

## Rockville Canopy Replacement Project – Newsletter Text

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Stakeholders are invited to include the following approved messages in your newsletters and communications to the public. Thank you for your assistance in communicating this important information.

Options available for August 1-31 and September 5-10.

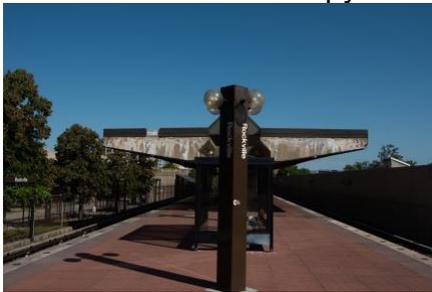
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**Publish Date:** August 1-31  
**Topic:** Project Announcement

### Option 1:

**Headline:** Metro's closure of Shady Grove and Rockville begins September 11

**Photo:** Rockville Canopy Wide Shot.jpg



Shady Grove and Rockville stations will be closed with no rail service from September 11 through December 4, 2021. Crews will demolish and rebuild the aging canopy structure over the platform at Rockville Station. Free shuttle bus service will connect the closed stations and Twinbrook Station, where customers can connect to the rail system.

Shady Grove Station will also be closed since trains will not be able to pass through the active construction site at Rockville Station.

Visit [www.wmata.com/rockvillecanopy](http://www.wmata.com/rockvillecanopy) for free shuttle bus information and to sign up for updates on this project.

### Option 2:

**Headline:** Metro's Rockville Canopy Replacement Project begins September 11

**Photo:** Rockville Shuttle Bus Map.png

 **Free Shuttle Bus Service**  
Effective: Sept. 11-Dec. 4, 2021

**Red Line Local**  
Between Shady Grove, Rockville  
& Twinbrook

**Red Line Express**  
Between Shady Grove  
& Twinbrook



 No service north of Twinbrook |  Station closed |  Station open

 Red Line Local |  Red Line Express

## Service Information

Shady Grove and Rockville stations will be closed with no rail service from September 11 through December 4, 2021. Crews will demolish and rebuild the aging canopy structure over the platform at Rockville Station. Free shuttle bus service will be available to connect the closed stations and Twinbrook Station, where customers can connect to the rail system.

Shady Grove Station will also be closed since trains will not be able to pass through the active construction site at Rockville Station.

## Project Overview

Metro is advancing its Capital Improvement Program to ensure safety and reliability across the Metro system. At Rockville Station, work will begin in September to replace the canopy where the concrete beam structures, original to construction in the 1980's, are deteriorating. The new platform canopy will retain the same historic design of the original canopy and continue to shield customers from sun, rain and snow as well as extend the life of the platform's escalators. Customers will find new customer experience improvements when the project is completed, including brighter, more efficient LED lighting, new public service announcement speakers, additional Passenger Information Displays (PIDS) and upgraded security cameras.

Visit [www.wmata.com/rockvillecanopy](http://www.wmata.com/rockvillecanopy) for project information and to sign up for updates on this project.

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**Publish Date:** September 5-10

**Topic:** Reminder Posts

### Option 1:

**Headline:** Reminder: Rockville and Shady Grove stations will be closed starting September 11

**Photo:** Rockville Skylight Before.jpg



Starting this Saturday, September 11-December 4, Shady Grove and Rockville stations will be closed, without rail service, for the Rockville Canopy Replacement Project. Construction crews will be working around the clock to demolish and replace the

platform canopy at Rockville Station and install other customer experience improvements.

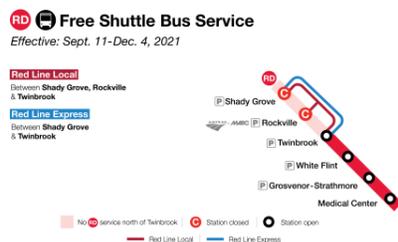
Convenient travel options, including free shuttle bus service will be available between Shady Grove, Rockville and Twinbrook stations. Red Line trains will operate at normal service levels between Glenmont and Twinbrook stations only.

Information on free shuttle bus service and project details, including an option to sign up for updates is available at [www.wmata.com/rockvillecanopy](http://www.wmata.com/rockvillecanopy).

## Option 2:

**Headline:** Reminder: Rockville and Shady Grove stations will be closed starting September 11 through December 4, 2021

**Photo:** Rockville Shuttle Bus Map.png



Starting this Saturday, September 11-December 4, Shady Grove and Rockville stations will be closed, without rail service, for the Rockville Canopy Replacement Project. Construction crews will be working around the clock to demolish and replace the platform canopy at Rockville Station and install other customer experience improvements.

To support Metro's goals of safety and reliability, customers at Rockville Station will also benefit from new, more efficient LED lights, an upgraded speaker system for station announcements, new digital screens for passenger information and new CCTV cameras for improved security.

## Service Information:

- Free shuttle bus service will be available between Shady Grove, Rockville and Twinbrook stations.
- Red Line trains will operate at normal service levels between Glenmont and Twinbrook stations only.
- MARC and Amtrak will continue to operate at Rockville Station, with no disruption to service.
- Due to the staging of heavy equipment and construction materials, Metrobus and other bus service will be relocated at the stations.

- Customers at Shady Grove and Rockville stations may wish to park at Twinbrook, White Flint or Grosvenor-Strathmore stations as an alternative for rail service.

Information on free shuttle bus service and project details, including an option to sign up for updates is available at [www.wmata.com/rockvillecanopy](http://www.wmata.com/rockvillecanopy).