



November 2024

Welcome to the **Better Bus Dispatch**—your up-to-date news source for Metro's **Better Bus** initiative!

In This Issue...



Now Approved: The 2025 Better Bus Network



Mark Your Calendars: Your New Network Arrives on June 29!



How We Got Here: The Better Bus Story

The 2025 Better Bus Network: Approved for Implementation

Earlier this month, we provided an update to the Metro Board of Directors Safety & Operations Committee and asked for their approval to bring the revised and final 2025 Better Bus Network before the full Board for adoption. Last week on November 21, the Board unanimously provided its final approval and adoption of the 2025 Network!

The final 2025 Network incorporates adjustments to about 70 of the 125 Metrobus routes (56%) based on customer and community feedback received this past spring and summer, focusing on addressing as many major customer concerns as possible while creating a network that advances regional connectivity, customer and operator experience, and equity. With approval from the Board, we are continuing work to implement the network in summer 2025.

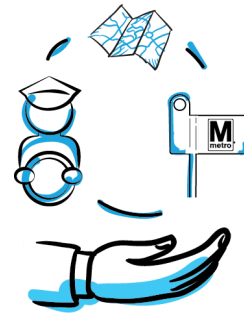
Want to learn more about the 2025 Network? Visit wmata.com/betterbus to see bus network maps by state, individual route profiles, summaries of what we heard from customers and the community, and more!



Your New Bus Network: Arriving June 29, 2025

Next stop: implementation! With final approval and adoption of the 2025 Better Bus Network from the Board, we are excited to announce that **your new bus network will begin on Sunday, June 29, 2025!**

We've been hard at work behind the scenes finalizing the network and preparing for implementation, and our work isn't done yet. Rolling out a brand-new bus network requires several major efforts—including planning and scheduling, training for operations and communications staff, customer information including bus stop signs, maps, and website, and ensuring our systems and data are updated to provide accurate customer information.



In addition, Metro staff continues to work closely with our jurisdictional partners to identify signage, operations, and infrastructure changes needed in each jurisdiction to support the new network.

Stay tuned! Future issues of the Better Bus Dispatch will feature more details about the 2025 Network and easy-to-understand information to help you learn more about your new bus routes.

**Looking Back and Moving Forward:
The Better Bus Story**

In 2022, Metro launched the Better Bus Network Redesign project, the first comprehensive redesign of Metrobus service in its 50-year history. Through two years of research, planning, and outreach, Metro developed the 2025 Better Bus Network. But how did we get here?

Watch to learn about how we used data, partnerships, and feedback from you—our customers and community members—to create a fast, frequent, equitable, and reliable bus network that is easier to use and prepares us for the future.



Tell a Friend About Better Bus!

Your new bus network is coming soon—and you can help your friends and neighbors stay up to date on the latest information as we roll it out ! Forward the Better Bus Dispatch to your friends so they can be the first to know about what's next for the new network. We're glad to keep you up to date through our Better Bus Dispatch, and we hope you will bring in others to learn more about this project, your new and improved bus routes, and all the connections they will unlock across the region.

CLICK HERE TO FORWARD!





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