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Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type <u>one year ago</u> unless noted as 'pre-pandemic' which then represents a comparison to five years ago. For more details, see <u>How to Use and Interpret Metro Ridership Data</u>.

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. As of January 2024, year-over-year and pre-pandemic comparisons on rail are made with total ridership. Prior to January 2024, these comparisons were made using tap-only ridership. Parking utilization is from the farebox system.



## **Overall Ridership in March**

#### **Total Ridership**

 Compared to March 2023, ridership increased by 16% overall, 16% on weekdays, 17% on Saturdays, and 12% on Sundays.

#### Rail

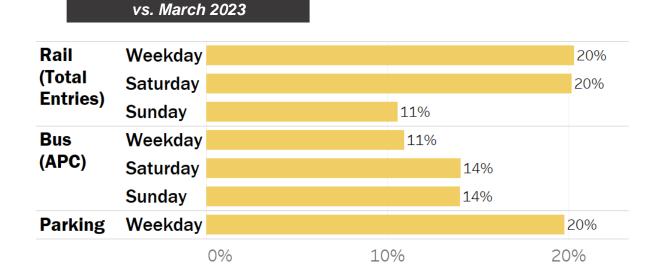
 Compared to March 2023, ridership increased by 24% overall, 20% on weekdays and Saturdays, and 11% on Sundays.

#### Bus

 Ridership has increased 8% overall, 11% on weekdays and 14% on weekends compared to March 2023.

#### **Parking**

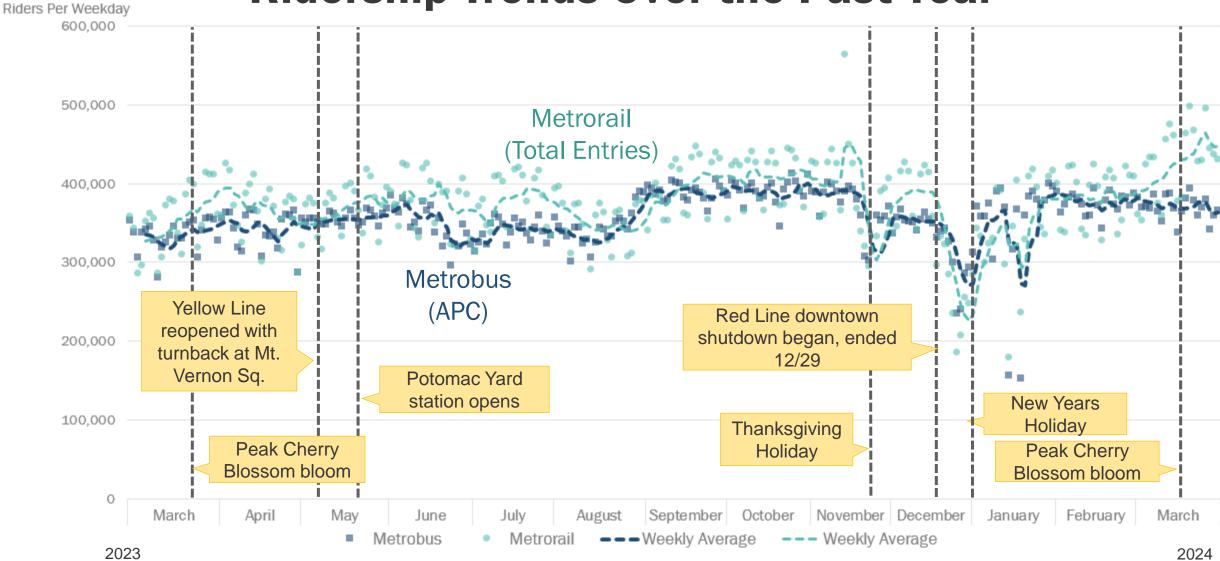
Usage has increased by 20% compared to March 2023.



March 2024 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Tap Entries)	403,000	276,000	218,000	10,937,000
Rail (Total Entries)	428,000	294,000	234,000	11,623,000
Bus (APC)	372,000	225,000	190,000	9,848,000
Parking	21,000			436,000
MetroAccess	5,000	2,000	2,000	118,000



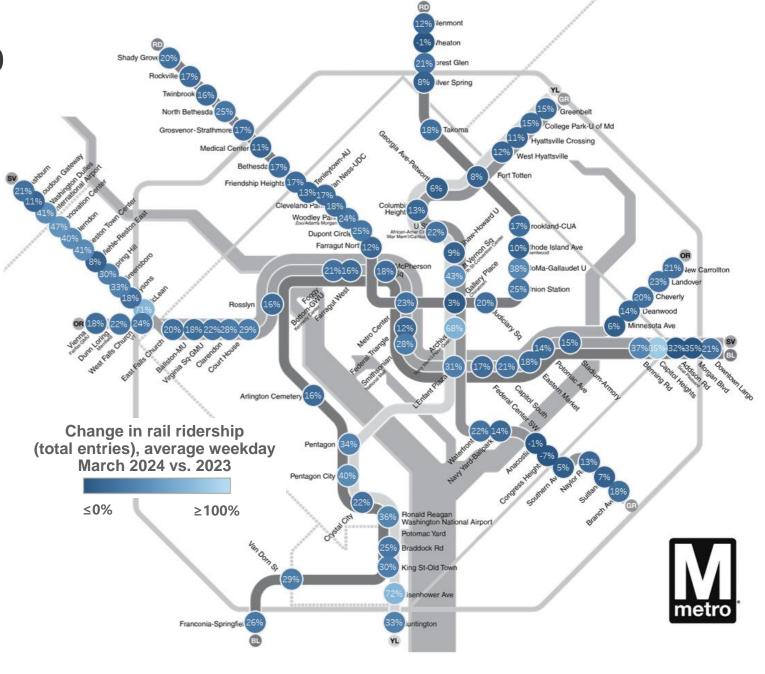
# **Ridership Trends Over the Past Year**





# **Metrorail Ridership**

- Metrorail ridership is up 20% on weekdays and Saturdays and 11% on Sundays compared to March 2023.
- Less than 1% of customer time was crowded on average with most crowding occurring on weekdays.
- Notes:
  - Potomac Yard station opened on May 19<sup>th</sup>, 2023. In March, the station saw 1,500 entries per weekday. Since there is not year-over-year data for this station yet it does not appear on this map.
  - The Yellow Line Tunnel and Bridge Rehabilitation Project began 11/6/2022. There was no Yellow Line service between Pentagon and L'Enfant Plaza stations in March 2023. The Yellow Line remained suspended through May 2023, until these critical tunnel and bridge repairs were completed.





## **Metrobus Ridership**

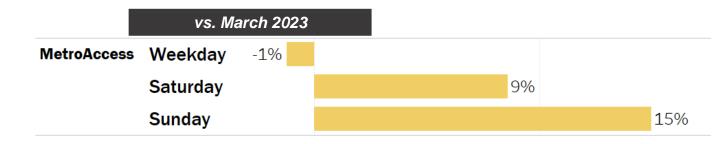
- Metrobus ridership is up 11% on weekdays and 14% on weekends compared to March 2023.
- About 3% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 20,000 total shuttle rides made in March 2024, serving customers on the Red Line between Grosvenor-Strathmore and Friendship Heights on the weekends of 3/9 - 3/10 and 3/16 – 3/17.

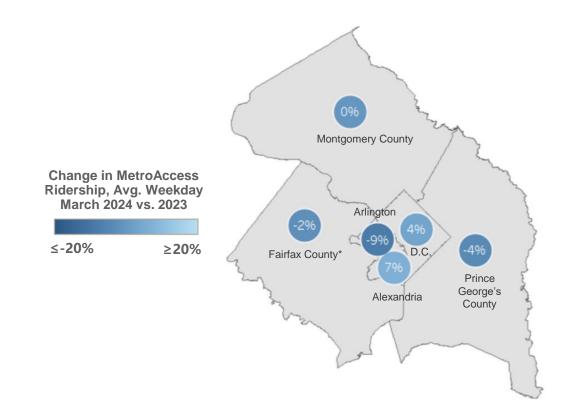




## **MetroAccess Ridership**

- In March 2024, MetroAccess provided on average 4,700 paratransit rides on weekdays, 1,900 on Saturdays, and 1,800 on Sundays.
- Ridership is down 1% on weekdays and up 9% -15% on weekends compared to March 2023.
- Notes:
  - This slide shows only rides made via our MetroAccess paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. MetroAccess-eligible customers' rail and bus rides are counted in overall rail and bus ridership.



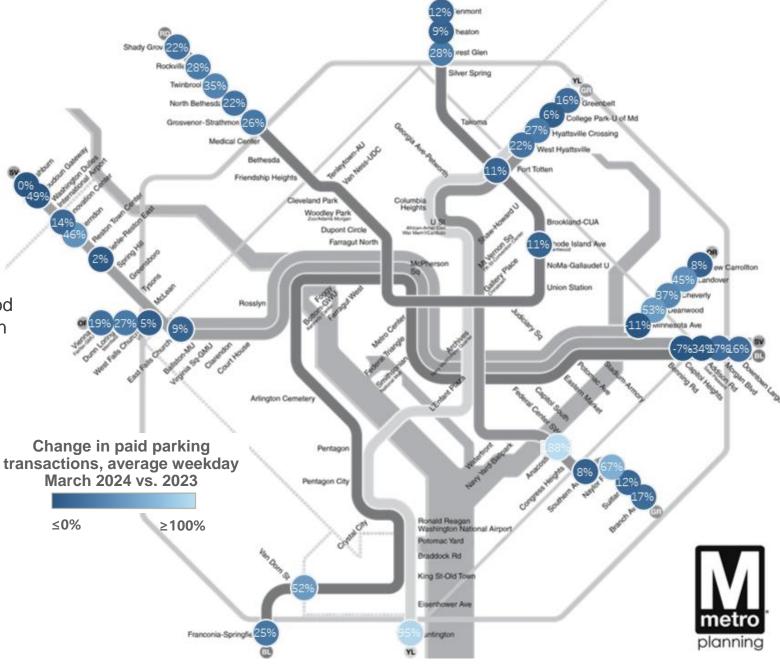






# Metro Parking Transactions

- Weekday parking usage increased 20% compared to March 2023
  - The parking garage at Anacostia station was under construction in March 2023.
  - Parking transactions grew the most at Orange Line stations between Deanwood and Landover stations and at Huntington station on the Yellow Line.





# **Pre-Pandemic Ridership Comparison**

#### Current vs. pre-pandemic levels (March 2024 vs. March 2019):

- **Total** ridership was at 84% of pre-pandemic ridership overall, 77% of pre-pandemic levels on weekdays, 7% *above* pre-pandemic levels on Saturdays, and 34% *above* pre-pandemic levels on Sundays.
- Rail ridership was at 75% of pre-pandemic ridership overall, 67% of pre-pandemic levels on weekdays, 6% *above* pre-pandemic levels on Saturdays, and 38% above pre-pandemic levels on Sundays.
- Bus ridership was 98% of pre-pandemic ridership overall, 93% of pre-pandemic levels on weekdays, 9% above pre-pandemic levels on Saturdays, and 28% above pre-pandemic levels on Sundays.
- Parking usage was at about 46% of pre-pandemic levels.

