Metro Ridership Snapshot

September 2021

Last updated April 21, 2022

Washington Metropolitan Area Transit Authority
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Rail Ridership

Bus Ridership

Parking Utilization

Online Ridership Data Portal

Note: All percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type two years ago – to compare back to pre-pandemic ridership data. For more details, see How to Use and Interpret Metro Ridership Data.

Bus ridership shown here is from Metro's automatic passenger counters, in both current and baseline months. Rail and parking ridership is from the farebox system.
Overall Ridership in September

- Ridership continued its gradual recovery on both bus and rail
  - Gains in ridership around Labor Day

- Rail
  - At 28% of pre-pandemic levels on weekdays, over 50% on weekends

- Bus
  - At 58% of pre-pandemic levels on weekdays, around 75% on weekends

- Parking
  - Usage at 16% of pre-pandemic levels

<table>
<thead>
<tr>
<th></th>
<th>Weekday</th>
<th>Saturday</th>
<th>Sunday</th>
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<tbody>
<tr>
<td>Rail</td>
<td>186,000</td>
<td>141,000</td>
<td>102,000</td>
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<tr>
<td>Bus (APC)</td>
<td>236,000</td>
<td>149,000</td>
<td>120,000</td>
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<tr>
<td>Parking</td>
<td>7,000</td>
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Parking data corrected in April 2022
Ridership Steadily Increasing Since February

Many schools reopen

Labor Day

Washington Metropolitan Area Transit Authority
Metrorail Ridership

- Ridership at 28% of pre-pandemic levels on weekdays
- Ridership on weekends over 50% of pre-pandemic levels

Notes:
- Four stations on the Green and Yellow Lines north of Fort Totten reopened in early September 2021
  - Changes shown at right are for days the stations were open
- Shady Grove and Rockville closed for repairs from mid-September until early December 2021. Ridership at Twinbrook impacted by shuttle bus operations.
Ridership at 54% of pre-pandemic levels on weekdays

Stronger retention on weekends - around 73% of pre-pandemic levels

Notes:
- Frequent Service Network began September 5, 2021. Service expanded to 12-minute and 20-minute frequencies, 7 days/week, 7:00-9:00pm on many bus lines.
- In September 2021, bus service levels around 93% of pre-COVID levels on weekdays, 110-125% on weekends.
Metro Parking Transactions

- Parking transactions significantly below pre-pandemic levels
- Most stations are at 15-20% recovered

Notes:
- Four stations on the Green and Yellow Lines north of Fort Totten reopened in early September 2021
- Shady Grove and Rockville closed for repairs from mid-September until early December 2021. Parking at Twinbrook impacted.
  - Changes shown at right are for days the stations were open
Ridership Reduced from SmartBenefits, Stored Value

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<tr>
<th>Mode</th>
<th>Fare Instrument Type</th>
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<th>50K</th>
<th>100K</th>
<th>150K</th>
<th>200K</th>
<th>250K</th>
<th>300K</th>
<th>350K</th>
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<td>Students</td>
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<td>Bus</td>
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<td>Fare Evasion (bus)</td>
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<td>Students</td>
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<td>Cash (bus)</td>
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September 2019

September 2021

Washington Metropolitan Area Transit Authority
Ridership Reduced from Frequent Customers

Decreases in frequent customer segments are from both customers not riding at all, and changing to lower frequency.

Not shown: cards using both bus and rail at similar levels.