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Online Ridership Data Portal

Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type <u>one year ago</u> unless noted as 'pre-pandemic' which then represents a comparison to four years ago. For more details, see <u>How to Use and Interpret Metro Ridership Data</u>.

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership, prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. Both tap and total ridership is presented here, however year-over-year comparisons on rail are made with tap only ridership. Parking utilization is from the farebox system.



Overall Ridership in October

Rail

 Ridership increased 35% compared to October 2022 on weekdays, 24% on Saturdays, and 41% on Sundays.

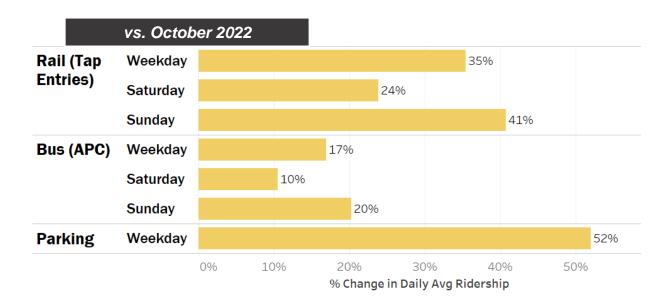
Bus

 Ridership has increased by 14% compared to October 2022, 10% on Saturdays, and 20% on Sundays.

Parking

Usage has increased by 52% compared to October 2022.

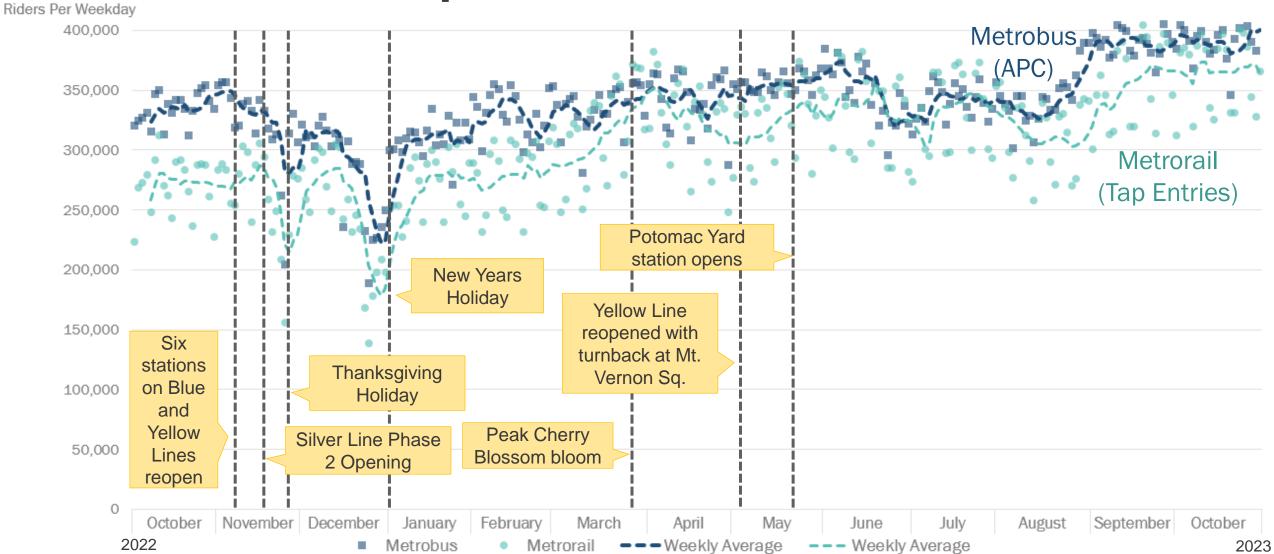
Rail and bus ridership grew throughout the month. Both bus and rail saw the most year-over-year ridership growth on Sundays.



October 2023 Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	365,000	230,000	192,000
Rail (Total Entries)	408,000	263,000	221,000
Bus (APC)	391,000	231,000	194,000
Parking	19,000		
MetroAccess	5,000	2,500	1,800



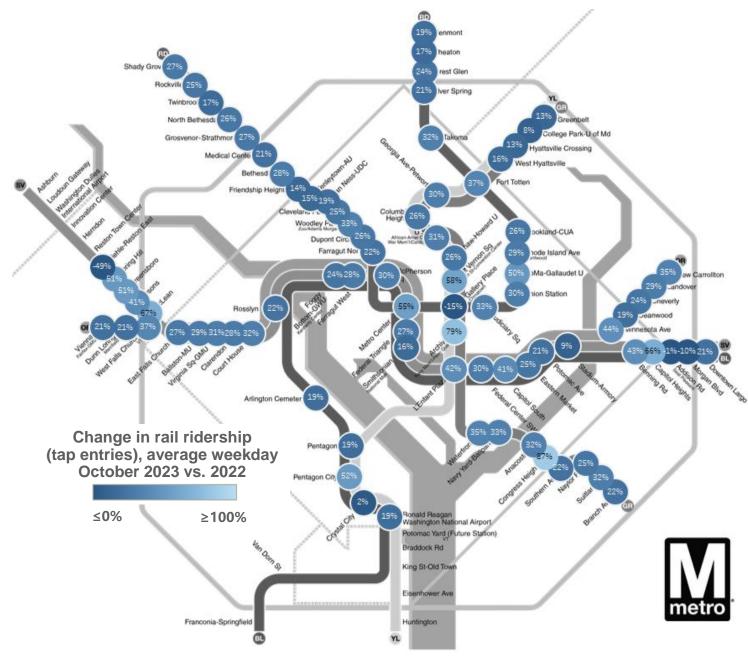
Ridership Trends Over the Past Year





Metrorail Ridership

- Ridership is up 35% on weekdays, 24% on Saturdays, and 41% on Sundays compared to October 2022.
- Less than 1% of customer time was crowded on average with most crowding occurring on weekdays.
- Notes:
 - In 2022, six stations (Braddock Road, King St. Old Town, Eisenhower Ave, Huntington, Van Dorn St, Franconia-Springfield) closed on September 10th for Potomac Yard prep work and Yellow Line service was suspended for bridge and tunnel repairs.
 - Six new Silver Line Phase 2 stations opened on November 15th. Since there is not year-over-year data for these stations yet they do not appear on this map
 - Potomac Yard station opened on May 19th 2023. In October the station saw 1,300 entries per weekday. Since there is not year-over-year data for this station yet it does not appear on this map.





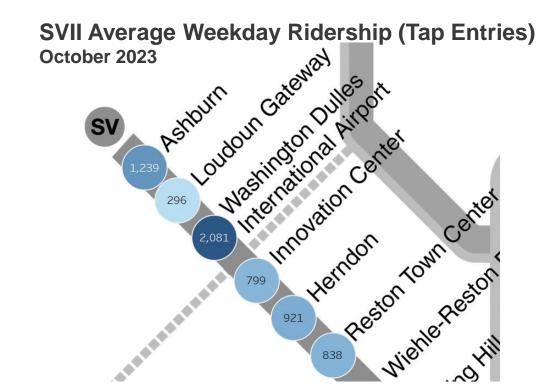
Silver Line Phase 2 Opening

Ridership

 Compared to September 2023, average weekday ridership in October 2023 is up 2% and weekend tap ridership is down 1%.

Parking

- In October 2023, the most popular stations for weekday parking among Silver Line Phase II stations were Wiehle and Ashburn at 22% utilization (utilization = average daily transactions / parking capacity).
 - Loudoun Gateway 8% utilization
 - Herndon 7% utilization



October 2023 SVII Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	6,200	4,600	4,400
Parking	800		



Metrobus Ridership

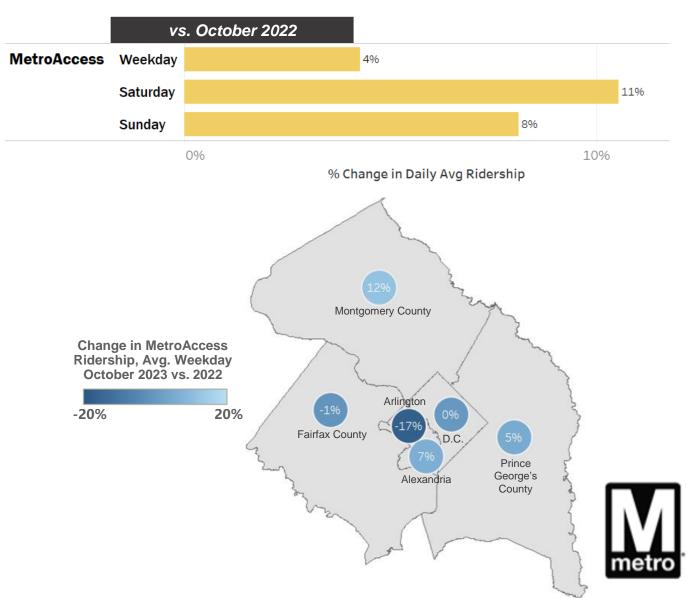
- Ridership is up 14% on weekdays, 10% on Saturdays, and 20% on Sundays compared to October 2022.
- About 5% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 39,000 total shuttle rides made in October 2023, serving customers on the Blue and Orange lines between Eastern Market and Benning Rd/Minnesota Ave on the weekends of 10/14 10/15 and 10/21 10/22. Shuttle rides are not counted in total bus ridership.
- Notes:
 - In October 2022, bus service levels were around 93% of pre-Covid levels on weekdays, 110-125% on weekends. Current bus service levels are 101% of pre-Covid levels on weekdays, 117-133% on weekends.





MetroAccess Ridership

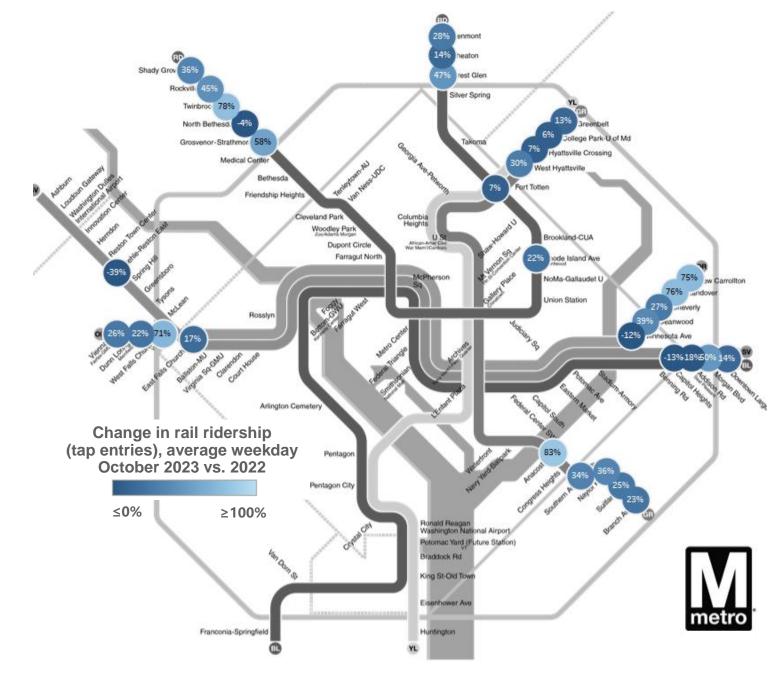
- In October 2023 MetroAccess provided on average 5,000 paratransit rides on weekdays, 2,500 on Saturdays, and 1,800 on Sundays.
- Ridership is up 4% on weekdays, 11% on Saturdays, and 8% on Sundays compared to October 2022.
- Notes:
 - This slide shows only rides made via our MetroAccess paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. MetroAccess-eligible customers' rail and bus rides are counted in overall rail and bus ridership.





Metro Parking Transactions

- Weekday parking usage increased 52% compared to October 2022
 - Most stations grew between 20-40%
- Notes:
 - In 2022, six stations (Braddock Road, King St. - Old Town, Eisenhower Ave, Huntington, Van Dorn St, Franconia-Springfield) closed on September 10th for Potomac Yard prep work.
 - Six new Silver Line Phase 2 stations opened on November 15th, four of which have commuter parking (Herndon, Innovation Center, Loudoun Gateway, and Ashburn). Since there is not year-over-year data for these stations yet they do not appear on this map





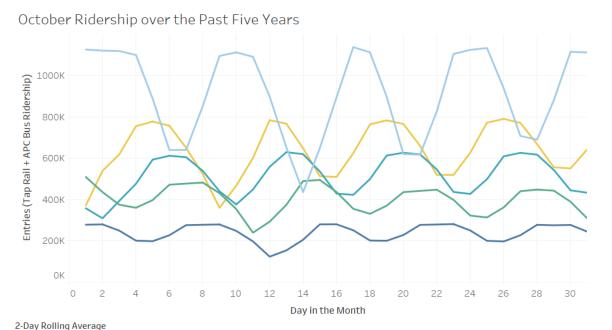
Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (October 2023 vs. October 2019):

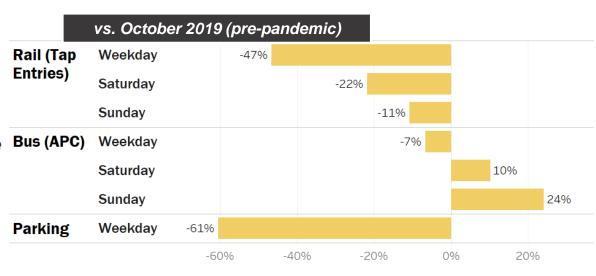
- Rail tap ridership was at 53% of pre-pandemic levels on weekdays, 78% of pre-pandemic levels on Saturdays, and 89% of pre-pandemic levels on Sundays.
- Bus ridership was at 93% of pre-pandemic levels on weekdays, 10% above pre-pandemic levels on Saturdays, and 24% above pre-pandemic levels on Sundays.
- Parking usage was at about 40% of pre-pandemic levels.

2021

2022



2023



% Change in Daily Avg Ridership

October 2019 Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	682,000	294,000	216,000
Bus (APC)	419,000	210,000	156,000
Parking	47,000		
MetroAccess	8,300	2,800	2,500

