

Minutes
Customer Service and Operations Committee
February 11, 2016

Committee Chair Hudgins called the meeting to order at 10:12 AM. Present were:

Committee Members

Mrs. Catherine Hudgins, Chair
Ms. Kathryn Porter, Vice Chair
Mr. Leif Dormsjo
Mr. Tom Bulger
Ms. Harriet Tregoning
Mr. Anthony Costa
Mr. Malcolm Augustine

Other Members

Mr. Jack Evans
Mr. Michael Goldman
Ms. Keturah Harley
Mr. Jim Corcoran
Mr. Paul Smedberg
Mr. Christian Dorsey
Mr. Anthony Giancola
Mr. Corbett Price
Mr. Mortimer Downey

Approval of Agenda

The agenda was approved as presented.

Approval of Minutes

The January 14, 2016 minutes were approved as presented.

Action Item

A. Approval Artwork Design Concept Proposals For Dulles Phase II Public Art Projects

Staff requested the Customer Service and Operations Committee:

- Approve the artwork proposals funded by MWAA for five of the six Phase II Dulles Corridor Stations.
- Authorize the General Manager to enter into contracts – valued at \$250,000 each with the artists of the approved proposals to further develop, fabricate and install the artwork in each of the five stations.

The motion was moved by Mr. Costa and seconded by Mr. Bulger. The motion passed unanimously.

Information Item

A. Update on Red Signal Violation

Staff briefed the Customer Service and Operations Committee on the February 3, 2016 red signal overrun at Smithsonian Station.

Meeting was adjourned at 11:13 AM.