

Here are more suggestions and tips.

Plan several alternate routes using the following:

- Reverse the entire process just in case your WORK STATION is not available. Remember to change the times since some buses run only during rush hours and in only one direction in the mornings.
- If you have problems using The Metro Trip Planner, click on the HELP key for examples and more detailed instructions. Explore the MORE OPTIONS feature.
- At MetroOpensDoors.com, sign up for E-alerts, an E-mail notification of Metrorail service disruptions.
- Find out all the stations you can get to by bus from your HOME STATION. Start your evening commute from one of these stations and take the bus back to your home station. Customer Information at 202-637-7000 can give you the station-to-station bus routes, or get the Metro System Map (links to online map) for free.
- Always check Metro’s Web site and/or listen to local news broadcasts for additional information and instructions.

METRO GUIDE TO

Planning
your alternate
route home



If your regular route
home is not available,
what are your options?

Plan now for an alternate way to get home in case of an emergency.

It is a good idea to know how to get home without using Metrorail in case an emergency occurs that affects Metrorail service in downtown Washington, D.C. We recommend that you plan an alternate way to get home—from another Metro station or by bus—in case of a weather-related or other type of regional emergency.

There are three basic scenarios for which you should plan alternate routes.

YOUR STATION IS CLOSED. We may close a station for numerous reasons—some of which are not directly related to Metro. A fire near a station may result in the fire department directing us to close a station, just as a fire in a tunnel can require us to close a station. Suspicious packages also may require a station to close.

SEVERAL STATIONS ARE CLOSED. Although there are several reasons for this to occur, the most likely reason is weather. In general, Metrorail cars cannot run in snow of eight inches or more. In this case, service is limited to underground stations only.

You should know how to get back to your home station from the last underground station along your route if this occurs.

Rail Line	Last Underground Stations	
RED	Medical Center	Union Station
BLUE	Crystal City	Stadium-Armory
ORANGE	Ballston-MU	Stadium-Armory
GREEN	Georgia Ave-Petworth	Navy Yard
YELLOW	Crystal City	Mt. Vernon Sq/7th St.-Convention Center

METRORAIL IS NOT AVAILABLE OR PRACTICAL. Although this will rarely occur, there are situations in which you may need to get home without using Metrorail.

During a regional emergency, you may have to walk along part of your route. Keep this in mind when you plan your alternate route. If you use a very busy station, you may want to walk to a less-busy station. In this scenario, expect to wait quite a while before you are able to get on a train. We recommend that anyone who is able to walk, should walk.

In this guide, we will use Metro’s online Trip Planner, at MetroOpensDoors.com, to develop alternate routes. If you prefer, you may call 202-637-7000 (TTY 202-638-3780) for assistance.

First, let’s define some of the terms used in this guide.

- **HOME STATION.** The Metro station where you begin your daily commute.
- **ALTERNATE HOME STATION.** The stations before and after your home station. If your commute begins at the end-of-the-line, the next two stations would be your alternates.
- **WORK STATION:** The station where you exit to get to work.

Let’s get started. Use the map to locate your:

- a. HOME STATION:

- b. ALTERNATE HOME STATIONS:
1 _____
2 _____
- c. LAST UNDERGROUND STATION:

Go online to MetroOpensDoors.com and click on the Metro Trip Planner. Key in the following information.

- a. Travel from:
Your WORK STATION.
- b. Travel to:
Your HOME STATION.
- c. Using: Select Bus only, Rail only or Bus and Rail. In this case, select BUS.



Please note that the bus in your itinerary may not be a Metrobus. The Metro Trip Planner includes local buses (ART, Fairfax Connector, Ride On, TheBus) and Metrobus.

- d. Time: Depart or Arrive? Choose whichever is appropriate but use the same time you normally go home because some buses only run during weekday rush hours.
- e. Date: Again, choose whichever is appropriate.

- f. Minimize: Choose whether your route should be based on the shortest travel time or walk, or the least number of transfers.
- g. Click Submit. Your Trip Planner should look like the sample shown below.

METRO Trip Planner

travel from:

travel to:

using:

Bus and/or rail

time:

Depart

2:09

pm

date:

Jan

07

minimize:

Traveling Time

Help / Tips

Submit

Print your alternative route and keep it handy in case you need it.

TIP: It is also a good idea to have a bus-only route to your HOME, ALTERNATE HOME and LAST UNDERGROUND STATIONS (or as close as you can get by bus) to your home.

Use Metro’s online Trip Planner to help you map your bus-only options, or you may call Metro Customer Information at 202-637-7000 (TTY 202-638-3780) for help.

Take a few minutes to record your personal alternate route plan to get home. Keep it handy.

- ❑ Take Metrobus (or other local bus)
route # _____ at the intersection/street of _____
and ride to _____.
If necessary, transfer to bus # _____
at _____
and ride to _____.
- ❑ Take Metrorail _____ (line color) at _____ station.
If necessary, transfer to _____ Line at _____ station
and get off at _____ station.
- ❑ Other options:

- ❑ My emergency contacts:
(local)
Name: _____
1st Telephone: _____
2nd Telephone: _____
(out of town)
Name: _____
1st Telephone: _____
2nd Telephone: _____