

Keeping Metro Safe,
Reliable and Affordable

Fiscal Year 2020 Budget



Read about Metro's proposed changes to service and fares and tell us what you think.



Survey
inside

More at wmata.com/budget



Safe, Reliable and Affordable

Metro's proposed Fiscal Year 2020 budget totals \$3.4 billion and remains grounded in the General Manager's commitment to provide a better ride, better convenience and better value for the region.

The budget proposal identifies efficiencies needed to limit the amount paid by the jurisdictions, as required by law, while also reflecting anticipated ridership and revenue losses. In light of these realities, Metro's proposed budget prioritizes safety and compliance, system preservation and state of good repair, and improvements to the customer experience, along with other efforts to increase ridership.

Metro's Board of Directors must consider all options to move Metro beyond "Back2Good" and make the system better than good. By providing your feedback on the various options being considered, Metro's Board of Directors and General Manager will be informed about what customers like you believe will get us there.

Proposed Fare and Service Changes



Proposed Rail Service Adjustments

The following service adjustments have been proposed by Metro to deliver better service to current riders and attract new customers.



Expand Weekday Peak Service Times

- Change the hours of peak service to 5:00-10:00 a.m. and 3:00-8:30 p.m. This schedule would add 30 minutes to peak service in the morning and 90 minutes in the evening. Peak fares would be in effect.

Extend Service



- Run all Yellow Line trains to Greenbelt instead of Fort Totten or Mt Vernon Sq.
- Run Red Line trains to Glenmont during weekday peak hours and weekends instead of ending some trains at Silver Spring.

Run All Eight-Car Trains



- Increase all trains to their maximum length of eight cars.

Proposed Fare Adjustments

The following fare adjustments have been proposed by Metro to provide a better value to customers and encourage additional ridership.



Implement a \$2 Weekend Flat Fare on Metrorail

- Any Metrorail trip on Saturday or Sunday would cost \$2, regardless of distance.* For eligible senior citizens and people with disabilities, the cost would be \$1.



Enhance Pass Products

- Reduce the cost of the 7-Day Bus Pass from \$17.50 to \$15.
- Add unlimited local Metrobus trips to Metro's unlimited monthly rail pass, SelectPass, at no additional cost.
- Introduce an updated series of passes by adjusting the current 1-Day, 7-Day Short-Trip and 7-Day Fast Rail Passes and introducing a new 3-Day Pass. Each proposed pass includes unlimited local Metrobus trips.

Current Passes	Cost
1-Day Rail Pass	\$14.75
7-Day Short-Trip Rail Pass	\$38.50
7-Day Fast Rail Pass	\$60
Proposed Passes	Cost
1-Day Rail + Bus Pass	\$13.00
3-Day Rail + Bus Pass	\$28.00
7-Day Short-Trip Rail + Bus Pass	\$38.00
7-Day Fast Rail Pass + Bus Pass	\$58.00

** Subject to change based on the General Manager's discretion to charge peak rail fares during peak service for regional events.*

Capital Improvement Program and Strategic Plan

As part of the budget, Metro's Capital Improvement Program invests \$1.4 billion into safety and reliability improvements, rebuilding the Metro system, and improving the effectiveness of the current rail and bus network. The vast majority of the planned investments advance the safety, rehabilitation and replacement of Metro's infrastructure, facilities, equipment, systems, railcars, buses, and paratransit vehicles. This includes modernization of the fare collection equipment; station renovations like brighter lights, new platforms and escalator replacements; parking garage rehabilitations, and other customer improvements.

Metro's budget is built upon its strategic plan: Keeping Metro Safe, Reliable and Affordable. This plan, originally presented to the Board of Directors in 2017, has been updated to specifically address recommendations from former U.S. Department of Transportation Secretary Ray LaHood. It focuses on Metro's safety, reliability and fiscal accountability, as well as efforts to move Metro toward a sustainable operating model.

More details about the projects planned under the Capital Improvement Program and Metro's strategic plan can be found at **wmata.com/budget**.

Tell us what you think!



Take the survey! You can complete the survey online at **wmata.com/budget**, or fill out the survey on the next page and drop it in a survey collection bin located near the faregates at your nearest Metrorail station.



Attend an open house and public hearing at one of the following three locations:

Tuesday, January 29, 2019

Metro Headquarters Building
600 5th Street, NW
Washington, DC 20001
Open House 5:30 p.m.
Public Hearing 6:00 p.m.

Wednesday, January 30, 2019

The Durant Arts Center
1605 Cameron Street
Alexandria, VA 22314
Open House 6:00 p.m.
Public Hearing 6:30 p.m.

Thursday, January 31, 2019

Greenbelt Library
11 Crescent Road
Greenbelt, MD 20770
Open House 6:00 p.m.
Public Hearing 6:30 p.m.

Please provide your feedback by 5:00 p.m. on Tuesday, February 5, 2019.

Public feedback will be provided to Metro's Board of Directors in March 2019 as part of the final decision making process. Any Board-approved fare or service changes will begin on or about July 1, 2019.

Public participation is solicited without regard to race, color, national origin, age, gender, religion, disability or family status. If you require special accommodations under the Americans with Disabilities Act or translation services (free of charge), contact the project team at 202-962-2511 (TTY: 202-962-2033) as soon as possible prior to the public hearing date.

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有关以您的首选语言获取 Metro 2020 财年预算提案的更多信息，请致电 202-637-7000。

Pour obtenir de plus amples informations sur la proposition budgétaire de Metro concernant l'année fiscale 2020 dans la langue de votre choix, veuillez appeler le 202-637-7000.

Metro 회계연도 2020년 예산안(Fiscal Year 2020 Budget Proposal)에 대한 추가 정보를 선호 언어로 받으시려면 202-637-7000 번으로 문의하시기 바랍니다.

Để biết thêm thông tin về Dự Toán Ngân Sách Năm Tài Chính 2020 của Metro bằng ngôn ngữ ưu tiên của quý vị, hãy gọi 202-637-7000.

1. On average, on which days of the week do you ride Metrobus and Metrorail? Please check all days that apply or never if you don't currently use either the Metro bus or rail system.

	Never	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Metrobus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Metrorail	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. Which Metrorail lines do you use? Please select all that apply.

- Red Orange Blue
 Green Yellow Silver
 I don't use Metrorail

First, we'd like to gather your feedback on some of Metro's pass products.

3. What level of interest might you have in a 7-day, unlimited-ride, bus pass?

- High interest Moderate interest
 Low interest No interest

4. Would you consider buying a 7-day, unlimited-ride, bus pass for \$15?

- Certainly yes Probably yes
 Maybe Probably no
 Certainly no

5. Metro currently offers a 7-day Regional Bus Pass. The pass is available only on SmarTrip® cards for seven consecutive days of unlimited bus travel on Metrobus as well as regional bus partners including: DASH, ART, Fairfax Connector, DC Circulator, Ride On, TheBus.

On express Metrobuses, the pass reduces the express bus fare by the price of a regular bus fare. (For example, if you are required to pay full fare, the express bus fare was \$4.25, and a regular bus fare was \$2.00, then your SmarTrip® card would be charged \$2.25.)

Would you consider buying this 7-Day Regional Bus pass for \$15?

- Certainly yes Probably yes
 Maybe Probably no
 Certainly no

6. What level of interest might you have in unlimited ride Metrorail passes (e.g. for a day, for multiple consecutive days, for a week, for a month)?

- High interest Moderate interest
 Low interest No interest

7. Would you consider buying the following unlimited ride Metrorail passes?

	Certainly yes	Probably yes	Maybe	Probably no	Certainly no
1 Day - \$13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3 Day - \$28	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7 Day - \$58	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. Would you consider buying the following unlimited ride Metrorail passes if they also included unlimited Metrobus rides?

	Certainly yes	Probably yes	Maybe	Probably no	Certainly no
1 Day - \$13	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
3 Day - \$28	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
7 Day - \$58	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Now we'd like to get your feedback on how to focus efforts to improve Metrorail service.

9. Based on your personal experiences and perceptions, to what extent have the factors below held you back from riding Metro more often? Please rate the influence of each on a scale where 1 = no impact and 7 = very strong impact.

	No impact 1	2	3	4	5	6	Very strong impact 7
Trains are behind schedule	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trains are too crowded	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Not enough trains are running	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trains do not have enough cars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Not all trains serve my station	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The train fare is too expensive	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. Metro is weighing the following options to improve Metrorail service. For each proposal, please consider: would you ride Metrorail more if this change occurred?

	Certainly yes	Probably yes	Maybe	Probably no	Certainly no	Not applicable
Increasing all trains to the maximum length of eight rail cars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Flat \$2 fare on Saturday and Sunday, regardless of distance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
All Yellow Line trains travel to Greenbelt instead of Fort Totten or Mt. Vernon Square	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
All Red Line Trains travel to Glenmont instead of ending some trains at Silver Spring, during weekday rush hours and on weekends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expanded peak morning service by 30 minutes to 10am (peak fares would be effect)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expanded peak evening service by 90 minutes to 8:30pm (peak fares would be in effect)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Please share any additional questions or comments you have about these proposals:

Now, some basic demographic questions to close out the survey. The purpose of these questions is to take measure of which customer segments are answering this survey and which aren't – to inform our customer outreach efforts.

12. Is your SmarTrip® card registered?

- Yes No

13. In what year were you born? _____

14. What is your gender?

- Male Female Other

15. Are you of Spanish, Hispanic, or Latino origin?

- Yes No

16. Which of the following best describes you? Please check all that apply.

- African American or Black
 American Indian or Alaska Native
 Asian
 Native Hawaiian or other Pacific Islander
 White
 Other, please specify _____

17. What is your annual household income?

- Less than \$30,000
 \$30,000-\$39,999
 \$40,000-\$49,999
 \$50,000-\$59,999
 \$60,000-\$69,999
 \$70,000-\$79,999
 \$80,000-\$89,999
 \$90,000-\$99,999
 \$100,000-\$119,999
 \$120,000-\$129,999
 \$130,000-\$149,999
 \$150,000-\$174,999
 \$175,000-\$199,999
 \$200,000-\$250,000
 Greater than \$250,000

THANK YOU FOR YOUR FEEDBACK