



**Subsequent Agenda
Customer Service, Operations and Security Committee**

September 8, 2016

I. Information Items

- A. Vital Signs Quarterly Report (A. Burnside)
- B. Fare Collection: Revised Direction and Work Plan (J. Requa)
- C. MetroAccess: New Service Initiative (C. Kent)

October 13, 2016

I. Action Item

- A. Inauguration Preparations Hours of Service (Pavlik and Bowersox)

II. Information Items

- A. Youth Activities and Impacts (Pavlik)
- B. Safe Track: Midway Progress Report (A. Off/L. Mason)

November 3, 2016

I. Action Item

- A. Approval of Bus Public Hearing on Service Changes (J. Hamre)

II. Information Item

- A. Vital Signs Quarterly Report (A. Burnside)
- B. Semi-Annual Security Report (Pavlik)

December 1, 2016

I. Information Items

- A. Rail Fleet Plan/7000 Series Update (J. Leader)
- B. Customer Service Training (T. Moore-McGee/M. Peters)

January 12, 2017

I. Information Items

- A. MetroAccess Service Initiative Update (C. Kent)
- B. MetroBus Fleet Transition (P. Wallace)

February 9, 2017

I. Information Item

- A. Vital Signs Annual Report (A. Burnside)

April 13, 2017

I. Information Item

- A. Safe Track Accomplishments (A. Off/L. Mason)