



Washington Metropolitan Area Transit Authority (WMATA)

Overview of internal Corrective and Preventative Actions (iCAPAs)

As of 08/15/25

Quality Internal Reviews & Internal Safety Reviews

Item	Description	Final Report Issue Date	iCAPAs	Actionable Items	Actionable Items Status
					<div><div></div>Closed</div> <div><div></div>Open</div>

internal Corrective and Preventative Actions - Grand Total			410	1645	<div><div></div></div>	90%
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2025 Quality Internal Reviews & Internal Safety Reviews

[To view the detailed progress on iCAPAs, visit the Tracker](#)

	Eng & Maint	1	Rail and Crosstie Renewal	February 2025	4	16	<div><div></div></div>	18%

2025 internal Corrective and Preventative Actions - Total			4	16	<div><div></div></div>	18%
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Quality Internal Reviews & Internal Safety Reviews




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					<div><div></div> Closed <div></div> Open</div>

2024 Quality Internal Reviews & Internal Safety Reviews

[To view the detailed progress on iCAPAs, visit the Tracker](#)

	Internal Safety Reviews	1	Office of Safety Investigations	January 2024	5	23	<div><div></div></div>	73%
		2	Office of Emergency Preparedness	January 2024	6	25	<div><div></div></div>	80%
		3	Work Planning & Maintenance Improvement	February 2024	4	16	<div><div></div></div>	87%
		4	Metro Integrated Command and Communications Center Rail Section	February 2024	5	18	<div><div></div></div>	100%
		5	Facilities Fire/Life-Safety	June 2024	7	26	<div><div></div></div>	84%
		6	Office of Rail Transportation	August 2024	6	21	<div><div></div></div>	66%
		7	Supply Chain Warehousing and Logistics	August 2024	4	20	<div><div></div></div>	55%
		8	Equipment Testing & Locksmiths	November 2024	4	15	<div><div></div></div>	73%
	Engineering & Maintenance	9	Grout Pad Renewal Follow-Up	July 2024	10	43	<div><div></div></div>	76%
		10	Railcar Brake Disc Preventive Maintenance	December 2024	3	17	<div><div></div></div>	29%
		11	Holding Brake Pressure Switch	January 2025	4	20	<div><div></div></div>	15%
	Service Delivery	12	Bus Fleet Service Lane	November 2024	3	13	<div><div></div></div>	15%
2024 internal Corrective and Preventative Actions - Total					61	257	<div><div></div></div>	66%

Quality Internal Reviews & Internal Safety Reviews									
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2023 Quality Internal Reviews & Internal Safety Reviews							To view the detailed progress on iCAPAs, visit the Tracker		
	Engineering & Maintenance	1	Radio Coverage	March 2023	8	35	<div><div></div></div>		82%
		2	Emergency Trip Station Maintenance & Egress	May 2023	6	19	<div><div></div></div>		100%
		3	Emergency Egress Inspection & Maintenance	August 2023	7	33	<div><div></div></div>		100%
		4	CCTV System Wide Operations and Maintenance	September 2023	5	21	<div><div></div></div>		85%
	Service Delivery	5	Training & Certification for Safety Sensitive Employees Operational Testing Program	April 2023	19	71	<div><div></div></div>		81%
		6	Operations Compliance & QA Functions	July 2023	16	53	<div><div></div></div>		90%
	Internal Safety Reviews	7	Elevator and Escalator Services 2023	November 2023	3	10	<div><div></div></div>		100%
		8	Infrastructure Engineering, Architecture, Design, Modification Configuration & Controls	November 2023	6	25	<div><div></div></div>		88%
		9	Information Technology	January 2024	3	17	<div><div></div></div>		88%
2023 internal Corrective and Preventative Actions - Total					73	284	<div><div></div></div>		88%

Quality Internal Reviews & Internal Safety Reviews								
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2022 Quality Internal Reviews & Internal Safety Reviews							To view the detailed progress on iCAPAs, visit the Tracker	
	Internal Safety Reviews	1	Department of Safety - EMAC & OSH	February 2022	6	20	<div><div></div></div>	100%
		2	Track Maintenance	February 2022	4	14	<div><div></div></div>	100%
		3	Car Track Equipment Maintenance	May 2022	5	19	<div><div></div></div>	100%
		4	Structures, Maintenance, and Inspection	August 2022	5	21	<div><div></div><div></div></div>	85%
		5	Office of Car Maintenance	August 2022	6	32	<div><div></div><div></div></div>	93%
	Engineering & Maintenance	6	Silver Line Safety Certification	February 2022	3	9	<div><div></div></div>	100%
		7	Advanced Mobile Flaggers Contract Oversight	April 2022	3	11	<div><div></div></div>	100%
		8	Engineering Modification Instruction Process (ENGA)	June 2022	4	18	<div><div></div><div></div></div>	33%
		9	Structure Maintenance, Training, and Engineering - Leak Mitigation	July 2022	3	10	<div><div></div></div>	100%
		10	ATC Maintenance, Training, and Engineering - Track Circuits	July 2022	3	14	<div><div></div></div>	100%
		11	Car Maintenance Road Mechanics	August 2022	3	8	<div><div></div></div>	100%
		12	Engineering Modifications Instruction Process - CMOR	September 2022	3	10	<div><div></div><div></div></div>	60%
		13	MetroBus Mid-Life Overhaul	October 2022	3	8	<div><div></div></div>	100%
	Service Delivery	14	MetroAccess Services	April 2022	3	10	<div><div></div></div>	100%
2022 internal Corrective and Preventative Actions - Total					54	204	<div><div></div><div></div></div>	89%



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2021 Quality Internal Reviews & Internal Safety Reviews

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	Internal Safety Reviews	1	Operations Management Services	November 2020	1	6	<div></div>	100%
		2	Grout Pad Renewal	September 2020	4	20	<div></div>	100%
		3	Rail Operations Oversight, Supervision & Fitness for Duty	December 2020	5	15	<div></div>	100%
		4	Office of Plant Maintenance	January 2021	4	13	<div></div>	100%
		5	Automatic Fare Collection Section	November 2021	5	16	<div></div>	100%
		6	Vehicle Program Services	December 2021	3	13	<div></div>	84%
	Capital Programs	7	Switch Machine Power Supply Replacement Project	December 2020	1	6	<div></div>	100%
	Engineering & Maintenance	8	Facilities Asset Management Function within FSVT	June 2021	1	3	<div></div>	100%
		9	Transit Asset Management Function within REAM	June 2021	4	11	<div></div>	100%
		10	Switch Machine Maintenance	May 2021	3	18	<div></div>	100%
		11	Office of Plant Preventive Maintenance Inspection	June 2021	3	15	<div></div>	100%
		12	Metro Parts Authorization Process	June 2021	14	53	<div></div>	100%
		13	Receiving Inspection Process	June 2021	3	7	<div></div>	100%
		14	Restraining Rail Installation and Maintenance	September 2021	4	13	<div></div>	84%
	Service Delivery	15	Maintenance Operations Center	July 2021	4	15	<div></div>	100%

2021 internal Corrective and Preventative Actions - Total					59	224	<div></div>	98%
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Quality Internal Reviews & Internal Safety Reviews								
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2020 Quality Internal Reviews & Internal Safety Reviews							To view the detailed progress on iCAPAs, visit the Tracker	
	Internal Safety Reviews	1	Office of Information Technology	March 2020	3	7	<div></div>	100%
		2	Office of Emergency Management	March 2020	3	11	<div></div>	100%
		3	Department of Low Voltage Electrical Maintenance	June 2020	3	11	<div></div>	100%
	Eng & Maint	4	Automatic Train Control Maintenance, Reliability and Engineering	March 2020	1	1	<div></div>	100%
		5	Shops and Materials Support	March 2020	2	9	<div></div>	100%
	Service Delivery	6	Bus Transportation Training & Administration	June 2020	5	18	<div></div>	100%
		7	Bus Operations	June 2020	7	27	<div></div>	100%
		8	Rail Planning & Scheduling	July 2020	2	7	<div></div>	100%
2020 internal Corrective and Preventative Actions - Total					26	91	<div></div>	100%

Quality Internal Reviews & Internal Safety Reviews

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					<div><div></div>Closed</div> <div><div></div>Open</div>

2019 Quality Internal Reviews & Internal Safety Reviews

To view the detailed progress on iCAPAs, visit the [Tracker](#)

	Service Delivery	1	Bus Operations Communication Center	June 2019	2	5	<div></div>	100%
		2	Non-Revenue Vehicle Utilization	March 2019	2	8	<div></div>	100%
		3	Elevator/Escalator Operation Center	November 2019	3	8	<div></div>	100%
		4	Cinder Bed Contract Management	September 2019	2	7	<div></div>	100%
	Engineering & Maintenance	5	Metrorail Vehicle Engineering Change Management	April 2019	2	5	<div></div>	100%
		6	ATC System Configuration Management Plan	October 2019	2	7	<div></div>	100%
		7	Storeroom Truck Inventory	March 2019	2	10	<div></div>	100%
	Safety	8	Metrorail Vehicle Program Services	April 2019	4	12	<div></div>	100%
		9	Metro Materials Management	April 2019	2	9	<div></div>	100%
		10	ENGA Internal Safety Review	September 2019	5	15	<div></div>	100%
		11	Safety and Environmental Management	October 2019	3	8	<div></div>	100%
2019 internal Corrective and Preventative Actions - Total					29	94	<div></div>	100%



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2018 Quality Internal Reviews & Internal Safety Reviews

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	Engineering & Maintenance	1	Metrobus Maintenance & Engineering	March 2018	6	25	<div></div>	100%
		2	Metrobus Parts & Material Inventory Management	March 2018	2	8	<div></div>	100%
		3	Metrorail Vehicle Maintenance & Engineering	March 2018	7	27	<div></div>	100%
		4	Elevator and Escalator Services	April 2018	4	16	<div></div>	100%
		5	Metrorail Automatic Fare Collection Inspection & Maintenance	April 2018	1	6	<div></div>	100%
	Internal Safety & Security Review	6	System Maintenance	April 2018	3	12	<div></div>	100%
		7	Shops and Material Support	April 2018	1	3	<div></div>	100%
		8	Communications	April 2018	1	3	<div></div>	100%
		9	Automatic Fare Collection	April 2018	1	5	<div></div>	100%
		10	Elevators and Escalators	April 2018	3	15	<div></div>	100%
	Capital Program Management & Execution	11	Metrorail New Railcar Manufacturing	July 2018	1	3	<div></div>	100%
		12	Metrobus New Vehicle Acquisition	June 2018	3	10	<div></div>	100%
		13	Contract Requirements	June 2018	1	6	<div></div>	100%
	Service Delivery	14	Rail Station ADA Compliance Assessment - 2018	September 2018	1	9	<div></div>	100%
2018 internal Corrective and Preventative Actions - Total					35	148	<div></div>	100%



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2017 Quality Internal Reviews & Internal Safety Reviews

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	Engineering & Maintenance	1	Metrorail Structural Inspections	April 2017	5	21	<div></div>	100%
		2	Metrorail Tunnel Ventilation System: Mechanical Subsystem Maintenance	April 2017	5	20	<div></div>	100%
		3	Metrorail Traction Power Inspection & Maintenance	May 2017	3	26	<div></div>	100%
		4	Metrorail Track Inspections	April 2017	4	18	<div></div>	100%
		5	Metrorail Vertical Transportation: Escalator Maintenance and Inspection	September 2017	3	15	<div></div>	100%
		6	Parts and Materials Inventory Management	October 2017	6	33	<div></div>	84%
		7	Metrorail Automatic Train Control Inspection & Maintenance	May 2017	3	20	<div></div>	100%
		8	Metrorail Car Track Equipment Maintenance	August 2017	4	20	<div></div>	100%
		9	Post Safetrack Assessment – Next Level Maintenance Requirements	October 2017	3	17	<div></div>	100%
		10	Metrorail Major Repair & Overhaul Processes	July 2017	3	17	<div></div>	100%
		11	Metrorail Fire and Life Safety: Fire Suppression, Inspection and Testing	October 2017	2	6	<div></div>	100%
		12	Metrobus Revenue Collection Equipment Maintenance	November 2017	3	14	<div></div>	100%
	Service Delivery	13	Metrorail Train Operator Activities	October 2017	2	6	<div></div>	100%
		14	Metrorail Station Manager Activities	August 2017	3	14	<div></div>	100%
		15	Metrorail Supervisor Daily Activities	June 2017	3	9	<div></div>	100%
		16	Rail Operations Controllers Activities	July 2017	3	10	<div></div>	100%
		17	Rail Station ADA Compliance Assessment - 2017	September 2017	2	7	<div></div>	100%
	Capital Programs	18	System-wide Capital Program Management	November 2017	4	21	<div></div>	100%
		19	Radio Infrastructure Replacement Program	October 2017	3	17	<div></div>	100%
		20	Metrorail Power System Upgrade Program	October 2017	1	4	<div></div>	100%
		21	Metrorail Vehicle Engineering Capital Improvement Program	October 2017	1	3	<div></div>	100%
		22	7000-Series Railcar Acquisition Project	October 2017	3	9	<div></div>	100%
2017 internal Corrective and Preventative Actions - Total					69	327	<div></div>	98%