

# Metro Ridership Snapshot

November 2023



Washington Metropolitan Area Transit Authority

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Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **one year ago** unless noted as ‘pre-pandemic’ which then represents a comparison to four years ago. For more details, see [How to Use and Interpret Metro Ridership Data](#).

Bus ridership shown here is from Metro’s automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership, prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. Both tap and total ridership is presented here, however year-over-year comparisons on rail are made with tap only ridership. Parking utilization is from the farebox system.



# Overall Ridership in November

## Rail

- Ridership increased 31-32% compared to November 2022 on weekdays *and* weekends.

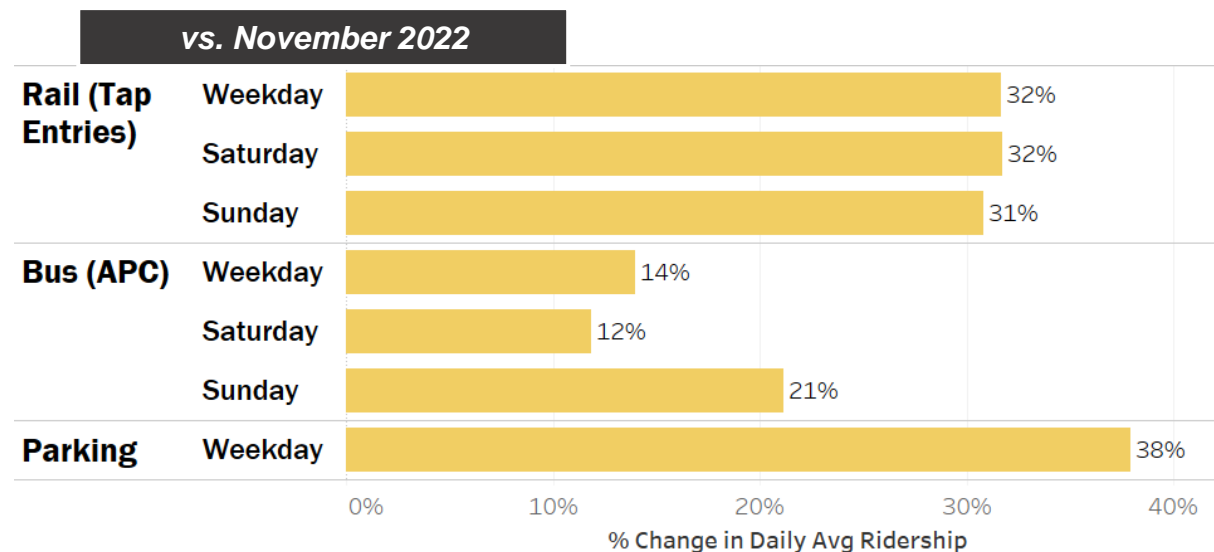
## Bus

- Ridership has increased by 14% compared to November 2022, 12% on Saturdays, and 21% on Sundays.

## Parking

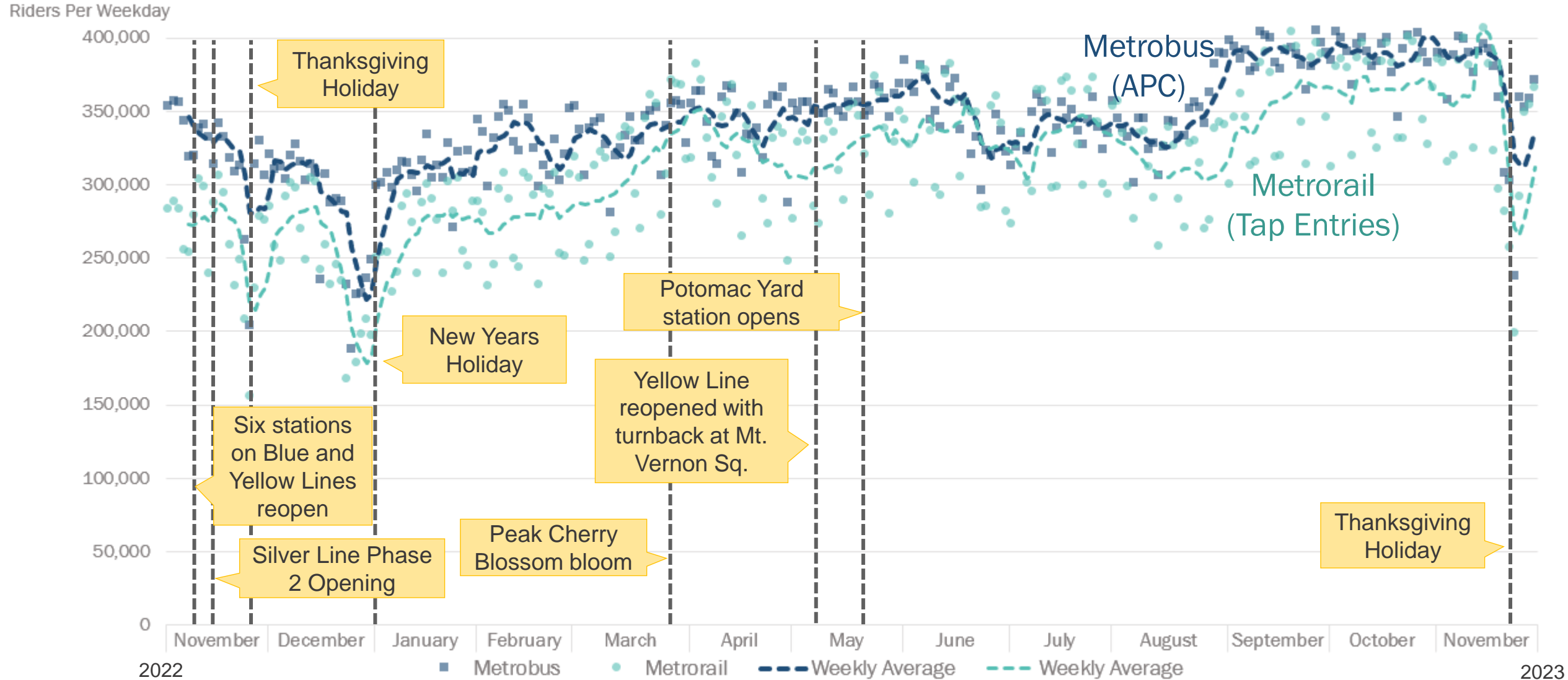
- Usage has increased by 38% compared to November 2022.

**Rail and bus ridership was stable through most of the month with a dip around the Thanksgiving holiday. Bus saw the most year-over-year ridership growth on Sundays and rail saw equal year-over-year growth across all day types.**



November 2023 Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	346,000	232,000	137,000
Rail (Total Entries)	387,000	265,000	162,000
Bus (APC)	365,000	227,000	173,000
Parking	18,000		
MetroAccess	4,800	2,300	1,800

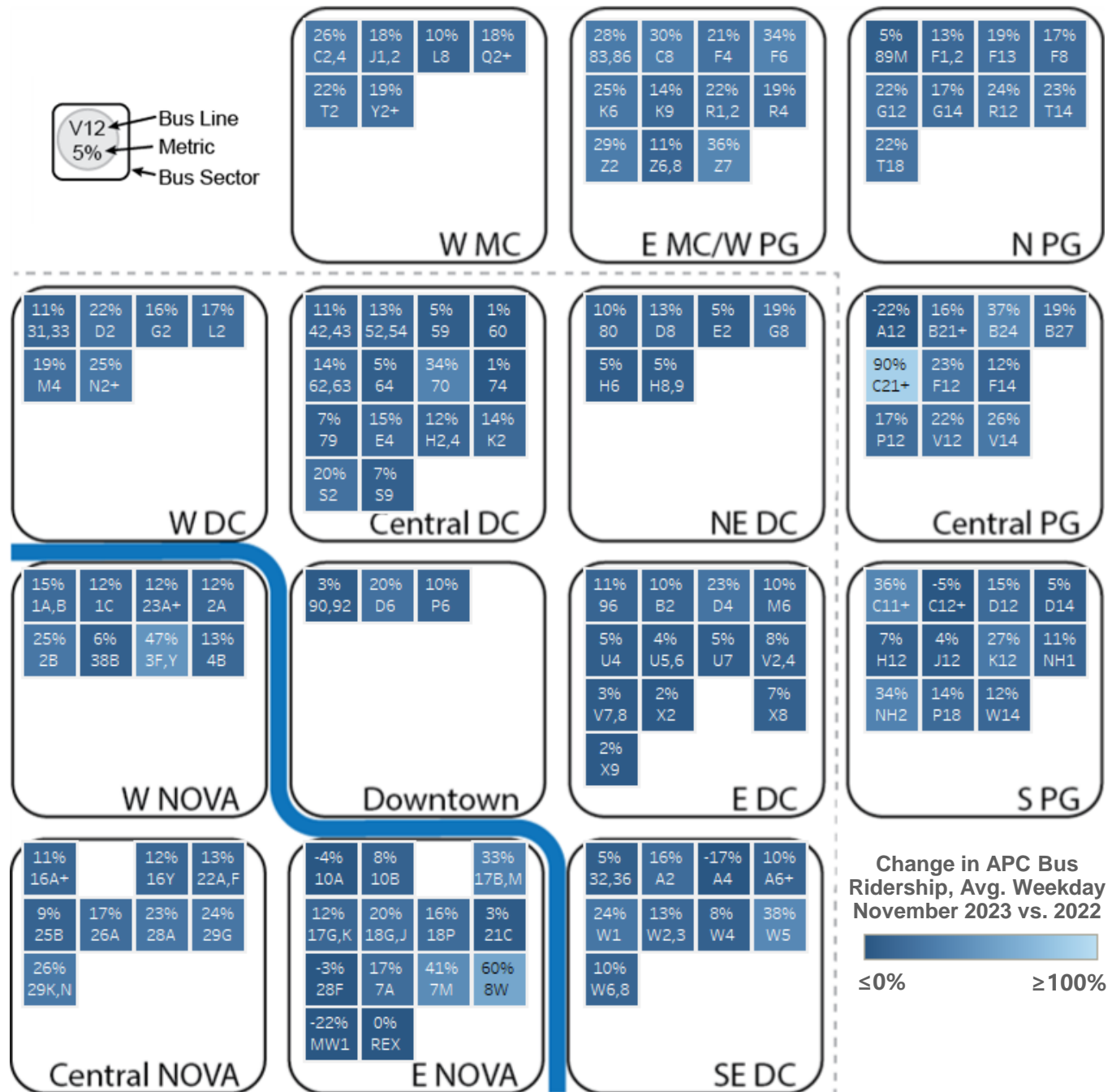
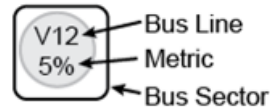
# Ridership Trends Over the Past Year





# Metrobus Ridership

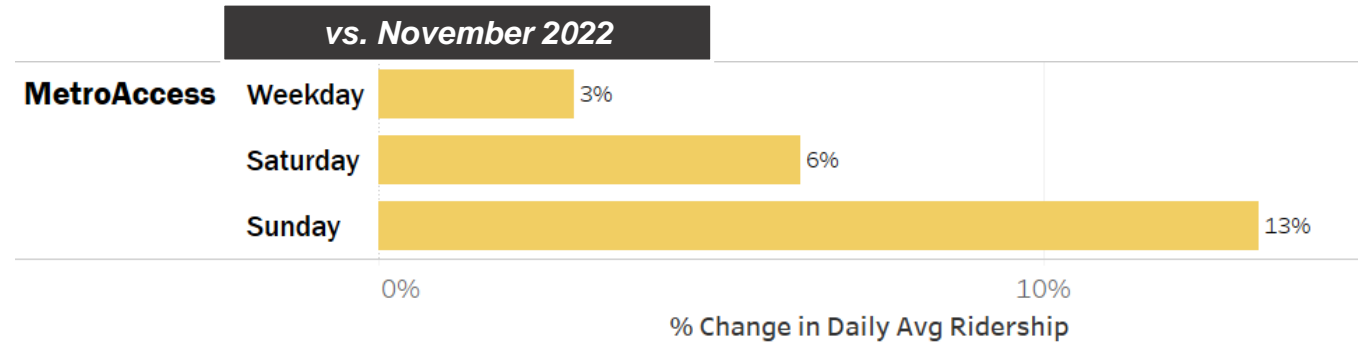
- Ridership is up 14% on weekdays, 12% on Saturdays, and 21% on Sundays compared to November 2022.
- About 4% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 18,000 total shuttle rides made in November 2023, serving customers on the Blue and Silver lines between Stadium Armory and Addison Road on the weekend of 11/4 – 11/5. Shuttle rides are not counted in total bus ridership.
- Notes:
  - In November 2022, bus service levels were around 93% of pre-Covid levels on weekdays, 110-125% on weekends. Current bus service levels are 101% of pre-Covid levels on weekdays, 117-133% on weekends.



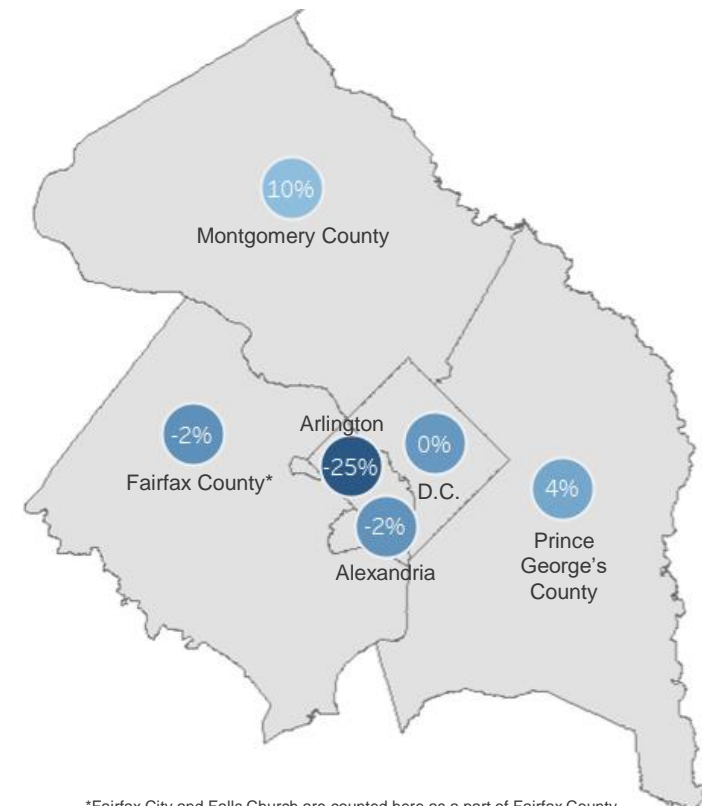
For more nuanced bus line information, additional data can be found on the [WMATA Ridership Data Portal](#). Bus ridership based on Automatic Passenger Counter data.

# MetroAccess Ridership

- In November 2023 MetroAccess provided on average 4,800 paratransit rides on weekdays, 2,300 on Saturdays, and 1,800 on Sundays.
- Ridership is up 3% on weekdays, 6% on Saturdays, and 13% on Sundays compared to November 2022.
- Notes:
  - This slide shows only rides made via our MetroAccess paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. MetroAccess-eligible customers' rail and bus rides are counted in overall rail and bus ridership.



Change in MetroAccess Ridership, Avg. Weekday November 2023 vs. 2022



\*Fairfax City and Falls Church are counted here as a part of Fairfax County



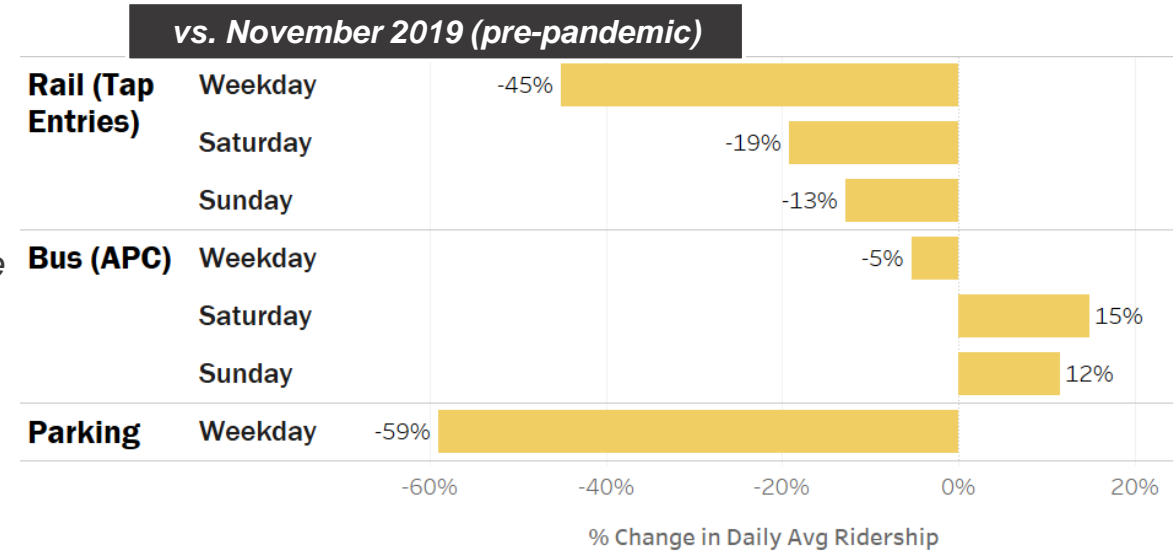
For more nuanced station information, additional data can be found on the [WMATA Ridership Data Portal](#).



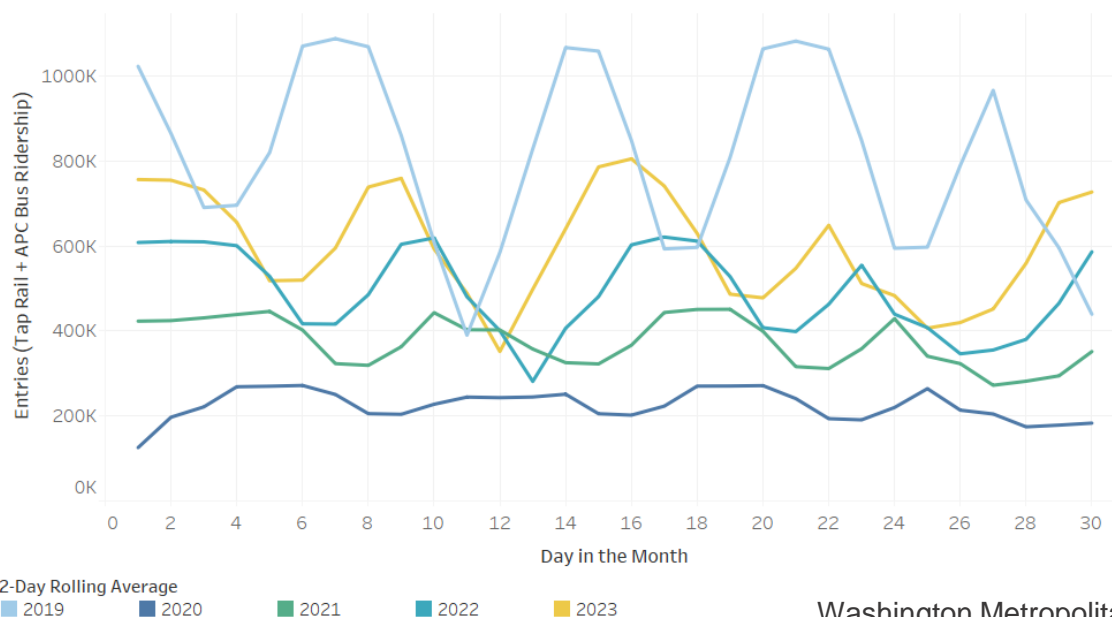
# Pre-Pandemic Ridership Comparison

## Current vs. pre-pandemic levels (November 2023 vs. November 2019):

- **Rail** tap ridership was at 55% of pre-pandemic levels on weekdays, 81% of pre-pandemic levels on Saturdays, and 87% of pre-pandemic levels on Sundays.
- **Bus** ridership was at 95% of pre-pandemic levels on weekdays, 15% *above* pre-pandemic levels on Saturdays, and 12% above pre-pandemic levels on Sundays.
- **Parking** usage was at about 40% of pre-pandemic levels.



November Ridership over the Past Five Years



November 2019 Averages	Weekday	Saturday	Sunday
Rail (Tap Entries)	630,000	288,000	157,000
Bus (APC)	385,000	197,000	155,000
Parking	44,000		
MetroAccess	7,900	2,700	2,800

