8. If you don't own a SmarTrip® card, what is the main reason?
- Afraid to buy a SmarTrip® card and lose it when it still has money on it
- No place nearby to add more money to a SmarTrip® card
- Easier to pay in cash than to use a SmarTrip® card
- Want to maintain my privacy / don't want my travel to be tracked
- Don't ride Metrorobus often enough to need a SmarTrip® card
- Other, please explain in a few words: ________________________________
- Not applicable

9. There are multiple ways to add money to a SmarTrip® card. Which methods are you aware of? Please check all that apply.
- Fare machine at a Metrorail station
- At certain retail outlets (e.g., CVS, Giant, etc.)
- Commuter store or Metro sales office
- Fare box on a Metrorobus
- Online payment at wmata.com
- None of the above

10. If you could no longer add more money to your SmarTrip® card on a limited-stop bus route, what would be your most preferred way to reload your card?
- Fare machine at a Metrorail station
- At certain retail outlets (e.g., CVS, Giant, etc.)
- Commuter store or Metro sales office
- Fare box on a Metrorobus
- Online payment at wmata.com
- None of the above
- Not applicable

11. If you could no longer pay cash to board a limited-stop bus route, what are you most likely to do?
- Pay with a SmarTrip® card to continue riding this route
- Use a different bus route that accepts cash
- Stop riding Metrorobus
- Other, please explain in a few words: ________________________________
- Not applicable

12. Do you have an online banking account or credit card?
- Yes
- No

13. How often do you buy things online (e.g., at Amazon.com, eBay.com, etc.)?
- Often
- Sometimes
- Never

14. Do you own a smartphone?
- Yes
- No

15. Do you consider yourself Hispanic / Latino?
- Yes
- No
- Prefer not to answer

16. Which of the following best describes your race? Please check all that apply.
- American Indian/Alaska Native
- Native Hawaiian/Pacific Islander
- Asian
- White/Caucasian
- Black/African-American
- Other: ________________________________
- Prefer not to answer

17. What is your home zip code?

18. Which of the following ranges contains your annual household income (before taxes)?
- Less than $30,000
- $30,000 or more
- Prefer not to answer

Please share with us any thoughts and comments you might have regarding the removal of cash as a payment option aboard Metrorobus:

--End--
1. **How often do you ride Metrobus?**
   - Often
   - Sometimes
   - Rarely
   - Never

2. **Which limited-stop Metrobus route did you take most recently?**
   - 16Y Columbia Pike-Farragut Square Limited
   - 37 Wisconsin Avenue Limited
   - 39 Pennsylvania Avenue Limited
   - 59 14th Street Limited
   - 79 Georgia Avenue Limited
   - Metroway
   - REX Richmond Highway Express
   - A9 Martin Luther King Jr. Avenue Limited
   - G9 Rhode Island Avenue Limited
   - J4 College Park-Bethesda Limited
   - K9 New Hampshire Ave.-Maryland Limited
   - S9 16th Street Limited
   - X9 Benning Road-H St Limited
   - None of the above

3. **On average, how many days per week do you ride the limited-stop bus route you selected above?**
   - 6-7 days
   - 4-5 days
   - 2-3 days
   - 1 day per week
   - Less than 1 day per week
   - Not applicable

4. **In general, how satisfied are you with how quickly this limited-stop bus route takes you to your destination?**
   - Very satisfied
   - Somewhat satisfied
   - Neither satisfied nor dissatisfied
   - Somewhat dissatisfied
   - Very dissatisfied
   - Not applicable

5. **Which of the following options for speeding up bus service are you in favor of on limited-stop bus routes?**
   - Eliminate the option to reload a SmarTrip® card on the bus, but allow customers to pay cash to board the bus.
   - Eliminate both the option to reload a SmarTrip® card on the bus and the option to pay cash to board the bus.

6. **How often do you:**
   - Pay your bus fare using cash only (instead of tapping a SmarTrip® card)?
   - Add more money to your SmarTrip® card aboard the bus?

7. **When you pay your bus fare using cash, instead of a SmarTrip® card, what are usually the reasons you pay in cash? Please check all that apply.**
   - Don’t own a SmarTrip® card.
   - Can’t find my SmarTrip® card.
   - Don’t have my SmarTrip® card with me.
   - My SmarTrip® card doesn’t work.
   - Don’t want to use the money on my SmarTrip® card when I can pay in cash.
   - No place nearby to add more money to my SmarTrip® card.
   - Easier to pay in cash than to use a SmarTrip® card.
   - Want to maintain my privacy / don’t want my trips to be tracked.
   - Other, please explain in a few words:

Public participation is solicited without regard to race, color, national origin, age, gender, religion, disability or family status. If you require special accommodations under the Americans with Disabilities Act or translation services (free of charge), contact the project team at 202-962-2511 (TTY: 202-962-2033) at least 48 hours in advance.

Go online to wmata.com/bus to take the survey and provide your comments.

Attend an open house at 6:30 p.m. and public hearing starting at 7:00 p.m. at Metro Headquarters, 600 5th Street NW, Washington, DC on Monday, September 17, 2018. Speaker registration is on-site only and will close after the last speaker.

Public feedback will be provided to Metro’s Board of Directors in November 2018 as part of the final decision making process. In accordance with Federal Transit Administration guidance, Metro would conduct additional public outreach and a Title VI analysis prior to any permanent removal of cash as a fare payment option.