

Metro Ridership Snapshot

September 2024



Washington Metropolitan Area Transit Authority

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Rail Ridership



Bus Ridership



Parking Utilization



[Online Ridership Data Portal](#)

Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **one year ago** unless noted as 'pre-pandemic' which then represents a comparison to five years ago. For more details, see [How to Use and Interpret Metro Ridership Data](#).

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. As of January 2024, year-over-year and pre-pandemic comparisons on rail are made with total ridership. Prior to January 2024, these comparisons were made using tap-only ridership. Parking utilization is from the farebox system.

Overall Ridership in September

Total Ridership

- Compared to September 2023, ridership increased by 10% overall, 9% on weekdays, 20% on Saturdays, and 14% on Sundays.

Rail

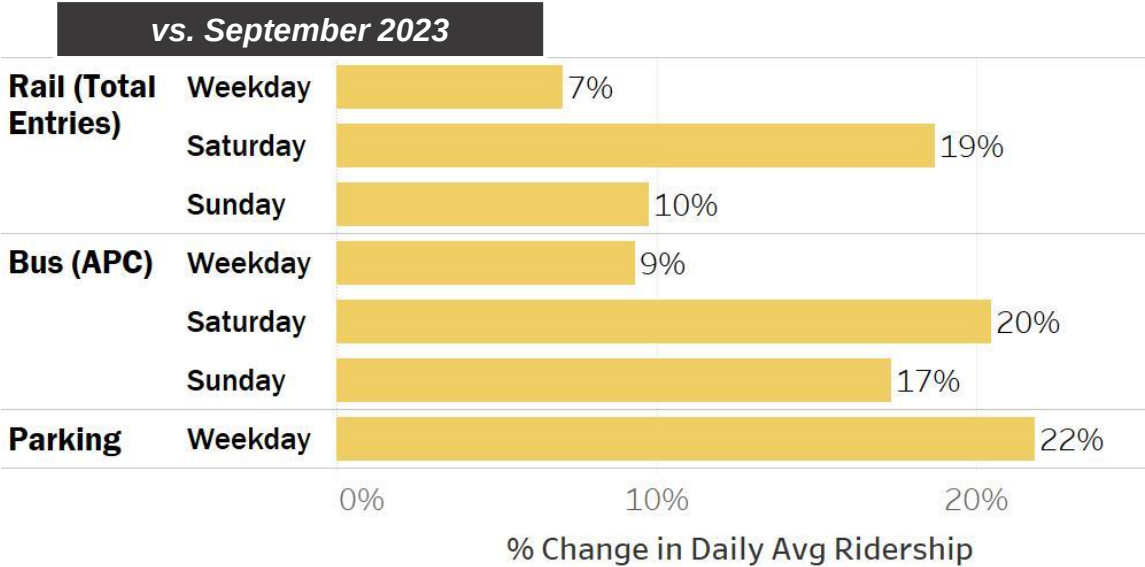
- Compared to September 2023, ridership increased by 8% overall, 7% on weekdays, 19% on Saturdays, and 10% on Sundays.

Bus

- Ridership has increased 12% overall, 9% on weekdays, 20% on Saturdays, and 17% on Sundays compared to September 2023.

Parking

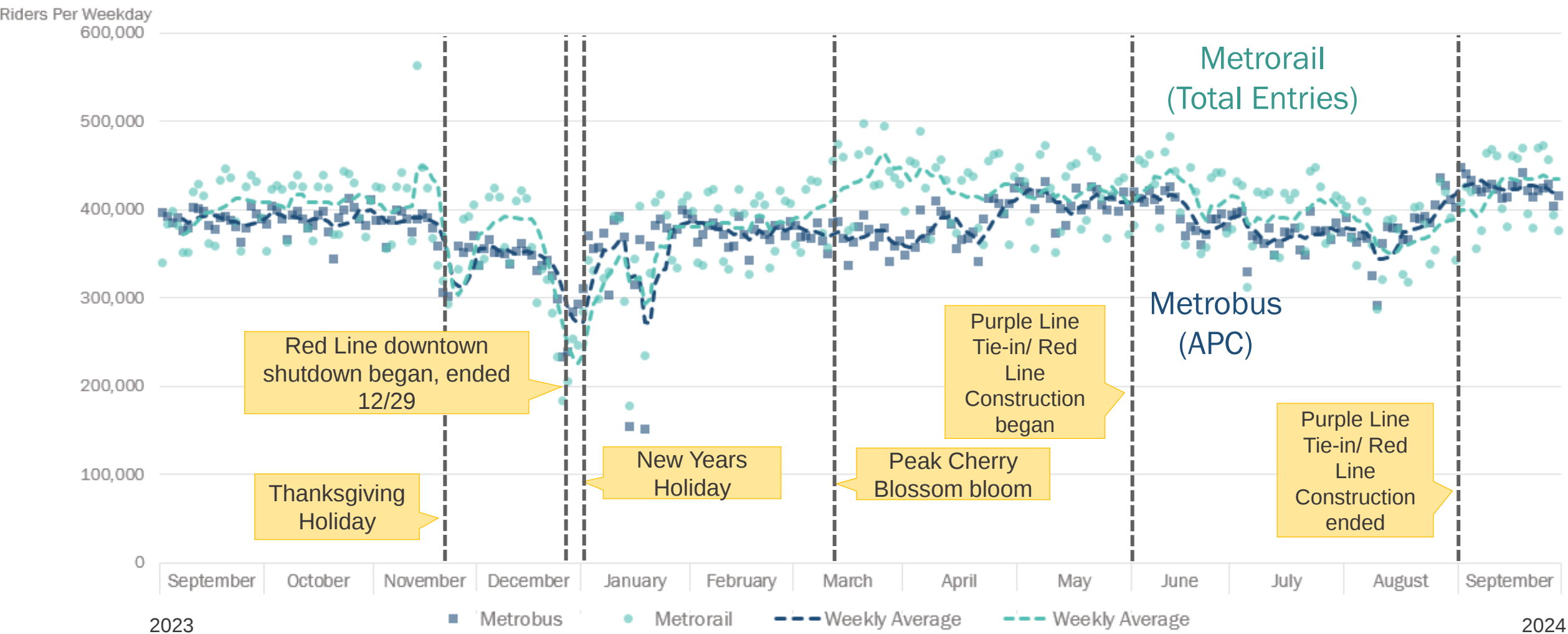
- Usage has increased by 22% compared to September 2023.



September 2024 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Tap Entries)	413,000	290,000	203,000	9,070,000
Rail (Total Entries)	426,000	301,000	211,000	10,167,000
Bus (APC)	426,000	270,000	220,000	9,779,000
Parking	22,000			364,000
MetroAccess	3,900	1,800	1,500	94,000



Ridership Trends Over the Past Year

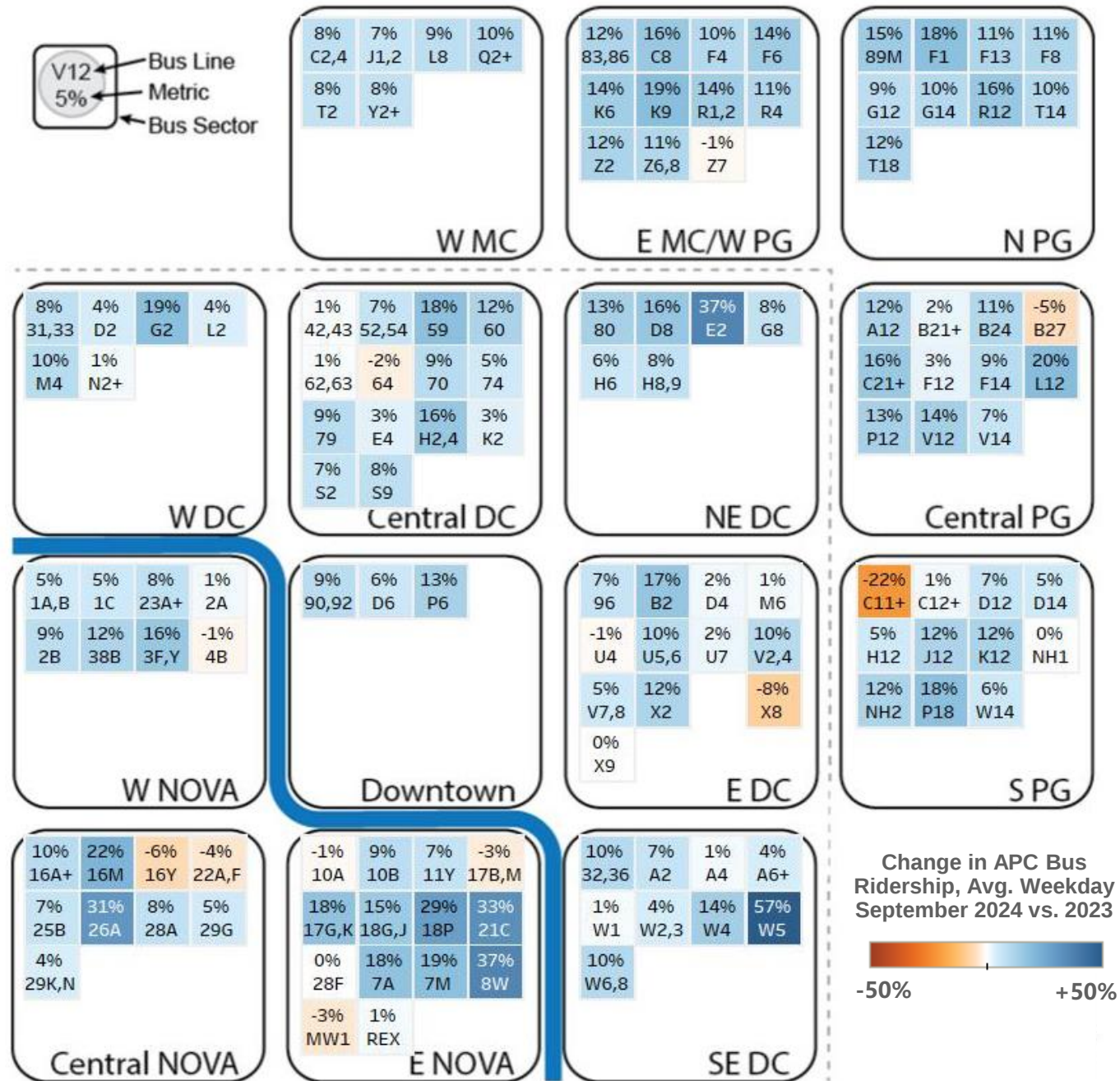


- For more nuanced station information, additional data can be found on the [WMATA Ridership Data Portal](#).



Metrobus Ridership

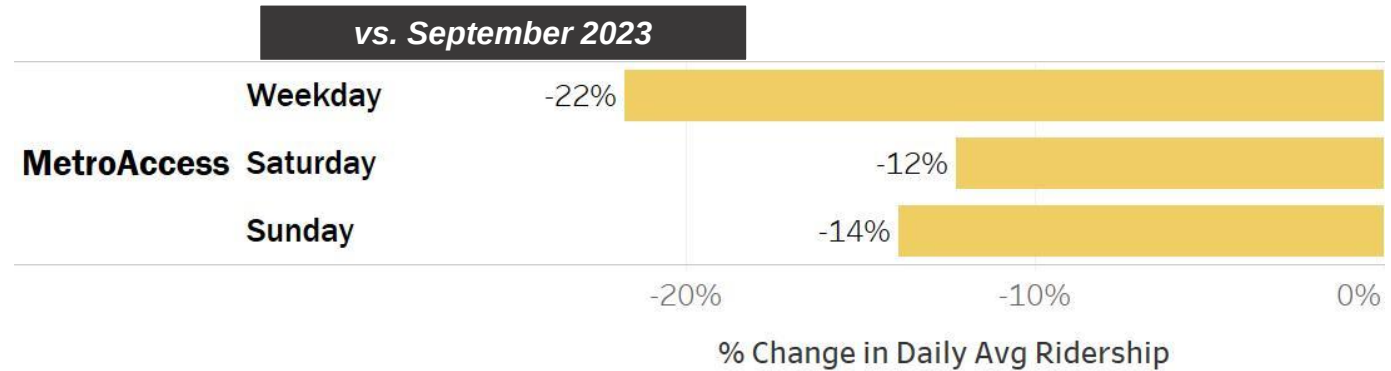
- Metrobus ridership is up 12% overall, 9% on weekdays, 20% on Saturdays, and 17% on Sundays compared to September 2023.
- About 4% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 43,000 total shuttle rides made in September 2024, serving customers on the Red Line between Grosvenor-Strathmore and Medical center on the weekend of 9/14 – 9/15 and on the Blue, Orange, and Silver Lines between Eastern Market and New Carrollton/Addison Rd on the weekend of 9/21 – 9/22.



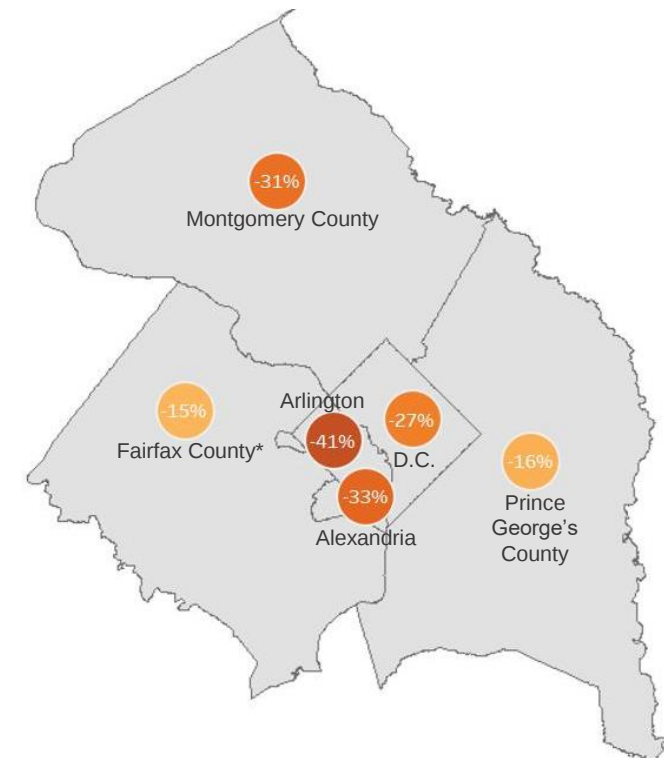
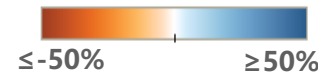
For more nuanced bus line information, additional data can be found on the [WMATA Ridership Data Portal](#). Bus ridership based on Automatic Passenger Counter data.

MetroAccess Ridership

- In September 2024, MetroAccess provided on average 3,900 paratransit rides on weekdays, 1,800 on Saturdays, and 1,500 on Sundays.
- Ridership is down 22% on weekdays and down 12-14% on weekends compared to September 2023.
- Notes:
 - This slide shows only rides made via our paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. Metro Access-eligible customers' rail and bus rides are counted in overall rail and bus ridership.



Change in MetroAccess Ridership, Avg. Weekday September 2024 vs. 2023



*Fairfax City and Falls Church are counted here as a part of Fairfax County



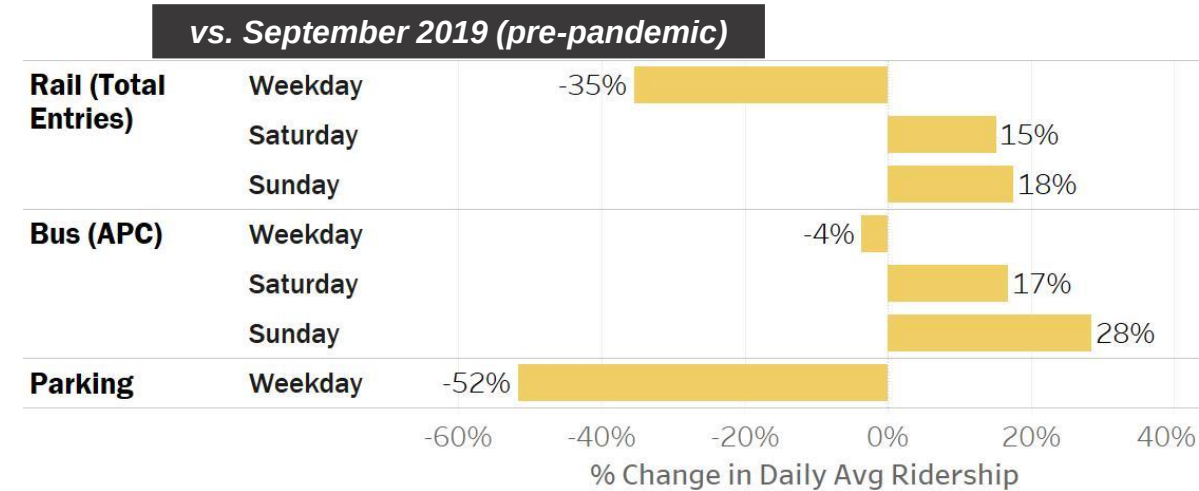
- For more nuanced parking information, additional data can be found on the [WMATA Ridership Data Portal](#).



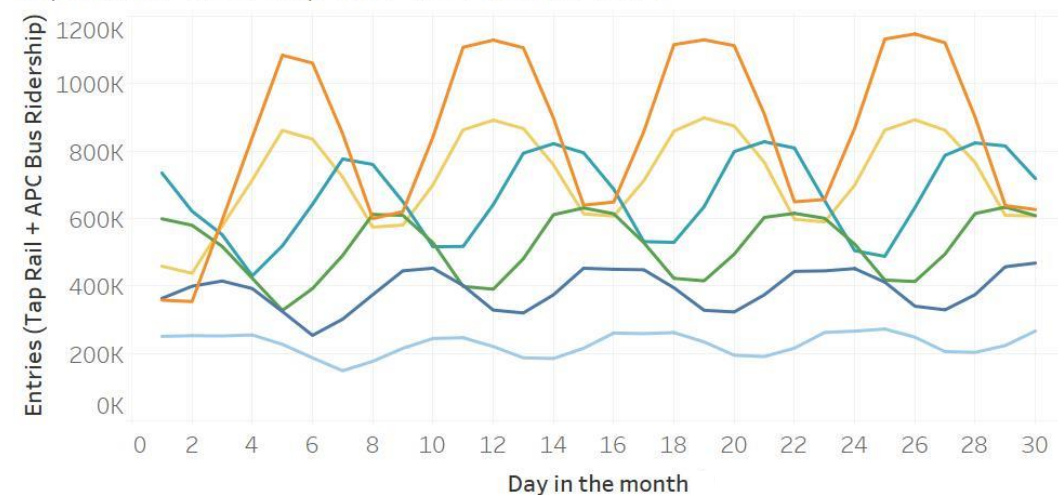
Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (September 2024 vs. September 2019):

- **Total** ridership was at 84% of pre-pandemic ridership overall, 78% of pre-pandemic levels on weekdays, 16% *above* pre-pandemic levels on Saturdays, and 22% *above* pre-pandemic levels on Sundays.
- **Rail** ridership was at 72% of pre-pandemic ridership overall, 65% of pre-pandemic levels on weekdays, 15% *above* pre-pandemic levels on Saturdays, and 18% *above* pre-pandemic levels on Sundays.
- **Bus** ridership was 2% *above* pre-pandemic ridership overall, at 96% of pre-pandemic levels on weekdays, 17% *above* pre-pandemic levels on Saturdays, and 28% *above* pre-pandemic levels on Sundays.
- **Parking** usage was at about 48% of pre-pandemic levels.



September Ridership over the Past Six Years



September 2019 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Total Entries)	660,000	262,000	180,000	15,305,000
Bus (APC)	442,000	231,000	171,000	10,757,000
Parking	45,000			909,000
MetroAccess	8,300	2,900	2,600	193,000