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Online Ridership Data Portal

Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type <u>one year-ago</u> unless noted as 'pre-pandemic' which then represents a comparison to three yearsago. For more details, see <u>How to Use and Interpret Metro Ridership Data</u>.

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Rail ridership and parking utilization is from the farebox system.



Overall Ridership in November

Rail

 Weekday ridership has increased almost 60% compared to November 2021.

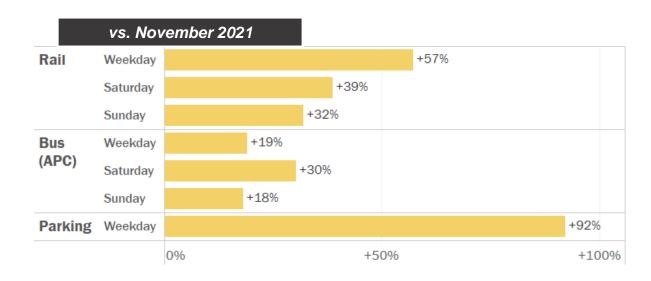
Bus

Ridership has increased 30% on Saturdays compared to November 2021, and close to 20% on weekdays and Sundays.

Parking

Usage has increased 92% compared to November 2021.

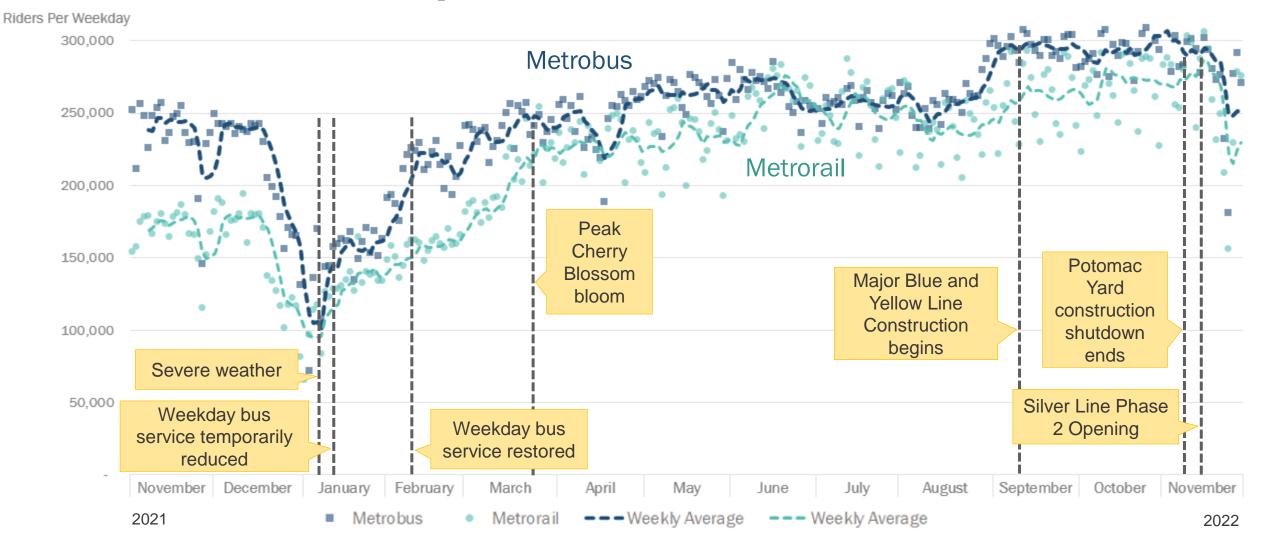
Ridership was stable in the first half of the month and decreased around Thanksgiving. Rail and bus ridership grew year over year in November 2022.



November 2022 Averages	Weekday	Saturday	Sunday
Rail	263,000	177,000	105,000
Bus (APC)	281,000	185,000	129,000
Parking	13,000		



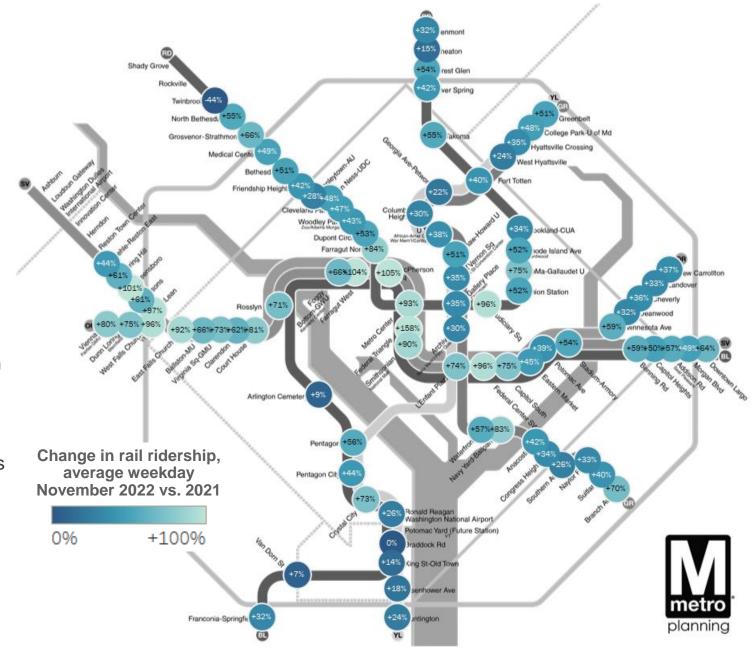
Ridership Trends Over the Past Year





Metrorail Ridership

- Ridership is up 57% on weekdays compared to November 2021
- 0.8% of customer time was crowded on average with almost all crowding on occurring on weekdays
- Notes:
 - Rail service remains reduced due to the suspension of the 7000-series rail cars.
 - Six stations (Braddock Road, King St. Old Town, Eisenhower Ave, Huntington, Van Dorn St, Franconia-Springfield) reopened on November 6th after Potomac Yard prep work.
 - The Yellow Line bridge and tunnel between L'Enfant Plaza and Pentagon closed on September 10th for scheduled maintenance.
 - Shady Grove and Rockville were closed for repairs from mid-September until early December 2021. Ridership at Twinbrook was impacted by shuttle bus operations.
 - Six new Silver Line Phase 2 stations opened on November 15th. Since there is not year-over-year data for these stations yet they do not appear on this map.





Silver Line Phase II Opening

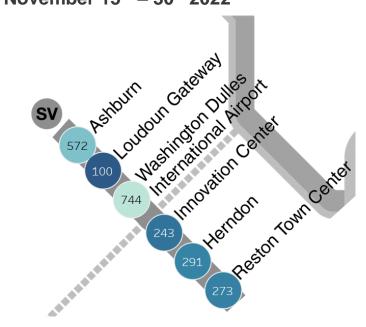
Ridership

- The six new stations saw on average of 2,200 riders on weekdays and 2,500 riders on Saturdays.
 - High average Saturday ridership was driven primarily by riders at Ashburn.
- As anticipated, ridership at Wiehle-Reston decreased 46% from October average weekday ridership levels as customers started to use the new stations.
 - Ridership at new stations is 1.7x higher than lost ridership at Wiehle-Reston, indicating potential new riders.
- 13% of SVII trips are starting and ending within the new segment.

Parking

■ The most popular station for parking among Silver Line Phase II stations was Loudoun Gateway at 32% utilization (utilization = average daily transactions / parking capacity)

Average Weekday Ridership November 15th – 30th 2022

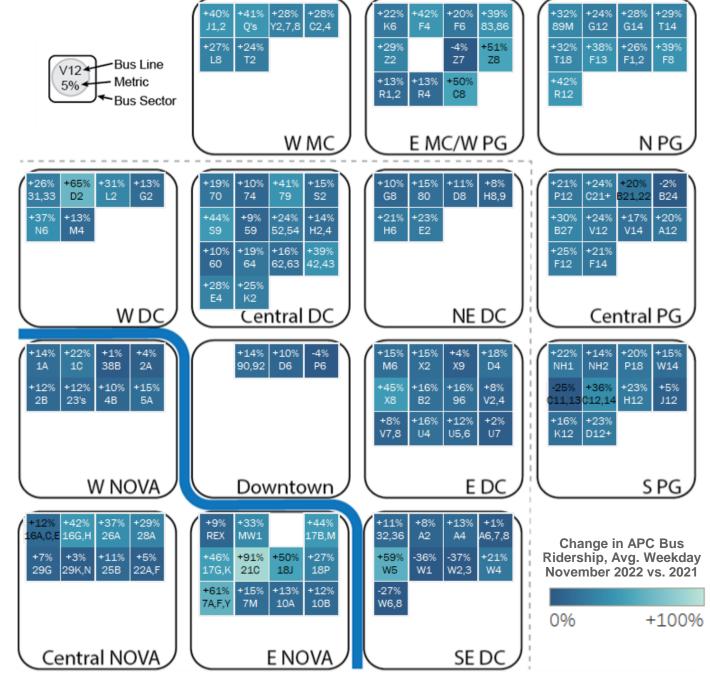


November 2022 SVII Averages	Weekday	Saturday	Sunday		
Rail	2,200	2,500	1,800		
Parking	340				



Metrobus Ridership

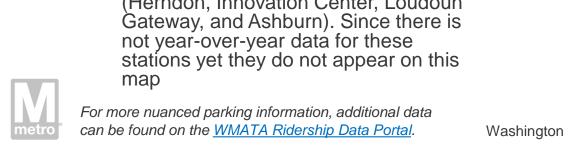
- Ridership is up about 20% on weekdays, and Sundays and 30% on Saturdays compared to November 2021.
- About 2.1% of stop events were above crowding thresholds with more crowding on weekdays.
- Notes:
 - Bus service levels remained at about 93% of pre-Covid levels on weekdays, 110-125% on weekends.

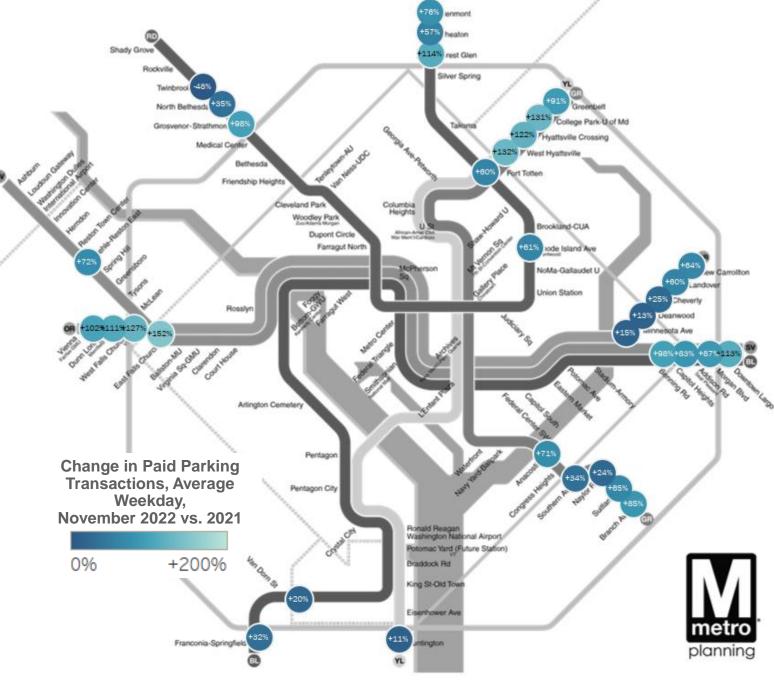




Metro Parking Transactions

- Parking usage has increased by at least 20% at all stations not affected by closures compared to November 2021.
 - Most stations grew between 60-130%
- Notes:
 - Six stations (Braddock Road, King St. -Old Town, Eisenhower Ave, Huntington, Van Dorn St, Franconia-Springfield) reopened on November 6th after Potomac Yard prep work.
 - Shady Grove and Rockville were closed for repairs from mid-September until early December 2021.
 - Six new Silver Line Phase 2 stations opened on November 15th, four of which have commuter parking (Herndon, Innovation Center, Loudoun not year-over-year data for these map





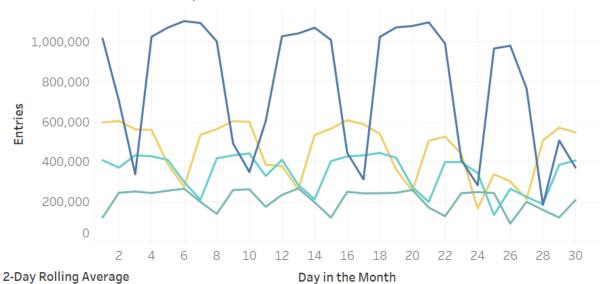
Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (November 2022 vs. November 2019):

- Rail ridership was at 42% of pre-pandemic levels on weekdays and 61-66% of pre-pandemic levels on weekends
- Bus ridership was at 77% of pre-pandemic levels on weekdays, and 97% of pre-pandemic levels on weekends
- Parking usage was at 30% of pre-pandemic levels

2021

November Ridership over the Past Four Years



2022

vs. November 2019 (pre-pandemic)									
Rail	Weekday		-58%						
	Saturday				-39%				
	Sunday				-3	34%			
Bus (APC)	Weekday						-23%		
	Saturday								-3%
	Sunday								-3%
Parking	Weekday	-70%							
		-50%			0%				

November 2019 Averages	Weekday	Saturday	Sunday		
Rail	631,000	293,000	160,000		
Bus (APC)	366,000	191,000	133,000		
Parking	44,000				



2019

2020