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Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type <u>one year ago</u> unless noted as 'pre-pandemic' which then represents a comparison to five years ago. For more details, see <u>How to Use and Interpret Metro Ridership Data</u>.

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. As of January 2024, year-over-year and pre-pandemic comparisons on rail are made with total ridership. Prior to January 2024, these comparisons were made using tap-only ridership. Parking utilization is from the farebox system.



Overall Ridership in April

Total Ridership

 Compared to April 2023, ridership increased by 19% overall, 14% on weekdays, 20% on Saturdays, and 22% on Sundays.

Rail

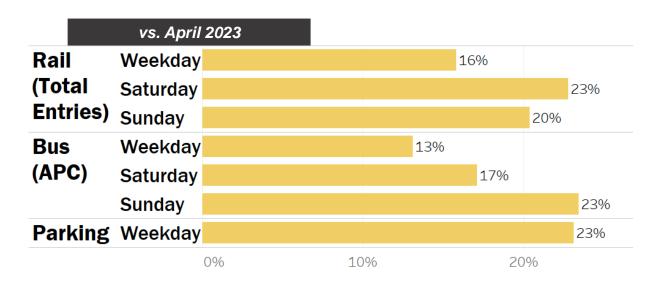
 Compared to April 2023, ridership increased by 20% overall, 16% on weekdays, 23% on Saturdays, and 20% on Sundays.

Bus

 Compared to April 2023, ridership has increased 18% overall, 13% on weekdays, 17% on Saturdays, and 23% on Sundays.

Parking

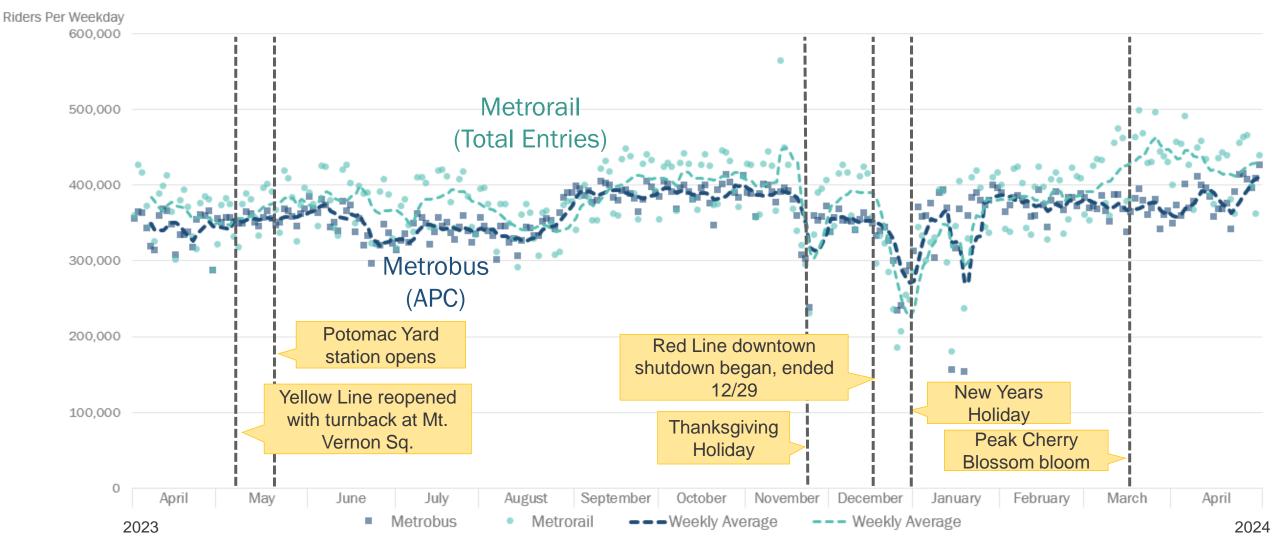
 Usage has increased by 23% on weekdays compared to April 2023.



April 2024 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Tap Entries)	406,000	303,000	221,000	11,033,000
Rail (Total Entries)	424,000	318,000	233,000	11,539,000
Bus (APC)	388,000	249,000	212,000	10,331,000
Parking	21,000			456,000
MetroAccess	4,600	2,000	1,800	115,000



Ridership Trends Over the Past Year



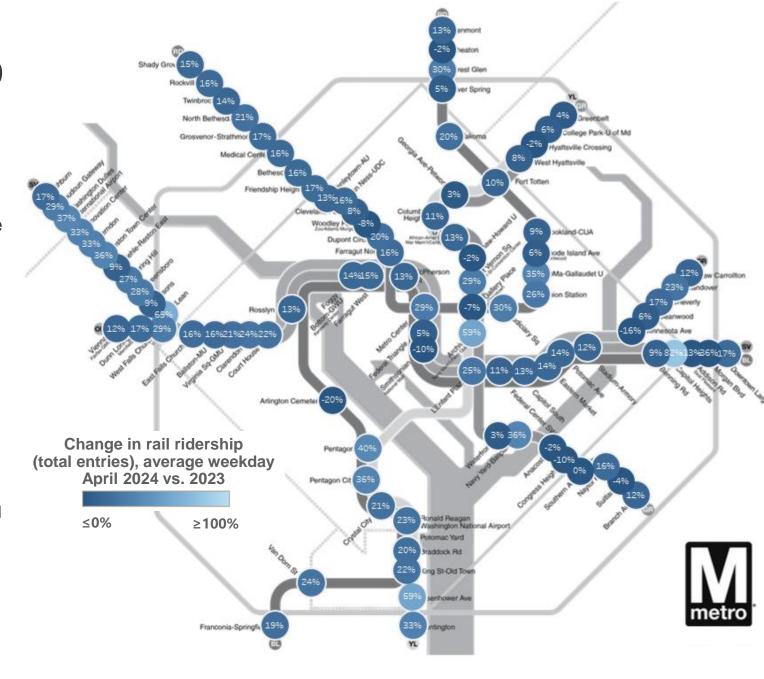


Metrorail Ridership

- Metrorail ridership is up 20% overall, 16% on weekdays, 23% on Saturdays, and 20% on Sundays compared to April 2023.
- About 1% of customer time was crowded on average with most crowding occurring on weekdays and Saturdays.

Notes:

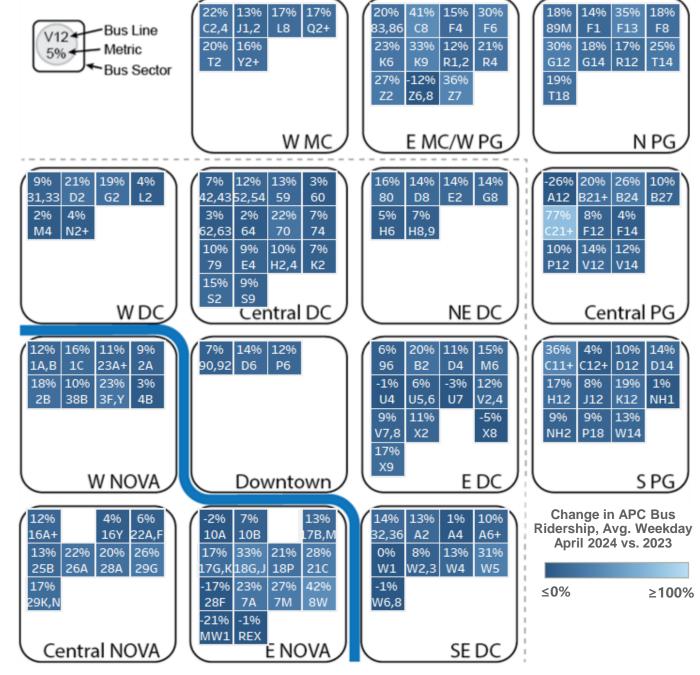
- Potomac Yard station opened on May 19th, 2023. In March, the station saw 1,600 entries per weekday. Since there is not year-over-year data for this station yet it does not appear on this map.
- The Yellow Line Tunnel and Bridge Rehabilitation Project began 11/6/2022. There was no Yellow Line service between Pentagon and L'Enfant Plaza stations in April 2023. The Yellow Line remained suspended until May 2023, when these critical tunnel and bridge repairs were completed.





Metrobus Ridership

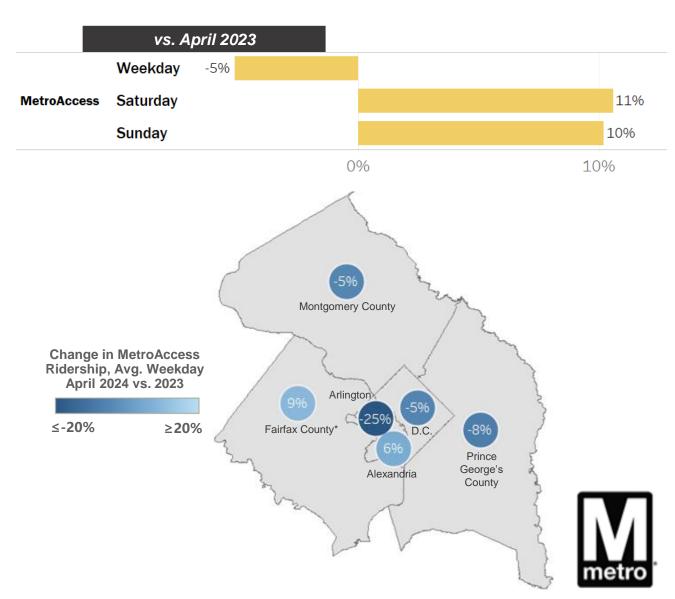
- Metrobus ridership is up 18% overall, 13% on weekdays, 17% on Saturdays, and 23% on Sundays compared to April 2023.
- About 3% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 37,000 total shuttle rides made in April 2024, serving customers on the Blue, Orange, and Silver Lines between Stadium Armory and Benning Road/Minnesota Ave on the weekend of 4/20 - 4/21 and between Stadium Armory and Addison Road/Cheverly on the weekend of 4/27 – 4/28.





MetroAccess Ridership

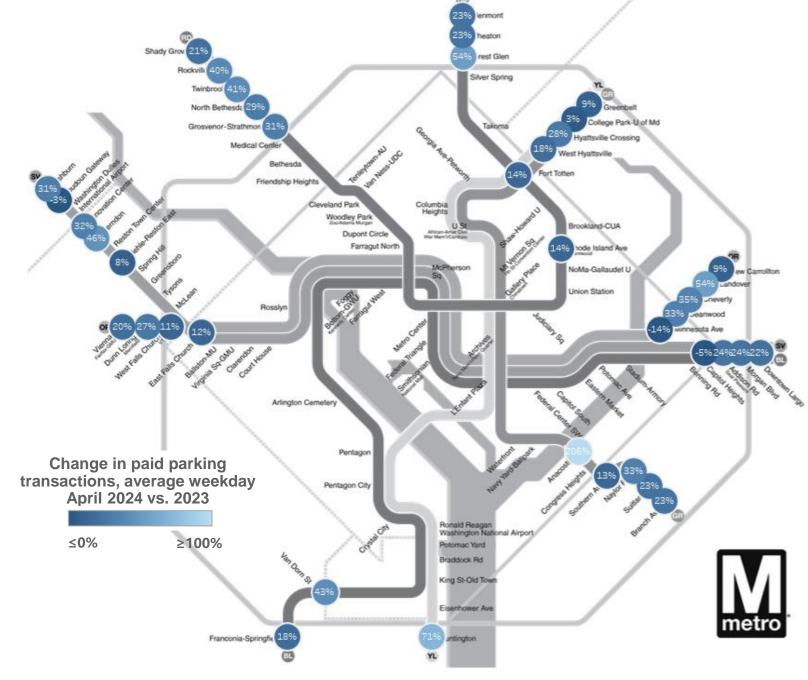
- In April 2024, MetroAccess provided on average 4,600 paratransit rides on weekdays, 2,000 on Saturdays, and 1,800 on Sundays.
- Ridership is down 5% on weekdays and up 10-11% on weekends compared to April 2023.
- Notes:
 - This slide shows only rides made via our MetroAccess paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. MetroAccess-eligible customers' rail and bus rides are counted in overall rail and bus ridership.





Metro Parking Transactions

- Weekday parking usage increased 23% compared to April 2023
 - The parking garage at Anacostia station was under construction in April 2023.
 - Parking transactions grew the most at Huntington station on the Yellow Line.





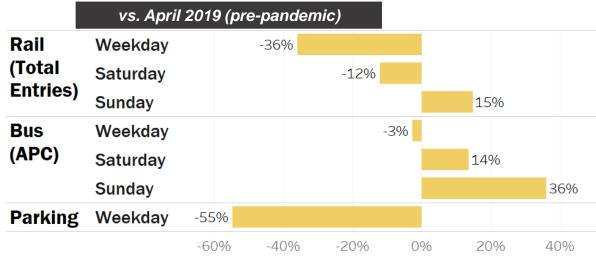
Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (April 2024 vs. April 2019):

- **Total** ridership was at 81% of pre-pandemic ridership overall, 76% of pre-pandemic levels on weekdays, 98% of pre-pandemic levels on Saturdays, and 24% *above* pre-pandemic levels on Sundays.
- Rail ridership was at 69% of pre-pandemic ridership overall, 64% of pre-pandemic levels on weekdays, 88% of pre-pandemic levels on Saturdays, and 15% *above* pre-pandemic levels on Sundays.
- **Bus** ridership was 1% *above* pre-pandemic ridership overall, 97% of pre-pandemic levels on weekdays, 14% *above* pre-pandemic levels on Saturdays, and 36% above pre-pandemic levels on Sundays.
- Parking usage was at about 45% of pre-pandemic levels.







% Change in Daily Avg Ridership

April 2019 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Total Entries)	663,000	361,000	203,000	16,843,000
Bus (APC)	399,000	219,000	156,000	10,233,000
Parking	45,000			1,004,000
MetroAccess	6,300	1,800	1,600	152,000