

Metro Ridership Snapshot

July 2024



Washington Metropolitan Area Transit Authority

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Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **one year ago** unless noted as ‘pre-pandemic’ which then represents a comparison to five years ago. For more details, see [How to Use and Interpret Metro Ridership Data](#).

Bus ridership shown here is from Metro’s automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. As of January 2024, year-over-year and pre-pandemic comparisons on rail are made with total ridership. Prior to January 2024, these comparisons were made using tap-only ridership. Parking utilization is from the farebox system.



Overall Ridership in July

Total Ridership

- Compared to July 2023, ridership increased by 11% overall, 8% on weekdays, 9% on Saturdays, and 10% on Sundays.

Rail

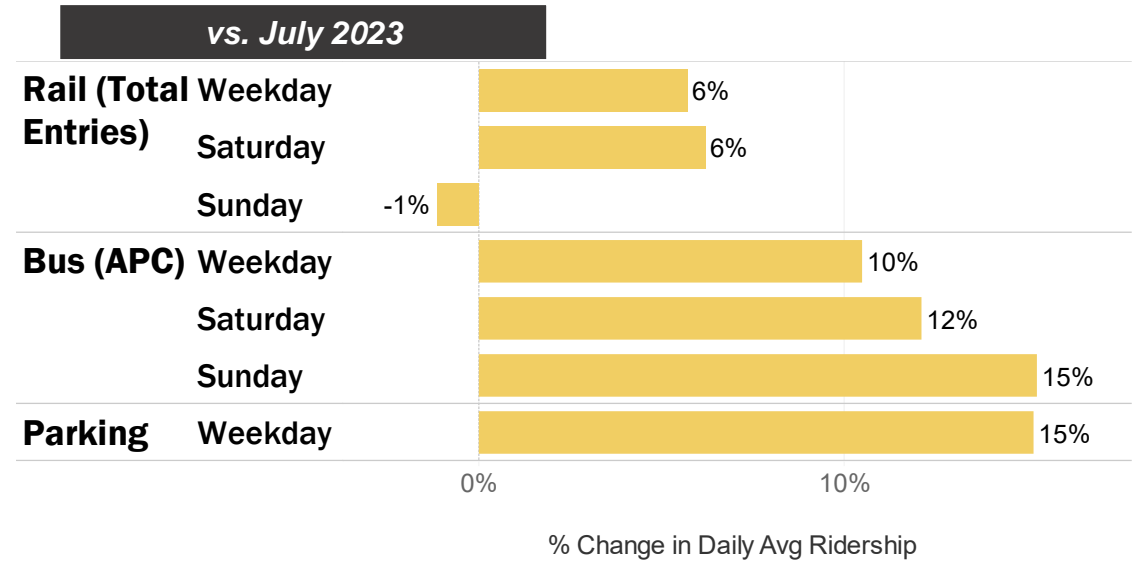
- Compared to July 2023, ridership increased by 8% overall, 6% on weekdays, 6% on Saturdays, and is down 1% on Sundays.

Bus

- Ridership has increased 14% overall, 10% on weekdays, 12% on Saturdays, and 15% on Sundays compared to July 2023.

Parking

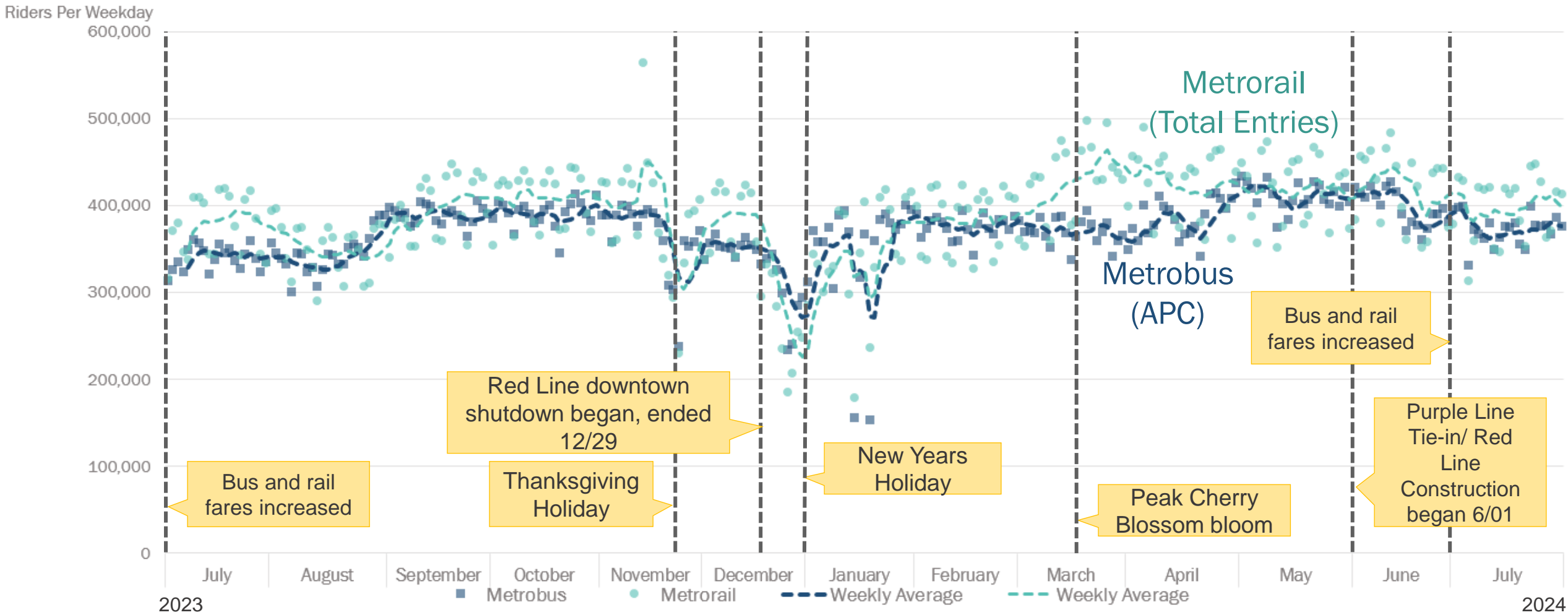
- Usage has increased by 15% compared to July 2023.



July 2024 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Tap Entries)	386,000	260,000	188,000	10,467,000
Rail (Total Entries)	397,000	270,000	196,000	11,053,000
Bus (APC)	375,000	254,000	216,000	10,310,000
Parking	18,000			402,000
MetroAccess	4,200	1,800	1,600	108,000

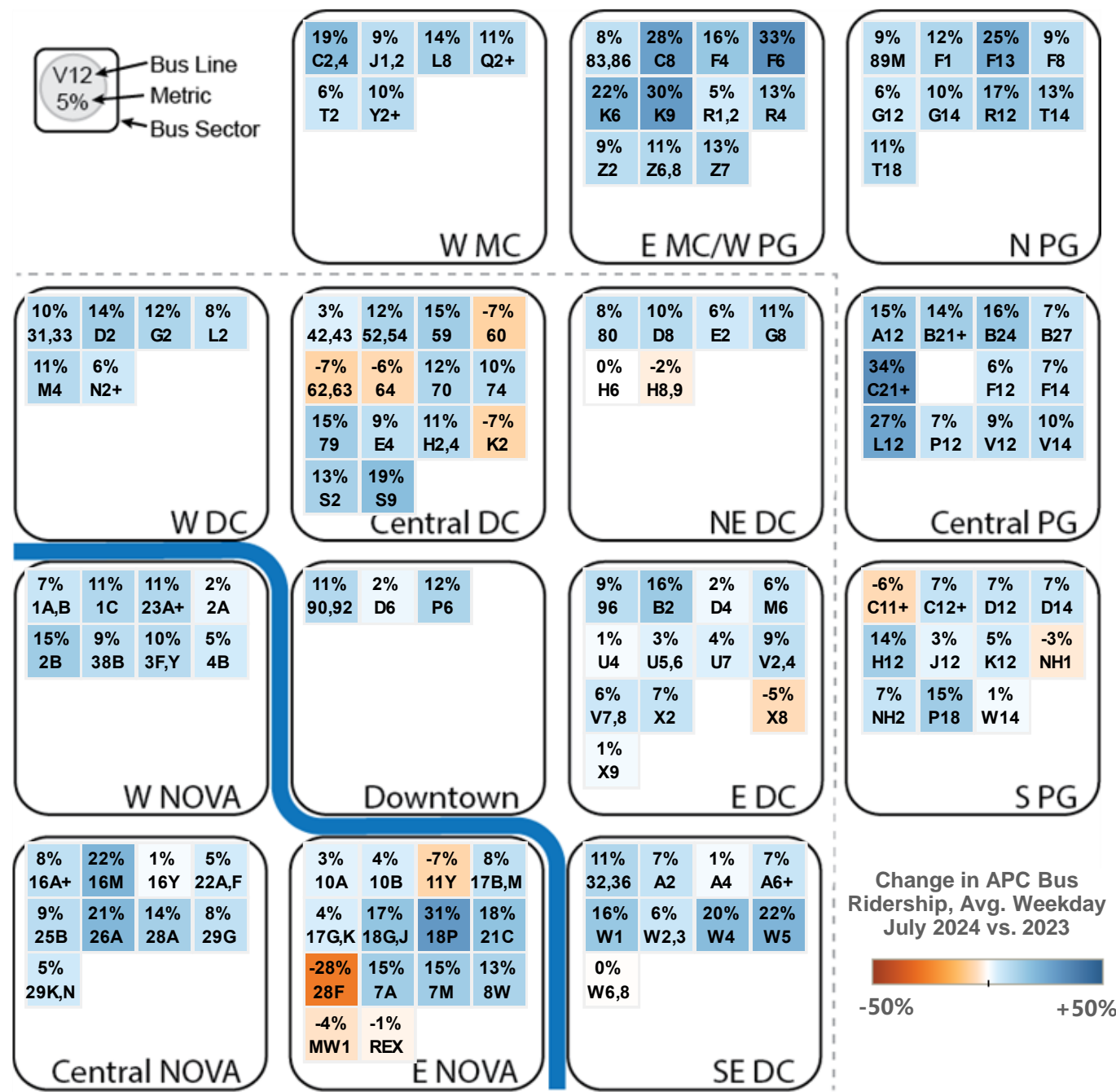


Ridership Trends Over the Past Year



Metrobus Ridership

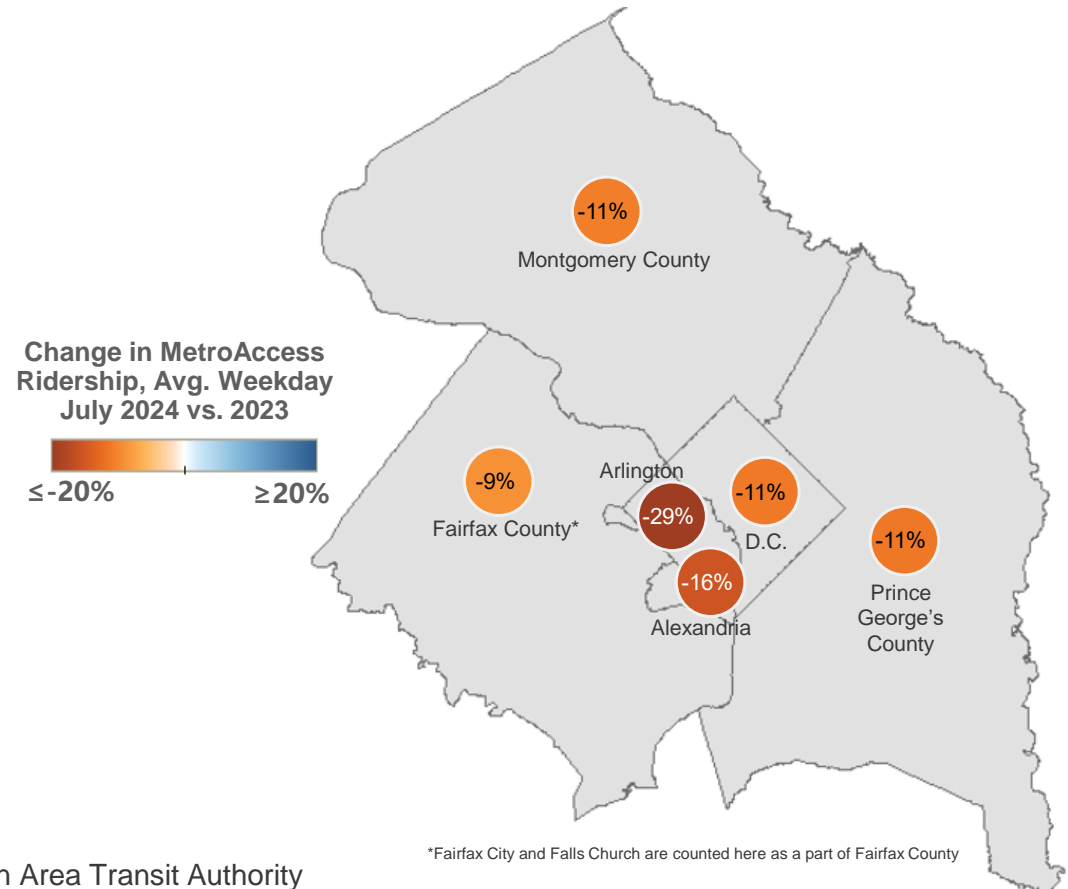
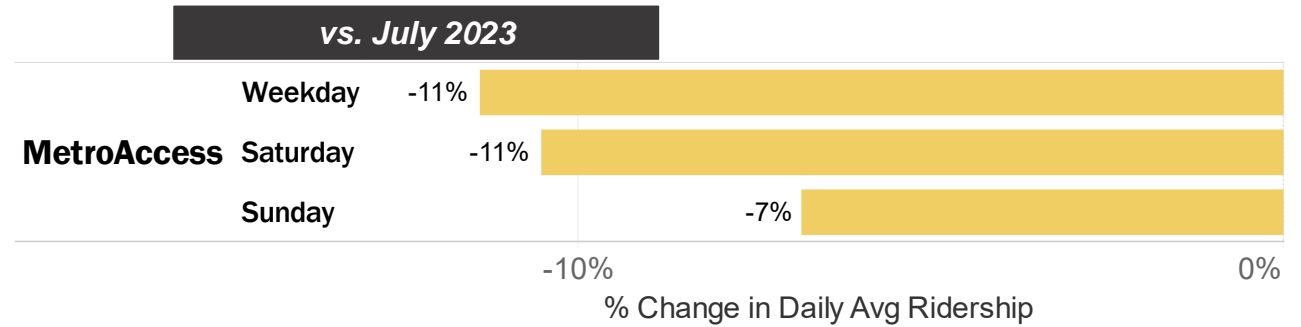
- Metrobus ridership is up 14% overall, 10% on weekdays, 12% on Saturdays, and 15% on Sundays compared to July 2023.
- About 3% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 310,000 total shuttle rides made in July 2024, serving customers on the Red Line between Glenmont and Takoma all July.



For more nuanced bus line information, additional data can be found on the [WMATA Ridership Data Portal](#). Bus ridership based on Automatic Passenger Counter data.

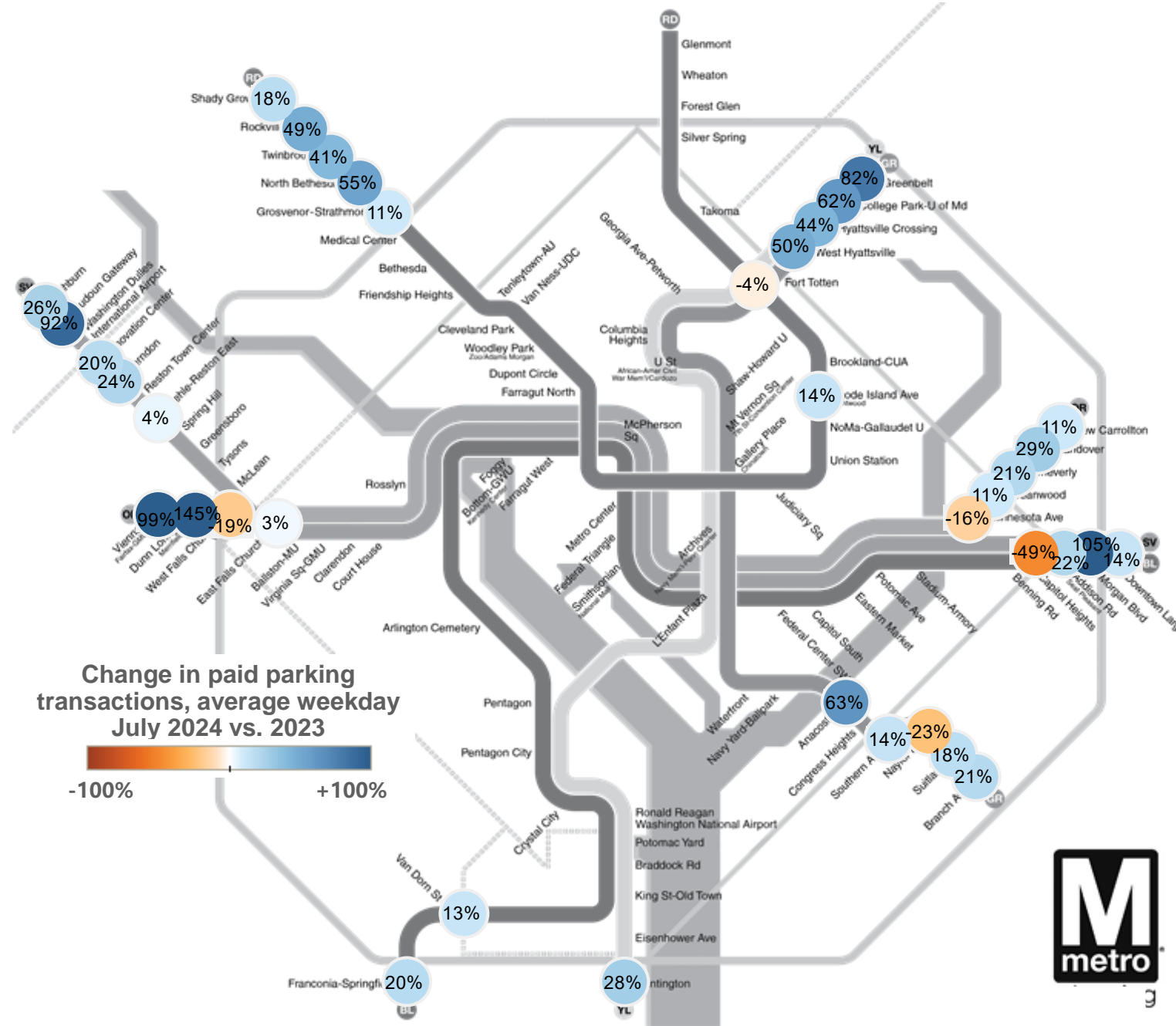
MetroAccess Ridership

- In May 2024, MetroAccess provided on average 4,200 paratransit rides on weekdays, 1,800 on Saturdays, and 1,600 on Sundays.
- Ridership is down 11% on weekdays and Saturdays and down 7% on Sundays compared to July 2023.
- Notes:
 - This slide shows only rides made via our MetroAccess paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. MetroAccess-eligible customers' rail and bus rides are counted in overall rail and bus ridership.



Metro Parking Transactions

- Weekday parking usage increased 15% compared to July 2023
 - Parking transactions grew the most at Loudoun Gateway station on the Silver Line, Morgan Blvd. station on the Blue and Silver Lines, and at Anacostia station on the Green Line.
- Notes:
 - Purple Line Tie-in and Red Line Construction began June 1, 2024. No Red Line service from Glenmont to Takoma Stations, with trains turning back at Fort Totten from 7/1/2024 – 8/31/2024. Takoma Station reopened 6/30/2024.
 - In 2023 Vienna and Dunn Loring stations were closed for track replacement and fiber-optic cable installation for most of the month and reopened on July 17th, 2023.
 - In 2023 Green Line stations between Fort Totten and Greenbelt closed on July 22nd for fiber-optic cable installation and track maintenance.



For more nuanced parking information, additional data can be found on the [WMATA Ridership Data Portal](#).

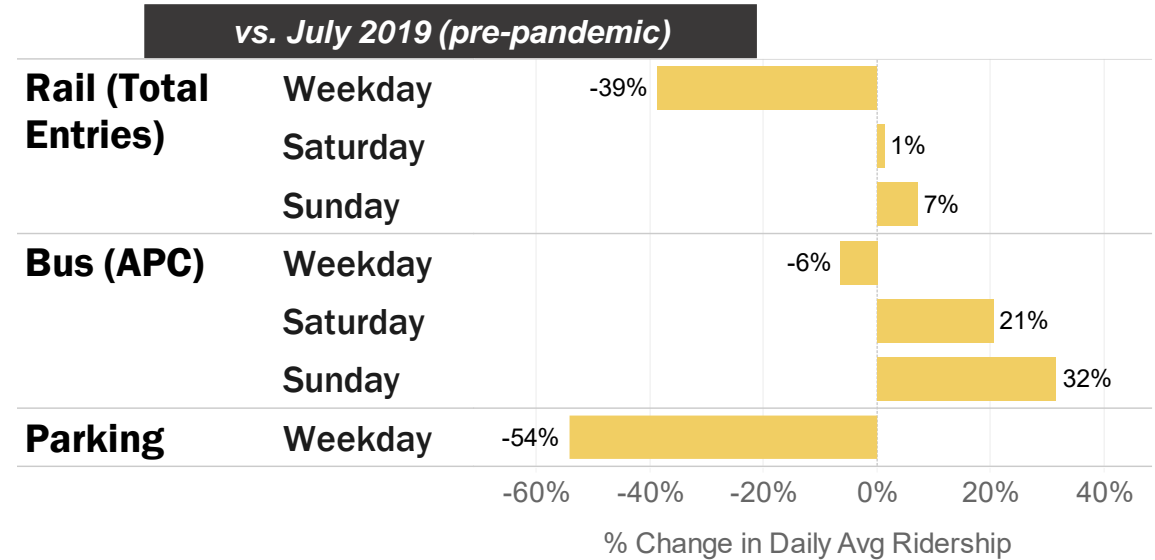
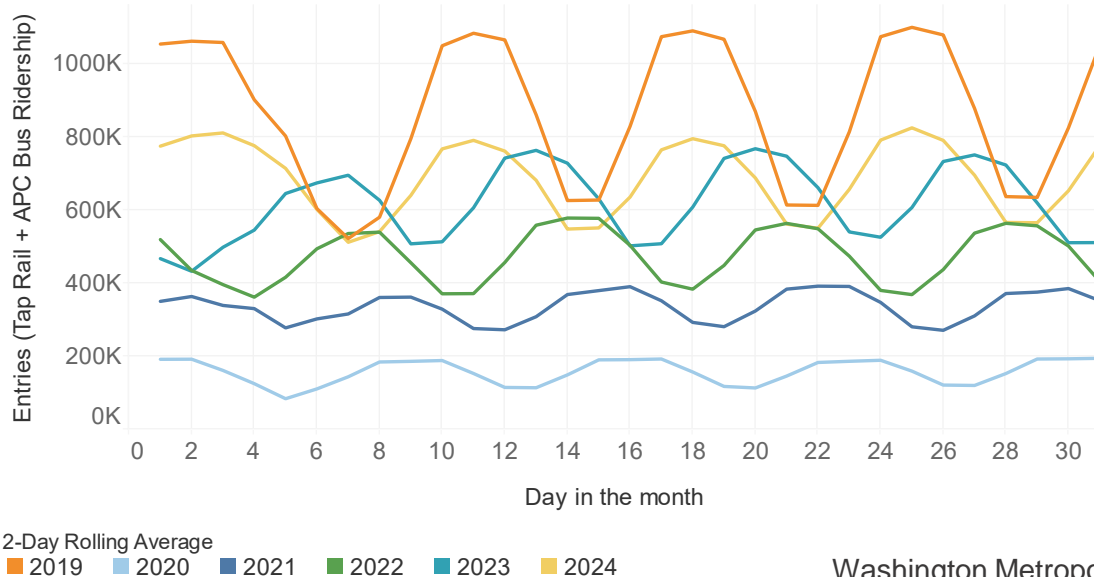


Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (May 2024 vs. May 2019):

- **Total** ridership was at 79% of pre-pandemic ridership overall, 74% of pre-pandemic levels on weekdays, 99% of pre-pandemic levels on Saturdays, and 34% above pre-pandemic levels on Sundays.
- **Rail** ridership was at 67% of pre-pandemic ridership overall, 61% of pre-pandemic levels on weekdays, 1% above pre-pandemic levels on Saturdays, and 7% above pre-pandemic levels on Sundays.
- **Bus** ridership was at 98% of pre-pandemic ridership overall, 94% of pre-pandemic levels on weekdays, 21% above pre-pandemic levels on Saturdays, and 32% above pre-pandemic levels on Sundays.
- **Parking** usage was at about 46% of pre-pandemic levels.

July Ridership over the Past Six Years



July 2019 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Total Entries)	647,000	266,000	183,000	16,037,000
Bus (APC)	401,000	211,000	164,000	10,881,000
Parking	39,000			965,000
MetroAccess	8,100	2,700	2,500	207,000

