



September 2023

Welcome to the **Better Bus Dispatch**—your up-to-date news source for Metro's **Better Bus** initiative!

In This Issue...



Take a quick survey to help us rename Metrobus routes!



Read the spring 2023 Engagement Summary to find out what customers told us about the draft Visionary Network!

Take the Better Bus, Better Names Survey!

Want to be a part of Metro history? Take our Better Bus, Better Names online survey, and your feedback will influence how we identify Metrobus routes, stops, and shelters. Customers have told us that our bus route numbers can be confusing – and we agree. Metro hasn't updated bus route numbers since 1973 when we took over operations of all the region's private bus companies – including streetcar operators.

Help us develop draft route names that are more intuitive and easier to understand by taking our online survey. We'll use the results of the survey to inform the way we name bus routes in the draft Year One Network – one that can be implemented with current staffing and funding resources – in the next round of engagement in winter 2024.

[TAKE THE BETTER BUS, BETTER NAMES SURVEY](#)



Available Now! Spring 2023 Engagement Summary

The results are in! We reviewed the more than 8,000 comments we received from you on the draft Visionary Network this past spring. Check out some of the top takeaways here and click below to view the full spring 2023 Engagement Summary.



of you had a **positive impression** of the draft Visionary Network



of you prefer **longer overall trips to avoid transfers**



of you prefer a **shorter walk to a less direct/longer bus ride**

Your comments covered a range of suggestions and needs, including focus on:



The streets our routes serve



How frequently and when buses operate



New destinations



of **DC residents** think the draft network will be somewhat or much better than the existing network



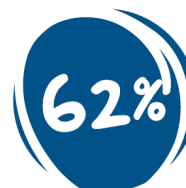
of **Maryland residents** think the draft network will be somewhat or much better than the existing network



of **Virginia residents** think the draft network will be somewhat or much better than the existing network



of **people of color** indicated that the draft Visionary Network would be



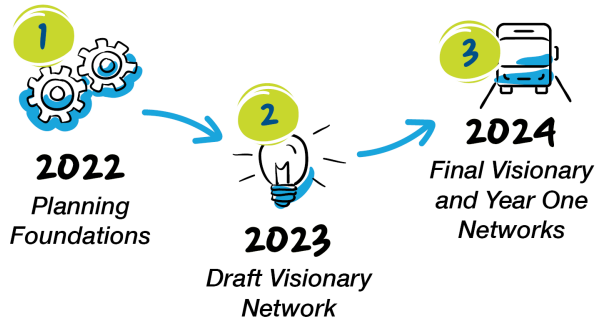
of **low-income respondents** said the draft Visionary network would cause

much or somewhat better than the existing network

them to use the bus more

[VIEW THE FULL ENGAGEMENT SUMMARY](#) →

What's Next for Better Bus?



A big Thank You to everyone who reviewed the draft Visionary Network and shared their feedback! This valuable input will help us update the network plus develop a draft Year One Network that can be implemented right away.

We will launch our next engagement phase in early 2024 and will present the revised Visionary Network and draft Year One Network. Stay tuned!

Tell a Friend About Better Bus!

You checked out the Phase 2 Engagement Summary results—now make sure your friends know what is next for Better Bus! This September, we encourage you to **forward the Better Bus Dispatch to at least one friend**. We're glad to keep you up to date through our Better Bus Dispatch, and we hope you will bring in others to learn more about this project too.

The more people who receive this newsletter, the more people who can help make the bus better for everyone.

[CLICK HERE TO FORWARD!](#) →

Test Your Knowledge!

How well do you know the region's bus network? For bragging rights only... 😊

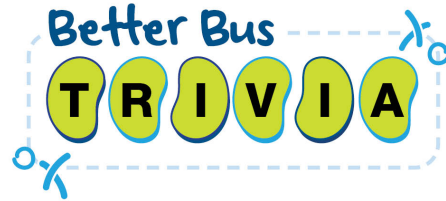
How many buses does Metro currently have in its fleet?

[A. 1,245](#)

[B. 1,488](#)

[C. 1,580](#)

[D. 1,611](#)



How did you do on our last quiz?

How many new bus tires were delivered to our operations and maintenance staff last year for routine replacement across the Metrobus fleet? **The correct answer was 6,300!**

If you got the answer correct, great job! Check back in the next edition to see how you did on this quiz



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