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Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type <u>one year ago</u> unless noted as 'pre-pandemic' which then represents a comparison to five years ago. For more details, see <u>How to Use and Interpret Metro Ridership Data</u>.

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. As of January 2024, year-over-year and pre-pandemic comparisons on rail are made with total ridership. Prior to January 2024, these comparisons were made using tap-only ridership. Parking utilization is from the farebox system.



# **Overall Ridership in September**

#### **Total Ridership**

Compared to September 2023, ridership increased by 10% overall, 9% on weekdays, 20% on Saturdays, and 14% on Sundays.

#### Rail

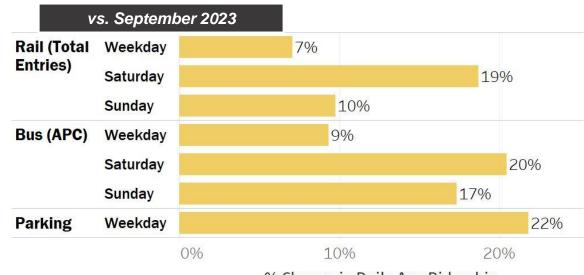
 Compared to September 2023, ridership increased by 8% overall, 7% on weekdays, 19% on Saturdays, and 10% on Sundays.

#### Bus

 Ridership has increased 12% overall, 9% on weekdays, 20% on Saturdays, and 17% on Sundays compared to September 2023.

#### **Parking**

 Usage has increased by 22% compared to September 2023.

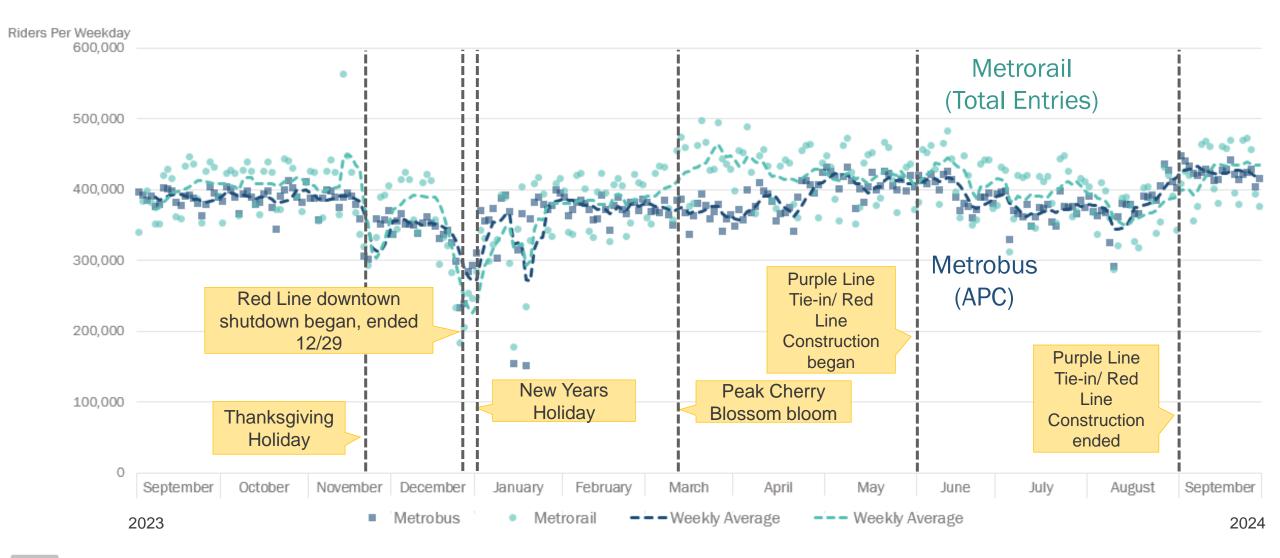


% Change in Daily Avg Ridership

September 2024 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Tap Entries)	413,000	290,000	203,000	9,070,000
Rail (Total Entries)	426,000	301,000	211,000	10,167,000
Bus (APC)	426,000	270,000	220,000	9,779,000
Parking	22,000			364,000
MetroAccess	3,900	1,800	1,500	94,000



## **Ridership Trends Over the Past Year**



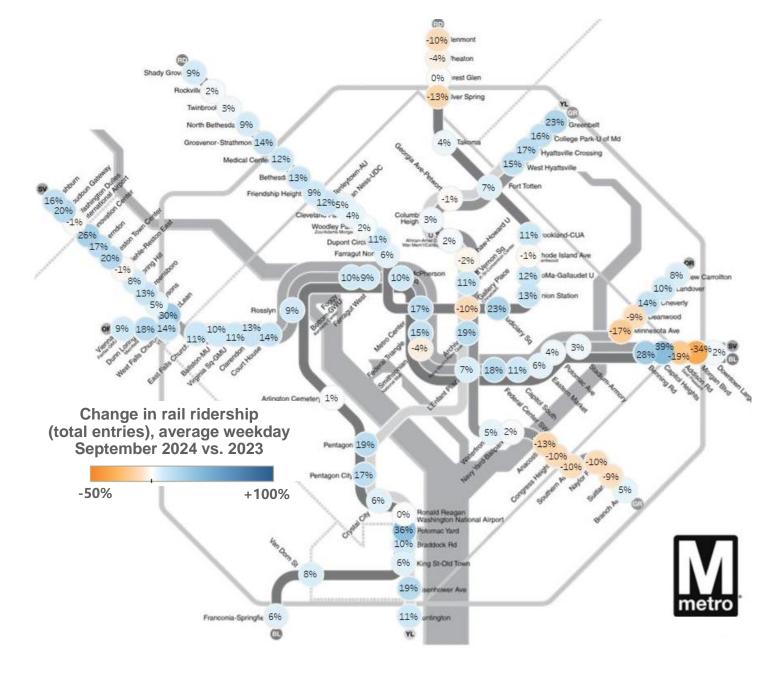


### **Metrorail Ridership**

- Metrorail ridership is up 8% overall, 7% on weekdays, 19% on Saturdays, and 10% on Sundays compared to September 2023.
- About 1% of customer time was crowded on average with most crowding occurring on weekdays.

#### Notes:

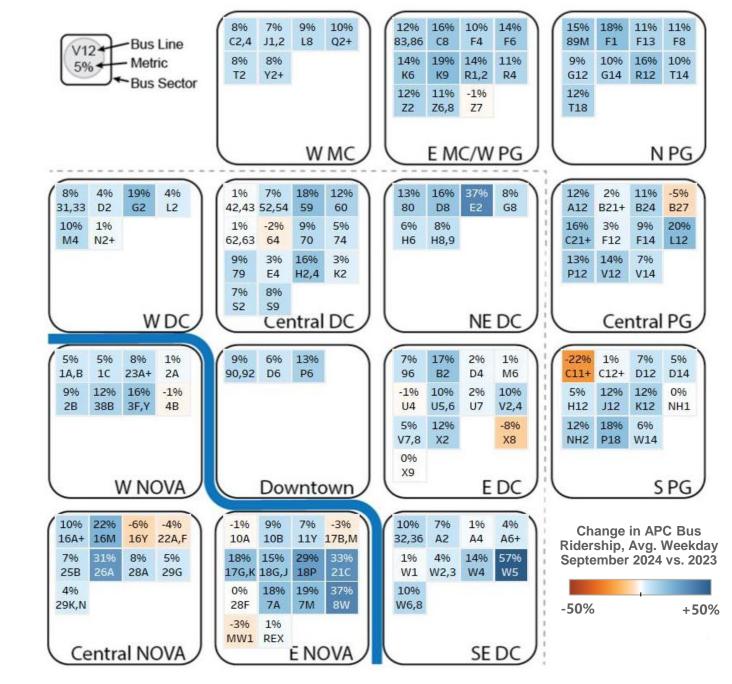
- Four Red Line stations (Glenmont, Wheaton, Forest Glen, Silver Spring) reopened on September 1<sup>st</sup>. These stations had been closed since June 1<sup>st</sup> for Purple Line construction and preventative maintenance.
- In 2023, Green Line stations between Fort Totten and Greenbelt were closed from July 22<sup>nd</sup> – Sept. 2<sup>nd</sup> for fiber-optic cable installation and track maintenance.





## **Metrobus Ridership**

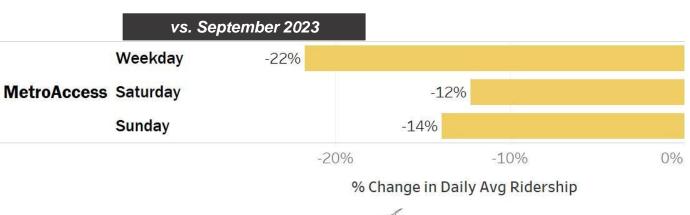
- Metrobus ridership is up 12% overall, 9% on weekdays, 20% on Saturdays, and 17% on Sundays compared to September 2023.
- About 4% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 43,000 total shuttle rides made in September 2024, serving customers on the Red Line between Grosvenor-Strathmore and Medical center on the weekend of 9/14 – 9/15 and on the Blue, Orange, and Silver Lines between Eastern Market and New Carrollton/Addison Rd on the weekend of 9/21 – 9/22.

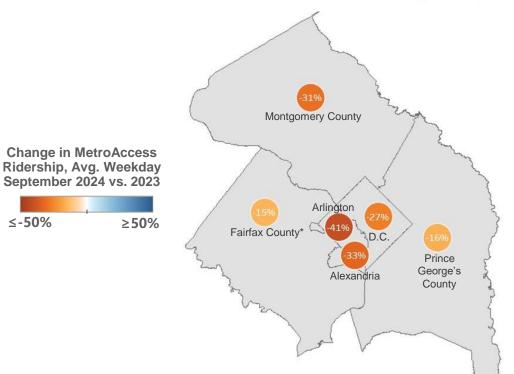




## MetroAccess Ridership

- In September 2024, MetroAccess provided on average 3,900 paratransit rides on weekdays, 1,800 on Saturdays, and 1,500 on Sundays.
- Ridership is down 22% on weekdays and down 12-14% on weekends compared to September 2023.
- Notes:
  - This slide shows only rides made via our paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. Metro Access-eligible customers' rail and bus rides are counted in overall rail and bus ridership.



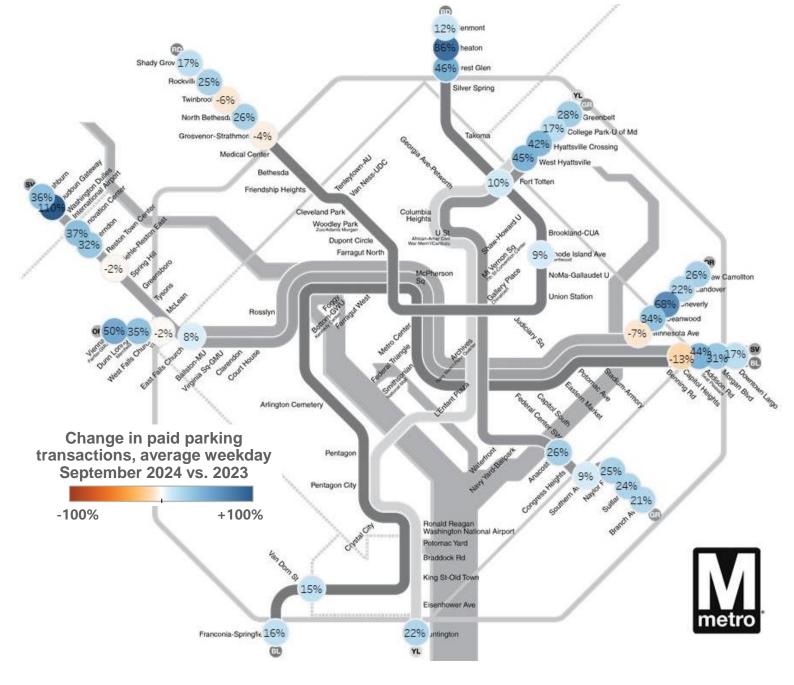






# **Metro Parking Transactions**

- Weekday parking usage increased 22% compared to September 2023
  - Parking transactions grew the most at Loudoun Gateway station on the Silver Line and Wheaton station on the Red Line.
- Notes:
  - In 2023, Green Line stations between Fort Totten and Greenbelt were closed from July 22<sup>nd</sup> – Sept. 2<sup>nd</sup> for fiber-optic cable installation and track maintenance.

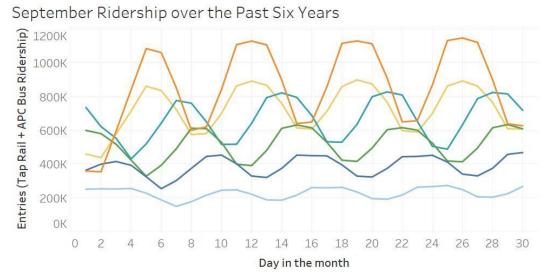


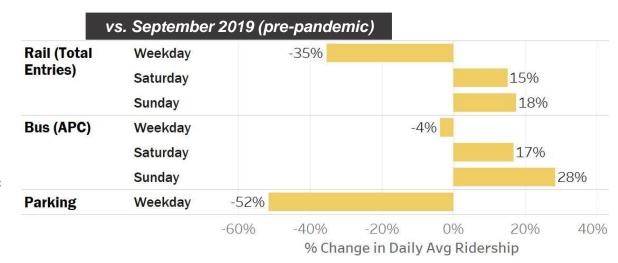


# **Pre-Pandemic Ridership Comparison**

#### Current vs. pre-pandemic levels (September 2024 vs. September 2019):

- **Total** ridership was at 84% of pre-pandemic ridership overall, 78% of pre-pandemic levels on weekdays, 16% *above* pre-pandemic levels on Saturdays, and 22% *above* pre-pandemic levels on Sundays.
- Rail ridership was at 72% of pre-pandemic ridership overall, 65% of pre-pandemic levels on weekdays, 15% *above* pre-pandemic levels on Saturdays, and 18% *above* pre-pandemic levels on Sundays.
- Bus ridership was 2% above pre-pandemic ridership overall, at 96% of pre-pandemic levels on weekdays, 17% above pre-pandemic levels on Saturdays, and 28% above pre-pandemic levels on Sundays.
- Parking usage was at about 48% of pre-pandemic levels.





September 2019 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Total Entries)	660,000	262,000	180,000	15,305,000
Bus (APC)	442,000	231,000	171,000	10,757,000
Parking	45,000			909,000
MetroAccess	8,300	2,900	2,600	193,000



