



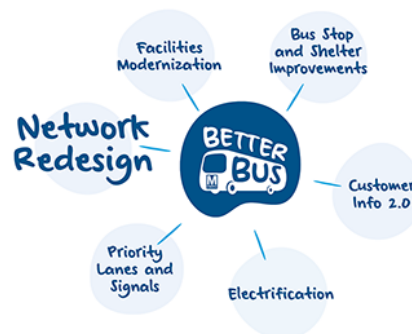
Announcing: Better Bus Dispatch!

Welcome to the inaugural edition of the **Better Bus Dispatch** – your hub for the latest and greatest information on Metro's **Better Bus** initiative!



Have you heard? Better Bus has launched!

Back in 2020, we talked to customers, community leaders, and elected officials about what they wanted bus transit to be. This effort, known as the Bus Transformation Project, made it very clear that to operate better buses we need to give buses priority on streets, make bus stops and shelters safe with protection from weather, electrify our buses, and so much more. One of the projects that we are excited to announce to you is the launch of our Network Redesign!



For the first time in decades, we're taking a fresh and detailed look at our bus network and service with the goal to serve our customers and the region better. As part of the effort, Metro will also work with partner agencies in Prince George's County (TheBus) and the City of Fairfax (CUE) in redesigning their local bus networks. This 18-month project will be broken up into three phases to provide numerous opportunities to collect input, analyze data and feedback, and develop the best network for the region.




Get on Board!


We need your help to create a Better Bus network! Tell us what works for you and what needs to be better. We will use your feedback to set goals, explore different network options, and ultimately, create a network that is easier to use and better aligned with where and when people want to travel. There are multiple ways you can provide us with your feedback:

- [Take our survey](#) by **November 11** to let us know what you want out of a Better Bus network and for an opportunity to win a \$50 SmarTrip® card
- [Visit us and share your story](#) at a neighborhood pop-up event this fall. View our schedule and see where and when we will be in your area
- Share our [Communications Toolkit](#), with your friends, organizations and neighborhood groups, which includes helpful project informational materials and sample text and images for your own e-newsletters and social media channels

Did you know...

48% 
of Metrobus trips are taken
outside of weekday rush hours

Ridership today is
40%
higher than 2021, but
still lower than pre-COVID

The number of
Metrobus customers
on an average weekday
could fill Nationals Park
 **6x**

Behind the Scenes

Ever wonder where the data comes from that we use to plan bus service? One of the tricky things about looking at buses, compared to trains, is that we know where people get on the bus but not necessarily where people get *off*. In this video Stacy Weisfeld, Planning Manager at Metro, shares some of the data sources being used to create a Better Bus network.



Stacy Weisfeld
PLANNING MANAGER



Next Stop...!



The **Better Bus** outreach team recently visited the City of Fairfax's Fall Festival, partnering with the local **City-University Energysaver (CUE)** bus system team to talk with locals about their priorities and vision for bus service in the region.

From festivals to farmers markets and community centers to your bus stop, the **Better Bus** outreach team is visiting more communities across the region this fall. Be on the lookout for the **Better Bus** outreach team in the weeks ahead at the Falls Church Farmers Market, Takoma-Langley Transit Center, Westfield mall in Wheaton, and major Metrorail stations and bus bays (to name just a few). And [follow us on Instagram](#) to see where we may pop up next!

Test Your Knowledge!

How well do you know the region's bus system? No prizes, just bragging rights.

What is the longest bus route in the Metrobus system?


- [A. Route 42](#)
- [B. Route X2](#)
- [C. Route S9](#)
- [D. Route 5A](#)
- [E. Route V4](#)



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