



Washington Metropolitan Area Transit Authority (WMATA)

Quality Internal Reviews and Internal Safety Reviews Tracker - 2025

As of 08/15/25

internal Corrective and Preventative Action Plan (iCAPA) Summary	Total	Closed (√)	Open (●)
	4	0	4

Risk Rating Category*			
Description	Major	Moderate	Minor
CAP Totals	Closed: 0   Open: 1	Closed: 0   Open: 3	Closed: 0   Open: 0

\* As defined by WMATA's Agency Safety Plan

iCAPA Number	Risk Assessment	Closure Submission Date**	iCAPA Status	Actionable Item Status
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\*\*Date WMATA requests closure. Actual closure date is subject to review and acceptance of the closure.

Area of Focus: Engineering & Maintenance

Rail and Crosstie Renewal				<div><div></div></div> <div>0%50%100%</div>	19%
QICO-RCTR-25-01		January 2026	Open	<div><div></div></div>	0%
Reinforce strict adherence to Roadway Worker Protection (RWP) standards and safety guidelines and implement continuous monitoring and Quality Checks to ensure compliance. <ul style="list-style-type: none"><li>Submit six (6) months’ worth of records verifying replacement of expired gloves.</li><li>Confirm there is evidence of the above actionable items.</li></ul>					
QICO-RCTR-25-02		May 2026	Open	<div><div></div></div>	0%
Provide training on the crosstie installation process and implement ongoing monitoring and/or quality checks. <ul style="list-style-type: none"><li>Submit a bulletin to provide clarification on terminology and detailed installation instructions.</li><li>Submit the employee roster and acknowledgments from at least 90% of active, applicable personnel.</li><li>Submit three (3) months’ worth of completed work orders verifying compliance.</li><li>Conduct three (3) assessments verifying proper orientation.</li><li>Confirm there is evidence of the above actionable items.</li></ul>					
QICO-RCTR-25-03		January 2026	Open	<div><div></div></div>	25%
Conduct and document Vertical Rail Stiffness Equipment (VERSE) testing for all crosstie renewals as required and ensure compliance with thermite welding protocols through training and routine quality checks. <ul style="list-style-type: none"><li>Updated and submitted the renewal work instruction.</li><li>Submit signed acknowledgments from 95% active, applicable personnel.</li><li>Submit three (3) months’ worth of completed work orders.</li><li>Confirm there is evidence of the above actionable items.</li></ul>					
QICO-RCTR-25-04		March 2026	Open	<div><div></div></div>	40%
Ensure full completion and retention of required safety documentation, update forms, provide compliance training, and conduct regular audits to address gaps and enforce accountability. <ul style="list-style-type: none"><li>Submitted a memorandum rescinding the outdated bulletin.</li><li>Submitted the quality control checklists.</li><li>Submit the first report documenting the first three (3) months’ worth of records.</li><li>Submit the second report documenting the following three (3) months’ worth of records.</li><li>Confirm there is evidence of the above actionable items.</li></ul>					