



August 2024

Welcome to the **Better Bus Dispatch**—your up-to-date news source for Metro's **Better Bus** initiative!

In This Issue...



A Tribute to Our 15,500+ Better Bus Heroes



Next Steps Toward a Better Bus



New Bus Shelters Coming to a Bus Stop Near You

Thank You, Better Bus Heroes!

More than 15,500 customers and community members stepped up this summer to be the heroes we needed to create the network that represents Metro's commitment to improving service and connections using the resources we have today.

Whether you attended an event, provided testimony at a Public Hearing, commented on our interactive map, took our survey, or provided written comments, **THANK YOU** for participating in the Better Bus Discovery Tour and sharing your input on the proposed Better Bus 2025 Network.



Here are just a few of the highlights from our Discovery Tour events in May, June, and July:



Customers and community members shared **more than 13,000 comments** on the proposed 2025 Network



We talked with **more than 15,500 people** at **50 events** across the region, including at pop-up events and bus ride-alongs



More than 64,000 unique users explored the online Discovery Hub to learn more about the proposed 2025 Network. **More than 6,500 people** took our online survey to provide feedback



If the Better Bus Network Redesign has shown us anything, it's that everyday heroes are all around us. We want to again say thank you to those who've helped to make the bus better for everyone!

Click below to celebrate how you and your neighbors have made a real difference.



Next Steps Toward a Better Bus



Stay tuned! We are working hard to review the thousands of comments we received online and at Discovery Days, pop-up events, and Public Hearings this past spring and summer with the goal of updating and finalizing the 2025 Network.

This fall, we'll share even more findings from what we heard and how we updated the 2025 Network, as well as the next steps that we will take to implement the new network starting in summer 2025.

Better Together: Four Metro Stations Receive Brand-New Bus Shelters

As part of the Better Bus Initiative Bus Stop and Shelter Improvements Program, Metro has installed new, permanent bus shelters at Fort Totten, Brookland-CUA, Rhode Island Ave-Brentwood, and Addison Road Stations. The initial phase of the project will install a total of 33 shelters among the four stations. The project is on schedule for completion in mid-September.



Sustainability and cost-efficiency were prioritized during the initial planning and design of the new bus shelters. Each shelter is constructed of commercially available aluminum, which provides a 70% cost savings over custom-built, stainless-steel alternatives. Additionally, the new shelters offer LED lighting and translucent walls and roofs which provide optimal light transparency, an important feature for customer safety and overall visibility. Metrobus customers will continue to benefit from weather protection at our new bus shelters with better UV protection and shading compared to the previous clear glass shelter installations and, as always, our bus shelters are ADA-compliant to ensure accessibility for all customers.

The next phase of new, permanent bus shelters is anticipated to begin late fall 2024/early winter 2025.

Stay tuned for new bus shelters coming to a station near you!

[VISIT THE BUS SHELTER PROJECT PAGE](#)



Test Your Knowledge!

How well do you know the region's bus network? For bragging rights only... 😊

This past May, June, and July, Metro talked with more than 15,500 people at 50 events across the region to get feedback on the proposed 2025 Network. **How many people did we talk to in Spring 2023 when we shared the draft Visionary Network for feedback?**



[A. 8,000](#)

[B. 12,500](#)

[C. 16,700](#)

[D. Over 20,000](#)

How did you do on our last quiz?

Earlier this year, Metro gave the public a sneak peek at its all-digital, world-class new railcars and zero-emissions buses at the Fleet of the Future Expo on the National Mall. Two of these new 60-foot, articulated electric buses are currently deployed on the Metrobus system—on which Metrobus route are they running? **The correct answer is Route W4 (Anacostia-Deanwood)!**

[Click here](#) to learn more about Metro's work to transition to a 100% zero-emission bus (ZEB) fleet.

If you got the answer correct, great job! Check back in the next edition to see how you did on this quiz.



Copyright (C) 2024 WMATA. All rights reserved.

Our mailing address is:

Want to change how you receive these emails?
You can [update your preferences](#) or [unsubscribe](#)