

Metro Ridership Snapshot

September 2020



Washington Metropolitan Area Transit Authority

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Rail Ridership



Bus Ridership



Parking Utilization



[Online Ridership Data Portal](#)

Note: Bus ridership data shown in this report for September 2020 is based on raw data from Automatic Passenger Counters installed on both front and rear doors. The data is partially processed and is preliminary. Bus ridership data shown on the Online Ridership Data Portal on WMATA's website is based on the farebox system, which is very low during rear-door boarding and waived fares.

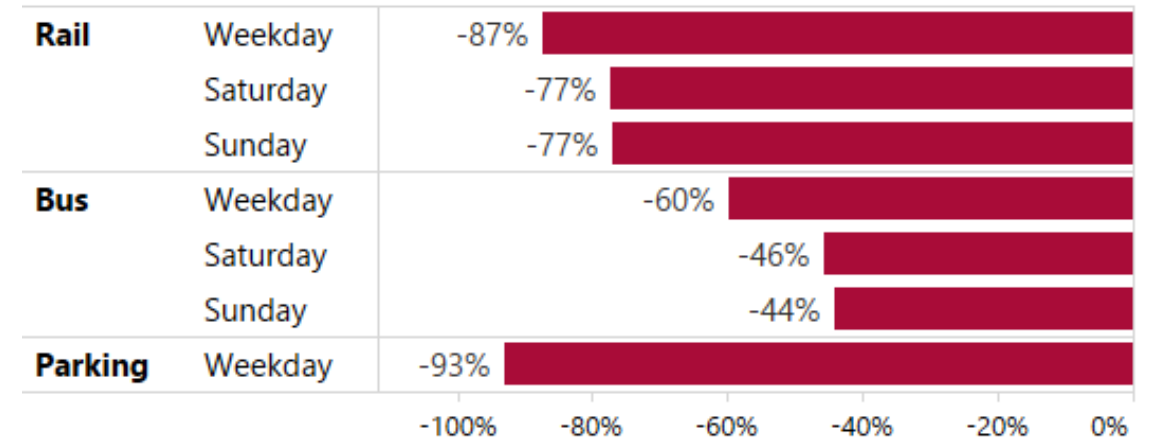
More ridership data related to COVID-19 is available on www.wmata.com/covidstats

Note: all percentage changes in this document represent year-over-year changes in farebox-based ridership, compared to the same time, location, and day type last year. For more details, see [How to Use and Interpret Metro Ridership Data](#)

Overall Ridership in September

- **Continuing impacts from COVID-19**
 - Ridership rising steadily since spring
- **Rail**
 - Service about 10% lower than pre-COVID
 - Ridership 87% lower than 2019
- **Bus**
 - Service about 25% lower than pre-COVID levels
 - Ridership 60% lower than 2019
 - Fares waived, rear-door boarding
 - *Note: This report shows preliminary bus APC data; online portal shows farebox data (operator-logged boardings only)*
- **Parking**
 - Paid parking reinstated
 - Usage 93% lower than pre-COVID

September 2020 Change in Ridership



vs. September 2019

September 2020 Averages	Weekday	Saturday	Sunday
Rail	83,000	61,000	42,000
Bus	165,000	113,000	89,000
Parking	3,200		

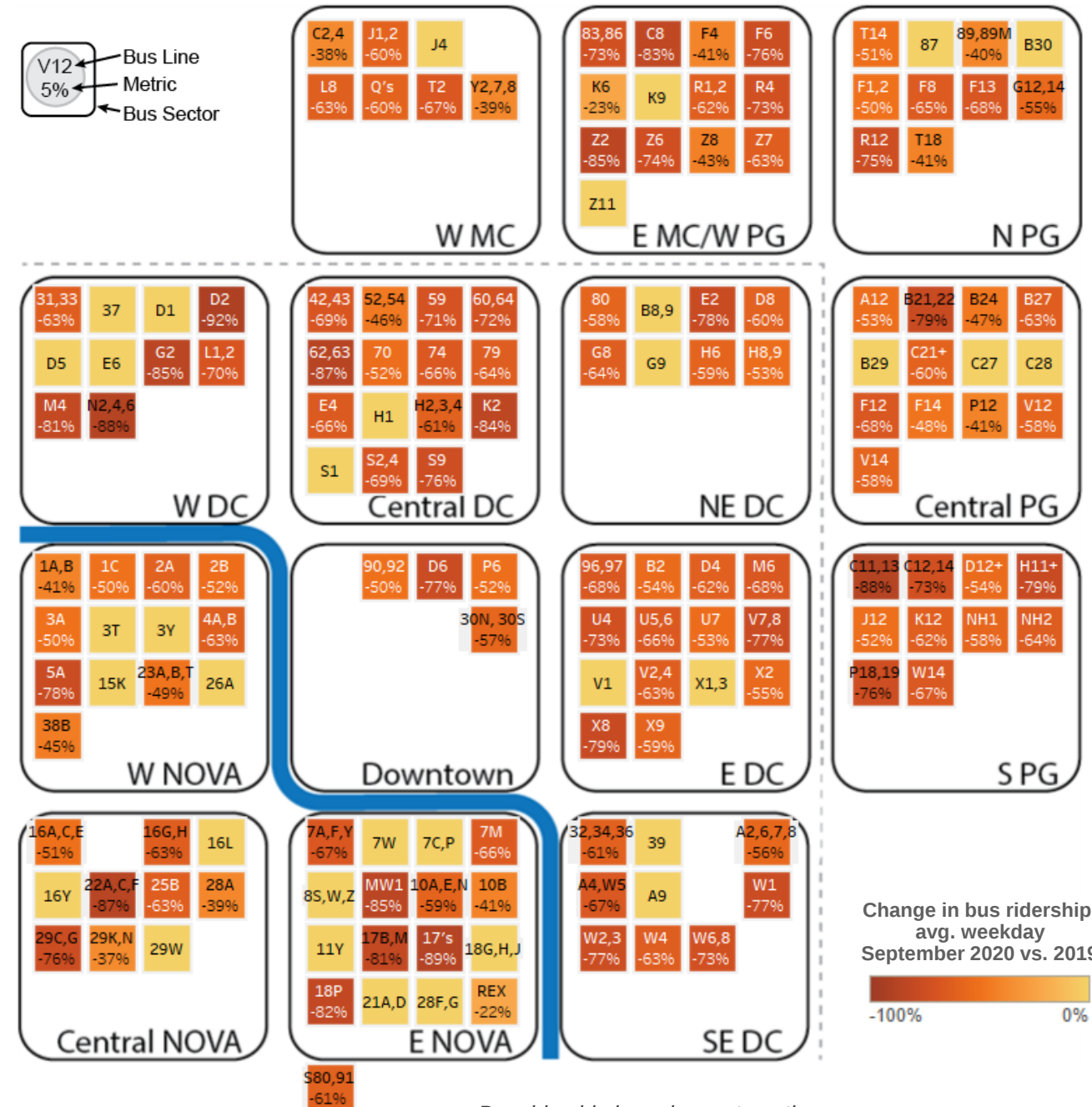
Metrorail Ridership

- Ridership significantly lower than last year due to COVID-19
- Ridership retention higher on eastern side of region
- Notes:
 - Vienna and Dunn Loring re-opened September 8 after platform reconstruction ended
 - Some reductions in frequencies, and hours of operation compared to 2019
 - Apparent retention at Franconia, Huntington, and Van Dorn St due to lower 2019 transactions as stations re-opened from summer closure in September 2019



Metrobus Ridership

- Weekday ridership 60% lower than 2019 levels
- Stronger retention on weekends - ridership only 44-46% lower than 2019
- Reduced service due to COVID-19:
 - Bus service around 75% of pre-COVID levels. Some lines suspended.
 - No fares charged; rear-door boarding continued. (Farebox data consists of operator-recorded ridership only.)



Bus ridership based on automatic passenger counters, partially processed data (preliminary)

Metro Parking Utilization

- Paid parking 93% lower than last year
- Moderately higher retention at Rhode Island Avenue, Fort Totten, Minnesota Avenue
 - Apparent retention at Franconia, Huntington, and Van Dorn St due to lower 2019 transactions as stations reopened from summer closure that year

