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Online Ridership Data Portal

Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type <u>one year-ago</u> unless noted as 'pre-pandemic' which then represents a comparison to three yearsago. For more details, see <u>How to Use and Interpret Metro Ridership Data</u>.

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Rail ridership and parking utilization is from the farebox system.



Overall Ridership in January

Rail

 Weekday ridership has more than doubled compared to January 2022.

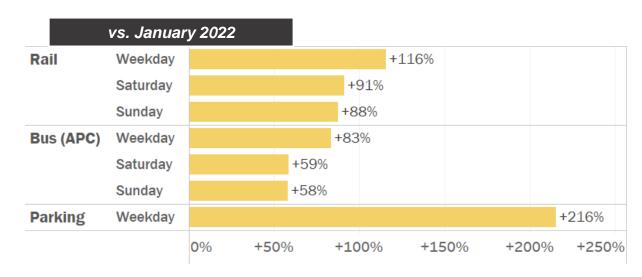
Bus

 Ridership has increased more than 80% on weekdays and nearly 60% on weekends compared to January 2022.

Parking

Usage has more than tripled compared to January 2022.

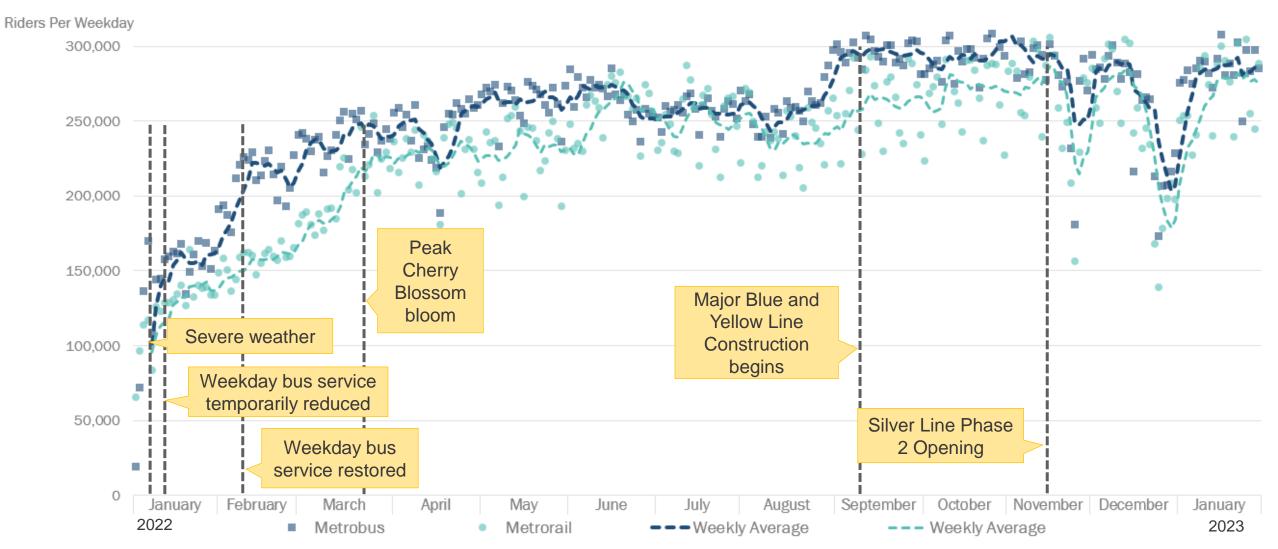
Rail ridership grew from early to mid January and then leveled off, while bus ridership stayed more stable throughout the month. Rail and bus ridership grew significantly year over year, in part because January 2022 ridership was low due to the Omicron variant.



January 2023 Averages	Weekday	Saturday	Sunday
Rail	270,000	164,000	115,000
Bus (APC)	285,000	168,000	135,000
Parking	15,000		



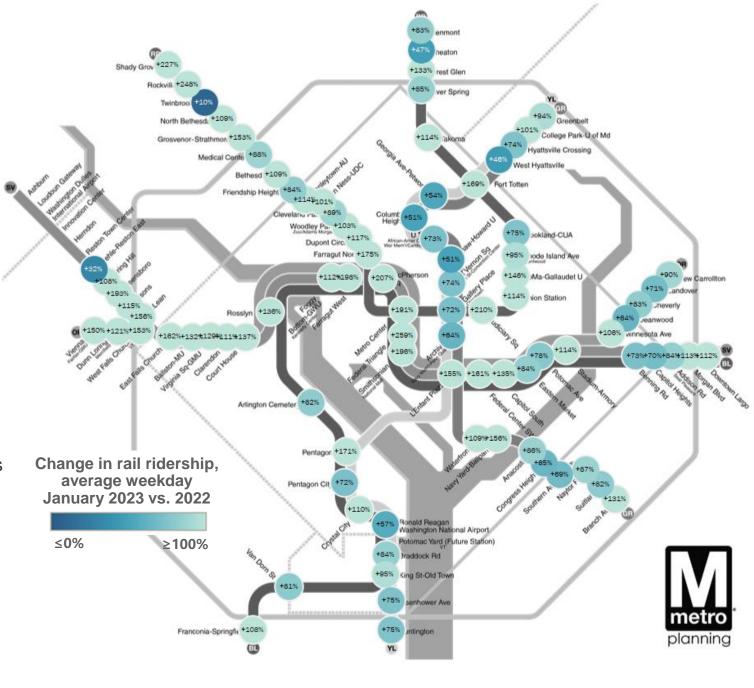
Ridership Trends Over the Past Year





Metrorail Ridership

- Ridership is up 116% on weekdays compared to January 2022
- < 1% of customer time was crowded on average with most crowding occurring on weekdays
- Notes:
 - The Omicron variant was reaching a peak in earlyto mid-January 2022
 - Rail service is increasing as the 7000-series rail cars are phased back into service, but remains lower than before the suspension
 - The Yellow Line bridge and tunnel between L'Enfant Plaza and Pentagon closed on September 10th for scheduled maintenance.
 - Shady Grove and Rockville were closed for repairs from mid-September until mid-January 2022. Ridership at Twinbrook was impacted by shuttle bus operations.
 - Six new Silver Line Phase 2 stations opened on November 15th. Since there is not year-over-year data for these stations yet they do not appear on this map





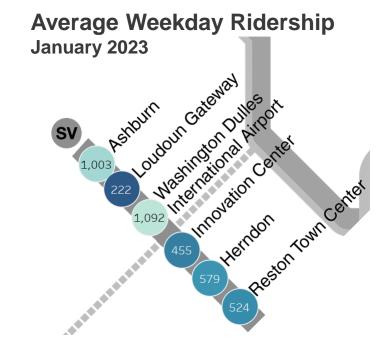
Silver Line Phase 2 Opening

Ridership

- Compared to December 2022, average weekday ridership in January 2023 is up 6% and average weekend ridership is up 14% along the Silver Line II (SVII) corridor
 - All stations increased ridership month-over-month except for Dulles on weekdays (decreased 9%, likely due to December holiday travel)
 - Loudoun Gateway had the highest growth month-overmonth on both weekdays (41%) and weekends (35%)

Parking

- In January 2023 the most popular station for parking among Silver Line Phase II stations was Loudoun Gateway at 28% utilization (utilization = average daily transactions / parking capacity)
 - Ashburn 22% utilization
 - Wiehle 21% utilization
 - Herndon 5% utilization

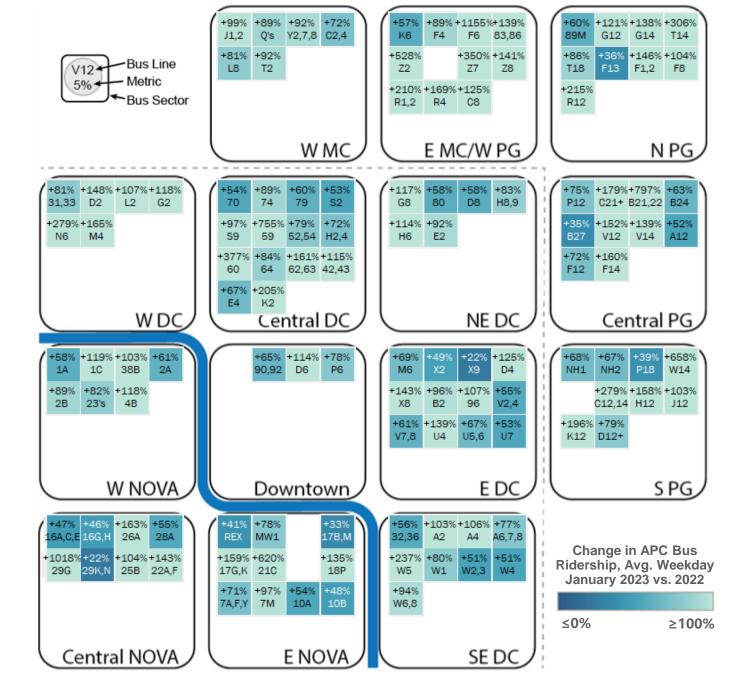


January 2023 SVII Averages	Weekday	Saturday	Sunday
Rail	3,900	3,300	2,800
Parking	1,000		



Metrobus Ridership

- Ridership is up about 80% on weekdays and 60% on weekends compared to January 2022.
- About 3% of stop events were above crowding thresholds with more crowding on weekdays.
- Notes:
 - In January 2022, bus service was reduced to less than 50% of normal service levels due to covid-related staffing shortages. Current bus service levels are around 93% of prepandemic levels on weekdays, 110-125% on weekends.



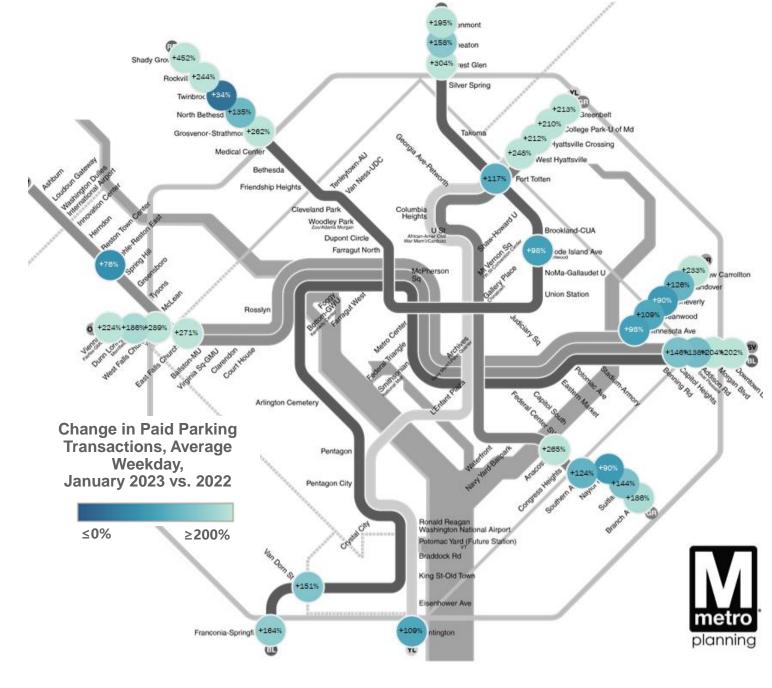


Metro Parking Transactions

- Parking usage has increased by at least 90% at all stations not affected by closures/openings compared to January 2022.
 - Most stations grew between 110-200%
 - Parking usage is up 76% compared to January 2022 at Wiehle where growth was reduced due to new parking options at SVII stations

Notes:

- The Omicron variant was reaching a peak in early- to mid-January 2022
- Shady Grove and Rockville were closed for repairs from mid-September until mid-January 2022.
- Six new Silver Line Phase 2 stations opened on November 15th, four of which have commuter parking (Herndon, Innovation Center, Loudoun Gateway, and Ashburn). Since there is not year-over-year data for these stations yet they do not appear on this map





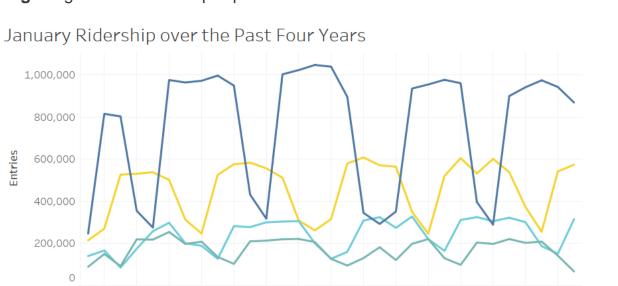
Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (January 2022 vs. January 2020):

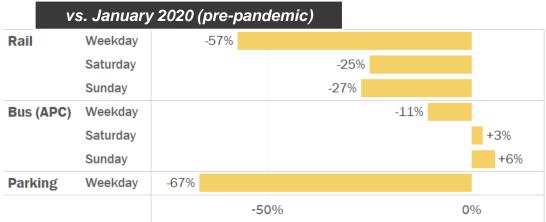
- Rail ridership was at 43% of pre-pandemic levels on weekdays and about 75% of pre-pandemic levels on weekends
- **Bus** ridership was at 89% of pre-pandemic levels on weekdays and 3-6% *above* pre-pandemic levels on weekends
 - Note: the Cinder Bed Road bus garage strike was occurring until mid-January 2020, affecting 18 Metrobus routes in Virginia
- Parking usage was at 33% of pre-pandemic levels

2022

2023



Day in the Month *



January 2020 Averages	Weekday	Saturday	Sunday
Rail	631,000	219,000	157,000
Bus (APC)	319,000	163,000	127,000
Parking	45,000		



2-Day Rolling Average

2020

28