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Online Ridership Data Portal

Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type <u>one year-ago</u> unless noted as 'pre-pandemic' which then represents a comparison to three yearsago. For more details, see <u>How to Use and Interpret Metro Ridership Data</u>.

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Rail ridership and parking utilization is from the farebox system.



Overall Ridership in March

Rail

 Weekday and Sunday tap ridership have increased by more than 50% compared to March 2022.

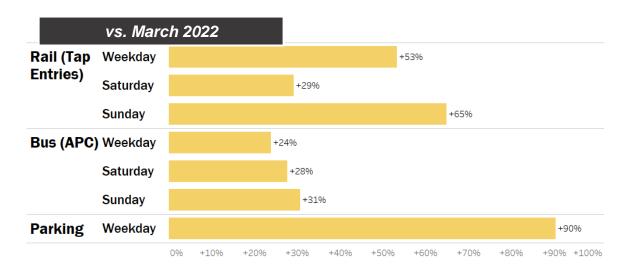
Bus

Ridership has increased by 24% on weekdays and about 30% on weekends compared to March 2022.

Parking

Usage has almost doubled compared to March 2022.

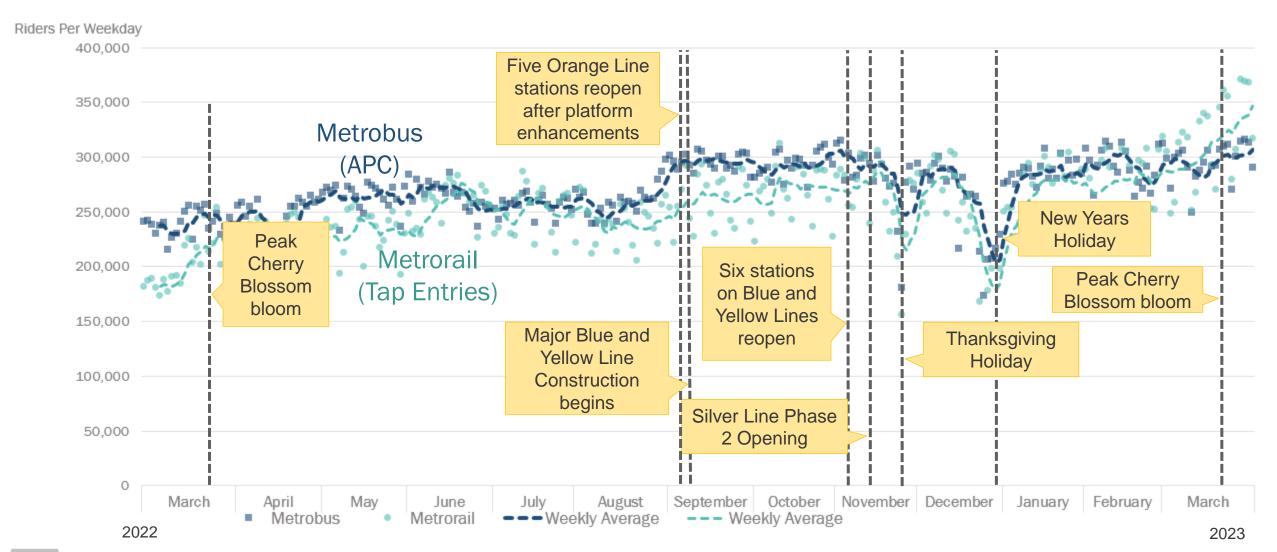
Rail and bus ridership both grew over the month of March 2023, rail at a higher rate than bus. Compared to the previous year both rail and bus ridership grew, particularly on Sundays.



March 2023 Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	315,000	216,000	187,000
Rail (Total Entries)	359,000	247,000	214,000
Bus (APC)	296,000	173,000	148,000
Parking	17,000		
MetroAccess	4,800	1,800	1,500



Ridership Trends Over the Past Year



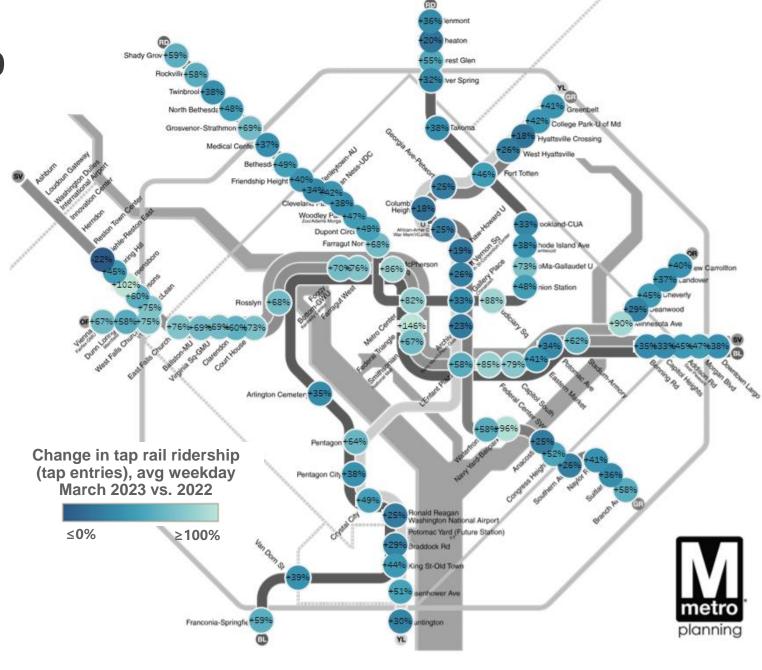


Metrorail Ridership

- Tap ridership is up more than 50% on weekdays and more than 60% on Sundays compared to March 2022.
- About 1% of customer time was crowded on average with most crowding occurring on weekdays

Notes:

- Weather shifted cherry blossom ridership from Saturday to Sunday compared to prior years
- Rail service is increasing as the 7000-series rail cars are phased back into service, but remains lower than before the suspension
- The Yellow Line bridge and tunnel between L'Enfant Plaza and Pentagon closed on September 10th for scheduled maintenance.
- Six new Silver Line Phase 2 stations opened on November 15th. Since there is not year-over-year data for these stations yet they do not appear on this map





Silver Line Phase 2 Opening

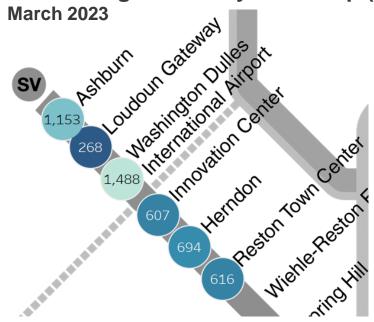
Ridership

- Compared to February 2023, average weekday tap ridership in March 2023 is up 20%, average Saturday tap ridership is up 33%, and average Sunday tap ridership is up 77%
 - Weekday ridership and weekend tap ridership increased month-over-month at all stations

Parking

- In March 2023 the most popular station for Weekday parking among Silver Line Phase II stations was Ashburn at 25% utilization (utilization = average daily transactions / parking capacity)
 - Loudoun Gateway 20% utilization
 - Herndon 6% utilization





March 2023 SVII Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	4,800	4,000	4,600
Parking	1,000		



Metrobus Ridership

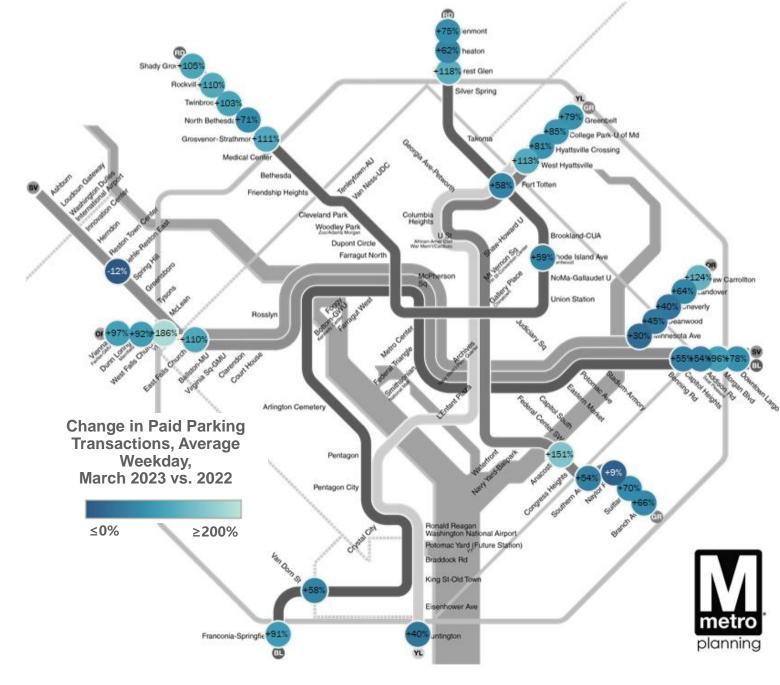
- Ridership is up 24% on weekdays and about 30% on weekends compared to March 2022.
- About 3.4% of stop events were above crowding thresholds with more crowding on weekdays.
- There were 38,000 total shuttle rides made in March 2023, with 1,700 average daily weekday rides.
- Notes:
 - In January 2022, bus service was reduced to less than 50% of normal service levels due to covidrelated staffing shortages. Current bus service levels are 101% of pre-Covid levels on weekdays, 117-133% on weekends.





Metro Parking Transactions

- Weekday parking usage increased 90% compared to March 2022.
 - Most stations grew between 50-100%.
 - Parking usage increased more at a handful of stations, like West Falls Church (186%) and Anacostia (151%).
- Notes:
 - Six new Silver Line Phase 2 stations opened on November 15th, four of which have commuter parking (Herndon, Innovation Center, Loudoun Gateway, and Ashburn). Since there is not year-overyear data for these stations yet they do not appear on this map

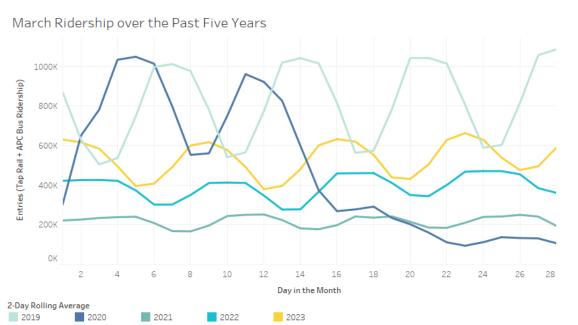


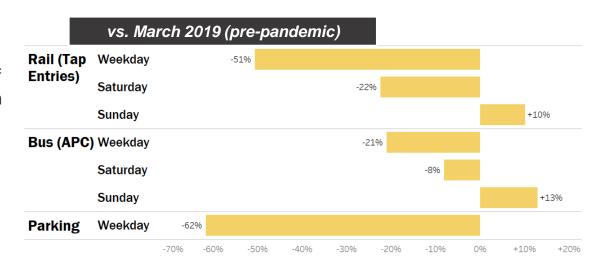


Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (March 2023 vs. March 2019):

- Rail tap ridership was at 49% of pre-pandemic levels on weekdays, 88% of pre-pandemic levels on Saturdays, and 10% above pre-pandemic levels on Sundays
- Bus ridership was at 79% of pre-pandemic levels on weekdays and 13% above pre-pandemic levels on Sundays
- Parking usage was at 38% of pre-pandemic levels





March 2019 Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	638,000	278,000	170,000
Bus (APC)	374,000	188,000	132,000
Parking	45,000		

