## **Sample Email Newsletter Copy:**

Whether you're going back to the office or to school, let Metro take you where you need to go this Fall. If you haven't ridden with us in a while, here are some tips to help you prepare for your return:

- Plan your trip with confidence.
  - Starting September 5<sup>th</sup>, we're adding more trains and busses and offering discounts to make your return easier.
- Mask up to protect those around you.
  - o Federal law requires facial coverings be worn by all riders and employees.
- Download the SmarTrip® app.
  - o Check your balance, reload your card, and so much more, right from your phone.
- Replace your old SmarTrip card if it's from 2012 or before.
  - New, more reliable faregates are coming, but your old SmarTrip card won't work. Let us replace it for free.
- Sign up for MetroAlerts.
  - Customize your alerts to be informed of any important information related to your favorite routes or stations.

Visit WMATA.com for the latest news and information.

## **Sample Social Media Post Copy:**

Whether you're going back to the office or to school, let Metro take you where you need to go this Fall. If you haven't ridden in a while, be sure to check out <a href="www.WMATA.com">www.WMATA.com</a> for the latest news and information to help you prepare for your return. #wmata #DoingOurPart