Metro Ridership Snapshot

November 2021

Last updated April 21, 2022

Washington Metropolitan Area Transit Authority
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Rail Ridership

Bus Ridership

Parking Utilization

Online Ridership Data Portal

Note: All percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type two years ago – to compare back to pre-pandemic ridership data. For more details, see How to Use and Interpret Metro Ridership Data

Bus ridership shown here is from Metro’s automatic passenger counters, in both current and baseline months. Rail and parking ridership is from the farebox system.
Overall Ridership in November

- **Rail**
  - At 27% of pre-pandemic levels on weekdays, about 50% on weekends
  - Ridership loss of 15-20% coinciding with the suspension of the 7000-series rail cars in mid-October, followed by relative stability in November

- **Bus**
  - At 64% of pre-pandemic levels on weekdays, with ridership closer to pre-pandemic levels on weekends

- **Parking**
  - Usage at 15% of pre-pandemic levels

- **Normal seasonal declines around Thanksgiving holiday**

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### November 2021 Averages

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<thead>
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<th></th>
<th>Weekday</th>
<th>Saturday</th>
<th>Sunday</th>
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</thead>
<tbody>
<tr>
<td>Rail</td>
<td>167,000</td>
<td>128,000</td>
<td>80,000</td>
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<tr>
<td>Bus (APC)</td>
<td>233,000</td>
<td>140,000</td>
<td>107,000</td>
</tr>
<tr>
<td>Parking</td>
<td>7,000</td>
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</table>

Parking data corrected in April 2022
Ridership Trends Since February

Boardings per Weekday

Metrorail

Metrobus

Ridership

February
March
April
May
June
July
August
September
October
November

Metrobus
Metrorail

Weekly Average
Weekly Average

Derailment occurred
7000-series rail cars suspended

Thanksgiving
Metrorail Ridership

- Ridership at 27% of pre-pandemic levels on weekdays
- Ridership on weekends about 50% of pre-pandemic levels
- 88% estimated retention of Shady Grove and Rockville ridership
  - Based on shuttle bus ridership

Notes:
- Shady Grove and Rockville closed for repairs. Ridership at Twinbrook impacted by shuttle bus operations.
- Rail service reduced by over 50% of normal levels through November 2021 due to the suspension of the 7000-series rail cars.
Ridership at 64% of pre-pandemic levels on weekdays

Stronger retention on weekends - around 85% of pre-pandemic levels

40% ridership increase on bus routes where service increased on Labor Day
  - Higher than background average
  - October vs. July 2021

Notes:
  - Cinder Bed Road division work stoppage impacted November 2019 ridership. Lines where there was no ridership in 2019 due to the work stoppage have been omitted from this chart
  - Line T2 excluded from this chart due to uncertain passenger count data
  - Bus service levels (scheduled revenue hours) remained around 93% of pre-pandemic levels on weekdays, 110-125% on weekends
Metro Parking Transactions

- Parking transactions significantly below pre-pandemic levels

- Most stations are at around 15% recovered

- Notes:
  - Shady Grove and Rockville closed for repairs from mid-September 2021.