

Metro Ridership Snapshot

October 2023



Washington Metropolitan Area Transit Authority

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Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **one year ago** unless noted as ‘pre-pandemic’ which then represents a comparison to four years ago. For more details, see [How to Use and Interpret Metro Ridership Data](#).

Bus ridership shown here is from Metro’s automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership, prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. Both tap and total ridership is presented here, however year-over-year comparisons on rail are made with tap only ridership. Parking utilization is from the farebox system.



Overall Ridership in October

Rail

- Ridership increased 35% compared to October 2022 on weekdays, 24% on Saturdays, and 41% on Sundays.

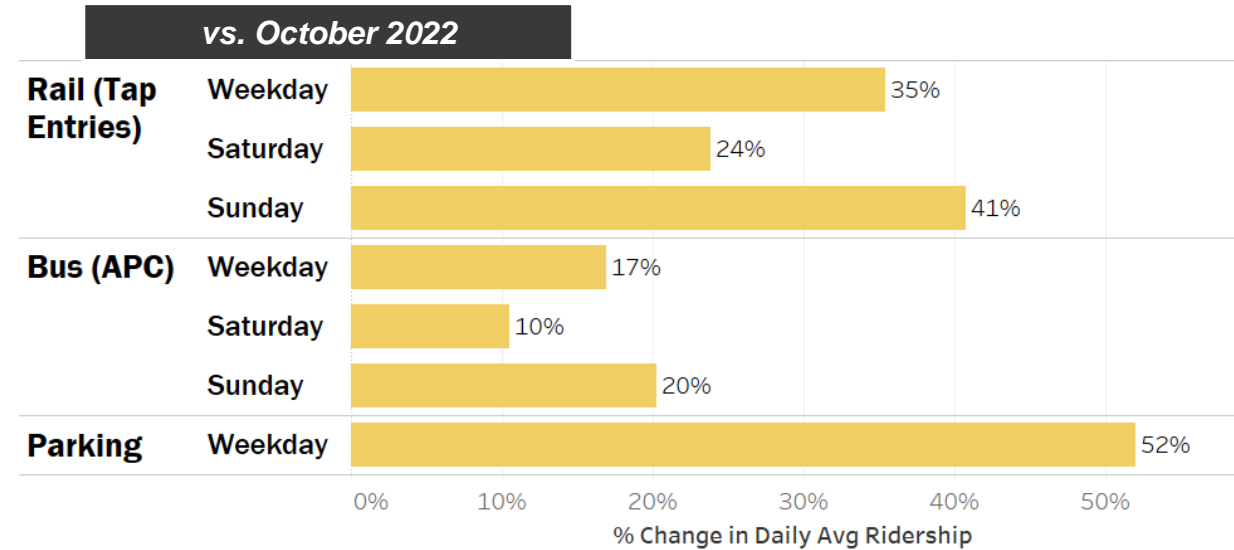
Bus

- Ridership has increased by 14% compared to October 2022, 10% on Saturdays, and 20% on Sundays.

Parking

- Usage has increased by 52% compared to October 2022.

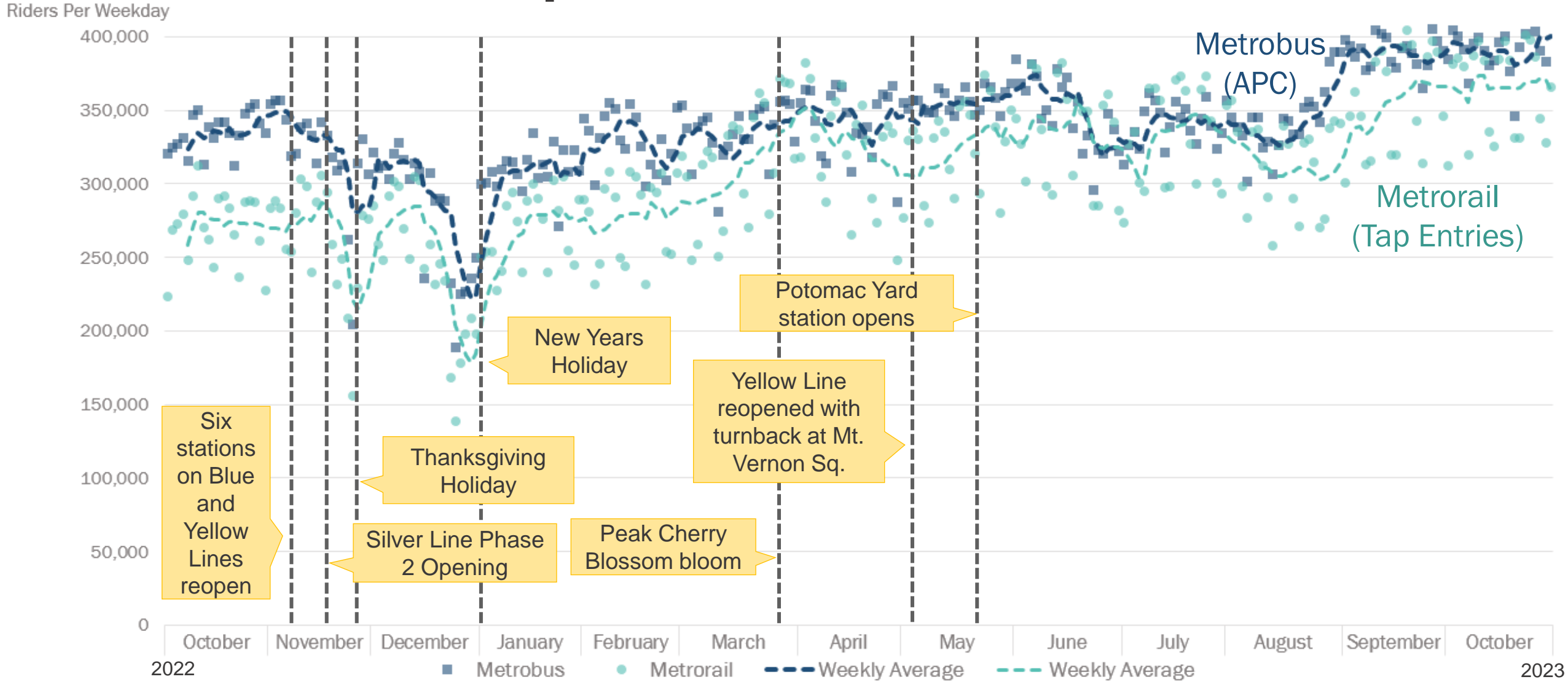
Rail and bus ridership grew throughout the month. Both bus and rail saw the most year-over-year ridership growth on Sundays.



October 2023 Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	365,000	230,000	192,000
Rail (Total Entries)	408,000	263,000	221,000
Bus (APC)	391,000	231,000	194,000
Parking	19,000		
MetroAccess	5,000	2,500	1,800



Ridership Trends Over the Past Year



Silver Line Phase 2 Opening

Ridership

- Compared to September 2023, average weekday ridership in October 2023 is up 2% and weekend tap ridership is down 1%.

Parking

- In October 2023, the most popular stations for weekday parking among Silver Line Phase II stations were Wiehle and Ashburn at 22% utilization (utilization = average daily transactions / parking capacity).
 - Loudoun Gateway – 8% utilization
 - Herndon – 7% utilization

SVII Average Weekday Ridership (Tap Entries) October 2023



October 2023 SVII Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	6,200	4,600	4,400
Parking	800		

Metrobus Ridership

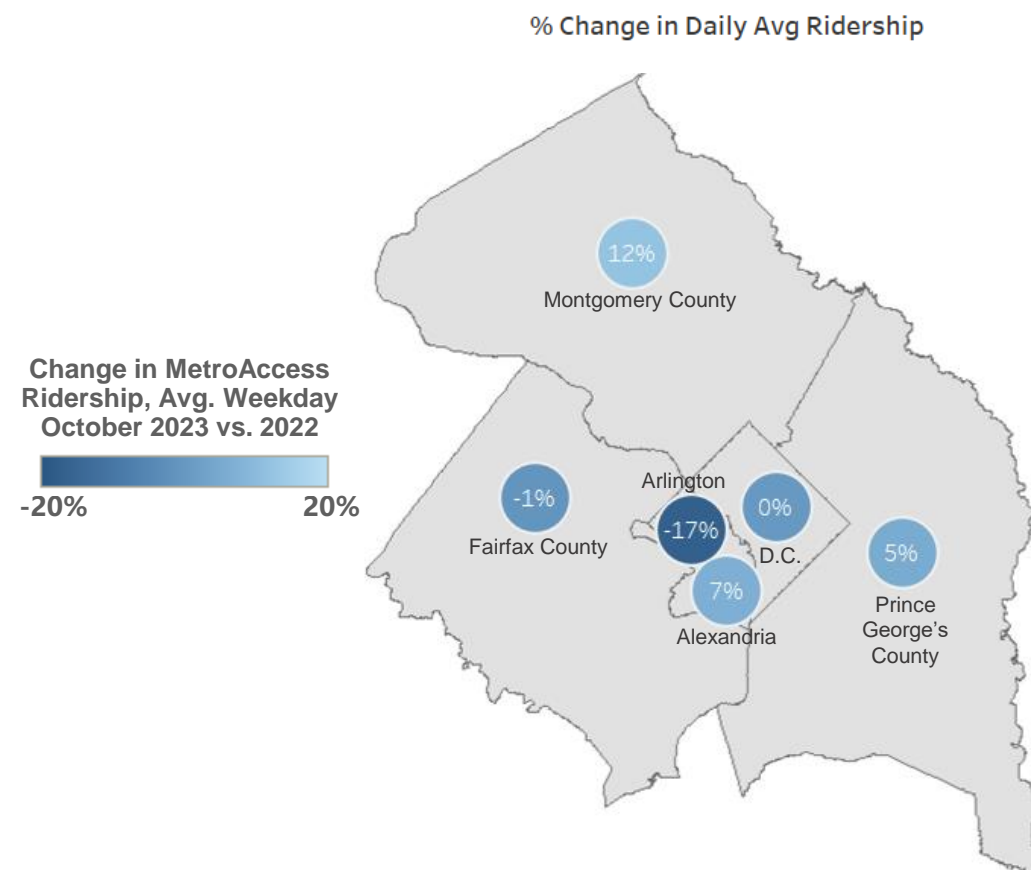
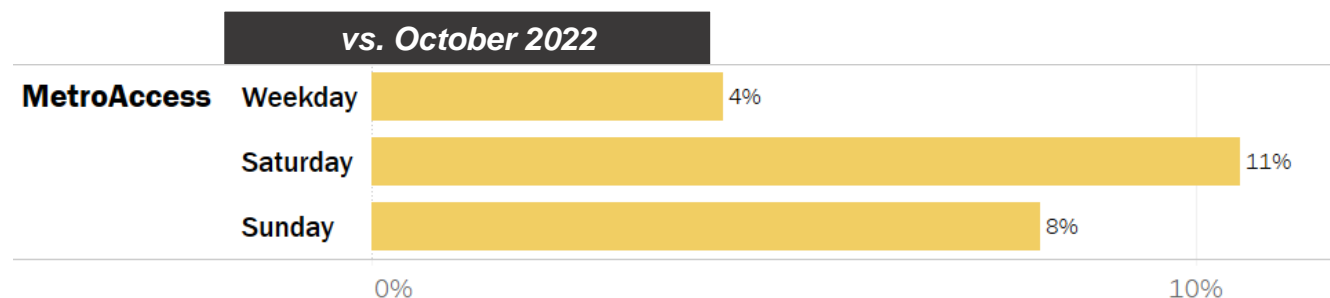
- Ridership is up 14% on weekdays, 10% on Saturdays, and 20% on Sundays compared to October 2022.
- About 5% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 39,000 total shuttle rides made in October 2023, serving customers on the Blue and Orange lines between Eastern Market and Benning Rd/Minnesota Ave on the weekends of 10/14 – 10/15 and 10/21 – 10/22. Shuttle rides are not counted in total bus ridership.
- Notes:
 - In October 2022, bus service levels were around 93% of pre-Covid levels on weekdays, 110-125% on weekends. Current bus service levels are 101% of pre-Covid levels on weekdays, 117-133% on weekends.



For more nuanced bus line information, additional data can be found on the [WMATA Ridership Data Portal](#). Bus ridership based on Automatic Passenger Counter data.

MetroAccess Ridership

- In October 2023 MetroAccess provided on average 5,000 paratransit rides on weekdays, 2,500 on Saturdays, and 1,800 on Sundays.
- Ridership is up 4% on weekdays, 11% on Saturdays, and 8% on Sundays compared to October 2022.
- Notes:
 - This slide shows only rides made via our MetroAccess paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. MetroAccess-eligible customers' rail and bus rides are counted in overall rail and bus ridership.



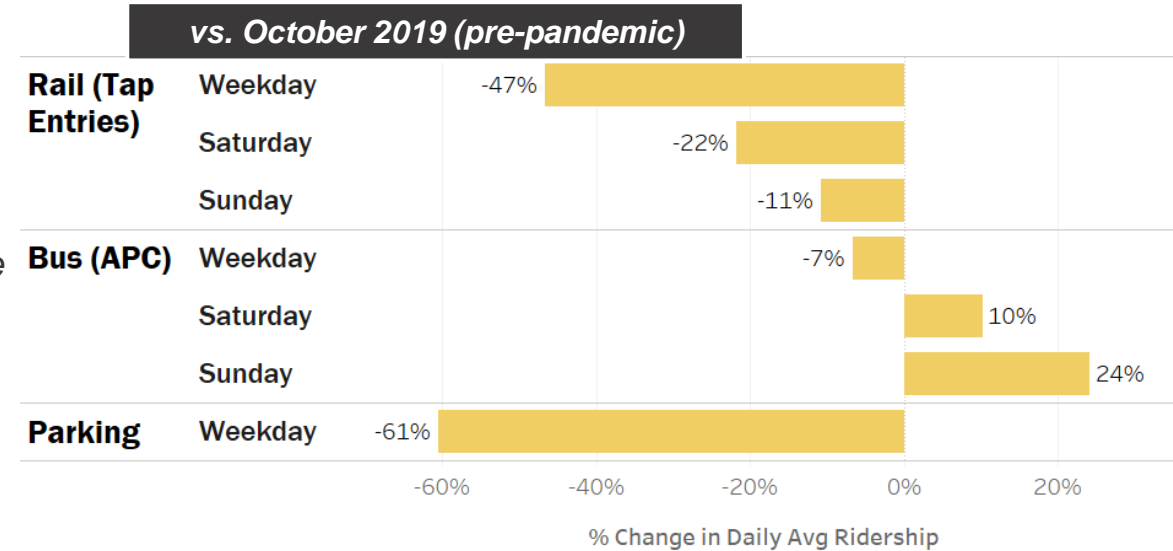
For more nuanced station information, additional data can be found on the [WMATA Ridership Data Portal](#).



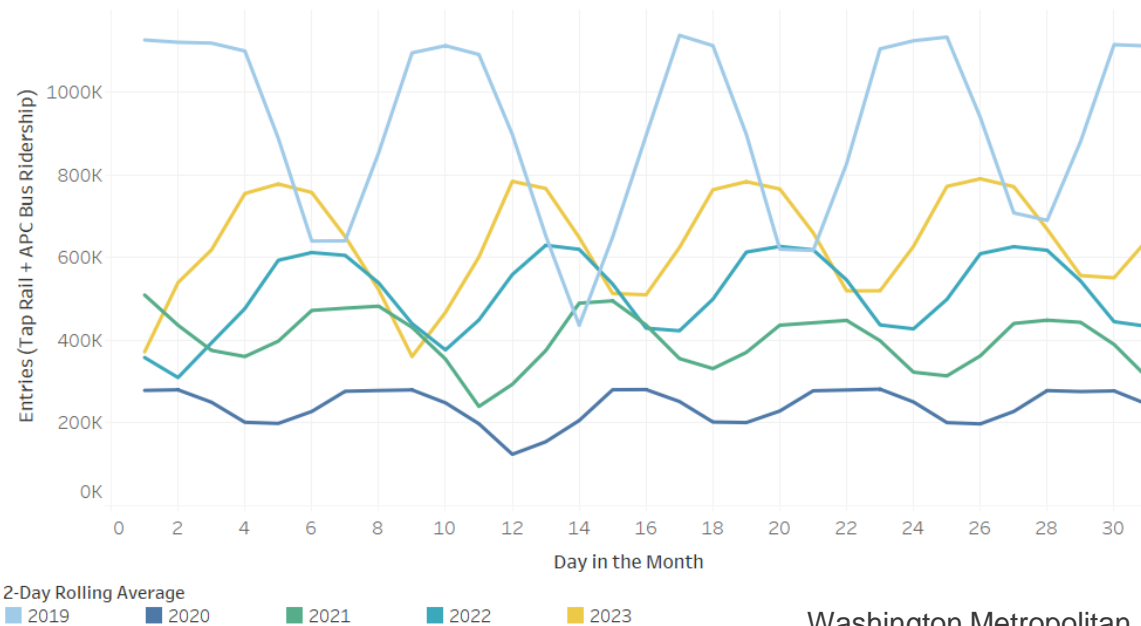
Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (October 2023 vs. October 2019):

- **Rail** tap ridership was at 53% of pre-pandemic levels on weekdays, 78% of pre-pandemic levels on Saturdays, and 89% of pre-pandemic levels on Sundays.
- **Bus** ridership was at 93% of pre-pandemic levels on weekdays, 10% above pre-pandemic levels on Saturdays, and 24% above pre-pandemic levels on Sundays.
- **Parking** usage was at about 40% of pre-pandemic levels.



October Ridership over the Past Five Years



October 2019 Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	682,000	294,000	216,000
Bus (APC)	419,000	210,000	156,000
Parking	47,000		
MetroAccess	8,300	2,800	2,500

