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Online Ridership Data Portal

Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type <u>one year ago</u> unless noted as 'pre-pandemic' which then represents a comparison to five years ago. For more details, see <u>How to Use and Interpret Metro Ridership Data</u>.

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. As of January 2024, year-over-year and pre-pandemic comparisons on rail are made with total ridership. Prior to January 2024, these comparisons were made using tap-only ridership. Parking utilization is from the farebox system.



Overall Ridership in August

Total Ridership

 Compared to August 2023, ridership increased by 7% overall, 9% on weekdays, 7% on Saturdays, and 10% on Sundays.

Rail

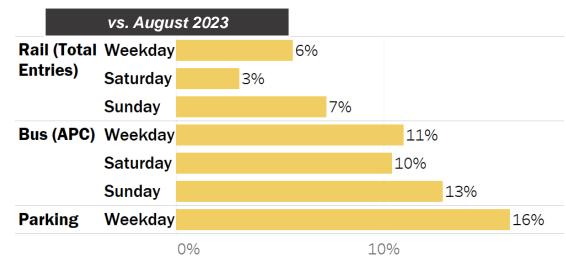
 Compared to August 2023, ridership increased by 4% overall, 6% on weekdays, 3% on Saturdays, and 7% on Sundays.

Bus

 Ridership has increased 10% overall, 11% on weekdays, 10% on Saturdays, and 13% on Sundays compared to August 2023.

Parking

Usage has increased by 16% compared to August 2023.

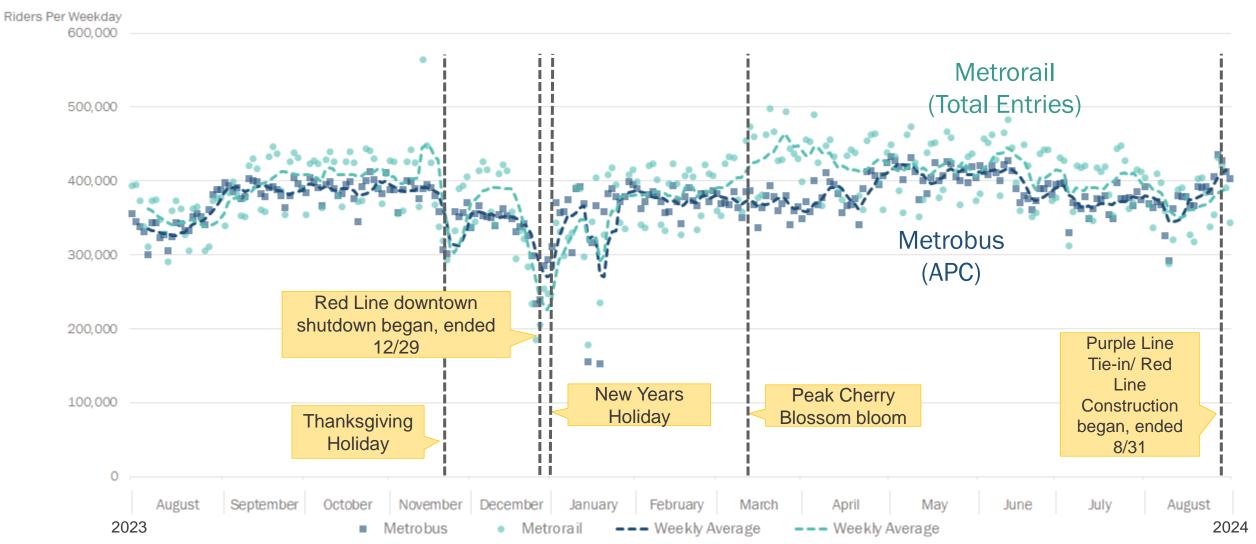


% Change in Daily Avg Ridership

August 2024 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Tap Entries)	362,000	244,000	185,000	9,920,000
Rail (Total Entries)	372,000	251,000	192,000	10,200,000
Bus (APC)	382,000	260,000	218,000	10,550,000
Parking	18,000			403,000
MetroAccess	4,000	2,000	1,000	108,000



Ridership Trends Over the Past Year



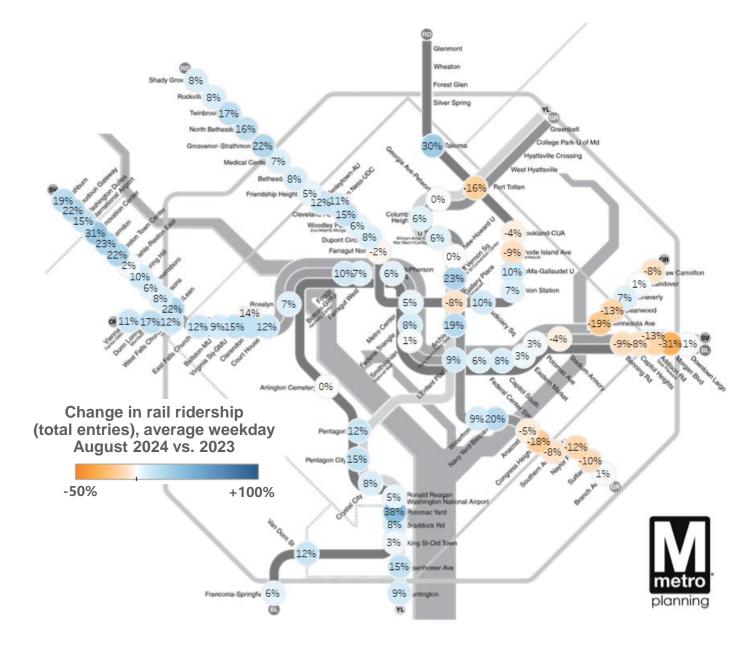


Metrorail Ridership

- Metrorail ridership is up 4% overall, 6% on weekdays, 3% on Saturdays, and 10% on Sundays compared to August 2023.
- About 1% of customer time was crowded on average with most crowding occurring on Saturdays.

Notes:

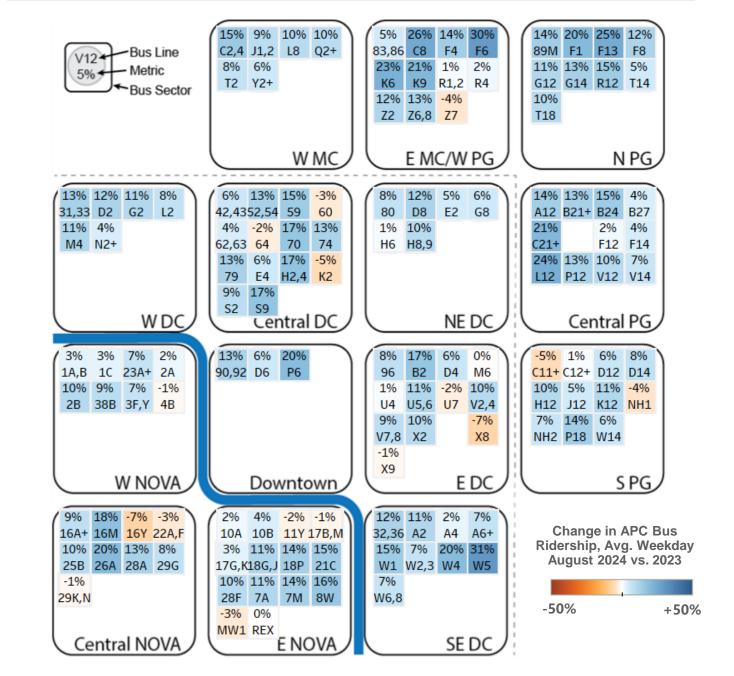
- Red Line Construction for Purple Line Tie-In began
 June 1, 2024. There was no Red Line service from
 Takoma to Glenmont; after Takoma station reopened
 on June 30, there was no Red Line service from Fort
 Totten to Glenmont through August 31.
- In 2023, Green Line stations between Fort Totten and Greenbelt were closed from July 22nd – Sept. 4th for fiber-optic cable installation and track maintenance.





Metrobus Ridership

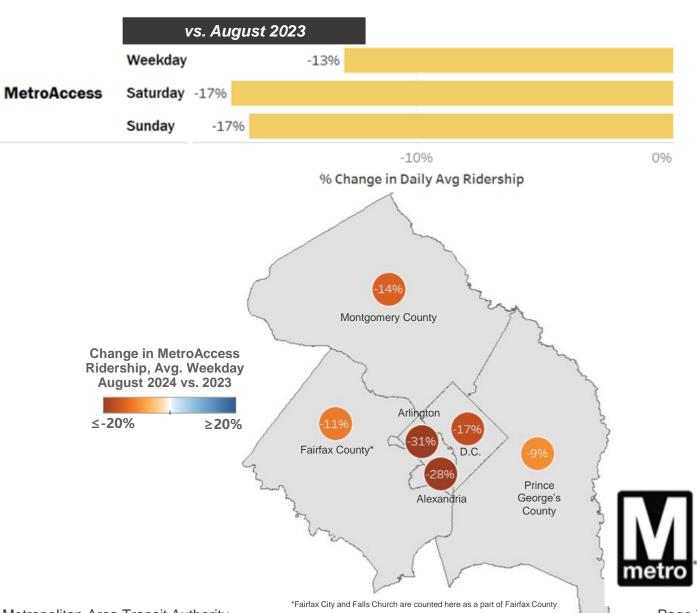
- Metrobus ridership is up 10% overall, 11% on weekdays, 10% on Saturdays, and 13% on Sundays compared to August 2023.
- About 3% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 300,000 total shuttle rides made in August 2024, serving customers on the Red Line between Glenmont and Takoma all August.





MetroAccess Ridership

- In August 2024, MetroAccess provided on average 4,200 paratransit rides on weekdays, 1,900 on Saturdays, and 1,600 on Sundays.
- Ridership is down 13% on weekdays and down 17% on weekends compared to August 2023.
- Notes:
 - This slide shows only rides made via our paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. Metro Access-eligible customers' rail and bus rides are counted in overall rail and bus ridership.



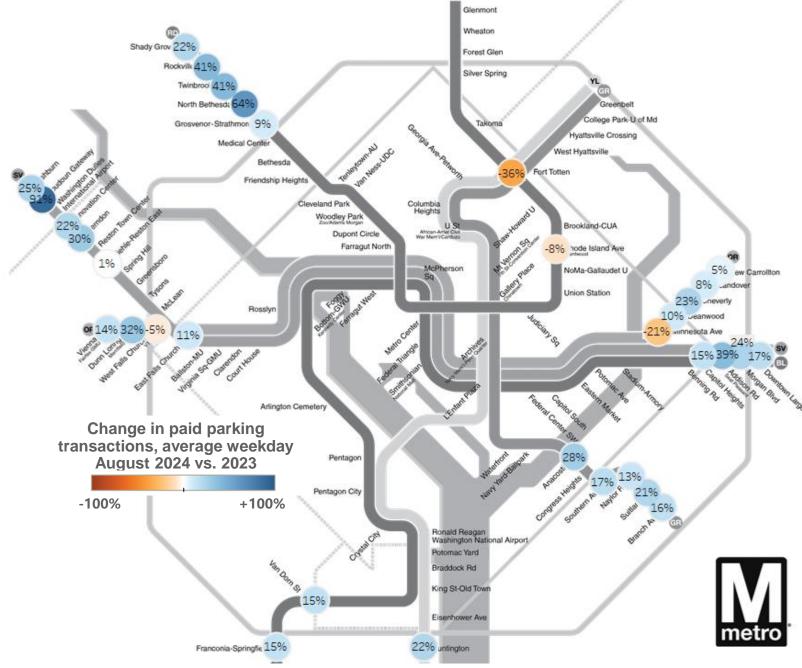


Metro Parking Transactions

- Weekday parking usage increased 16% compared to August 2023
 - Parking transactions grew the most at Loudoun Gateway station on the Silver Line and North Bethesda station on the Red Line

Notes:

- Red Line Construction for Purple Line Tie-In began June 1, 2024. There was no Red Line service from Takoma to Glenmont; after Takoma station reopened on June 30, there was no Red Line service from Fort Totten to Glenmont through August 31.
- In 2023, Green Line stations between Fort Totten and Greenbelt were closed from July 22nd – Sept. 4th for fiber-optic cable installation and track maintenance.



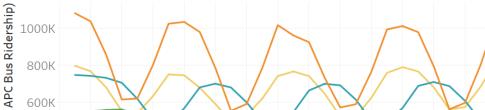


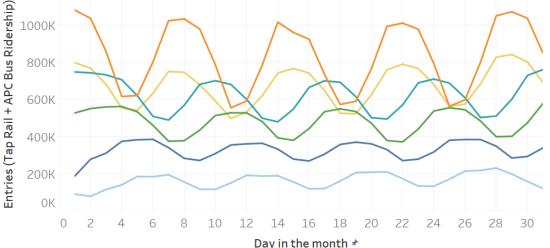
Pre-Pandemic Ridership Comparison

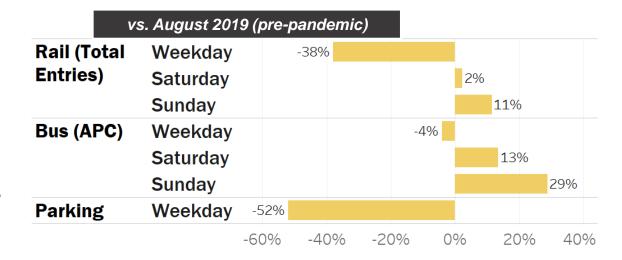
Current vs. pre-pandemic levels (August 2024 vs. August 2019):

- **Total** ridership was at 81% of pre-pandemic ridership overall, 76% of pre-pandemic levels on weekdays, 8% above pre-pandemic levels on Saturdays, and 20% above pre-pandemic levels on Sundays.
- Rail ridership was at 68% of pre-pandemic ridership overall, 62% of pre-pandemic levels on weekdays, 2% above pre-pandemic levels on Saturdays, and 11% above pre-pandemic levels on Sundays.
- **Bus** ridership was at 100% of pre-pandemic ridership overall, 96% of pre-pandemic levels on weekdays, 13% above pre-pandemic levels on Saturdays, and 29% above pre-pandemic levels on Sundays.
- **Parking** usage was at about 48% of pre-pandemic levels.

August Ridership over the Past Six Years







August 2019 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Total Entries)	600,000	246,000	172,000	15,114,000
Bus (APC)	398,000	230,000	169,000	10,554,000
Parking	38,000			832,000
MetroAccess	8,000	3,000	2,000	203,000

