

Table of Contents



Rail Ridership

Bus Ridership

Parking Utilization

Online Ridership Data Portal

Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type <u>one year-ago</u> unless noted as 'pre-pandemic' which then represents a comparison to three yearsago. For more details, see <u>How to Use and Interpret Metro Ridership Data</u>.

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Rail ridership and parking utilization is from the farebox system.



Publishing of the May 2022 Ridership Snapshot was delayed due to data source discrepancies that have since been corrected.

Overall Ridership in May

Rail

 Ridership has nearly doubled on weekdays and is about 80% higher on weekends compared to May 2021

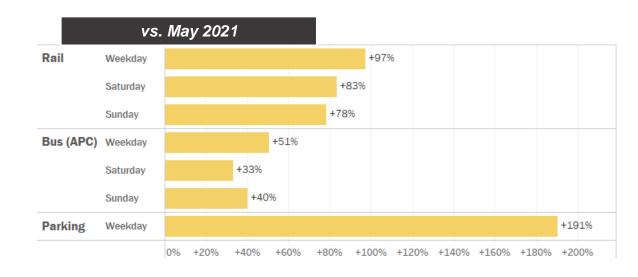
Bus

 Ridership has grown the most on weekdays compared to May 2021

Parking

Usage has nearly tripled since May 2021

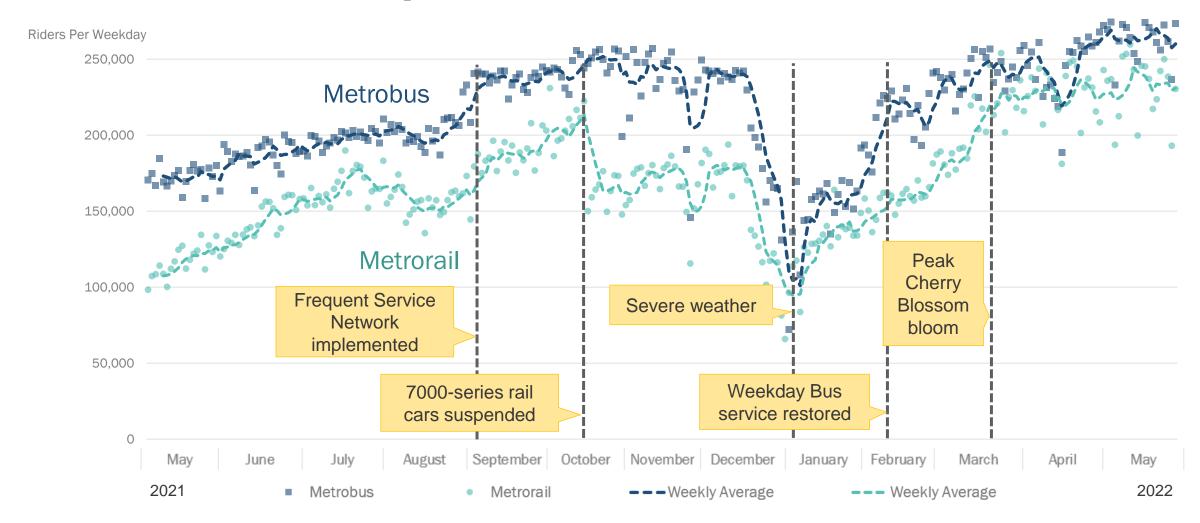
Throughout the month bus ridership remained stable, while rail ridership increased slightly in early May 2022 and then stabilized later in the month.



May 2022 Averages	Weekday	Saturday	Sunday
Rail	231,000	157,000	118,000
Bus (APC)	264,000	162,000	134,000
Parking	12,000		



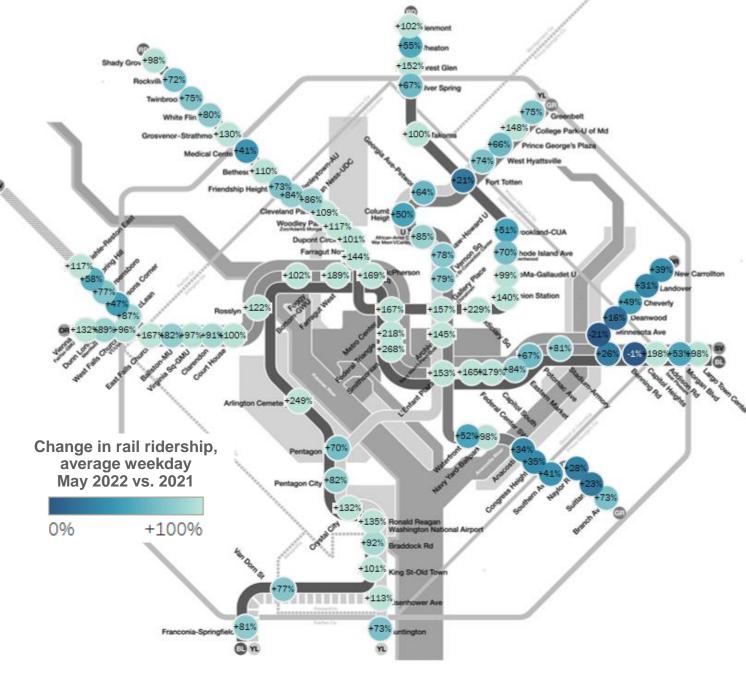
Ridership Trends Over the Past Year





Metrorail Ridership

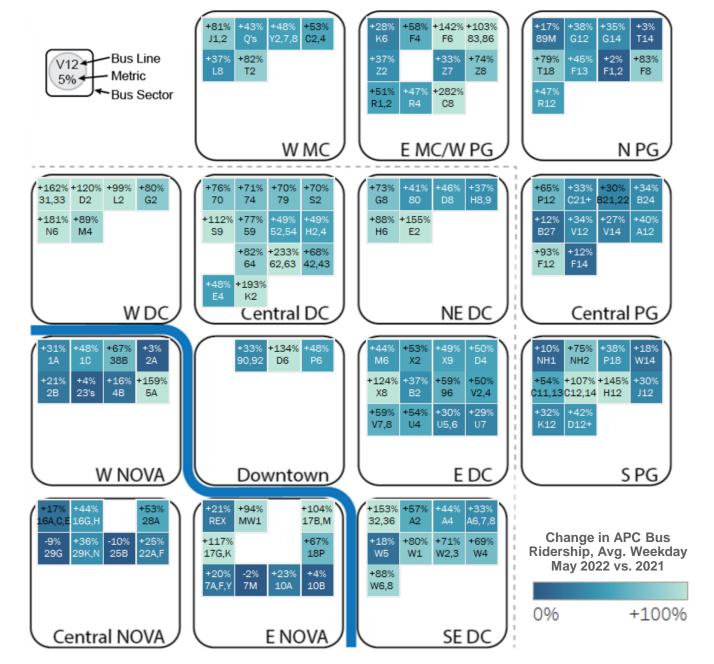
- Ridership is up 97% on weekdays compared to May 2021
- Ridership on weekends has increased about 80% compared to May 2021
- About 0.7% of customer time was crowded on average
- Notes:
 - Rail service remains reduced due to the suspension of the 7000-series rail cars.
 - Platform Improvement Project that closed Orange Line stations between Stadium Armory and New Carrollton began May 29, 2022.





Metrobus Ridership

- Ridership has increased by 51% on weekdays compared to May 2021.
- Ridership is up by about 36% on weekends compared to May 2021.
- About 1.8% of stop events were above crowding thresholds
- Notes:
 - New bus schedule began May 29, 2022.
 - In May 2021, bus service levels were around 80% of pre-Covid. Current bus service levels are around 93% of pre-Covid levels on weekdays, 110-125% on weekends.





Metro Parking Transactions

- Parking usage has grown over the past year.
- Parking usage has at least doubled at most stations compared to May 2021.
 - Largest growth at periphery stations with most increasing by over 200% compared to May 2021.

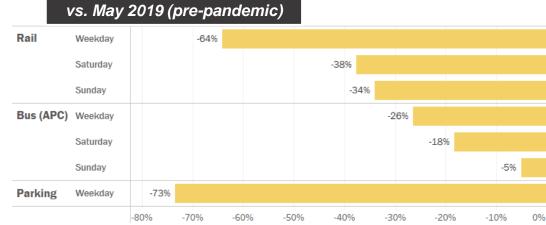


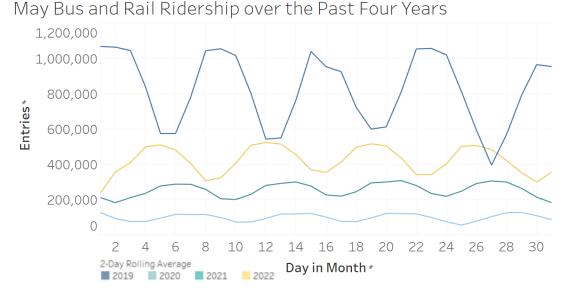


Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (May 2022 vs. May 2019):

- May Rail ridership was at 36% of pre-pandemic levels on weekdays and about 64% of pre-pandemic levels on weekends
- May Bus ridership was at 74% of pre-pandemic levels on weekdays and 95% of pre-pandemic levels on Sundays
- May Parking usage was at 27% of pre-pandemic levels





May 2019 Averages	Weekday	Saturday	Sunday
Rail	644,000	251,000	179,000
Bus (APC)	359,000	198,000	141,000
Parking	44,000		

