



600 Fifth Street NW  
Washington, DC 20001  
(202) 962-2891

July 21, 2016

**To Chairman Evans & WMATA Board Members:** Here is the RAC report for July.

### **Monthly RAC meeting**

Our monthly meeting on July 6<sup>th</sup> was all about Safety. We were introduced to Pat Lavin, the new Chief Safety Officer, which provided an opportunity to hear his perspective and ask questions. We were happy to have Carol Carmody in attendance, the first Board member to accept Chairman Evans' invitation to attend a RAC meeting. We also had an opportunity to review a NTSB recap of the January 2015 smoke incident.

### **Committee Activity on our 2016 Work Plan**

Work continues on many of the initiatives from our 2016 work plan. Highlights:

- Our Budget Committee had Mark Schofield from Finance and Shyam Kannan from Planning in attendance, to give us background information and a timeline for the fiscal 2018 budget cycle. We will be gathering and evaluating various ideas through the end of August so we can make our initial recommendations to the Board in September.
- Our new Safety Committee Chair provided the RAC's feedback to WMATA's Office of Emergency Management on the June exercise at the Greensboro Station.

## **Looking Forward**

A few RAC members have completed the Metro Volunteer Person (MVP) training and are ready to help customers at the key transfer rail stations. We're excited for the chance to help riders directly and all the insight that will come from that.

We're also excited to hear about WMATA's new collaboration with WUSA9, as well as with Greater Greater Washington on the idea site. The RAC would welcome any opportunity to contribute to those partnerships.

Sincerely,

*Barbara Hermanson*

Barbara M. Hermanson  
Chair, Riders' Advisory Council

cc: RAC Members