



June 13, 2014

Dear MetroAccess Customer:

For your safety and that of your fellow passengers, the MetroAccess Securement Policy requires all passengers to wear both the lap belt and shoulder belts at all times, while riding MetroAccess, in compliance with Metro policy and applicable state laws. The belts are designed to protect you and others, and to prevent injury. Seat belts save lives!

State laws allow passengers with certain medical conditions to obtain a waiver from wearing the lap and/or shoulder belts, but only if their healthcare provider documents and certifies the medical reason why the lap belt or shoulder belt should not be worn. Those who apply for a waiver (and their doctors) will be fully informed of the safety risks to the customer, other passengers, and MetroAccess drivers. Proper tie down of mobility devices is always mandatory, while the use of posey belts (those that fit around the passenger and mobility device) continues to be optional.

Waiver applications are available from the Office of Eligibility Certification and Outreach and are valid only upon verification by Metro. After verifying the application, we will make a notation of the exception which will appear in the driver's instructions.

Passengers must comply with the MetroAccess Securement Policy, or have an exception on file with Metro, or they will not be transported. Drivers are not permitted to move the vehicle until all passengers are secured, and must stop the vehicle if belts are removed during travel.

Enforcement of this policy will begin on August 1, 2014.

For questions about the policy or to obtain a waiver application form, please email eligibility@wmata.com, or call 202-962-1100.

Thank you for helping MetroAccess provide a safe ride for everyone.

Respectfully,

Office of MetroAccess Service