Metro Ridership Snapshot

November 2024

Washington Metropolitan Area Transit Authority

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Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **one year ago** unless noted as 'pre-pandemic' which then represents a comparison to five years ago. For more details, see [How to Use and Interpret Metro Ridership Data](#).

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Beginning October 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. As of January 2024, year-over-year and pre-pandemic comparisons on rail are made with total ridership. Prior to January 2024, these comparisons were made using tap-only ridership. Parking utilization is from the farebox system.

Overall Ridership in November

Total Ridership

▪ Compared to November 2023, ridership increased by 5% overall, 6% on weekdays, 3% on Saturdays, and 15% on Sundays.
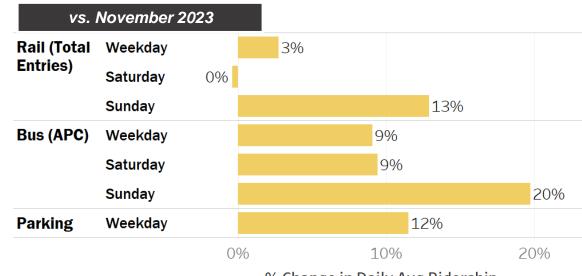
Rail

▪ Compared to November 2023, ridership increased by 1% overall, 3% on weekdays, 0% on Saturdays, and 13% on Sundays.

Bus

▪ Ridership has increased 8% overall, 9% on weekdays, 9% on Saturdays, and 20% on Sundays compared to November 2023.

Parking

▪ Usage has increased by 12% compared to November 2023.

vs. November 2023

		% Change in Daily Avg Ridership
Rail (Total Entries)	Weekday	3%
	Saturday	0%
	Sunday	13%
Bus (APC)	Weekday	9%
	Saturday	9%
	Sunday	20%
Parking	Weekday	12%
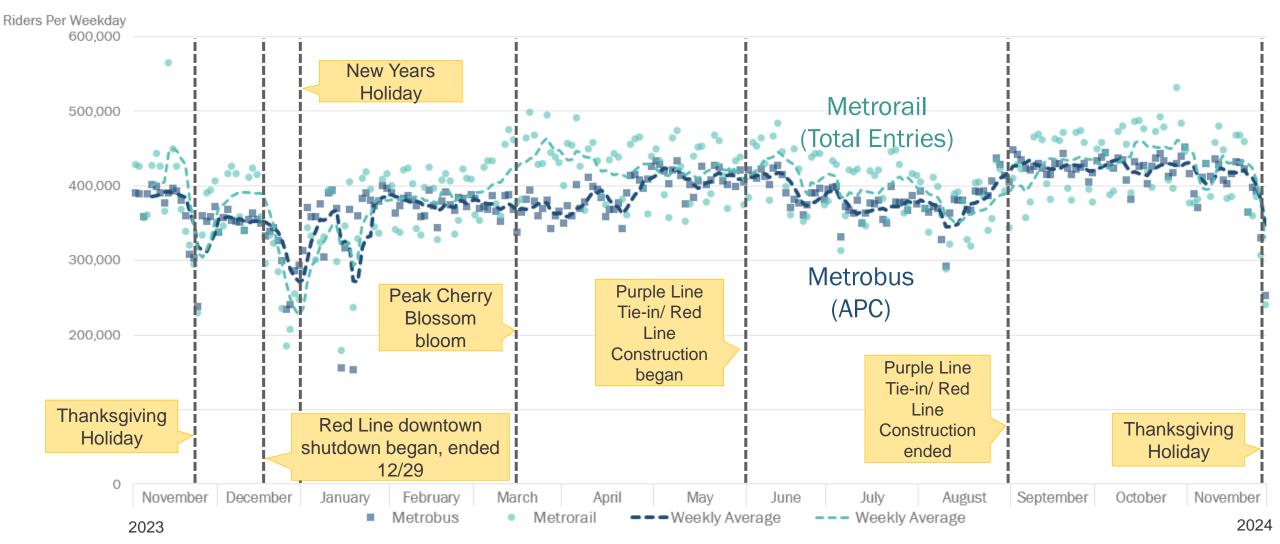
November 2024 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Tap Entries)	384,000	247,000	191,000	9,640,000
Rail (Total Entries)	398,000	258,000	200,000	10,018,000
Bus (APC)	398,000	248,000	207,000	10,056,000
Parking	20,000			388,000
MetroAccess	3,200	1,500	1,300	78,000
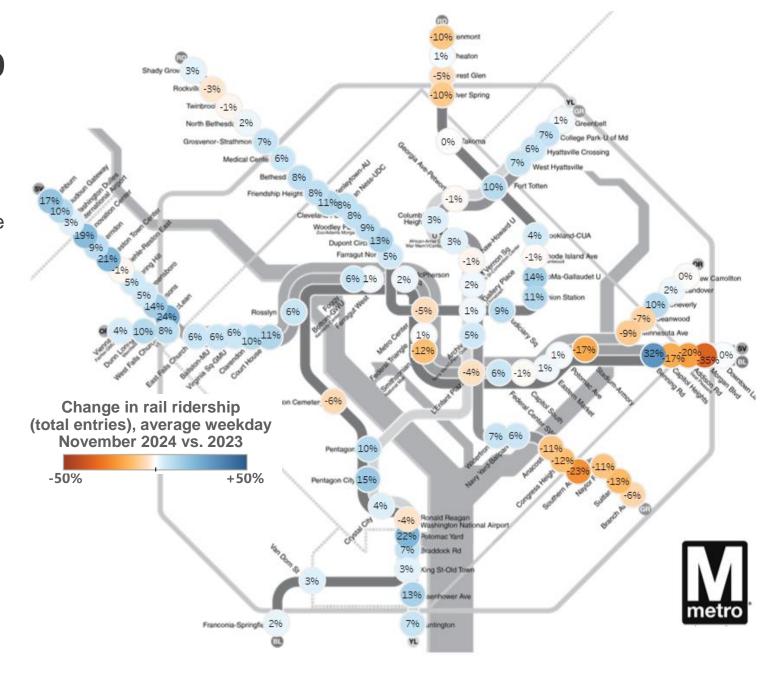
Metrorail Ridership

- Metrorail ridership is up 1% overall, 3% on weekdays, 0% on Saturdays, and 13% on Sundays compared to November 2023.

- About 1% of customer time was crowded on average with most crowding occurring on weekdays.

Change in rail ridership (total entries), average weekday November 2024 vs. 2023

-50%   +50%

Metrobus Ridership

- Metrobus ridership has increased 8% overall, 9% on weekdays, 9% on Saturdays, and 20% on Sundays compared to November 2023.
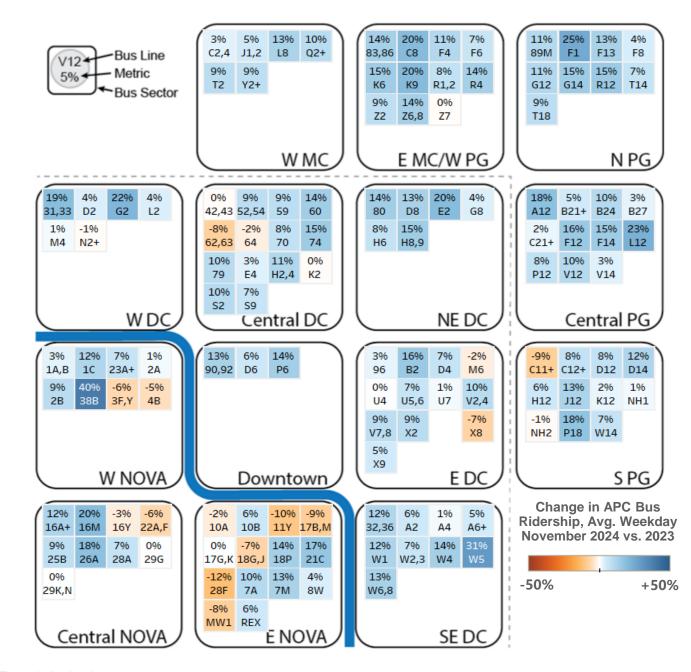
- About 3% of stop events were above crowding thresholds with more crowding on weekdays.

- There were approximately 37,000 total shuttle rides made in November 2024, serving customers on:
  - Orange Line between Stadium-Armory and New Carrollton on the weekend of 11/2 – 11/3
  - Red Line between Medical Center and Grosvenor-Strathmore on the weekend of 11/9 – 11/11 and between Fort Totten and NoMa on the weekend of 11/16 – 11/17.
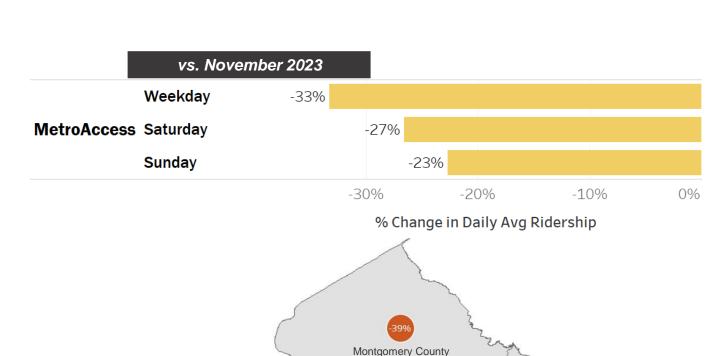
For more nuanced bus line information, additional data can be found on the WMATA Ridership Data Portal. Bus ridership based on Automatic Passenger Counter data.

Legend: V12 = Bus Line, 5% = Metric, (box) = Bus Sector

W MC
3% C2,4	5% J1,2	13% L8	10% Q2+
9% T2	9% Y2+		

E MC/W PG
14% 83,86	20% C8	11% F4	7% F6
15% K6	20% K9	8% R1,2	14% R4
9% Z2	14% Z6,8	0% Z7	

N PG
11% 89M	25% F1	13% F13	4% F8
11% G12	15% G14	15% R12	7% T14
9% T18			

W DC
19% 31,33	4% D2	22% G2	4% L2
1% M4	-1% N2+		

Central DC
0% 42,43	9% 52,54	9% 59	14% 60
-8% 62,63	-2% 64	8% 70	15% 74
10% 79	3% E4	11% H2,4	0% K2
10% S2	7% S9		

NE DC
14% 80	13% D8	20% E2	4% G8
8% H6	15% H8,9		

Central PG
18% A12	5% B21+	10% B24	3% B27
2% C21+	16% F12	15% F14	23% L12
8% P12	10% V12	3% V14	

W NOVA
3% 1A,B	12% 1C	7% 23A+	1% 2A
9% 2B	40% 38B	-6% 3F,Y	-5% 4B

Downtown
13% 90,92	6% D6	14% P6

E DC
3% 96	16% B2	7% D4	-2% M6
0% U4	7% U5,6	1% U7	10% V2,4
9% V7,8	9% X2	-7% X8	
5% X9			

S PG
-9% C11+	8% C12+	8% D12	12% D14
6% H12	13% J12	2% K12	1% NH1
-1% NH2	18% P18	7% W14	

Central NOVA
12% 16A+	20% 16M	-3% 16Y	-6% 22A,F
9% 25B	18% 26A	7% 28A	0% 29G
0% 29K,N			

E NOVA
-2% 10A	6% 10B	-10% 11Y	-9% 17B,M
0% 17G,K	-7% 18G,J	14% 18P	17% 21C
-12% 28F	10% 7A	13% 7M	4% 8W
-8% MW1	6% REX		

SE DC
12% 32,36	6% A2	1% A4	5% A6+
12% W1	7% W2,3	14% W4	31% W5
13% W6,8			

Change in APC Bus Ridership, Avg. Weekday November 2024 vs. 2023

-50% ← → +50%

MetroAccess Ridership

- In November 2024, MetroAccess provided on average 3,200 paratransit rides on weekdays, 1,500 on Saturdays, and 1,300 on Sundays.

- Ridership is down 33% on weekdays, 27% on Saturdays, and 23% on Sundays compared to November 2023.
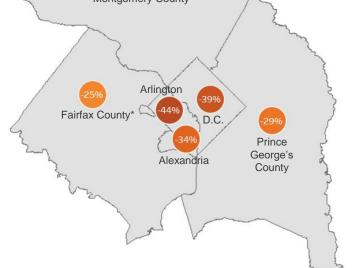
- Notes:

    - This slide shows only rides made via our paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. Metro Access-eligible customers' rail and bus rides are counted in overall rail and bus ridership.

vs. November 2023

	Weekday	-33%
MetroAccess	Saturday	-27%
	Sunday	-23%

% Change in Daily Avg Ridership

Change in MetroAccess Ridership, Avg. Weekday November 2024 vs. 2023

≤-50%   ≥50%

Montgomery County -39%

Fairfax County* -25%

Arlington -44%

D.C. -39%

Alexandria -34%

Prince George's County -29%

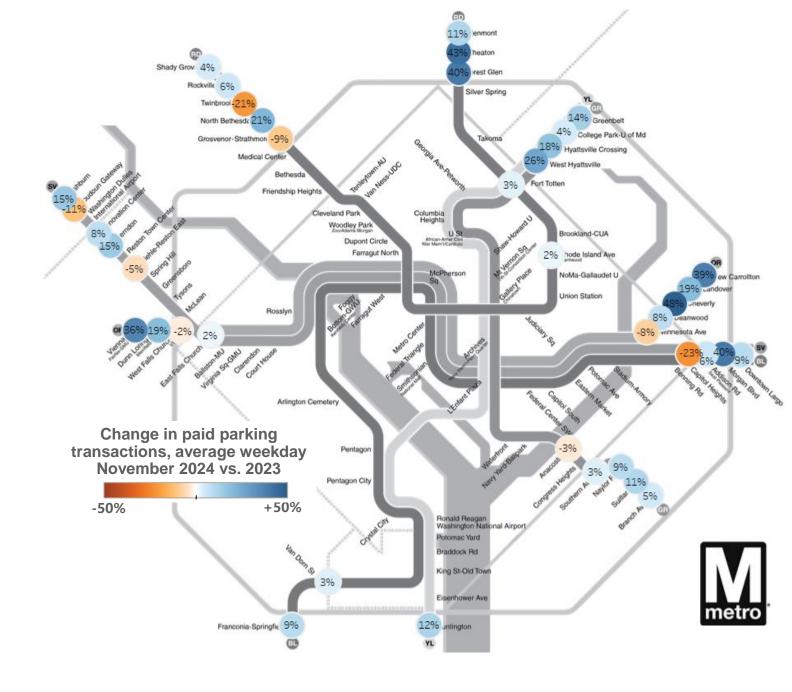*Fairfax City and Falls Church are counted here as a part of Fairfax County

Metro Parking Transactions

- Weekday parking usage increased 12% compared to November 2023

    - Parking transactions grew the most at Deanwood on the Orange Line and Wheaton and Forest Glen stations on the Red Line.
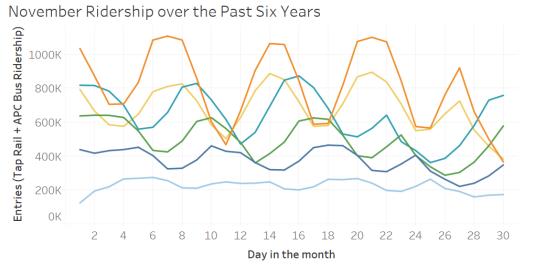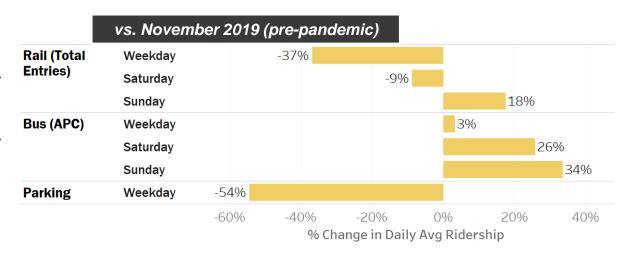

Change in paid parking transactions, average weekday November 2024 vs. 2023

-50% +50%

Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (November 2024 vs. November 2019):

- **Total** ridership was at 85% of pre-pandemic ridership overall, 79% of pre-pandemic levels on weekdays, 98% of pre-pandemic levels on Saturdays, and 25% *above* pre-pandemic levels on Sundays.

- **Rail** ridership was at 69% of pre-pandemic ridership overall, 63% of pre-pandemic levels on weekdays, 91% of pre-pandemic levels on Saturdays, and 18% *above* pre-pandemic levels on Sundays.

- **Bus** ridership was 9% *above* pre-pandemic ridership overall, at 3% *above* pre-pandemic levels on weekdays, 26% above pre-pandemic levels on Saturdays, and 34% above pre-pandemic levels on Sundays.

- **Parking** usage was at about 46% of pre-pandemic levels.

vs. November 2019 (pre-pandemic)

		% Change in Daily Avg Ridership
Rail (Total Entries)	Weekday	-37%
	Saturday	-9%
	Sunday	18%
Bus (APC)	Weekday	3%
	Saturday	26%
	Sunday	34%
Parking	Weekday	-54%

November Ridership over the Past Six Years

Entries (Tap Rail + APC Bus Ridership) vs. Day in the month

2-Day Rolling Average: 2019, 2020, 2021, 2022, 2023, 2024

November 2019 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Total Entries)	629,000	283,000	170,000	14,505,000
Bus (APC)	385,000	197,000	155,000	9,240,000
Parking	44,000			844,000
MetroAccess	7,900	2,700	2,600	183,000