

Metro will launch a new business system!

What is MetroSync?

MetroSync is a web-based system powered by Oracle Fusion. This advanced platform will replace PeopleSoft and improve the way Metro conducts business operations.

MetroSync will make transactions simpler and provide easy access to the business information that vendors and suppliers need.

What do I need to know about the change that's coming?



WHY ARE WE CHANGING?

- Metro's business processes and technology must evolve to meet our current needs
- New and user-friendly technology will support more seamless and efficient business operations



HOW WILL WE ACHIEVE SUCCESS?

- Early and ongoing engagement with our partners
- Communication about project milestones and timelines
- Notifications about how to access vendor and supplier business information in the new platform



WHEN WILL THIS CHANGE HAPPEN?

- Summer 2025: Go-live prep and testing for Human Capital Management and Finance applications (March – June 2025)
- Winter 2026: Go live user testing for Payroll interfaces (October – December 2025)



WHAT DOES THIS MEAN FOR PARTNERS?

- Planning is underway for seamless migration of relevant data
- Business information will be accessible online in a new format
- Data interface partners will learn how to integrate with the new platform

What are the key benefits of MetroSync?



Easier business transactions with Metro due to improved service features

ACCESS

More user-friendly and convenient access to business information in the new platform

INTEGRATION

Prebuilt functionality that allows partners to streamline the flow of data to reduce costs and increase efficiency

MetroSync information sessions will be available for partners in Fall 2024!

Questions? metrosync@wmata.com