Metro Ridership Snapshot
October 2020

Washington Metropolitan Area Transit Authority
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Rail Ridership

Bus Ridership

Parking Utilization

Online Ridership Data Portal

Note: Bus ridership data shown in this report is based on raw data from Automatic Passenger Counters installed on both front and rear doors. The data is partially processed and is preliminary. Bus ridership data shown on the Online Ridership Data Portal on WMATA's website is based on the farebox system, which is very low during rear-door boarding and waived fares.

More ridership data related to COVID-19 is available on www.wmata.com/covidstats

Note: all percentage changes in this document represent year-over-year changes in farebox-based ridership, compared to the same time, location, and day type last year. For more details, see How to Use and Interpret Metro Ridership Data
Overall Ridership in October

- Continuing impacts from COVID-19
  - Rail
    - Ridership 87% lower than 2019
  - Bus
    - Ridership 57% lower than 2019 on weekdays
    - 38-39% lower than 2019 on weekends
    - Fares waived, rear-door boarding
    - Note: This report shows preliminary bus APC data; online portal shows farebox data (operator-logged boardings only)
  - Parking
    - Usage 93% lower than 2019

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<thead>
<tr>
<th></th>
<th>Weekday</th>
<th>Saturday</th>
<th>Sunday</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rail</td>
<td>87,000</td>
<td>60,000</td>
<td>39,000</td>
</tr>
<tr>
<td>Bus</td>
<td>160,000</td>
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<td>Parking</td>
<td>3,200</td>
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October 2020 Change in Ridership

<table>
<thead>
<tr>
<th></th>
<th>Weekday</th>
<th>Saturday</th>
<th>Sunday</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rail</td>
<td>-87%</td>
<td>-79%</td>
<td>-82%</td>
</tr>
<tr>
<td>Bus</td>
<td>-57%</td>
<td>-39%</td>
<td>-38%</td>
</tr>
<tr>
<td>Parking</td>
<td>-93%</td>
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Washington Metropolitan Area Transit Authority
Ridership significantly lower than last year due to COVID-19

Ridership retention higher on eastern side of the region

Notes:
- Some reductions in frequencies, and hours of operation compared to 2019
Metrobus Ridership:

- Weekday ridership 57% lower than 2019 levels

- Stronger retention on weekends - 60% of pre-COVID ridership retained on weekends

- Reduced service due to COVID-19:
  - Bus service around 75% of pre-COVID levels. Some routes suspended.
  - No fares charged; rear-door boarding continued. (Farebox data consists of operator-recorded ridership only.)

Bus ridership based on automatic passenger counters, partially processed data (preliminary)
Metro Parking Utilization

- Paid parking 93% lower than last year

- Moderately higher retention at Rhode Island Avenue, Fort Totten, Minnesota Avenue, Van Dorn St