# **Rockville Canopy Replacement Project - Newsletter Text**

Stakeholders are invited to include the following approved messages in your newsletters and communications to the public. Thank you for your assistance in communicating this important information.

**Publish Date:** January 11-15 **Topic:** Stations Reopening Reminder

Option 1:

Headline: Shady Grove and Rockville stations reopen on January 16, 2022

Shady Grove and Rockville stations will reopen on January 16 after a four-month closure for the Rockville Canopy Replacement Project. Check out the top five things to know for the stations reopening, including information about SmarTrip® card compatibility with new faregates at both stations and parking.

For more information, visit wmata.com/rockvillecanopy.

## Option 2:

Headline: Shady Grove and Rockville stations reopen on January 16, 2022

Shady Grove and Rockville stations will reopen on January 16 after a four-month closure for the Rockville Canopy Replacement Project.

## Here are the top five things to know when Shady Grove and Rockville stations reopen:

- 1. Red Line service will resume.
- 2. Buses will continue to stop at their temporary locations at Rockville Station until February.
- 3. SmarTrip® cards purchased before 2012 will not work with the new faregates.
- 4. Some parking will remain temporarily closed and parking will remain free until the lots reopen at each station.
- 5. Federal law requires wearing a face mask on public transit.

For more information, visit wmata.com/rockvillecanopy.

#### Photo:



Publish Date: January 16 Topic: Stations Are Now Open

Option 1:

**Headline:** Shady Grove and Rockville stations have reopened!

Shady Grove and Rockville stations reopened today, following the four-month closure for the Rockville Canopy Replacement Project. This closure allowed Metro to improve the experience of riders, by installing station improvements, and ensure the long-term safety of the Metro system.

For more information, visit wmata.com/rockvillecanopy.

Option 2:

**Headline:** Shady Grove and Rockville stations have reopened!

Shady Grove and Rockville stations are now open following the four-month closure for the Rockville Canopy Replacement Project. At Rockville Station, a new steel canopy structure and customer improvements, including new information screens and brighter lighting, were installed.

## Top five things to know:

- Red Line Metrorail service is now available at both stations.
- Buses will continue to stop at their temporary locations at Rockville Station until February.
- <u>SmarTrip® cards purchased before 2012</u> will not work with the stations' new faregates and need to be replaced.
- Some parking remains temporarily closed and parking remains free until the lots reopen at each station.
- Federal law requires wearing a face mask on public transit For more information, visit wmata.com/rockvillecanopy.

For more information, visit wmata.com/rockvillecanopy.