

Metro Ridership Snapshot

June 2024



Washington Metropolitan Area Transit Authority

Table of Contents

- Rail Ridership
- Bus Ridership
- Parking Utilization
- [Online Ridership Data Portal](#)

Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **one year ago** unless noted as ‘pre-pandemic’ which then represents a comparison to five years ago. For more details, see [How to Use and Interpret Metro Ridership Data](#).

Bus ridership shown here is from Metro’s automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. As of January 2024, year-over-year and pre-pandemic comparisons on rail are made with total ridership. Prior to January 2024, these comparisons were made using tap-only ridership. Parking utilization is from the farebox system.



Overall Ridership in June

Total Ridership

- Compared to June 2023, ridership increased by 11% overall, 13% on weekdays, 8% on Saturdays, and 17% on Sundays.

Rail

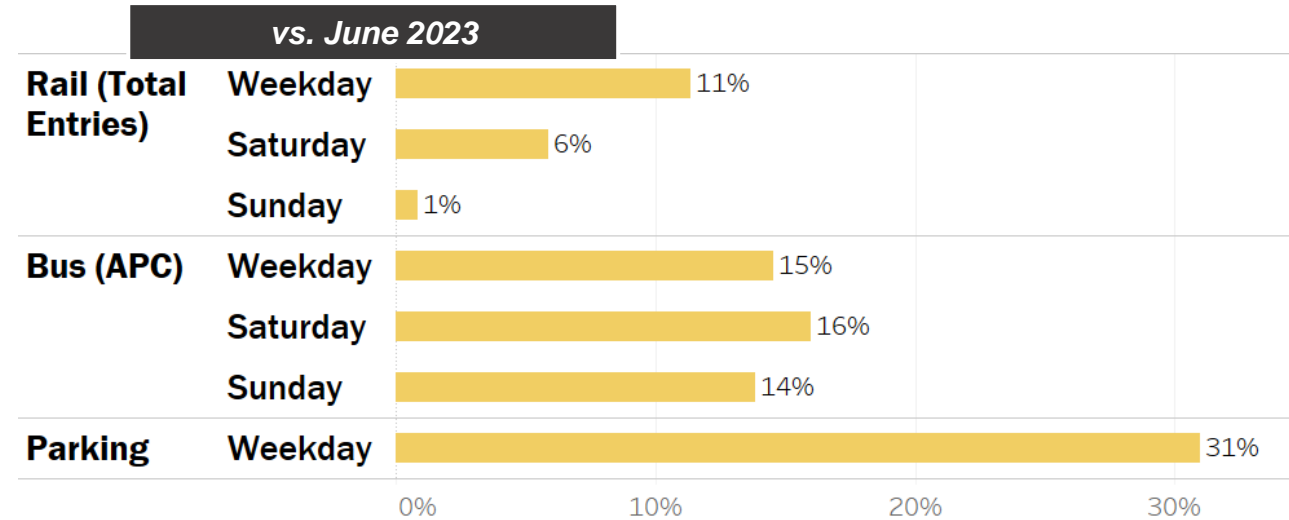
- Compared to June 2023, ridership increased by 7% overall, 11% on weekdays, 6% on Saturdays, and 1% on Sundays.

Bus

- Ridership has increased 8% overall, 15% on weekdays, 16% on Saturdays, and 14% on Sundays compared to June 2023.

Parking

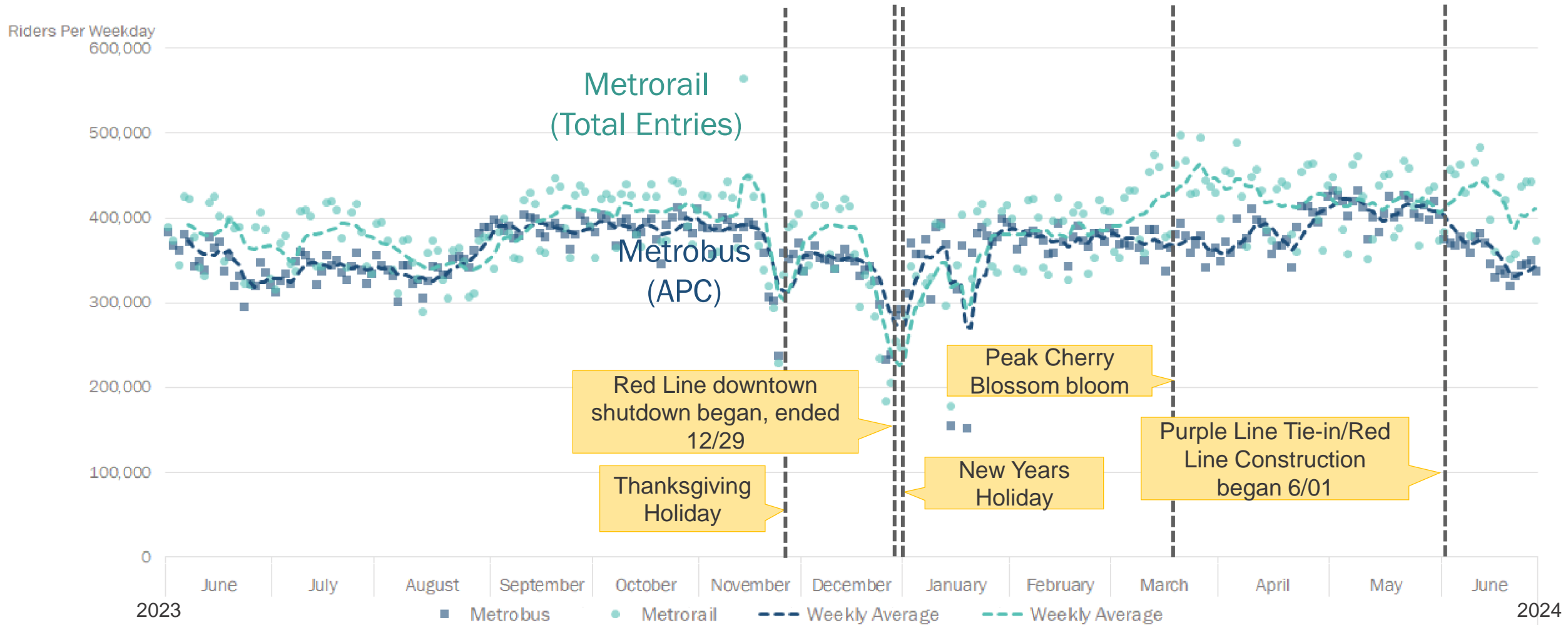
- Usage has increased by 31% compared to June 2023.



| June 2024 Averages | Weekday | Saturday | Sunday | Total Ridership |
|----------------------|---------|----------|---------|-----------------|
| Rail (Tap Entries) | 408,000 | 288,000 | 197,000 | 10,445,000 |
| Rail (Total Entries) | 421,000 | 299,000 | 206,000 | 10,810,000 |
| Bus (APC) | 399,000 | 269,000 | 217,000 | 10,248,000 |
| Parking | 20,000 | | | 383,000 |
| MetroAccess | 4,300 | 1,900 | 1,600 | 102,000 |

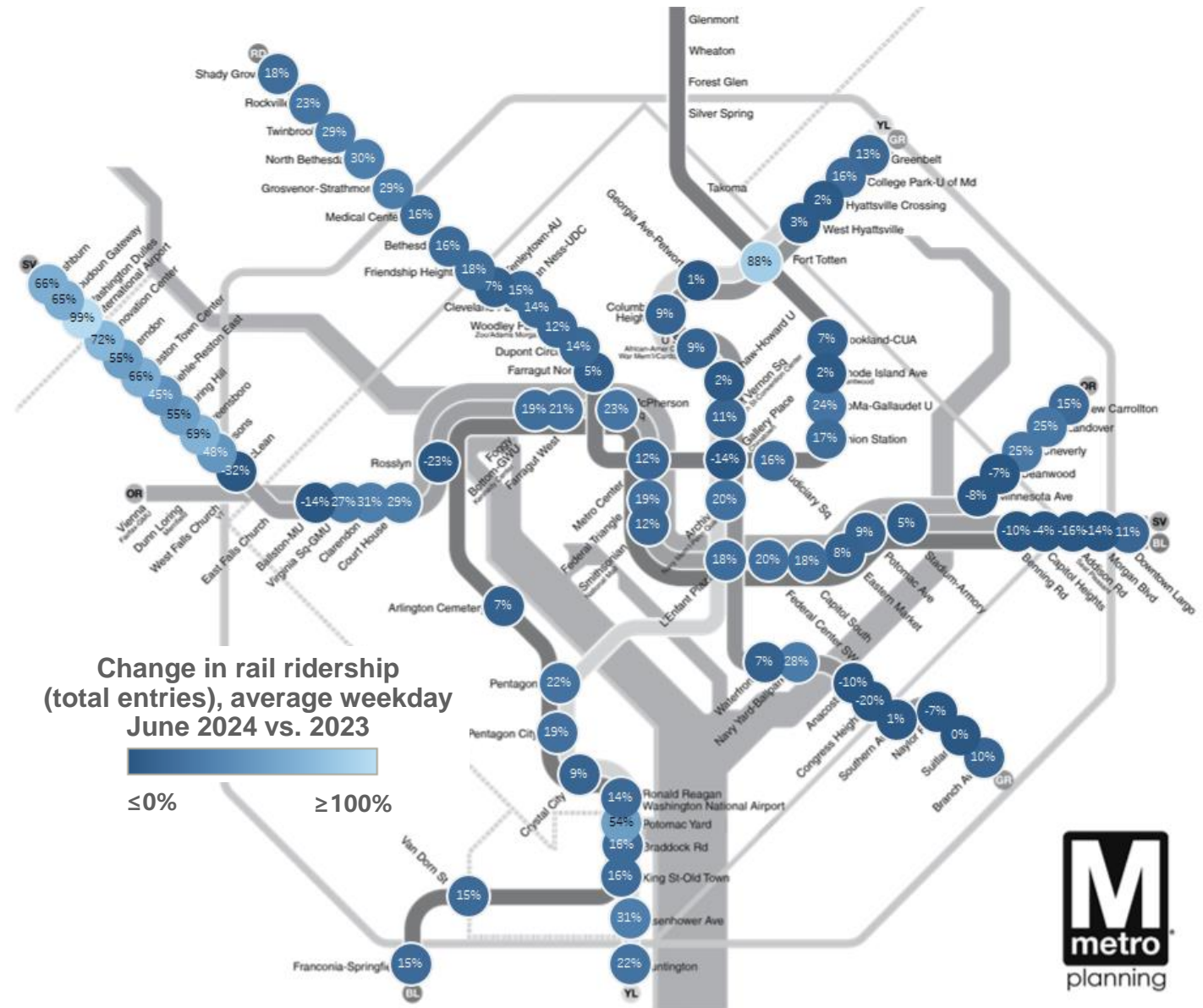


Ridership Trends Over the Past Year



Metrorail Ridership

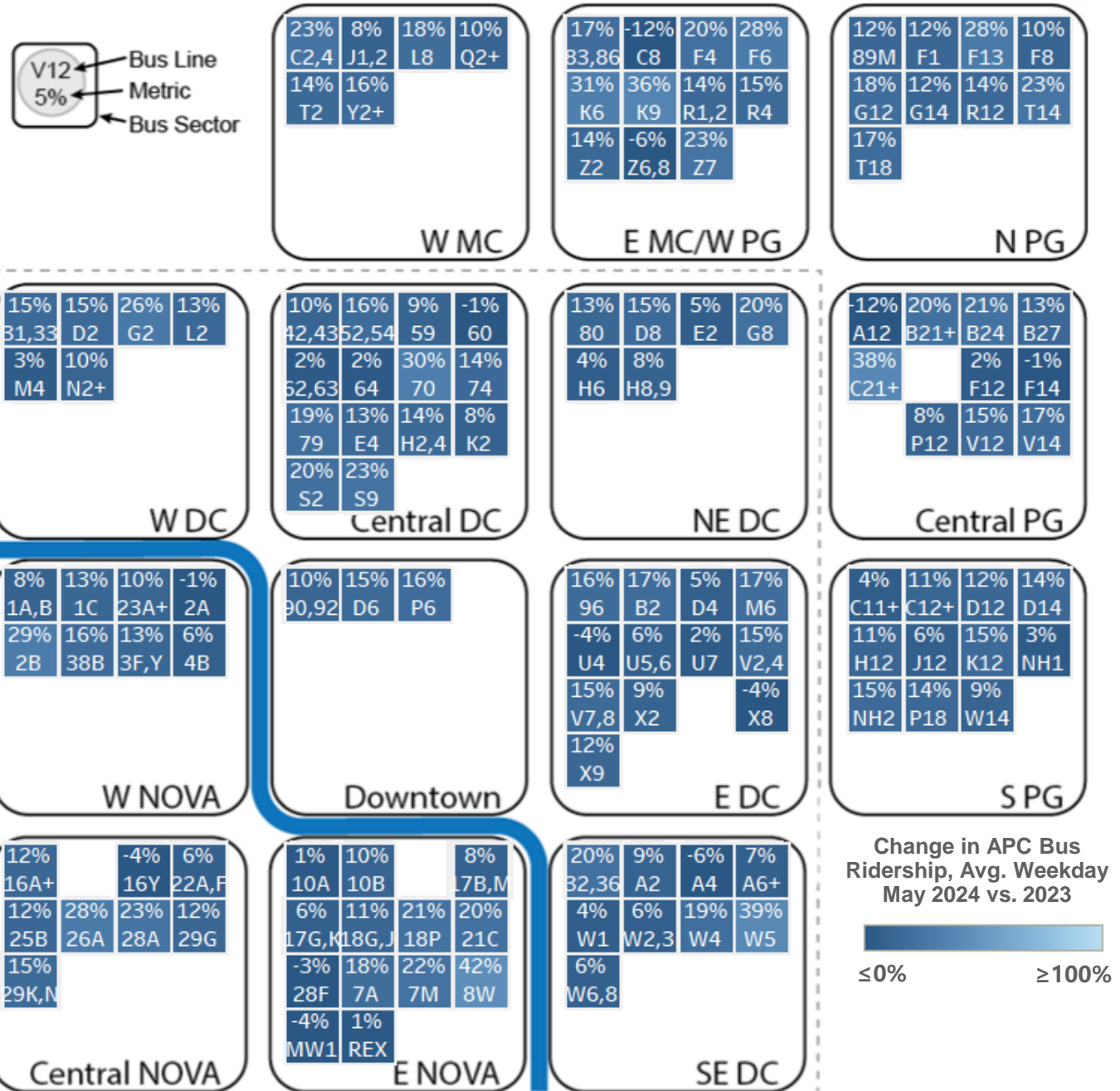
- Metrorail ridership is up 7% overall, ridership increased by 7% overall, 11% on weekdays, 6% on Saturdays, and 1% on Sundays compared to June 2023.
- Less than 1% of customer time was crowded on average with most crowding occurring on weekdays and Saturdays.
- Notes:
 - Purple Line Tie-in and Red Line Construction began June 1, 2024 – 8/31/2024. No Red Line service from Glenmont to Takoma Stations, with trains turning back at Takoma from 6/1/2024 – 6/30/2024 and trains turning back at Fort Totten from 7/1/2024 – 8/31/2024. Takoma Station reopened 6/30/2024.



For more nuanced station information, additional data can be found on the [WMATA Ridership Data Portal](#).

Metrobus Ridership

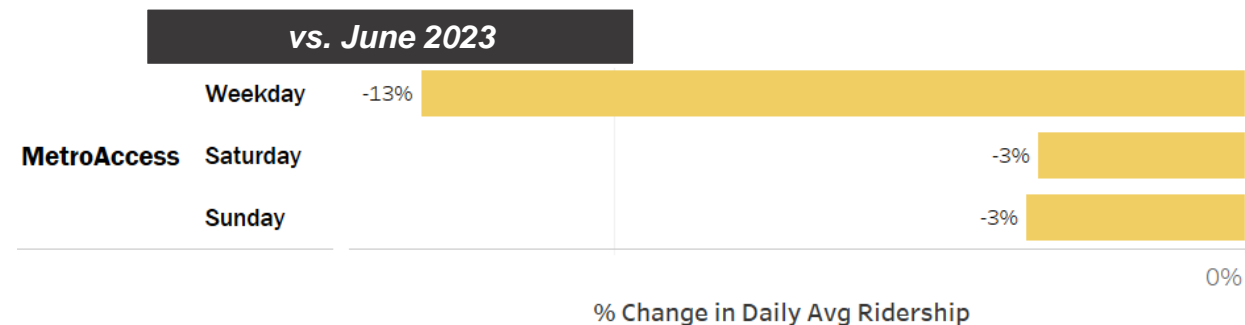
- Metrobus ridership is up 15% overall, 15% on weekdays, 16% on Saturdays, and 14% on Sundays compared to June 2023.
- About 4% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 350,000 total shuttle rides made in June 2024, serving customers on the Red Line between Glenmont and Takoma Stations, with trains turning back at Takoma from 6/1/2024 – 6/30/2024.



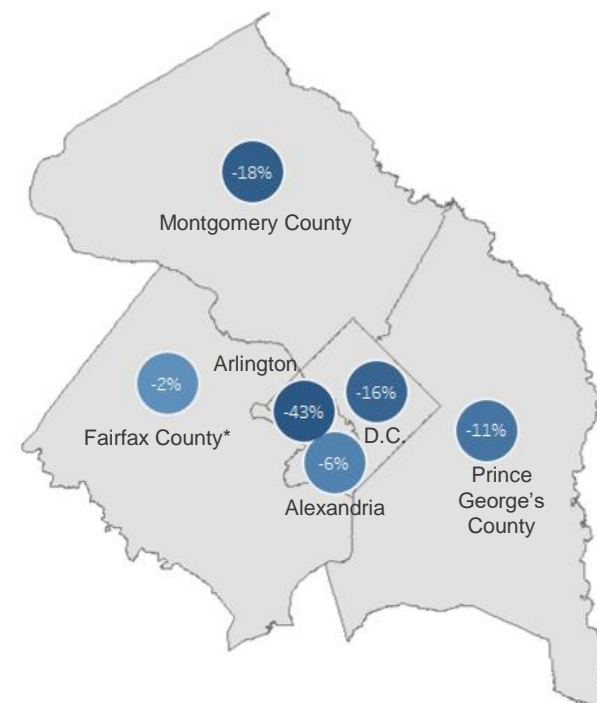
For more nuanced bus line information, additional data can be found on the [WMATA Ridership Data Portal](#). Bus ridership based on Automatic Passenger Counter data.

MetroAccess Ridership

- In June 2024, MetroAccess provided on average 4,300 paratransit rides on weekdays, 1,900 on Saturdays, and 1,600 on Sundays.
- Ridership is down 13% on weekdays and down 3% on weekends compared to June 2023.
- Notes:
 - This slide shows only rides made via our MetroAccess paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. MetroAccess-eligible customers' rail and bus rides are counted in overall rail and bus ridership.



Change in MetroAccess Ridership, Avg. Weekday June 2024 vs. 2023



*Fairfax City and Falls Church are counted here as a part of Fairfax County



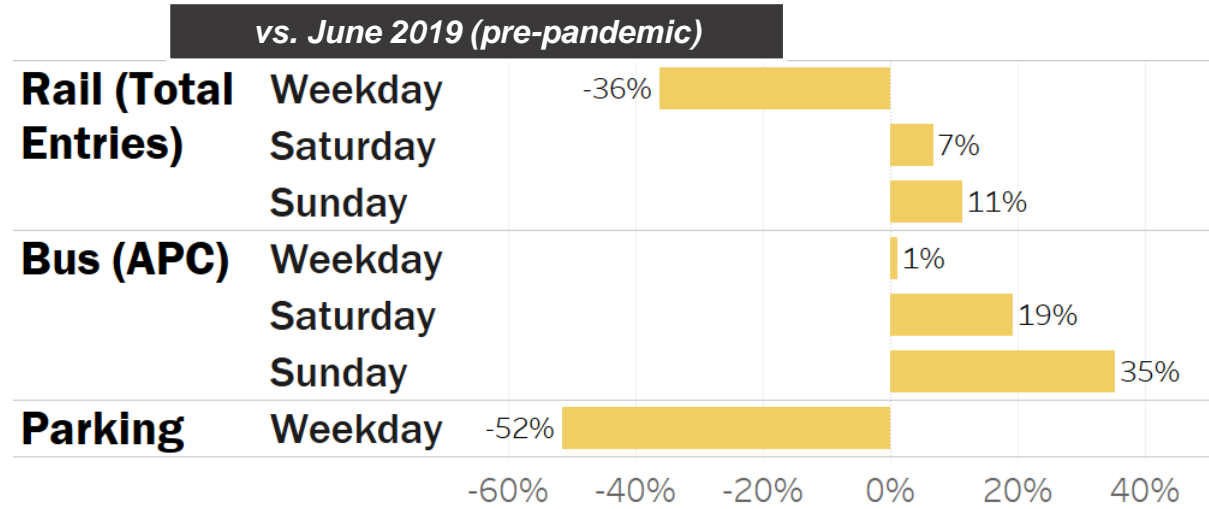
For more nuanced station information, additional data can be found on the [WMATA Ridership Data Portal](#).



Pre-Pandemic Ridership Comparison

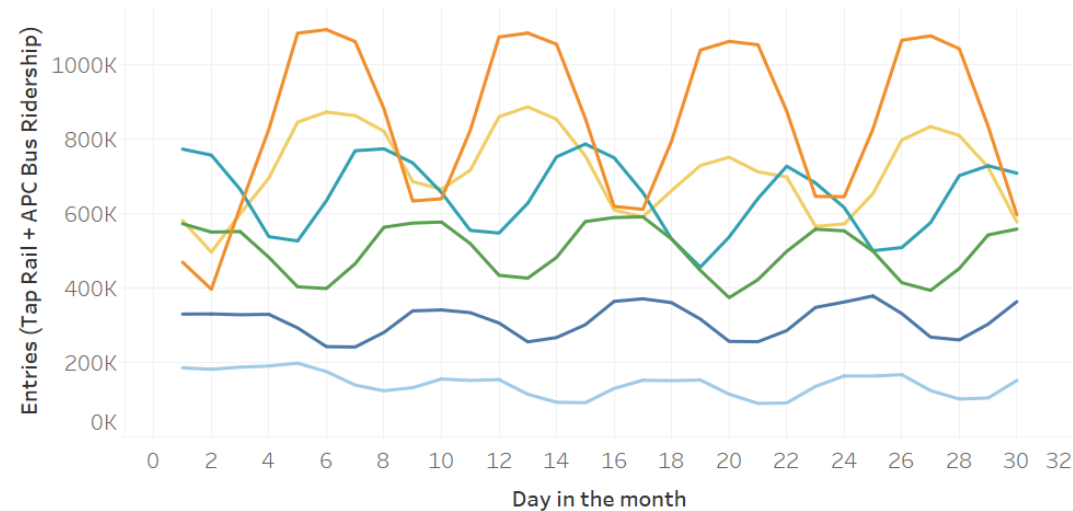
Current vs. pre-pandemic levels (June 2024 vs. June 2019):

- **Total** ridership was at 85% of pre-pandemic ridership overall, 78% of pre-pandemic levels on weekdays, 7% *above* pre-pandemic levels on Saturdays, and 22% above pre-pandemic levels on Sundays.
- **Rail** ridership was at 70% of pre-pandemic ridership overall, 64% of pre-pandemic levels on weekdays, 7% *above* pre-pandemic levels on Saturdays, and 11% above pre-pandemic levels on Sundays.
- **Bus** ridership was 8% *above* pre-pandemic ridership overall, 1% *above* of pre-pandemic levels on weekdays, 19% *above* pre-pandemic levels on Saturdays, and 35% *above* pre-pandemic levels on Sundays.
- **Parking** usage was at about 48% of pre-pandemic levels.



| June 2019 Averages | Weekday | Saturday | Sunday | Total Ridership |
|-----------------------------|---------|----------|---------|-----------------|
| Rail (Total Entries) | 662,000 | 281,000 | 185,000 | 15,558,000 |
| Bus (APC) | 394,000 | 225,000 | 161,000 | 9,777,000 |
| Parking | 41,000 | | | 824,000 |
| MetroAccess | 8,400 | 2,800 | 2,600 | 195,000 |

June Ridership over the Past Six Years



2-Day Rolling Average
 2019 2020 2021 2022 2023 2024

