Washington Metropolitan Area Transit Authority Public Access to Records Policy ("PARP") Quarterly Report April 1, 2019 – June 30, 2019

WMATA's Office of General Counsel submits the following information to the General Manager and Chief Executive Officer in accordance with PARP § 11.1:

I. Basic Information Regarding the PARP and the Quarterly Reports

The PARP was enacted in accordance with WMATA's interstate compact and carries the force of law. <u>See</u> D.C. Code Ann § 9-1107.01(12).

The text of the PARP is available in its entirety on WMATA's web site at <u>https://www.wmata.com/about/records/public-records.cfm</u> under the section labelled "Legal Affairs."

All quarterly PARP reports dated from October 1, 2005 to the present are available on WMATA's web site at <u>https://www.wmata.com/about/records/</u> under the section labeled "Public Access to Records Quarterly Reports."

II. How To Submit a PARP Request

A. By mail at:	Washington Metropolitan Area Transit Authority Office of General Counsel 600 Fifth Street NW Washington, DC 20001
	RE: PARP Request
B. By email at:	PARP@wmata.com
C. By facsimile (fax) at:	(202) 962-2550

For complete information regarding filing requirements, please <u>see</u> PARP § 7.0, which is available on WMATA's web site as described above.

III. Key Definitions

- 1. **Appeal** A written statement requesting reconsideration of the disposition of a PARP request or other decision.
- 2. Backlogged Request A PARP request that has exceeded the prescribed time for a response (for routine requests 20 business days; for complex requests 30 business days).
- **3. Closed Request** A PARP request for which WMATA has taken final action.

- **4. Complex Request** A PARP request that generates voluminous records (totaling more than 200 pages) or requires coordination with multiple stakeholders within or outside WMATA.
- 5. **Exemption** A category of records that is not subject to release under the PARP.
- 6. Expedited Request A PARP request that is taken out of order for priority processing because of circumstances in which the lack of expedited treatment could reasonably be expected to pose an imminent threat to the life or physical safety of an individual, or because of an urgent need to inform the public about an actual or alleged WMATA activity in accordance with PARP § 7.10.2b(ii).
- 7. **Full Denial** A response to a PARP request which does not result in the release of any requested records.
- **8. Full Grant** A response to a PARP request resulting in the release of all requested records without redaction.
- 9. Mean Processing Time The mean of the set of relevant processing times.
- **10.** Median Processing Time The middle value of the set of relevant processing times.
- **11. Media Request** A PARP request submitted on behalf of an entity whose primary activity involves publishing or otherwise disseminating information to the general public, to the extent records are requested for a news story.
- **12. PARP Request** A written statement requesting WMATA records under the PARP.
- **13. Partial Grant** A response to a PARP request which excludes information determined to fall under one or more prescribed exemptions.
- **14. Perfected Request** A PARP request that reasonably describes the records sought and complies with all relevant sections of the PARP.
- **15. Processing Time** The duration that a PARP request was pending.
- **16. Quarter** Quarter 1: January 1 to March 31; Quarter 2: April 1 to June 30; Quarter 3: July 1 to September 30; and Quarter 4: October 1 to December 31.
- 17. Routine Request– A PARP request that requires less than two hours of staff time to process.
- **18.** Working Days Excluding weekends and federal holidays.

IV. Quarterly Overview:

a. Total Requests

Requests Pending at Start of 2Q 2019	102
Requests Received in 2Q 2019	109
Requests Closed in 2Q 2019	107
Requests Pending at End of 2Q 2019	104
Mean Processing Time of Requests Closed in 2Q 2019 (in Working Days)	64
Median Processing Time of Requests Closed in 2Q 2019 (in Working Days)	43

b. Requests for Expedited Processing

Requests for Expedited Processing Received in 2Q 2019	9
Requests for Expedited Processing Granted in 2Q 2019	0
Requests for Expedited Processing Denied in 2Q 2019	8
Requests for Expedited Processing Mooted in 2Q 2019	1
Expedited Requests Pending at Start of 2Q 2019	0
Expedited Requests Pending at End of 2Q 2019	0
Expedited Requests Closed in 2Q 2019	0
Mean Processing Time of Expedited Requests Closed in 2Q 2019 (Working Days)	n/a
Median Processing Time of Expedited Requests Closed in 2Q 2019 (Working Days)	n/a

c. Routine and Complex Requests

Routine Requests Closed in 2Q 2019	79
Complex Requests Closed in 2Q 2019	28
Mean Processing Time of Routine Requests Closed in 2Q 2019 (Working Days)	51
Median Processing Time of Routine Requests Closed in 2Q 2019 (Working Days)	31
Mean Processing Time of Complex Requests Closed in 2Q 2019 (Working Days)	98
Median Processing Time of Complex Requests Closed in 2Q 2019 (Working Days)	86

d. Media Requests

Media Requests Received in 2Q 2019	21
Media Requests Closed in 2Q 2019	10
Mean Processing Time of Media Requests Closed in 2Q 2019 (Working Days)	80
Median Processing Time of Media Requests Closed in 2Q 2019 (Working Days)	62

e. Backlogged Requests

Backlogged PARP Requests at Start of 2Q 2019	79
Backlogged PARP Requests at End of 2Q 2019	72
Backlogged PARP Requests Closed in 2Q 2019	69

Mean Processing Time of Backlogged Requests Closed in 2Q 2019 (Working Days)	93
Median Processing Time of Backlogged Requests Closed in 2Q 2019 (Working Days)	78

f. Consultations with External Agencies

Consultations Pending at Start of 2Q 2019	0
Consultations Received in 2Q 2019	1
Consultations Closed in 2Q 2019	1
Consultations Pending at End of 2Q 2019	0
Mean Processing Time of Consultations Closed in 2Q 2019 (Working Days)	10
Median Processing Time of Consultations Closed in 2Q 2019 (Working Days)	10

V. Status of Ten Oldest PARP Requests:

a. Ten Oldest PARP Requests Pending at Start of 2Q 2019

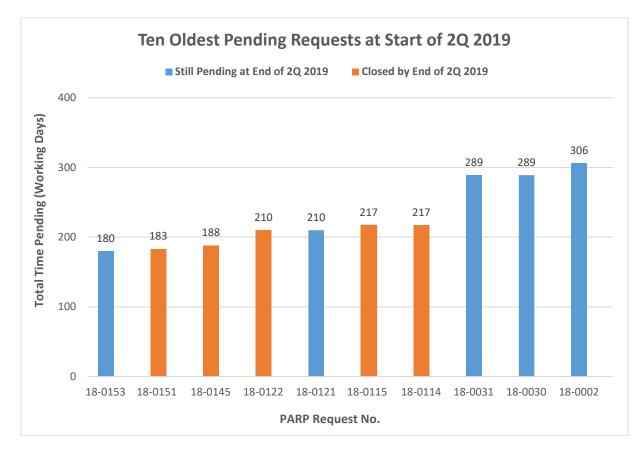
PARP No.	Date of Receipt	Total Time Pending at Start of 2Q
18-0153	7/11/2018	180 working days
18-0151	7/6/2018	183 working days
18-0145	6/28/2018	188 working days
18-0122	5/29/2018	210 working days
18-0121	5/29/2018	210 working days
18-0115	5/17/2018	217 working days
18-0114	5/17/2018	217 working days
18-0031	2/5/2018	289 working days
18-0030	2/5/2018	289 working days
18-0002	1/10/2018	306 working days

b. Ten Oldest PARP Requests Pending at End of 2Q 2019:

PARP No.	Date of Receipt	Total Time Pending at End of 2Q
18-0215	8/27/2018	211 working days
18-0206	8/21/2018	215 working days
18-0200	8/15/2018	219 working days

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18-0182	8/7/2018	225 working days
18-0169	7/23/2018	236 working days
18-0153	7/11/2018	244 working days
18-0121	5/29/2018	274 working days
18-0031	2/5/2018	353 working days
18-0030	2/5/2018	353 working days
18-0002	1/10/2018	370 working days



VI. Staffing Levels:

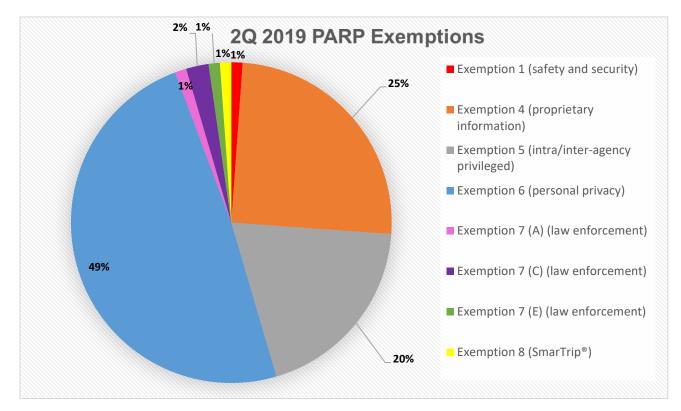
Full-Time Personnel	2
Part-Time Personnel	21
Total	4

¹ Does not include records custodians and subject matter experts from other departments, or personnel who occasionally assist with records retrieval and review for specific requests.

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VII. PARP Exemptions Applied During 2Q 2019:

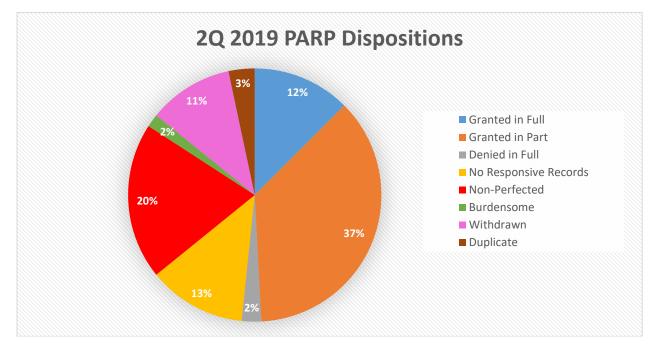
Exemption 1 (safety and security)	1
Exemption 2 (internal personnel rules and practices)	0
Exemption 3 (exempt by statute)	0
Exemption 4 (proprietary information)	22
Exemption 5 (intra/inter-agency privileged)	17
Exemption 6 (personal privacy)	43
Exemption 7 (A) (law enforcement)	1
Exemption 7 (B) (law enforcement)	0
Exemption 7 (C) (law enforcement)	2
Exemption 7 (D) (law enforcement)	0
Exemption 7 (E) (law enforcement)	1
Exemption 7 (F) (law enforcement)	0
Exemption 8 (SmarTrip®)	1
Exemption 9 (customer financial information)	0
Total	88



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VIII. PARP Request Dispositions for 2Q 2019:²

Granted in Full (No Exemptions)	15
Granted in Part (With Exemptions)	44
Denied in Full (With Exemptions)	3
No Responsive Records	15
Non-Perfected	24
Burdensome (Requester Declined to Narrow)	2
Withdrawn	13
Duplicate	4
Total	120



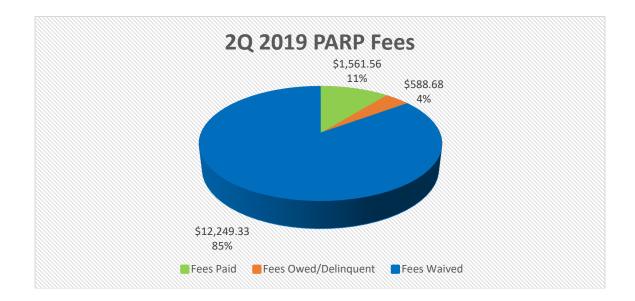
IX. Quarterly Fees:³

a. All PARP Requests Completed in 2Q 2019

Total Fees	\$14,399.57
Fees Paid	\$1,561.56
Fees Owed/Delinquent	\$588.68
Fees Waived	\$12,249.33

² A request may have multiple applicable dispositions.

³ Fees are charged for search, review, and duplication of records that are requested for commercial use. See PARP § 8.1.



X. Administrative Appeals:

Pending at Start of 2Q 2019	7
Received in 2Q 2019	4
Completed in 2Q 2019	5
Pending at End of 2Q 2019	6

XI. Comparisons Between Previous Three Quarterly Reports and Current Quarterly Report:

	3Q 2018	4Q 2018	1Q 2019	2Q 2019
Requests Received	94	74	107	109
Requests Closed	76	78	91	107
Appeals Received	4	0	4	4
Appeals Closed	2	2	1	5
Backlog Start of Quarter	50	73	64	79
Backlog End of Quarter	73	64	79	72