

Metro Ridership Snapshot

May 2024



Washington Metropolitan Area Transit Authority

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Rail Ridership



Bus Ridership



Parking Utilization



[Online Ridership Data Portal](#)

Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **one year ago** unless noted as 'pre-pandemic' which then represents a comparison to five years ago. For more details, see [How to Use and Interpret Metro Ridership Data](#).

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. As of January 2024, year-over-year and pre-pandemic comparisons on rail are made with total ridership. Prior to January 2024, these comparisons were made using tap-only ridership. Parking utilization is from the farebox system.

Overall Ridership in May

Total Ridership

- Compared to May 2023, ridership increased by 13% overall, 14% on weekdays, 7% on Saturdays, and 10% on Sundays.

Rail

- Compared to May 2023, ridership increased by 12% overall, 13% on weekdays, 2% on Saturdays, and 7% on Sundays.

Bus

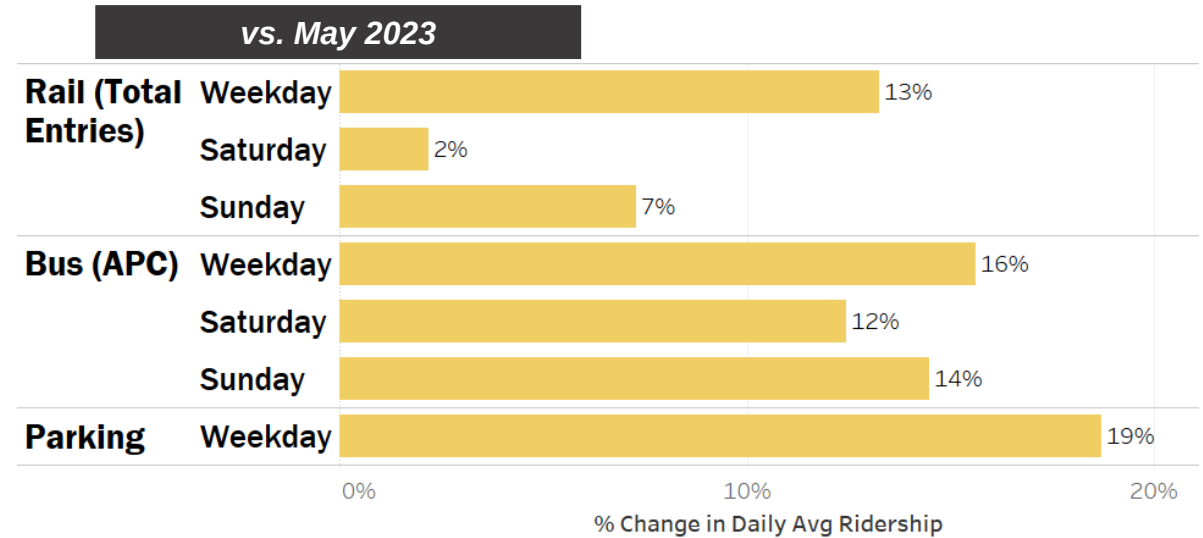
- Ridership has increased 15% overall, 16% on weekdays, 12% on Saturdays, and 14% on Sundays compared to May 2023.

Parking

- Usage has increased by 19% compared to April 2023.

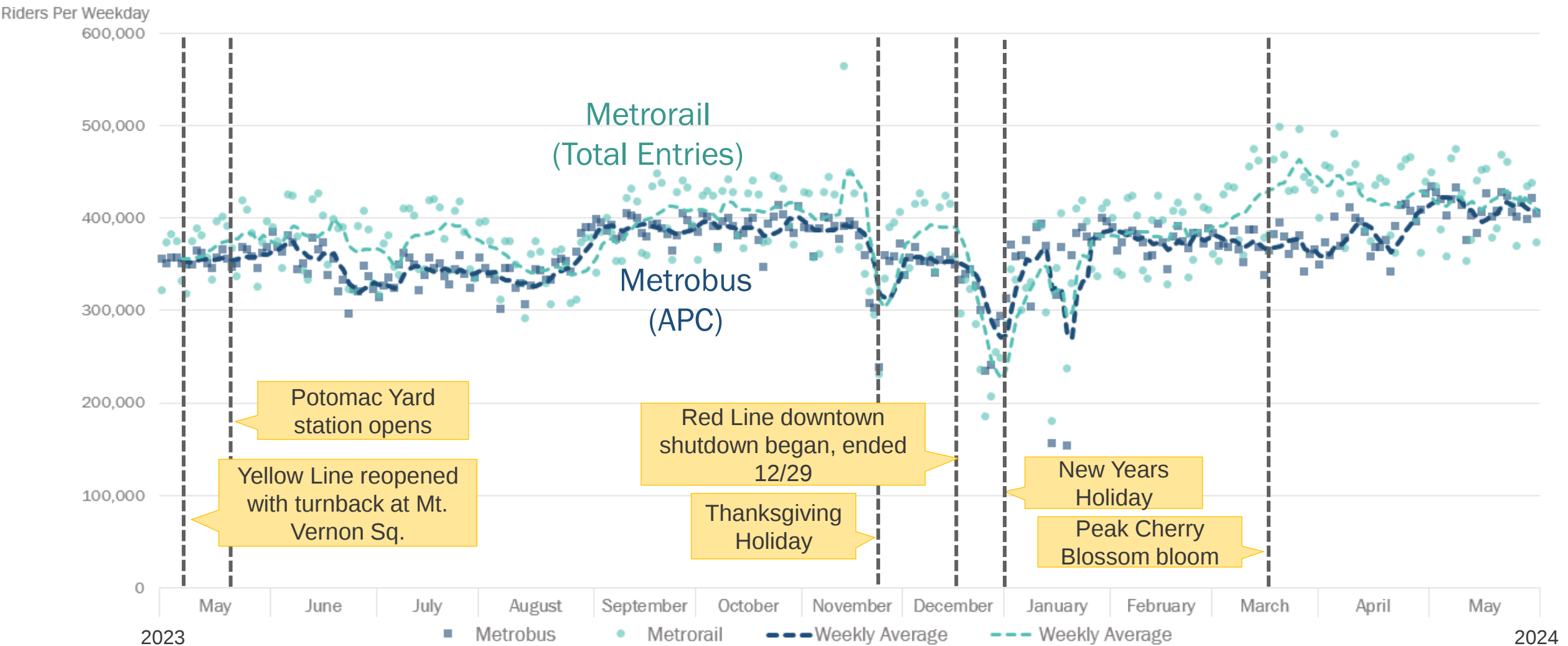
MetroAccess

- Compared to May 2023, ridership decreased by 7% overall, 8% on weekdays, and 2% on weekends.



May 2024 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Total Entries)	418,000	260,000	209,000	11,264,000
Bus (APC)	412,000	242,000	198,000	11,009,000
Parking	20,000			449,000
MetroAccess	4,600	1,900	1,700	117,000

Ridership Trends Over the Past Year



- For more nuanced station information, additional data can be found on the [WMATA Ridership Data Portal](#).



Metrobus Ridership

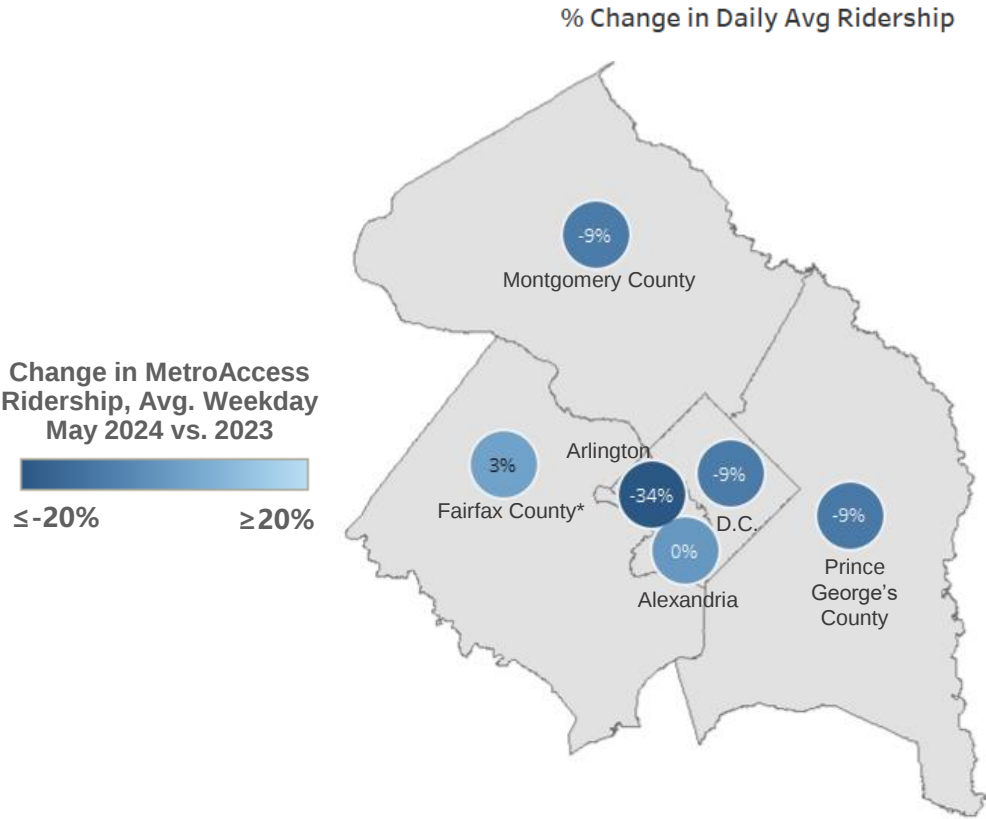
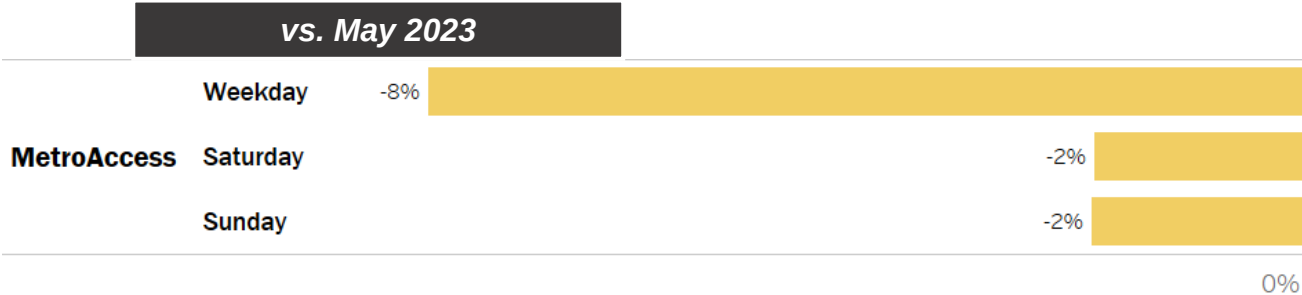
- Metrobus ridership is up 15% overall, 16% on weekdays, 12% on Saturdays, and 14% on Sundays compared to May 2023.
- About 4% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 34,000 total shuttle rides made in May 2024, serving customers on the Blue and Silver Lines between Addison Road and Downtown Largo on the weekends of 5/11 – 5/12 and 5/26 – 5/27, and on the Red Line between Takoma and Rhode Island Ave on the weekend of 5/18 – 5/19.



For more nuanced bus line information, additional data can be found on the [WMATA Ridership Data Portal](#). Bus ridership based on Automatic Passenger Counter data.

MetroAccess Ridership

- In May 2024, MetroAccess provided on average 4,600 paratransit rides on weekdays, 1,900 on Saturdays, and 1,700 on Sundays.
- Ridership is down 7% overall, 8% on weekdays and down 2% on weekends compared to May 2023.
- Notes:
 - This slide shows only rides made via our MetroAccess paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. MetroAccess-eligible customers' rail and bus rides are counted in overall rail and bus ridership.

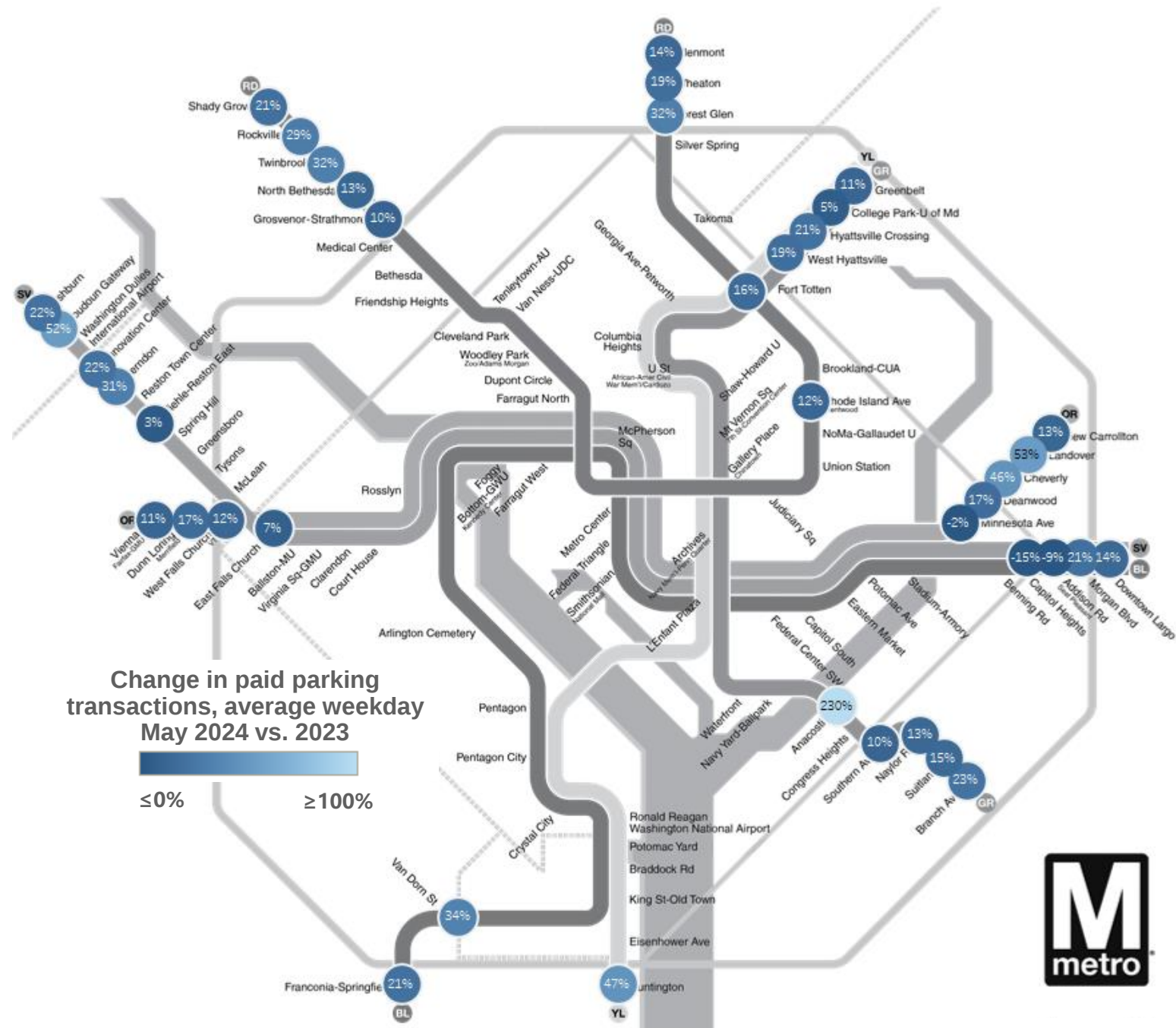


For more nuanced station information, additional data can be found on the [WMATA Ridership Data Portal](#).

*Fairfax City and Falls Church are counted here as a part of Fairfax County

Metro Parking Transactions

- Weekday parking usage increased 19% compared to May 2023
 - The parking garage at Anacostia station was under construction in May 2023.
 - Parking transactions grew the most at Loudoun Gateway station on the Silver Line and Landover station on the Orange Line.

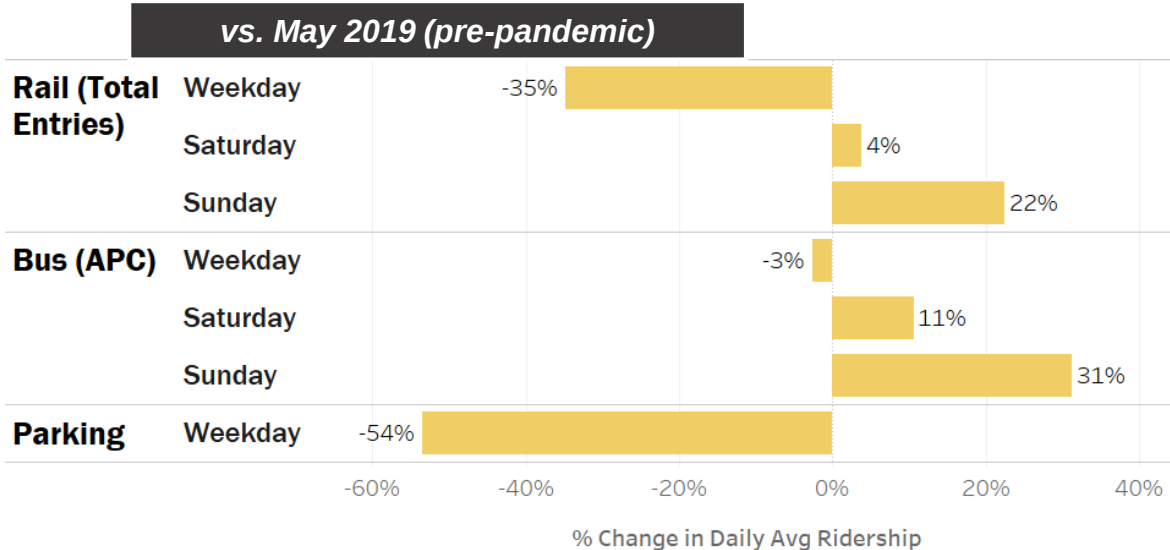


For more nuanced parking information, additional data can be found on the [WMATA Ridership Data Portal](https://wmata.com/ridership-data-portal).

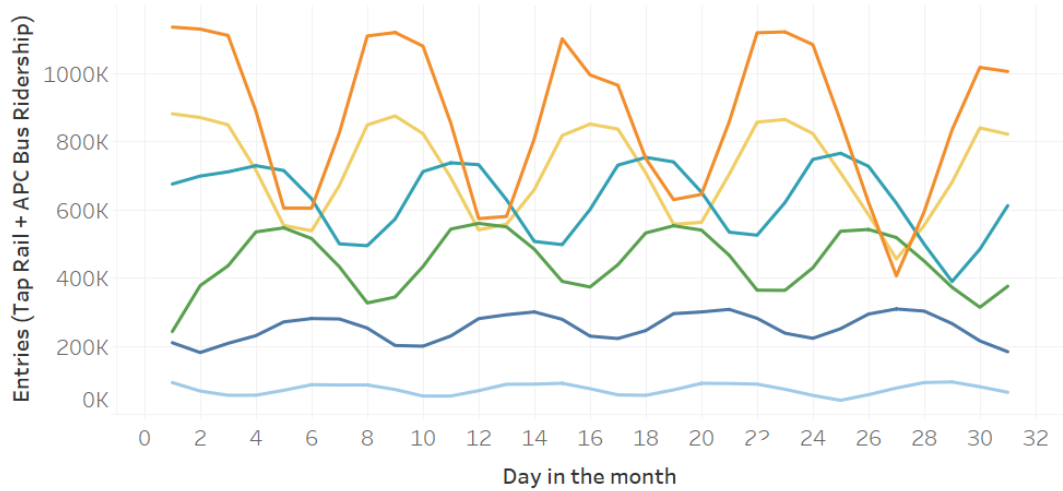
Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (May 2024 vs. May 2019):

- **Total** ridership was at 83% of pre-pandemic ridership overall, 78% of pre-pandemic levels on weekdays, 7% above pre-pandemic levels on Saturdays, and 22% above pre-pandemic levels on Sundays.
- **Rail** ridership was at 70% of pre-pandemic ridership overall, 65% of pre-pandemic levels on weekdays, 4% above pre-pandemic levels on Saturdays, and 22% above pre-pandemic levels on Sundays.
- **Bus** ridership was 1% above pre-pandemic ridership overall, 97% of pre-pandemic levels on weekdays, 11% above pre-pandemic levels on Saturdays, and 31% above pre-pandemic levels on Sundays.
- **Parking** usage was at about 46% of pre-pandemic levels.



May Ridership over the Past Six Years



May 2019 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Total Entries)	643,000	251,000	171,000	16,037,000
Bus (APC)	423,000	219,000	151,000	10,881,000
Parking	44,000			965,000
MetroAccess	8,300	2,800	2,600	207,000