






September 2024

Welcome to the **Better Bus Dispatch**—your up-to-date news source for Metro's **Better Bus** initiative!

In This Issue...

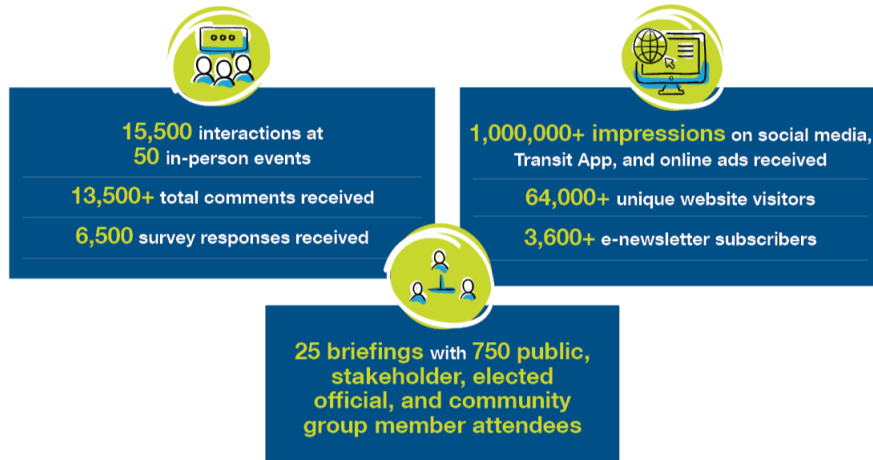
-  Check Out the Latest Better Bus Public Engagement Numbers
-  Expanded Metrobus Service with Circulator Winding Down
-  Meet the Winner of Metro's Bus Rodeo

The Numbers Are In! Over 13,500 Comments on the Proposed 2025 Better Bus Network

Thank you to everyone who provided feedback on the proposed 2025 Better Bus Network last spring and summer. Of the 13,500 comments, over 4,100 of them were uploaded through our digital “Comment on Your Route” interactive map tool.

We also enjoyed interacting with over 15,500 of you at 50 in-person events. Thanks to those of you who joined us at one of our workshops, in-person or virtual public hearings, bus ride-alongs, and pop-up events as well as those who provided feedback digitally.

And a big Thank You to our valued partners who helped us reach our customers and communities across the region.



Soon, we'll release the Spring 2024 Public Engagement Summary with even more fun facts about what we heard and learned.

This fall, we will present the revised 2025 Network for Board adoption, which incorporates some adjustments based on your feedback. We'll share the latest news on their decision and when you can expect the launch of the proposed 2025 Better Bus Network.

Metro Expands Bus Service as Circulator Winds Down Operations

Metro's Board of Directors recently approved a project agreement with the District of Columbia to provide additional Metrobus service, providing alternative transportation options for former Circulator customers.

While Metro is not taking over Circulator operations, the Metro Board approved adjustments to current Metrobus routes to serve customers who will be affected by the Circulator's elimination.

These service adjustments aim to provide continuity, convenience, and equity for those who rely on the Circulator for transportation. The additional service also supports the regional economy by supporting accessibility for both the workforce and local businesses.

In **early October 2024**, Metro will adjust the following route:

- **Route 38B:** Add weekend capacity between Rosslyn and Farragut Square

In **December 2024**, Metro will adjust the following routes:

- **Route 31/33:** Add capacity, reroute, and extend from Franklin Square and Union Station
- **Route 52/54:** Add capacity on 14th Street NW
- **Route C25:** Add new service to connect the Anacostia Metro Station with Stanton Road SE and Pomeroy Road SE

Metro's Bus Rodeo: Bringing Out the Best

Metro recently held Bus Rodeo where Metrobus operators were tested on their ability to perform pre-trip inspections, make precise judgment stops, navigate turns, reverse, and maneuver around obstacles, and mechanics were evaluated on their skill in identifying defects in key vehicle systems, including the engine, transmission, brakes, multiplex, doors, and HVAC modules.



This year, Metrobus Operator Robert Miles won first place at this annual event for the 31st time! Miles has over 50 years of experience at Metro, and his contributions have been invaluable.

Congratulations, Mr. Miles!

Tell a Friend About Better Bus!

Help your friends and neighbors stay up to date on the latest about the 2025 Better Bus Network! Forward the Better Bus Dispatch to your friends so they

can be the first to know about what's next for the Network Redesign project. We're glad to keep you up to date through our Better Bus Dispatch, and we hope you will bring in others to learn more about this project too.

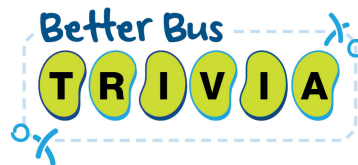
CLICK HERE TO FORWARD!



Test Your Knowledge!

How well do you know the region's bus network? For bragging rights only... 😊

As part of the Better Bus Initiative Bus Stop and Shelter Improvements Program, Metro has installed new, permanent bus shelters at Fort Totten, Brookland-CUA, Rhode Island Ave-Brentwood, and Addison Road Metro stations. **How many new shelters are being installed as part of the initial phase of the project?**



[A. 12](#)

[B. 26](#)

[C. 33](#)

[D. 41](#)

How did you do on our last quiz?

This past May, June, and July, Metro talked with more than 15,500 people at 50 events across the region to get feedback on the proposed 2025 Network. How many people did we talk to in spring 2023 when we shared the draft Visionary Network for feedback? **The correct answer is more than 20,000!** Stay tuned to hear more about what we heard through our public and stakeholder engagement around the proposed 2025 Network in spring 2024.

If you got the answer correct, great job! Check back in the next edition to see how you did on this quiz.



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