

Take action now. Avoid disruption later.

SmarTrip® Card Replacement

Metro is upgrading faregates throughout the system to be faster, more efficient and more reliable. As a result, SmarTrip cards purchased before 2012 with old chip technology will no longer work.

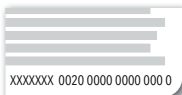
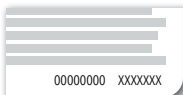
See if your card needs to be replaced:

Look at the serial number on the back of your card. If you have the numbers 0167 in the position shown on the example below, you don't need to do anything.



If you have SmarTrip in your mobile wallet, you don't need to do anything.

Cards that have serial number sequences shown in the examples below must be replaced.



See the back of this card to find out how easy it is for you to replace your old SmarTrip card with a new one.



If you're currently using Metro, use one of these three easy ways to replace your card:



Visit wmata.com/CardReplacement



Call us at 1-888-SMARTRIP
(1-888-762-7874)



Visit the Sales Office at
Metro Center Station
(Tuesday – Thursday, 8 a.m. – Noon)

If you aren't currently using Metro:



Mail your card back to us. Just visit
wmata.com/CardReplacement
and download our mail-in form.

A message for SmartBenefits® users:

If your older SmarTrip card was ever enrolled in the SmartBenefits program, you cannot replace your card using the mail-in process. Please visit wmata.com/CardReplacement and follow the instructions to replace your card online.

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