

Table of Contents

Rail Ridership

Bus Ridership

Parking Utilization

Online Ridership Data Portal

Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type <u>one year ago</u> unless noted as 'pre-pandemic' which then represents a comparison to four years ago. For more details, see <u>How to Use and Interpret Metro Ridership Data</u>.

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership, prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. Both tap and total ridership is presented here, however year-over-year comparisons on rail are made with tap only ridership. Parking utilization is from the farebox system.



Overall Ridership in November

Rail

 Ridership increased 31-32% compared to November 2022 on weekdays and weekends.

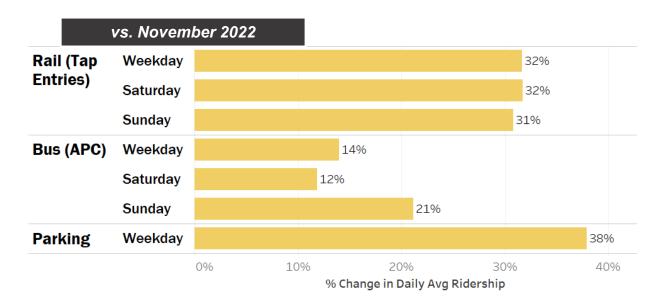
Bus

 Ridership has increased by 14% compared to November 2022, 12% on Saturdays, and 21% on Sundays.

Parking

 Usage has increased by 38% compared to November 2022.

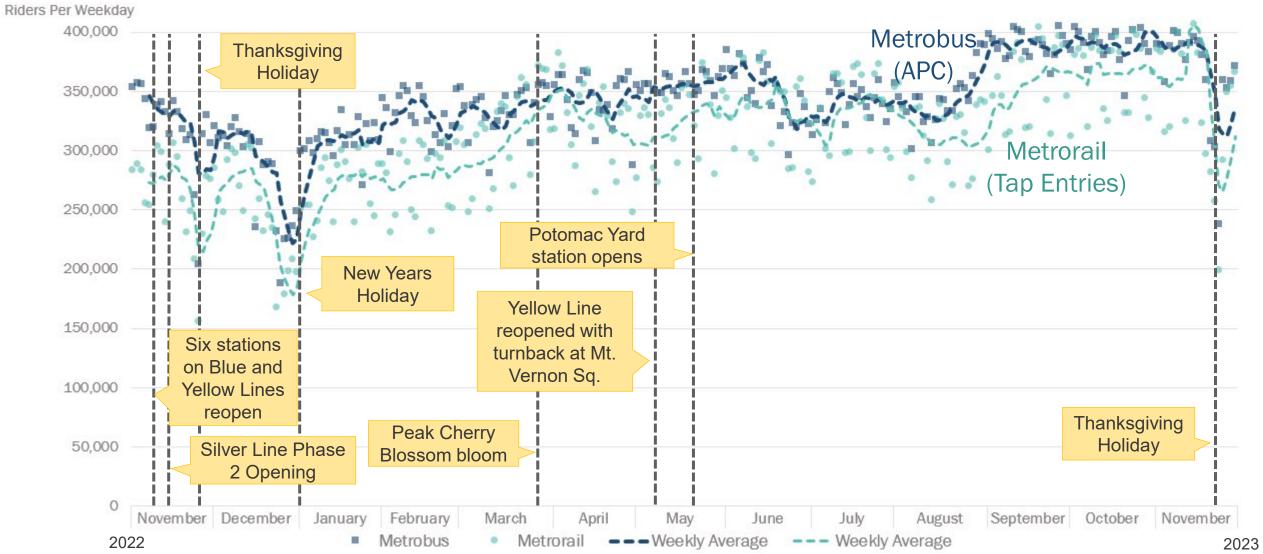
Rail and bus ridership was stable through most of the month with a dip around the Thanksgiving holiday. Bus saw the most year-over-year ridership growth on Sundays and rail saw equal year-over-year growth across all day types.



November 2023 Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	346,000	232,000	137,000
Rail (Total Entries)	387,000	265,000	162,000
Bus (APC)	365,000	227,000	173,000
Parking	18,000		
MetroAccess	4,800	2,300	1,800



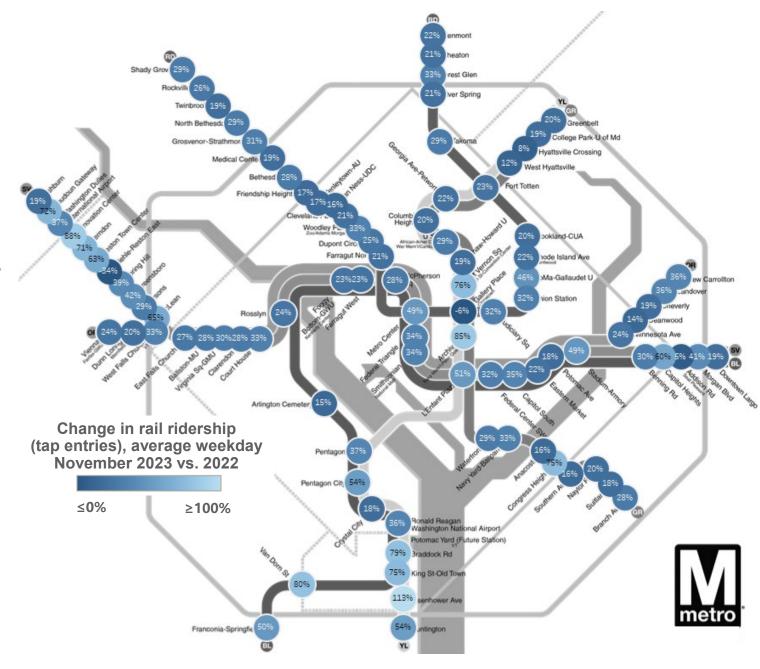
Ridership Trends Over the Past Year





Metrorail Ridership

- Ridership is up 32% on weekdays, 32% on Saturdays, and 31% on Sundays compared to November 2022.
- Less than 1% of customer time was crowded on average with most crowding occurring on weekdays.
- Notes:
 - In 2022, six stations (Braddock Road, King St. Old Town, Eisenhower Ave, Huntington, Van Dorn St, Franconia-Springfield) reopened on November 6th after being closed for about two months for Potomac Yard prep work. Yellow Line service was suspended for bridge and tunnel repairs but Blue+ service ran from Huntington to New Carrollton.
 - Average weekday ridership numbers for these stations are calculated using only days the stations were open in 2022 and the entire month of data in 2023.
 - Silver Line Phase 2 stations (Reston Town Center Ashburn) opened on November 15th, 2022.
 - Average weekday ridership numbers for these stations are calculated using only days the stations were open in 2022 and the entire month of data in 2023.
 - Potomac Yard station opened on May 19th 2023. In November the station saw 1,300 entries per weekday. Since there is not year-over-year data for this station yet it does not appear on this map.





Metrobus Ridership

- Ridership is up 14% on weekdays, 12% on Saturdays, and 21% on Sundays compared to November 2022.
- About 4% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 18,000 total shuttle rides made in November 2023, serving customers on the Blue and Silver lines between Stadium Armory and Addison Road on the weekend of 11/4 – 11/5. Shuttle rides are not counted in total bus ridership.
- Notes:
 - In November 2022, bus service levels were around 93% of pre-Covid levels on weekdays, 110-125% on weekends. Current bus service levels are 101% of pre-Covid levels on weekdays, 117-133% on weekends.

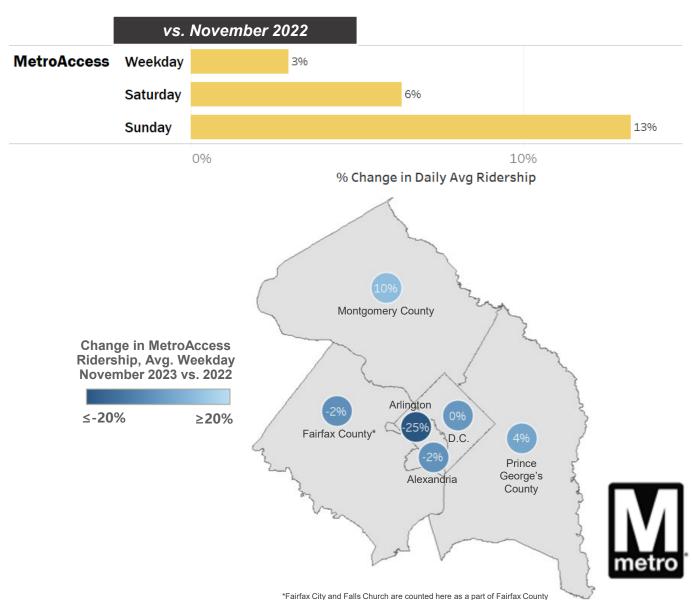




For more nuanced bus line information, additional data can be found on the <u>WMATA Ridership Data Portal</u>. Bus ridership based on Automatic Passenger Counter data.

MetroAccess Ridership

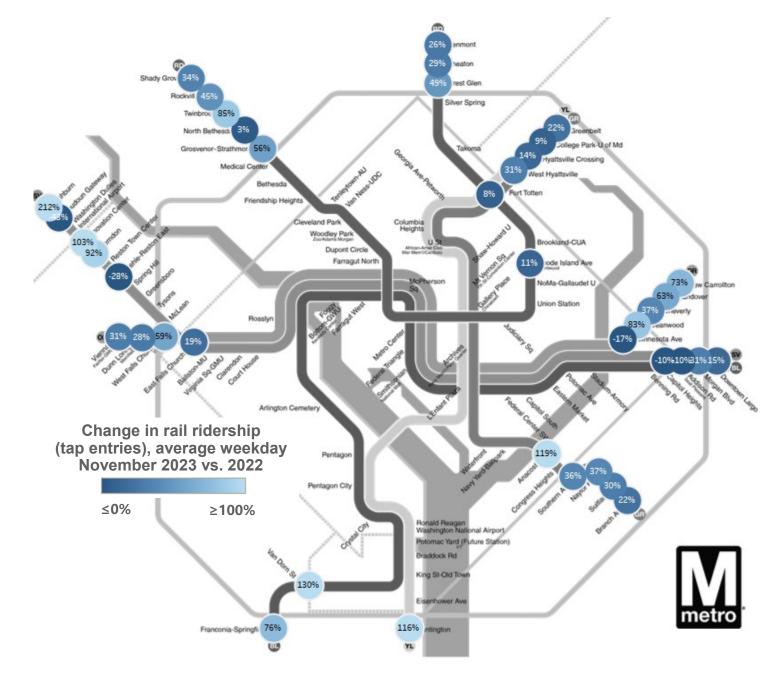
- In November 2023 MetroAccess provided on average 4,800 paratransit rides on weekdays, 2,300 on Saturdays, and 1,800 on Sundays.
- Ridership is up 3% on weekdays, 6% on Saturdays, and 13% on Sundays compared to November 2022.
- Notes:
 - This slide shows only rides made via our paratransit service and through our Abilities-Ride program.
 MetroAccess-eligible customers' rail and bus rides are counted in overall rail and bus ridership.





Metro Parking Transactions

- Weekday parking usage increased 38% compared to November 2022
 - Most stations grew between 20-40%
- Notes:
 - In 2022, six stations (Braddock Road, King St. Old Town, Eisenhower Ave, Huntington, Van Dorn St, Franconia-Springfield) reopened on November 6th after being closed for about two months for Potomac Yard prep work. Yellow Line service was suspended for bridge and tunnel repairs but Blue+ service ran from Huntington to New Carrollton.
 - Silver Line Phase 2 stations (Reston Town Center – Ashburn) opened on November 15th, 2022.



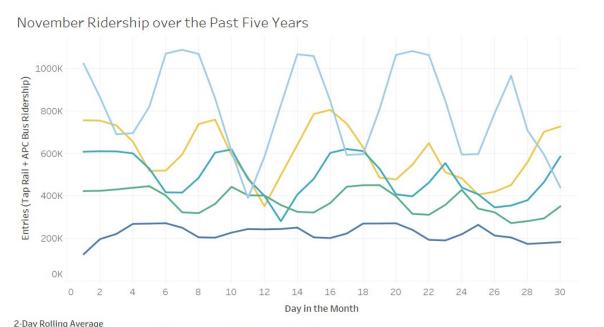


Pre-Pandemic Ridership Comparison

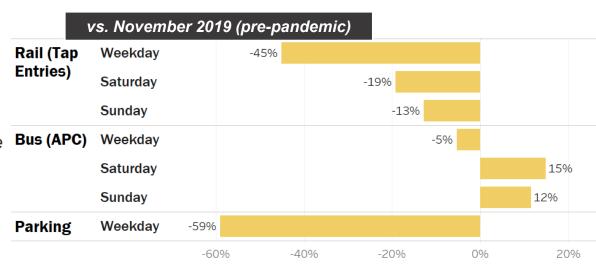
Current vs. pre-pandemic levels (November 2023 vs. November 2019):

- Rail tap ridership was at 55% of pre-pandemic levels on weekdays, 81% of pre-pandemic levels on Saturdays, and 87% of pre-pandemic levels on Sundays.
- Bus ridership was at 95% of pre-pandemic levels on weekdays, 15% above pre-pandemic levels on Saturdays, and 12% above pre-pandemic levels on Sundays.
- Parking usage was at about 40% of pre-pandemic levels.

2022



2023



% Change in Daily Avg Ridership

November 2019 Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	630,000	288,000	157,000
Bus (APC)	385,000	197,000	155,000
Parking	44,000		
MetroAccess	7,900	2,700	2,800

