#### Washington Metropolitan Area Transit Authority Public Access to Records Policy ("PARP") Quarterly Report July 1, 2017 – September 30, 2017

WMATA's Office of General Counsel submits the following information to the General Manager/Chief Executive Officer in accordance with PARP § 11.1:

#### I. Basic Information Regarding the PARP and the Quarterly Reports

The PARP was enacted in accordance with WMATA's interstate compact and, as such, carries the force of law. See D.C. Code Ann § 9-1107.01(12).

The text of the PARP is available in its entirety on WMATA's web site at https://www.wmata.com/about/records/ under the section marked, "Legal Affairs."

All quarterly PARP reports dated from October 1, 2005, to the present are available on WMATA's web site at https://www.wmata.com/about/records/, under the section marked "Public Access to Records Quarterly Reports."

#### II. How To Submit a PARP Request

A. By mail at:	Washington Metropolitan Area Transit Authority Office of General Counsel 600 Fifth Street NW Washington, DC 20001
	RE: PARP Request

- B. By email at: PARP@wmata.com
- C. By facsimile (fax) at: (202) 962-2550

For complete information regarding filing requirements, please see PARP § 7.0, which is available on WMATA's web site at https://www.wmata.com/about/records/.

- III. Key Definitions
  - 1. Third Quarter (3Q) 2017 the period from July 1, 2017, to September 30, 2017, inclusive.
  - 2. **PARP Request** a written statement requesting WMATA records under the PARP.
  - 3. **Processed Request** a PARP request for which WMATA has taken final action.
  - 4. **Processing Time** the duration that a PARP request has remained pending.
  - 5. Backlog Request a pending PARP request that has exceeded the prescribed time for a response.
  - 6. Expedited Request a PARP request that is taken out of order for priority processing because of circumstances in which the lack of expedited treatment could be reasonably expected to pose an imminent threat to the life or physical safety of an individual, or because of an urgent need to inform the public about an actual or alleged WMATA activity in accordance with PARP § 7.10.2 b (ii).
  - 7. Media Request a PARP request submitted on behalf of an entity whose primary activity involves publishing or otherwise disseminating information to the general public to the extent records are requested for a news story.
  - 8. Routine Request a PARP request that requires less than two hours of staff time to process.
  - 9. **Complex Request** a PARP request that generates voluminous records (totaling more than 200 pages), or requires coordination with multiple stakeholders within or outside WMATA.
  - 10. Working Days excluding weekends and federal holidays.
  - 11. Component an internal WMATA department or office involved in processing PARP requests.
  - 12. External Stakeholder an entity outside WMATA (generally a requester or third-party contractor) involved in processing PARP requests.
  - 13. Critical Interim Action a condition that must be met by an external stakeholder before processing of a PARP request can commence or continue.
  - 14. **Exemption** a category of records that is not subject to release under the PARP.
  - 15. **Full Grant** a completely favorable response to a PARP request, culminating in the release of all requested records without redaction.
  - 16. **Partial Grant** a less than completely favorable response to a PARP request, which excludes information determined to be fall under one or more prescribed exemptions.
  - 17. **Denial** an unfavorable response to a PARP request, which does not culminate in the release of any requested records.
  - 18. **PARP Appeal** a written expression of disagreement with the disposition of a PARP request or a fee waiver decision, accompanied by a petition for administrative or judicial review.

## IV. Quarterly Overview:

# a. Total Requests

No. of PARP Requests Pending at Start of 3Q 2017	98
No. of PARP Requests Pending at End of 3Q 2017	102
No. of PARP Requests Received during 3Q 2017	72
No. of PARP Requests Processed during 3Q 2017	68
Avg. Processing Time of PARP Requests Closed in 3Q 2017 (in Working Days)	57

# b. Requests for Expedited Processing

No. of Requests for Expedited Processing Received during 3Q 2017	6
No. of Requests for Expedited Processing Granted in 3Q 2017	0
No. of Requests for Expedited Processing Denied in 3Q 2017	6
No. of Expedited Requests Pending at Start of 3Q 2017	0
No. of Expedited Requests Pending at End of 3Q 2017	0
No. of Expedited Requests Processed during 3Q 2017	0
Avg. Processing Time of Expedited Requests during 3Q 2017 (in Working Days)	N/A

## c. Routine and Complex Requests

No. of Routine PARP Requests Processed during 3Q 2017	25
No. of Complex PARP Requests Processed during 3Q 2017	43
Avg. Processing Time of Routine PARPs during 3Q 2017 (in Working Days)	53
Avg. Processing Time of Complex PARPs during 3Q 2017 (in Working Days)	66

# d. Media Requests

No. of Media PARP Requests Received during 3Q 2017	7
No. of Media PARP Requests Processed during 3Q 2017	9
Avg. Processing time of Media PARPs during 3Q 2017 (in Working Days)	50

# e. Backlogged Requests

No. of Backlogged PARP Requests at start of 3Q 2017	56
No. of Backlogged PARP Requests at close of 3Q 2017	83
Avg. Processing Time of Backlog PARPs during 3Q 2017 (in Working Days)	60

# V. Status of Oldest PARP Requests:

No.	Date of Receipt	Total Time Pending as of 6/30/2017
10.	10/26/2016	171 Working Days
9.	10/20/2016	175 Working Days
8.	10/12/2016	181 Working Days
7.	9/9/2016	203 Working Days
6.	8/18/2016	218 Working Days
5.	8/2/2016	230 Working Days
4.	6/30/2016	252 Working Days
3.	6/20/2016	260 Working Days
2.	1/5/2016	376 Working Days
1.	7/27/2015	486 Working Days

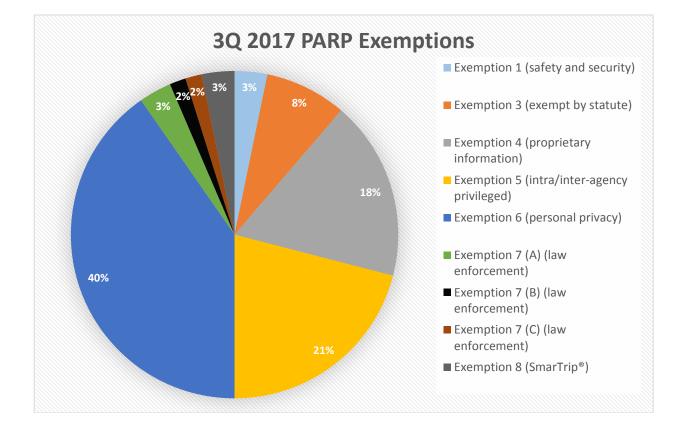
# a. Ten Oldest Pending Requests at start of 3Q 2017

## b. Ten Oldest Pending Requests at end of 3Q 2017

No.	Date of Receipt	Total Time Pending as of 9/30/2017
10.	1/11/2017	183 Working Day
9.	11/7/2016	226 Working Days
8.	10/20/2016	238 Working Days
7.	10/12/2016	244 Working Days
6.	9/9/2016	266 Working Days
5.	8/18/2016	281 Working Days
4.	6/30/2016	315 Working Days
3.	6/20/2016	323 Working Days
2.	1/5/2016	439 Working Days
1.	7/27/2015	549 Working Days

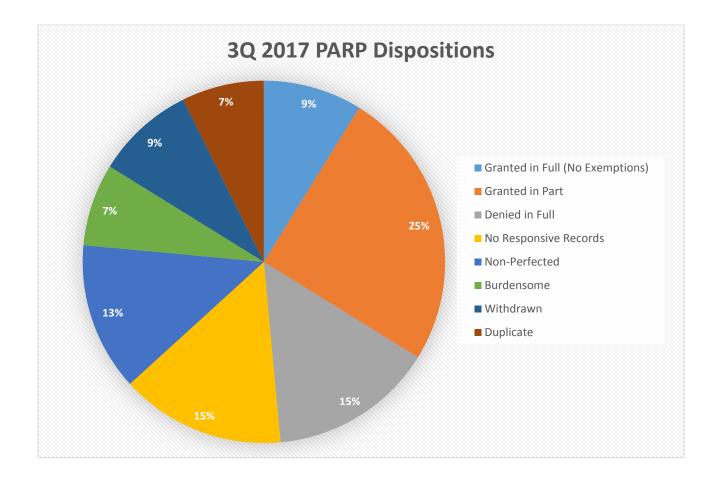
#### VI. Breakdown of PARP Exemptions during 3Q 2017:

Exemption 1 (safety and security)	2
Exemption 2 (internal personnel rules and practices)	0
Exemption 3 (exempt by statute)	5
Exemption 4 (proprietary information)	11
Exemption 5 (intra/inter-agency privileged)	13
Exemption 6 (personal privacy)	25
Exemption 7 (A) (law enforcement)	2
Exemption 7 (B) (law enforcement)	1
Exemption 7 (C) (law enforcement)	1
Exemption 7 (D) (law enforcement)	0
Exemption 7 (E) (law enforcement)	0
Exemption 7 (F) (law enforcement)	0
Exemption 8 (SmarTrip®)	2
Exemption 9 (customer financial information)	0
Total	62



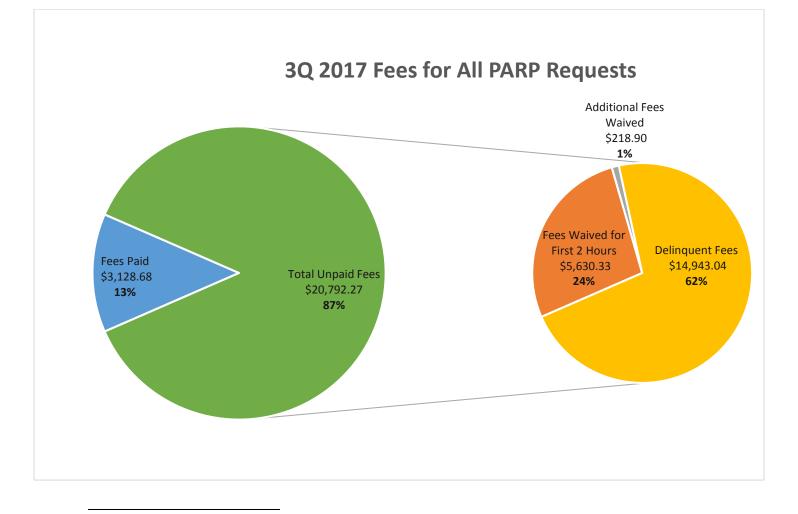
# VII. PARP Request Dispositions for 3Q 2017:

Granted in Full (No Exemptions)	6
Granted in Part (With Exemptions)	17
Denied in Full (With Exemptions)	10
No Responsive Records	10
Non-Perfected	9
Burdensome (Requester Declined to Narrow)	5
Withdrawn	6
Duplicate/Aggregated	5
Total	68



## VIII. Quarterly Fees:1

Fees Paid	\$3,128.68
Delinquent Fees <sup>2</sup>	\$14,943.04
Fees Waived for First Two Hours of Processing <sup>3</sup>	\$5,630.33
Additional Fees Waived <sup>4</sup>	\$218.90
Total Unpaid Fees (Delinquent & Waived)	\$20,792.27
Total Paid and Unpaid Fees	\$23,920.95



<sup>&</sup>lt;sup>1</sup> Fees are charged for search, review, and duplication of records that are requested for commercial use. <u>See PARP § 8.1</u>.

<sup>&</sup>lt;sup>2</sup> Refers to fees that have been charged to the requester but remain unpaid; note that the vast majority of these fees (\$14,116.32) were accrued in previous quarters by requesters of records pertaining to WMATA's now-defunct New Electronic Payments Program (NEPP) contract.

<sup>&</sup>lt;sup>3</sup> Fees for the initial two hours of processing are waived pursuant to PARP § 8.5.

<sup>&</sup>lt;sup>4</sup> Refers to additional costs not charged to the requester beyond the initial two hours of processing.

#### IX. Appeals:

#### Administrative<sup>5</sup>

Pending at beginning of 3Q 2017	2
Submitted during 3Q 2017	7
Completed during 3Q 2017	7
Pending at end of 3Q 2017	2

#### Judicial<sup>6</sup>

Pending at beginning of 3Q 2017	1
Submitted during 3Q 2017	0
Completed during 3Q 2017	0
Pending at end of 3Q 2017	1

#### X. Staffing Levels:

Full-time Personnel	3
Part-time Personnel	17
Total	4

<sup>&</sup>lt;sup>5</sup> The partial grant or denial of a PARP request is subject to administrative appeal. <u>See PARP § 9.1</u>.

<sup>&</sup>lt;sup>6</sup> Similarly, the partial grant or denial of an administrative appeal is subject to judicial review. See PARP §§ 9.1, 9.3.

<sup>&</sup>lt;sup>7</sup> Does not include records custodians and subject matter experts from other departments, or personnel in COUN, who occasionally assist with records retrieval and review for specific requests.