

Subsequent Agenda Customer Service, Operations and Security Committee

October 13, 2016

I. Action Item

A. Inauguration Preparations Hours of Service (L. Bowersox/R. Pavlik)

II. Information Items

- A. Youth Activities and Impacts (R. Pavlik)
- B. SafeTrack: Midway Progress Report (A. Off/L. Mason)
- C. Inauguration: Security Enhancements (R. Pavlik)

November 3, 2016

I. Action Item

A. Approval of Public Hearing Staff Report on Bus Service State of Good Operations Service Changes (J. Hamre)

II. Information Item

- A. Vital Signs Quarterly Report (A. Burnside)
- B. Semi-Annual Security Report (R. Pavlik)

December 1, 2016

I. Information Items

- A. Rail Fleet Plan/7000 Series Update (J. Leader)
- B. Customer Service Training (T. Moore-McGee/M. Peters)

January 12, 2017

I. Information Items

- A. MetroAccess Service Initiative Update (C. Kent)
- B. MetroBus Fleet Transition (P. Wallace)

February 9, 2017

I. Information Item

A. Vital Signs Annual Report (A. Burnside)

April 13, 2017

I. Information Item

A. SafeTrack Accomplishments (A. Off/L. Mason)