

Metro Ridership Snapshot

September 2021

Last updated April 21, 2022

Washington Metropolitan Area Transit Authority

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Rail Ridership



Bus Ridership



Parking Utilization



[Online Ridership Data Portal](#)

Note: All percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **two years ago** – to compare back to pre-pandemic ridership data. For more details, see [How to Use and Interpret Metro Ridership Data](#)

Bus ridership shown here is from Metro's automatic passenger counters, in both current and baseline months. Rail and parking ridership is from the farebox system.

Overall Ridership in September

- **Ridership continued its gradual recovery on both bus and rail**

- Gains in ridership around Labor Day

- **Rail**

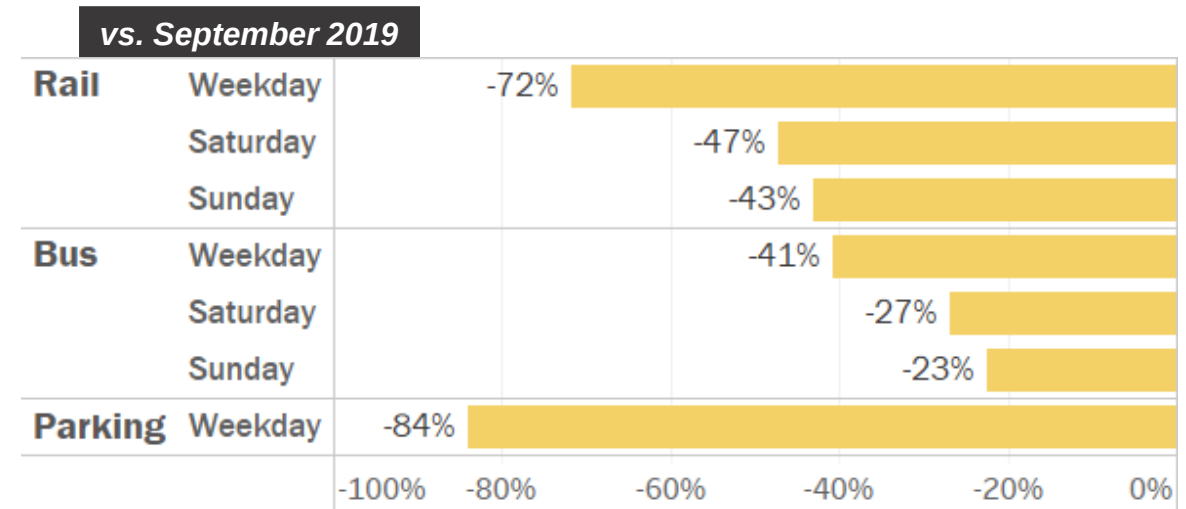
- At 28% of pre-pandemic levels on weekdays, over 50% on weekends

- **Bus**

- At 58% of pre-pandemic levels on weekdays, around 75% on weekends

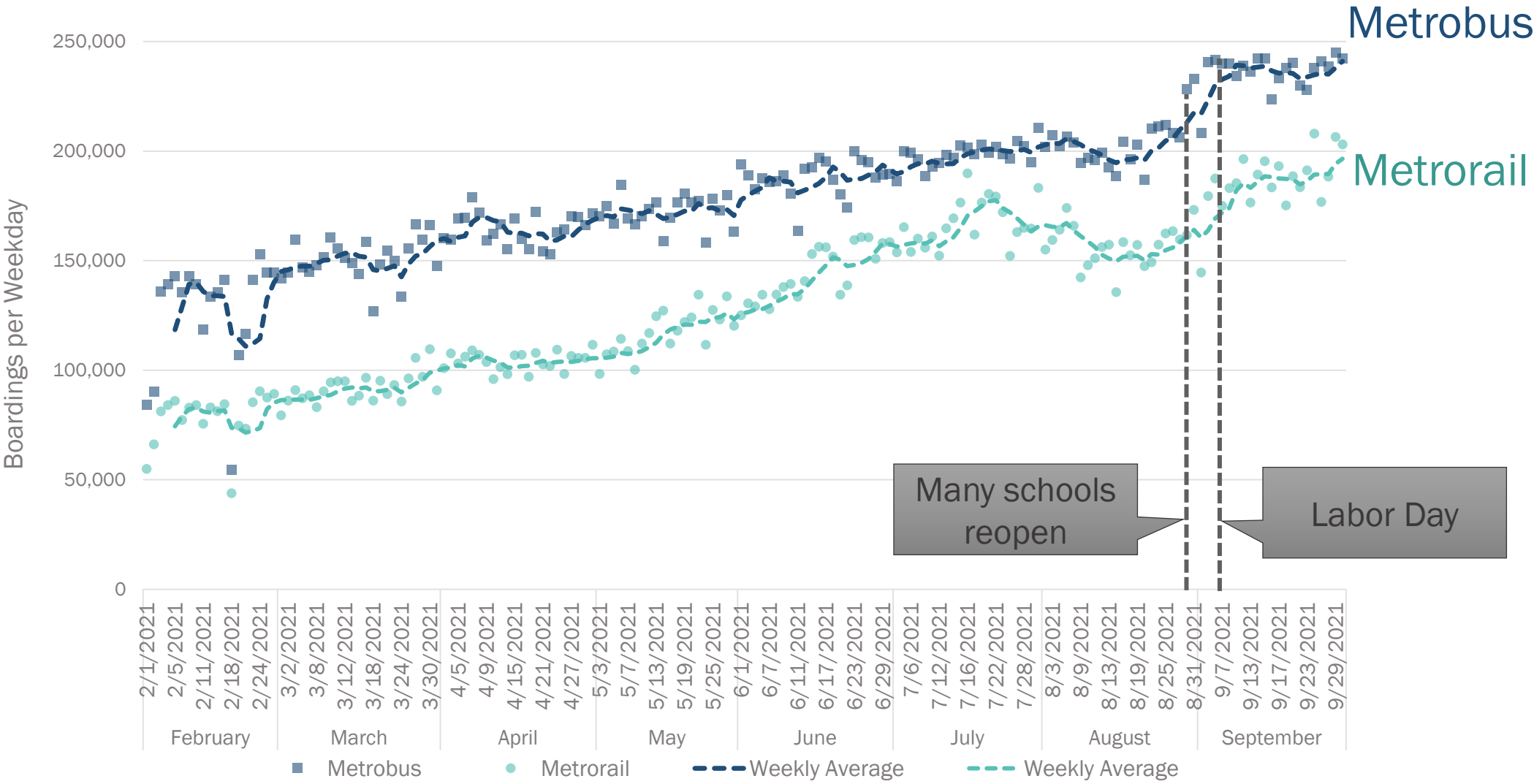
- **Parking**

- Usage at 16% of pre-pandemic levels



September 2021 Averages	Weekday	Saturday	Sunday
Rail	186,000	141,000	102,000
Bus (APC)	236,000	149,000	120,000
Parking	7,000		

Ridership Steadily Increasing Since February



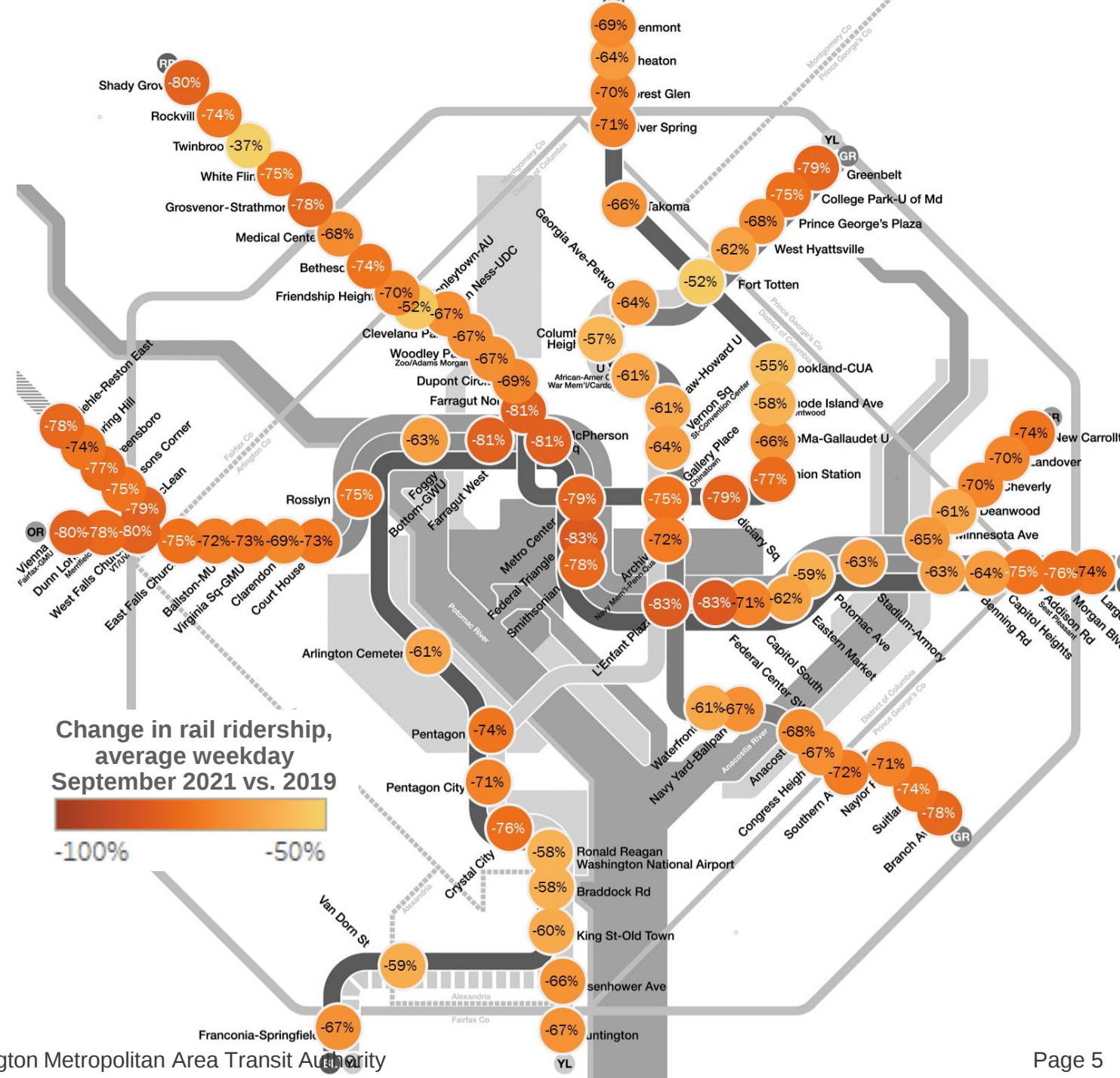
Many schools
reopen

Labor Day



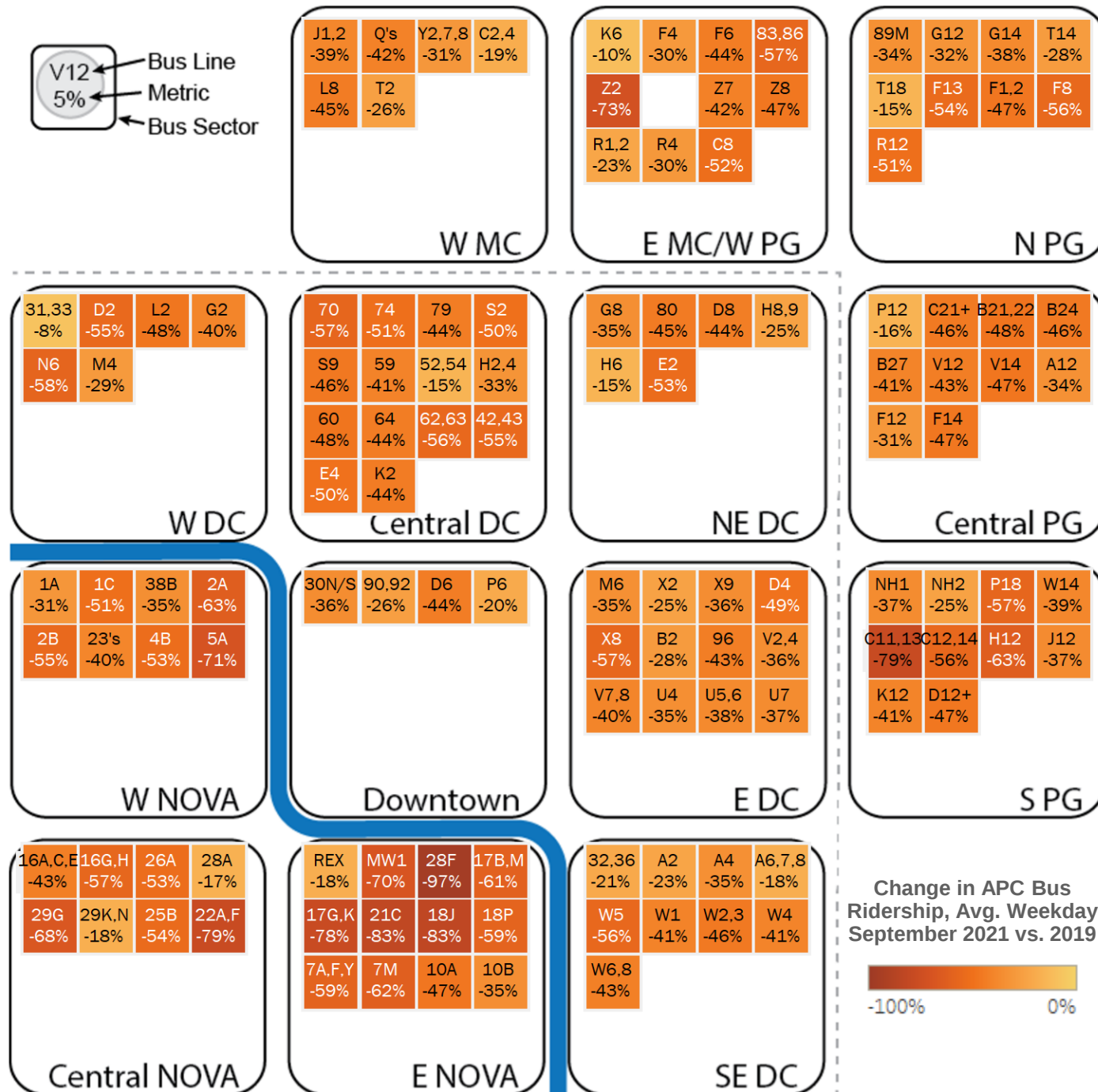
Metrorail Ridership

- Ridership at 28% of pre-pandemic levels on weekdays
- Ridership on weekends over 50% of pre-pandemic levels
- Notes:
 - Four stations on the Green and Yellow Lines north of Fort Totten reopened in early September 2021
 - Changes shown at right are for days the stations were open
 - Shady Grove and Rockville closed for repairs from mid-September until early December 2021. Ridership at Twinbrook impacted by shuttle bus operations.



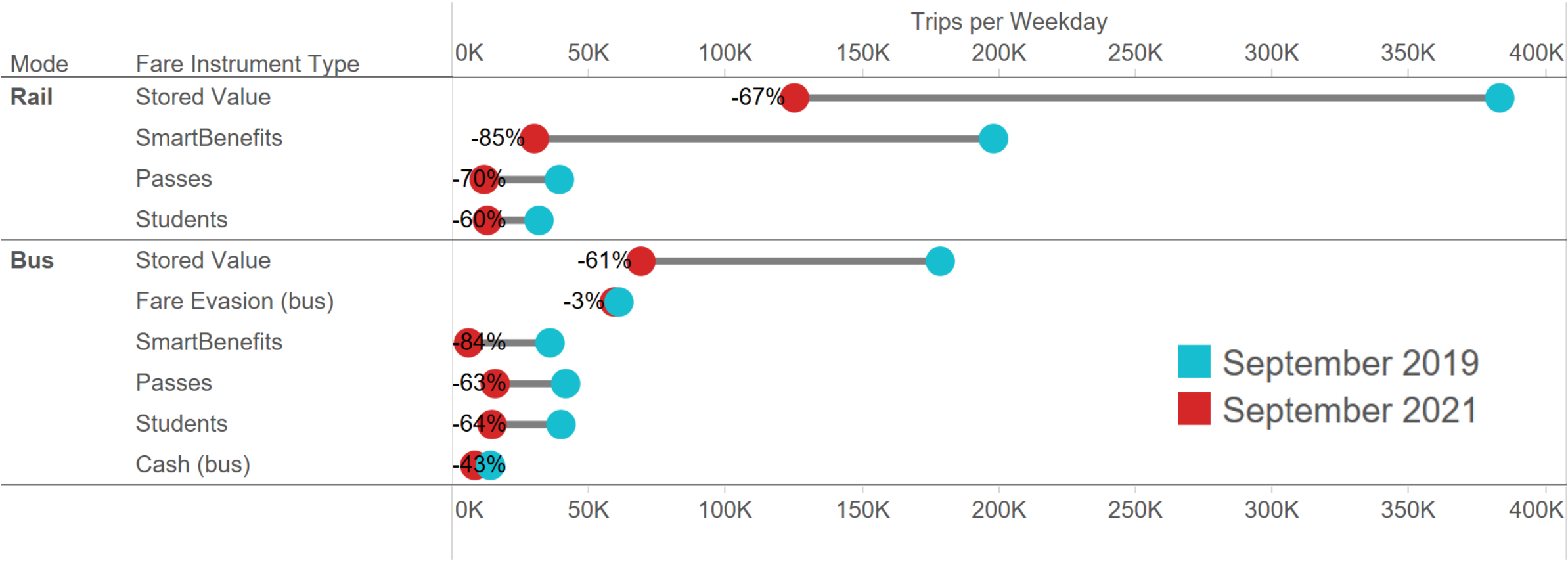
Metrobus Ridership

- Ridership at 54% of pre-pandemic levels on weekdays
- Stronger retention on weekends - around 73% of pre-pandemic levels
- Notes:
 - Frequent Service Network began September 5, 2021. Service expanded to 12-minute and 20-minute frequencies, 7 days/week, 7:00-9:00pm on many bus lines.
 - In September 2021, bus service levels around 93% of pre-COVID levels on weekdays, 110-125% on weekends



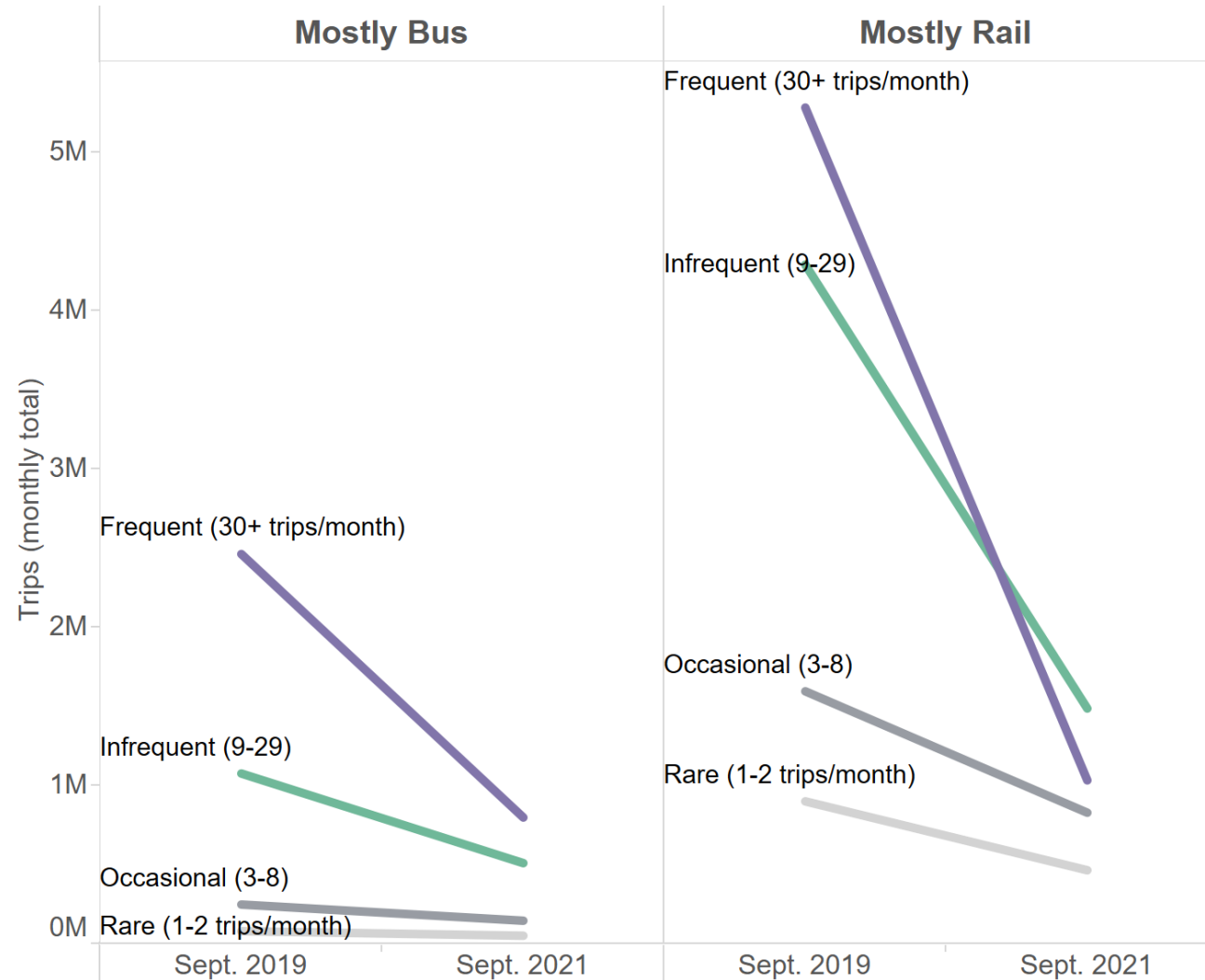
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Ridership Reduced from SmartBenefits, Stored Value



Ridership Reduced from Frequent Customers

Change in Monthly Ridership from SmarTrip Cards Using....



Decreases in frequent customer segments are from both customers not riding at all, and changing to lower frequency