74      | 107     | 109     | 120     |
| Requests Closed          | 78      | 91      | 107     | 107     |
| Appeals Received         | 0       | 4       | 4       | 3       |
| Appeals Closed           | 2       | 1       | 5       | 6       |
| Backlog Start of Quarter | 73      | 64      | 79      | 72      |
| Backlog End of Quarter   | 64      | 79      | 72      | 86      |