

Table of Contents



Bus Ridership

Parking Utilization

Online Ridership Data Portal

Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type <u>one year ago</u> unless noted as 'pre-pandemic' which then represents a comparison to five years ago. For more details, see <u>How to Use and Interpret Metro Ridership Data</u>.

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Beginning October 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. As of January 2024, year-over-year and pre-pandemic comparisons on rail are made with total ridership. Prior to January 2024, these comparisons were made using tap-only ridership. Parking utilization is from the farebox system.



Overall Ridership in October

Total Ridership

 Compared to October 2023, ridership increased by 13% overall, 10% on weekdays, 30% on Saturdays, and 17% on Sundays.

Rail

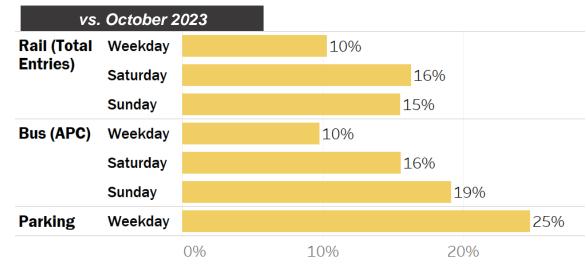
 Compared to October 2023, ridership increased by 13% overall, 10% on weekdays, 16% on Saturdays, and 15% on Sundays.

Bus

Ridership has increased 13% overall, 10% on weekdays, 16% on Saturdays, and 19% on Sundays compared to October 2023.

Parking

Usage has increased by 25% compared to October 2023.

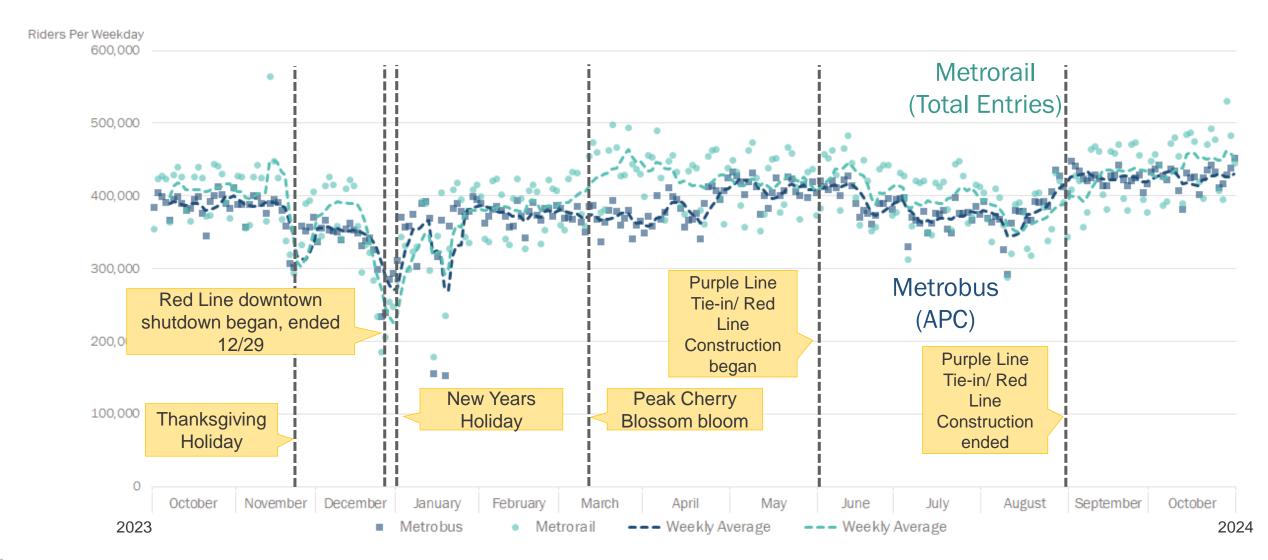


% Change in Daily Avg Ridership

October 2024 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Tap Entries)	435,000	294,000	243,000	11,982,000
Rail (Total Entries)	450,000	307,000	255,000	12,424,000
Bus (APC)	429,000	267,000	231,000	11,666,000
Parking	23,000			518,000
MetroAccess	3,700	1,800	1,500	97,000



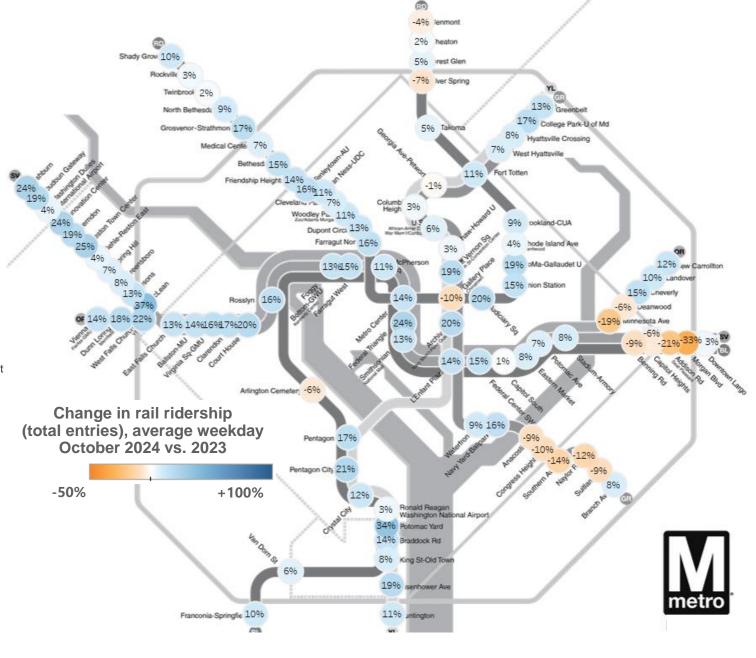
Ridership Trends Over the Past Year





Metrorail Ridership

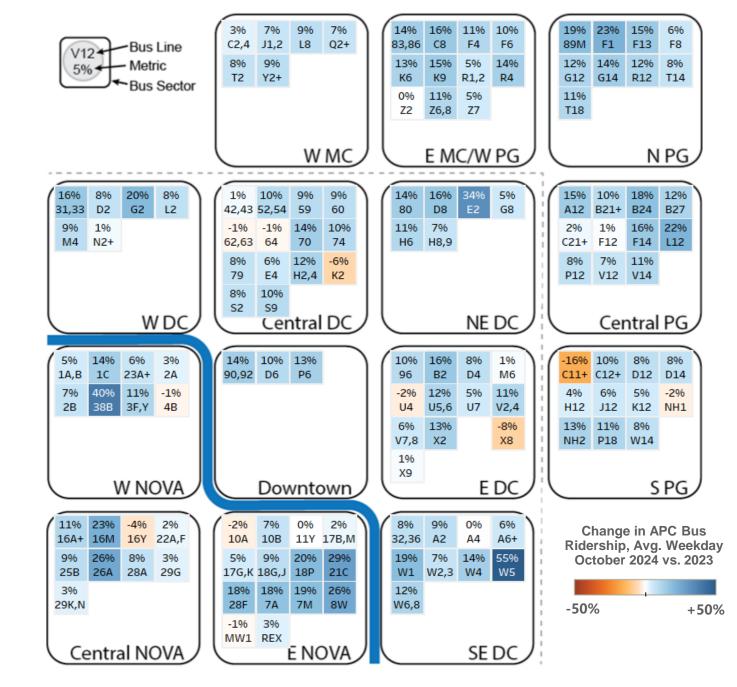
- Metrorail ridership is up 23% overall, 10% on weekdays, 16% on Saturdays, and 15% on Sundays compared to October 2023.
- About 1% of customer time was crowded on average with most crowding occurring on Sundays.
- Notes:
 - In 2023, Blue/Orange/Silver Line stations between Stadium-Armory and Minnesota Ave/Benning Road were closed from October 14th – 15th and October 21st – 22nd to repair the aerial structures outside Stadium-Armory where the Blue, Orange, and Silver lines intersect.





Metrobus Ridership

- Metrobus ridership has increased 13% overall, 10% on weekdays, 16% on Saturdays, and 19% on Sundays compared to October 2023.
- About 4% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 23,000 total shuttle rides made in October 2024, serving customers on the Red Line between Grosvenor-Strathmore and Medical center on the weekend of 10/12 – 10/14.



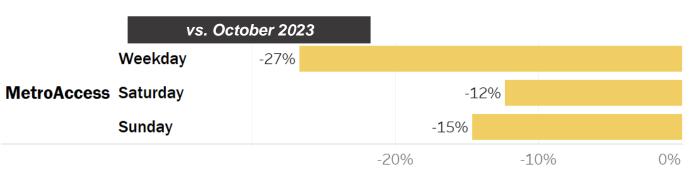


MetroAccess Ridership

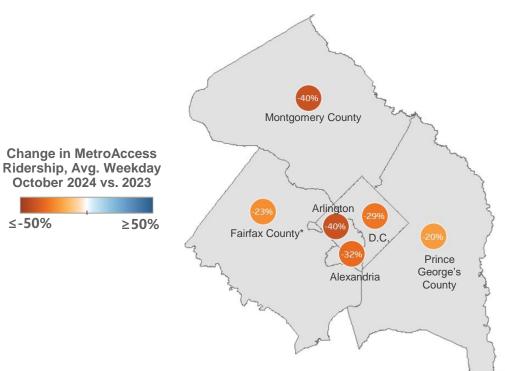
- In October 2024, MetroAccess provided on average 3,700 paratransit rides on weekdays, 1,800 on Saturdays, and 1,500 on Sundays.
- Ridership is down 27% on weekdays and down 12-15% on weekends compared to October 2023.

Notes:

 This slide shows only rides made via our paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. Metro Access-eligible customers' rail and bus rides are counted in overall rail and bus ridership.





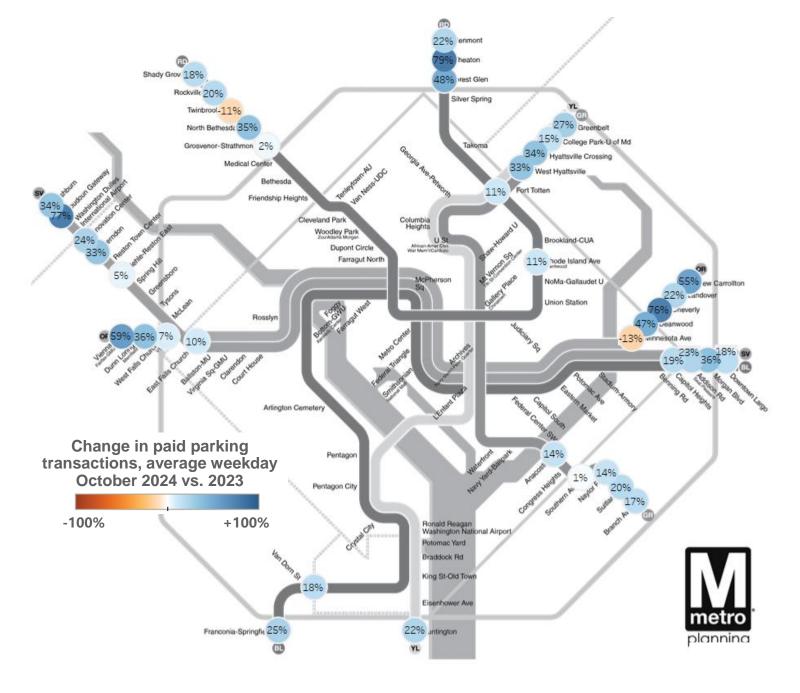






Metro Parking Transactions

- Weekday parking usage increased 25% compared to October 2023
 - Parking transactions grew the most at Loudoun Gateway station on the Silver Line and Wheaton station on the Red Line.
- Notes:
 - In 2023, Blue/Orange/Silver Line stations between Stadium-Armory and Minnesota Ave/Benning Road were closed from October 14th – 15th and October 21st – 22nd to repair the aerial structures outside Stadium-Armory where the Blue, Orange, and Silver lines intersect.



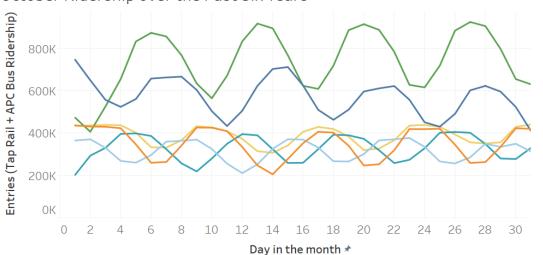


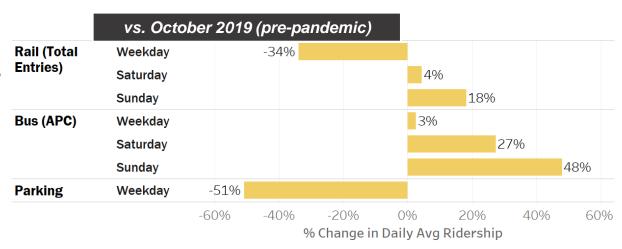
Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (October 2024 vs. October 2019):

- **Total** ridership was at 85% of pre-pandemic ridership overall, 80% of pre-pandemic levels on weekdays, 15% *above* pre-pandemic levels on Saturdays, and 31% *above* pre-pandemic levels on Sundays.
- Rail ridership was at 69% of pre-pandemic ridership overall, 66% of pre-pandemic levels on weekdays, 4% *above* pre-pandemic levels on Saturdays, and 18% *above* pre-pandemic levels on Sundays.
- **Bus** ridership was 8% *above* pre-pandemic ridership overall, at 3% *above* pre-pandemic levels on weekdays, 27% *above* pre-pandemic levels on Saturdays, and 48% *above* pre-pandemic levels on Sundays.
- Parking usage was at about 49% of pre-pandemic levels.

October Ridership over the Past Six Years





October 2019 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Total Entries)	681,000	294,000	215,000	17,428,000
Bus (APC)	419,000	210,000	156,000	10,842,000
Parking	47,000			10,506,000
MetroAccess	8,000	3,000	2,000	208,000



2-Day Rolling Average■ 2019 ■ 2020 ■ 2021 ■ 2022 ■ 2023 ■ 2024