

Frequently asked questions

Where can I receive a new Kids Ride Free SmarTrip card?

Request a Kids Ride Free SmarTrip card from your school's ID administrator.

How do I use my card?

Tap your Kids Ride Free SmarTrip card on the faregate or farebox target on Metrorail and Metrobus. For your safety, always tap your card. Flashing the card to ride is never permitted.

Can I let someone else use my Kids Ride Free SmarTrip card?

No, your card is for your use only and is not transferrable.

What if I lose my card?

Request a new Kids Ride Free SmarTrip card from your school's ID administrator. The lost card will be reported to Metro and will no longer be active. You will not be charged for a replacement Kids Ride Free SmarTrip card, but you must pay the regular fare until you receive a replacement card. Tell the station manager the name of your school and that you're replacing your card.

Can I add value to my Kids Ride Free SmarTrip card?

No, you cannot add value to your Kids Ride Free SmarTrip card.

When does my old card expire?

Replace your card from the previous school year by the end of September of the current school year.

Other questions?

- Call the DDOT School Transit Office at **202-673-1740**
- Visit kidsridefree.dc.gov



Our new high barrier faregates provide a more secure way to enter and exit the Metrorail system.

No card, no free ride

If you forget or lose your Kids Ride Free SmarTrip card, you must pay the regular fare until you find or replace your card. To request a new Kids Ride Free SmarTrip card, see your school's ID administrator.

Using your card is important

It helps us know how many people are riding our buses and trains. If they're too crowded, we can try to add more service. If you don't have a valid Kids Ride Free SmarTrip card, we may ask for the name of your school.

A partnership of:



[Kidsridefree.dc.gov](https://kidsridefree.dc.gov)

DC Student Ride Guide

SCHOOL YEAR 2024-2025



**Students ride free
when they tap and go!**

Students ages 5 through 21 who are enrolled in a DC public school, public charter school or private school or youth in the care of the District can ride Metrobus and Metrorail to school and school-related activities in DC for FREE.

Program eligibility

To be eligible, students must:

- 1 Be a resident of the District of Columbia.
- 2 Be aged 5 through 21.
- 3 Be enrolled in an elementary or secondary public, private, charter or parochial school located within the District of Columbia or youth in the care of the District of Columbia.

When you can use your card

- The SmarTrip card is active on receipt and good until the end of September 2025.
- The card is pre-loaded with the Kids Ride Free Pass and will be ready to use on Metrorail and Metrobus.

NEW: For students 13+, who use an iPhone, you can now convert your plastic card to a digital card in Apple Wallet.

1. Open the Wallet app on your iPhone and tap the +.
2. Choose **Transit Cards**, then choose **SmarTrip**.
3. Tap **Transfer Existing Card**.
4. Provide your card and account information, then accept the SmarTrip terms and conditions.
5. On a flat surface, place your card against the back of your phone.

You're done! Your Kids Ride Free SmarTrip card in Apple Wallet is now ready for use. The Kids Ride Free SmarTrip card will no longer work. Android version coming soon.

