

Metro Ridership Snapshot

January 2024

Washington Metropolitan Area Transit Authority

Table of Contents



Rail Ridership



Bus Ridership



Parking Utilization



[Online Ridership Data Portal](#)

Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **one year ago** unless noted as 'pre-pandemic' which then represents a comparison to four years ago. For more details, see [How to Use and Interpret Metro Ridership Data](#).

Bus ridership shown here is from Metro's automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. As of January 2024, year-over-year and pre-pandemic comparisons on rail are made with total ridership. Prior to January 2024, these comparisons were made using tap-only ridership. Parking utilization is from the farebox system.

Overall Ridership in January

Total Ridership

- Compared to January 2023, ridership increased by 16% overall, 28% on weekdays, 16% on Saturdays, and by less than 1% on Sundays.

Rail

- Compared to January 2023, ridership increased by 13% overall, 12% on weekdays, 6% on Saturdays, and 14% on Sundays.

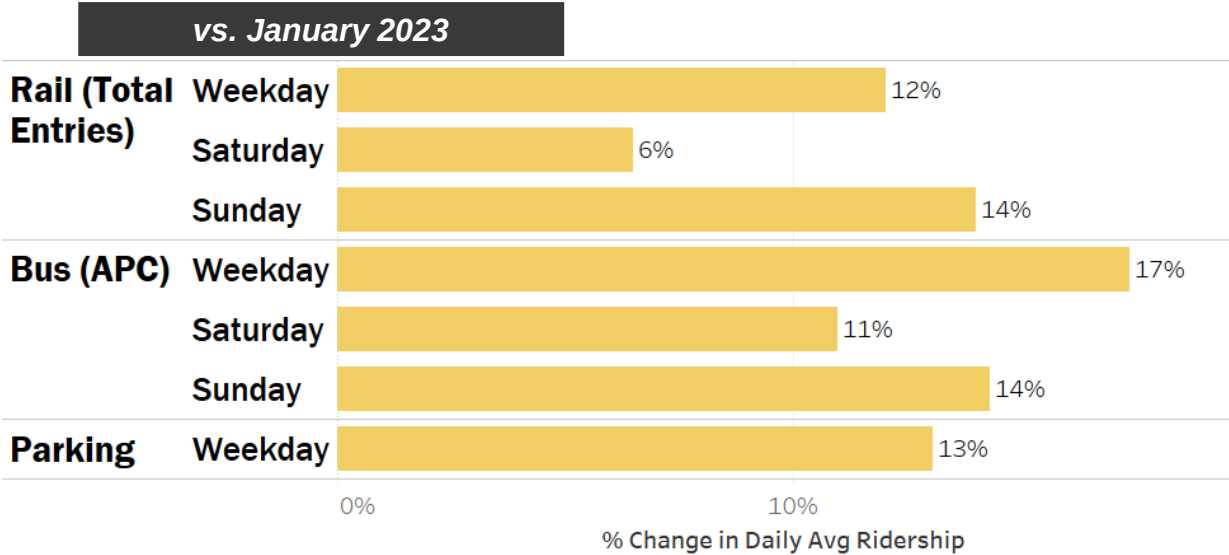
Bus

- Ridership has increased 19% overall, 17% on weekdays, 11% on Saturdays, and 14% on Sundays compared to January 2023.
 - Winter weather disrupted bus service January 15-17 and January 19-20 in 2024. There were no winter weather events in January 2023.

Parking

- Usage has increased by 13% compared to January 2023.

Rail and bus ridership grew throughout the month with a dip around the Martin Luther King Jr. Day holiday weekend.



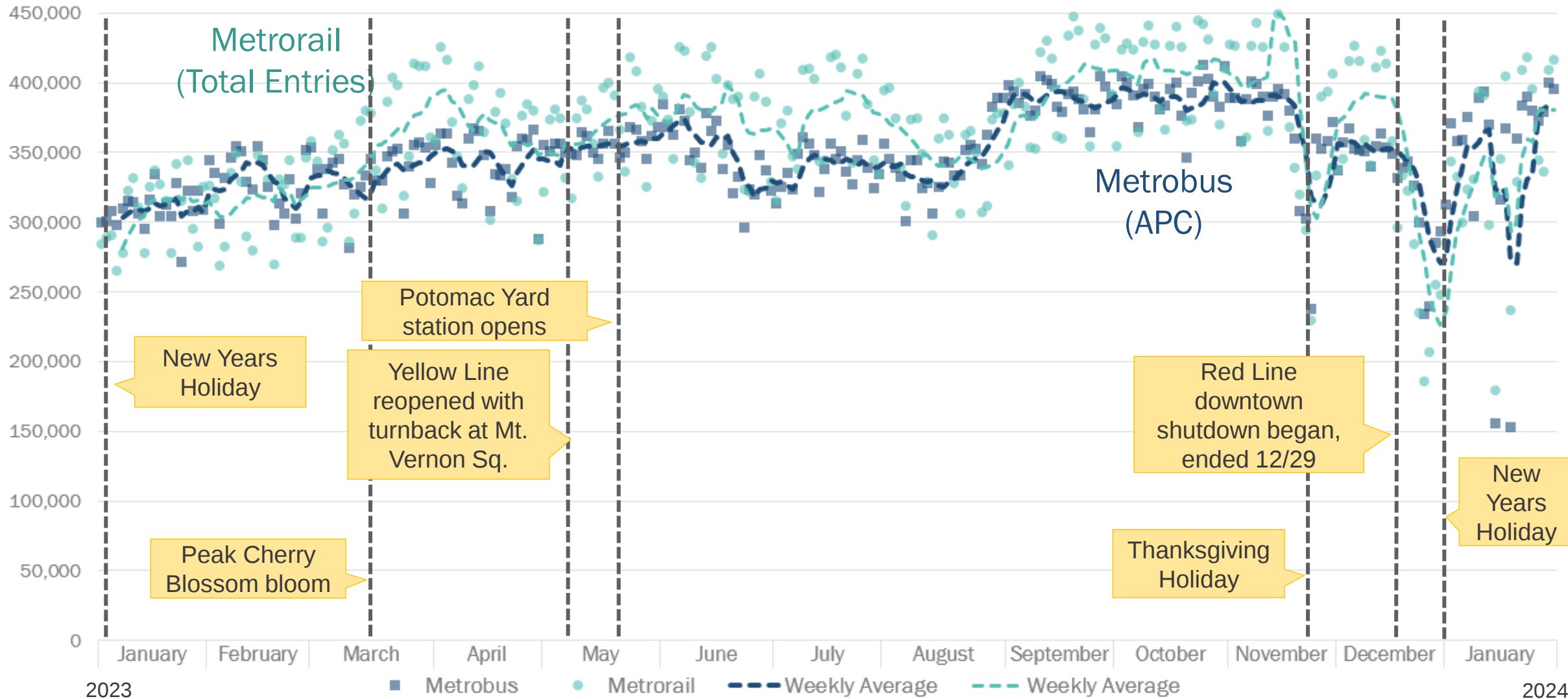
January 2024* Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Tap Entries)	311,000	184,000	135,000	8,040,000
Rail (Total Entries)	344,000	207,000	155,000	8,941,000
Bus (APC)	348,000	194,000	162,000	9,068,000
Parking	17,000			377,000
MetroAccess	4,600	1,800	1,500	112,000

*Correction: initial upload of this report showed average daily ridership from 2023 in this table, not 2024. The report has been updated to show 2024 averages.



Ridership Trends Over the Past Year

Riders Per Weekday

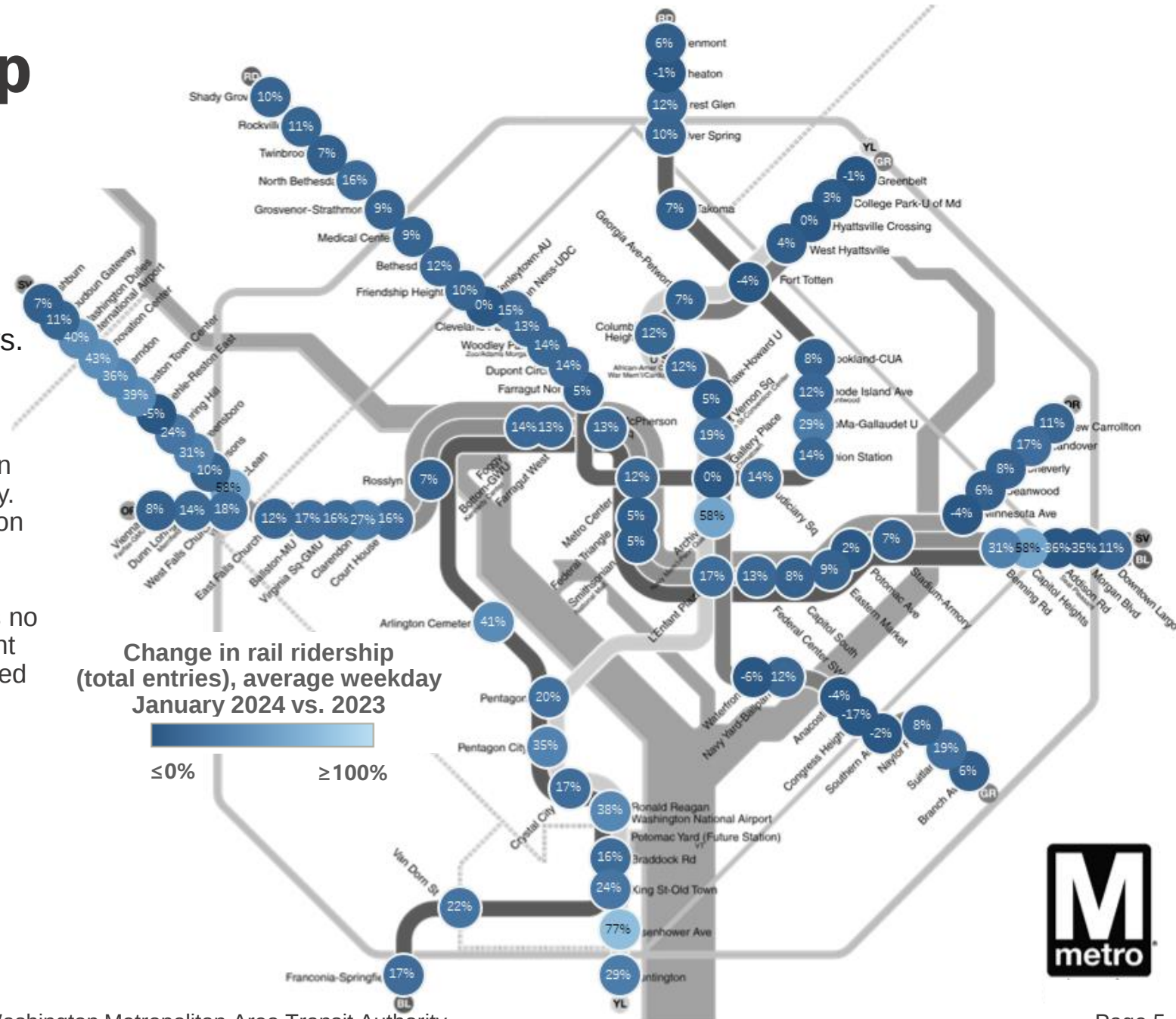


2024



Metrorail Ridership

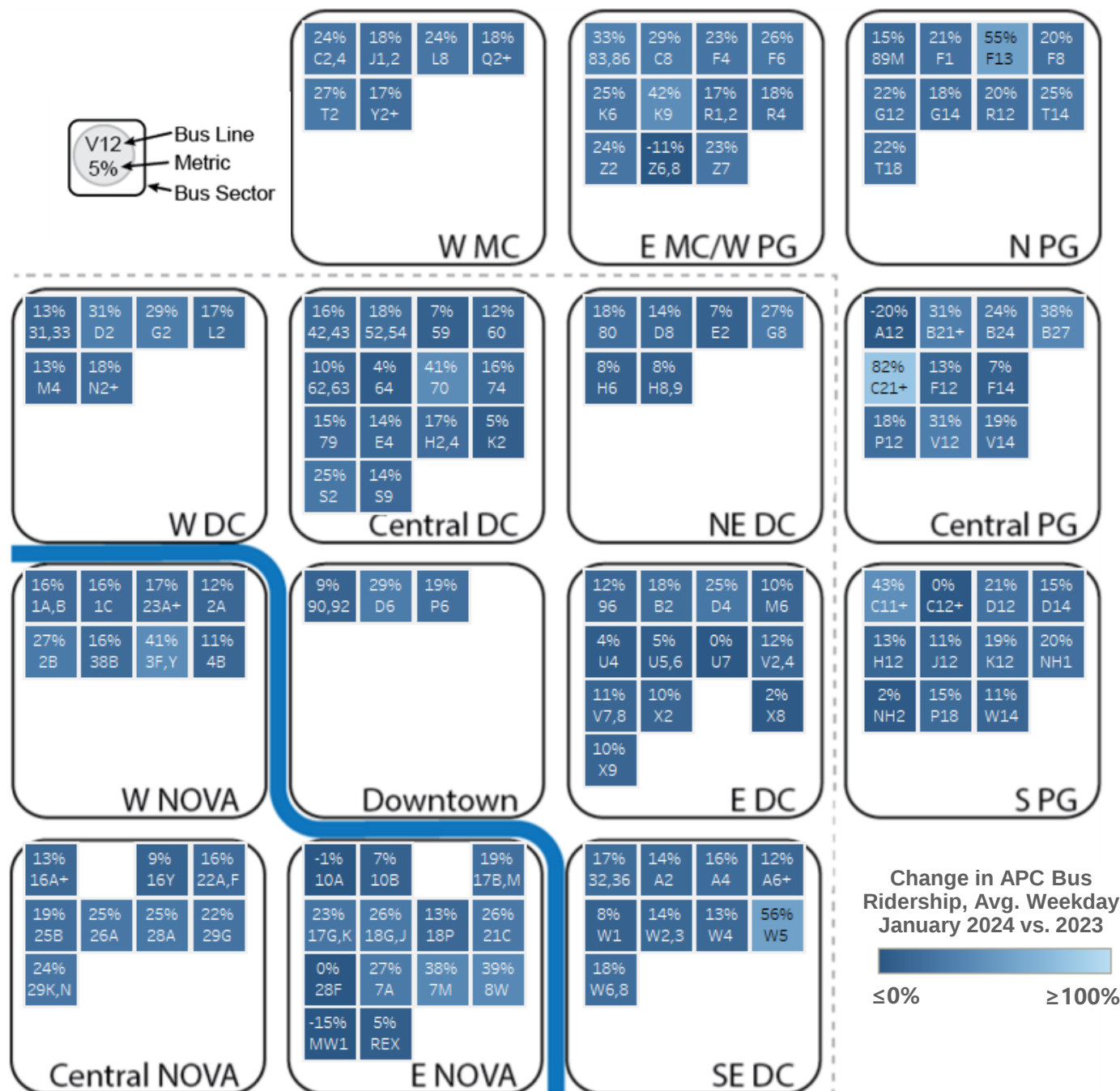
- Metrorail ridership is up 12% on weekdays, 6% on Saturdays, and 14% on Sundays compared to January 2023.
- Less than 1% of customer time was crowded on average with most crowding occurring on weekdays.
- Notes:
 - Potomac Yard station opened on May 19th, 2023. In January, the station saw 1,200 entries per weekday. Since there is not year-over-year data for this station yet it does not appear on this map.
 - In 2022, the Yellow Line Tunnel and Bridge Rehabilitation Project began 11/6 /2022. There was no Yellow Line service between Pentagon and L'Enfant Plaza stations. The Yellow Line remained suspended through May 2023, until these critical tunnel and bridge repairs were complete.



For more nuanced station information, additional data can be found on the [WMATA Ridership Data Portal](https://wmata.com/ridership-data-portal).

Metrobus Ridership

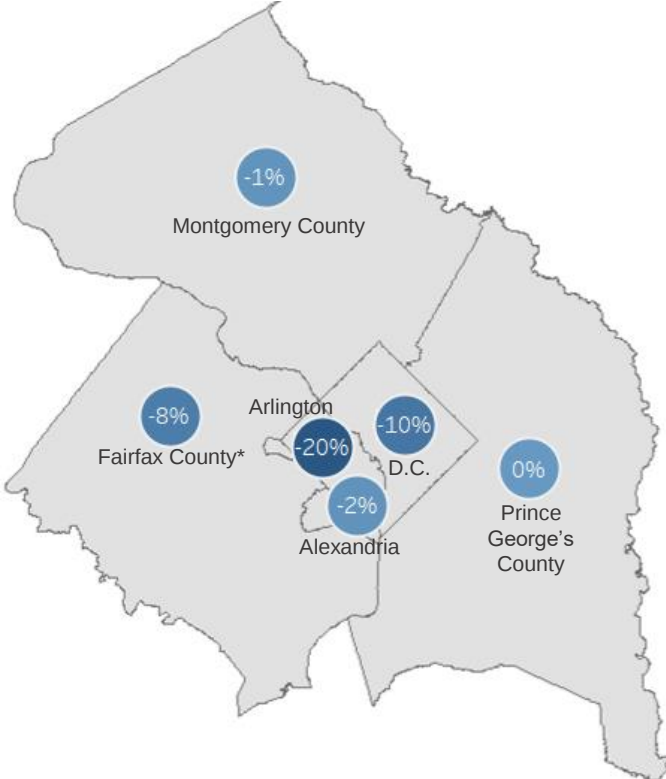
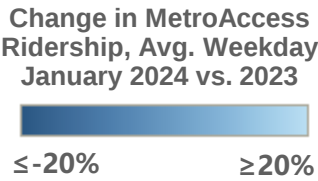
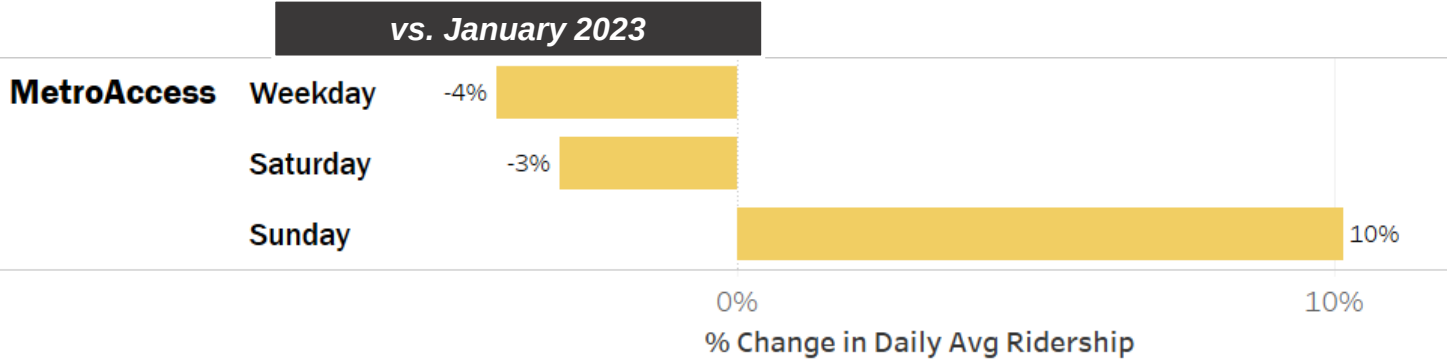
- Metrobus ridership is up 17% on weekdays, 11% on Saturdays, and 14% on Sundays compared to January 2023.
- About 4% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 23,000 total shuttle rides made in January 2024, serving customers on the Red Line between Noma-Gallaudet and Brookland on the weekend of 1/6 – 1/7 and between Takoma and Glenmont on the weekend of 1/27-1/28, and on the Blue, Orange, and Silver lines between Foggy Bottom and Arlington Cemetery/Clarendon on 1/12-1/15.
- Notes:
 - Winter weather disrupted bus service January 15-17 and January 19-20 in 2024. There were no winter weather events in January 2023.
 - In January 2023, bus service levels were around 93% of pre-Covid levels on weekdays, between 110-125% on weekends.
 - Current bus service levels are 103% of pre-Covid levels on weekdays, 125% pre-pandemic levels on Saturdays, and 143% above pre-pandemic levels on Sundays.



For more nuanced bus line information, additional data can be found on the [WMATA Ridership Data Portal](#). Bus ridership based on Automatic Passenger Counter data.

MetroAccess Ridership

- In January 2024 MetroAccess provided on average 4,600 paratransit rides on weekdays, 1,800 on Saturdays, and 1,500 on Sundays.
- Ridership is down 4% on weekdays, 3% on Saturdays, and up 10% on Sundays compared to January 2023.
- Notes:
 - This slide shows only rides made via our MetroAccess paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. MetroAccess-eligible customers' rail and bus rides are counted in overall rail and bus ridership.



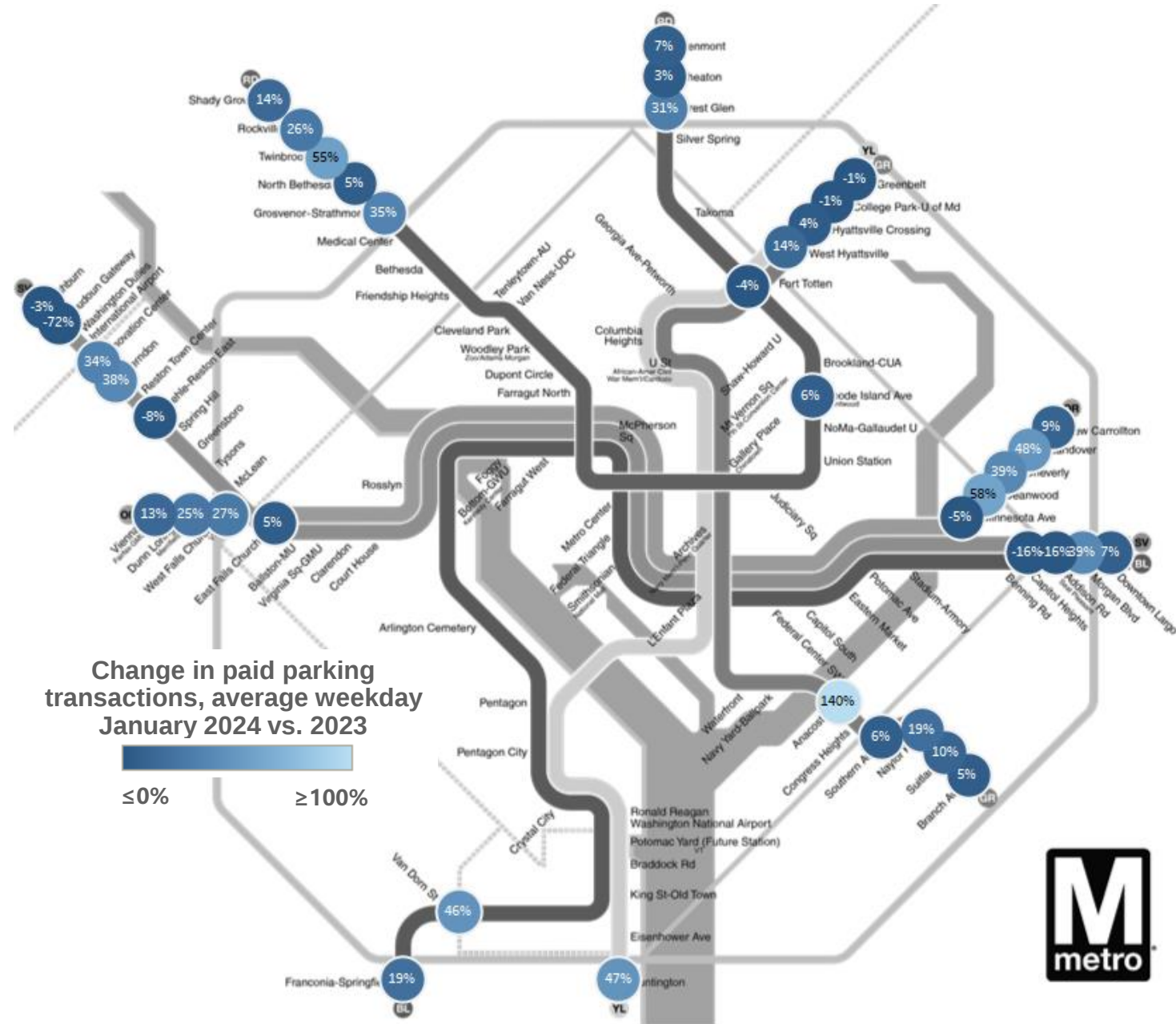
*Fairfax City and Falls Church are counted here as a part of Fairfax County



For more nuanced station information, additional data can be found on the [WMATA Ridership Data Portal](#).

Metro Parking Transactions

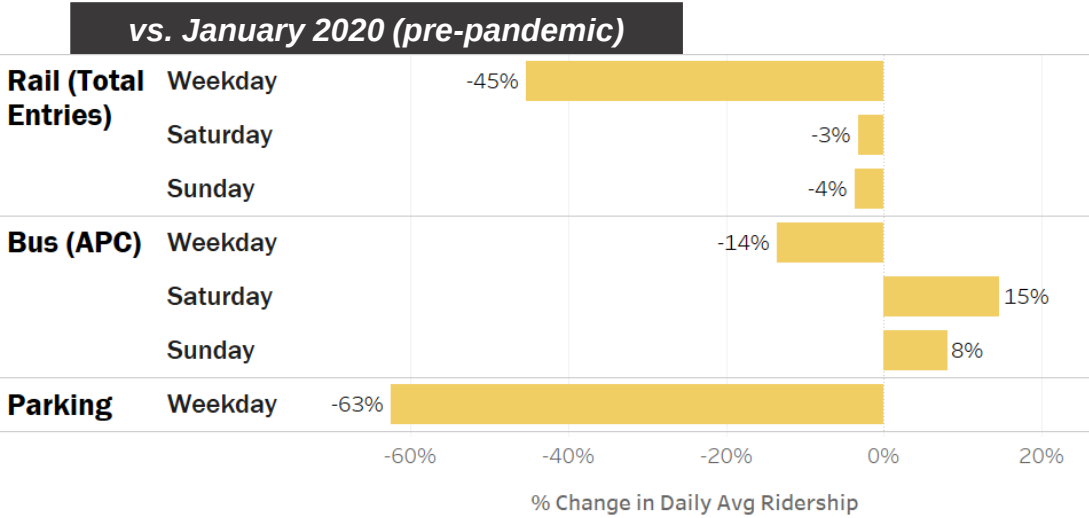
- Weekday parking usage increased 13% compared to January 2023
 - Parking transactions grew the most at Orange Line stations, at southern Blue and Yellow Line stations, and at Anacostia station on the Green Line.



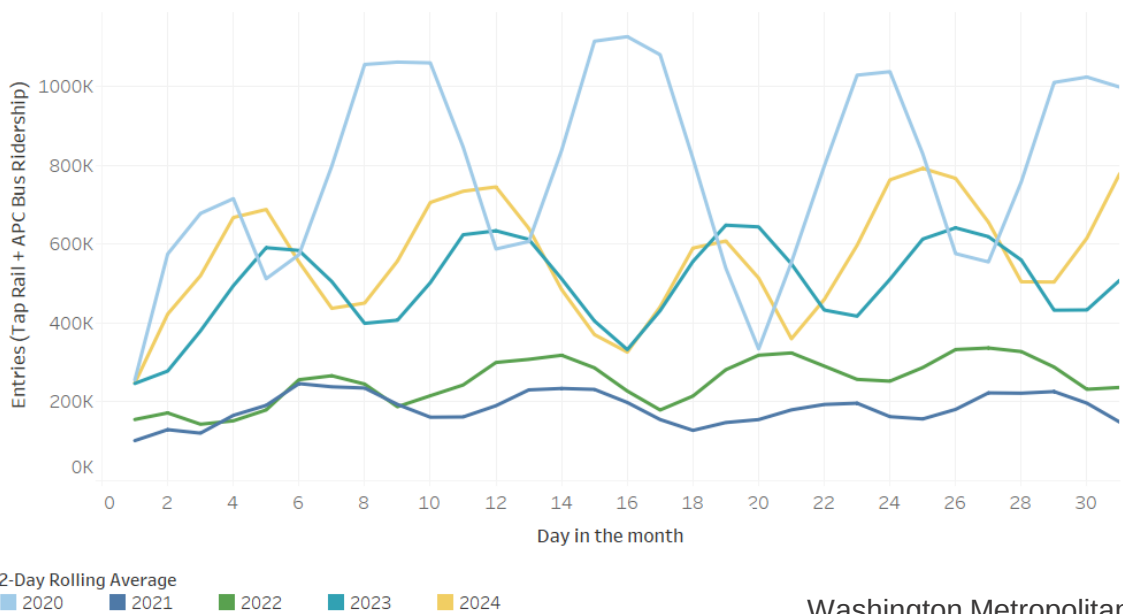
Pre-Pandemic Ridership Comparison

Current vs. pre-pandemic levels (January 2024 vs. January 2020):

- **Total** ridership was at 72% of pre-pandemic ridership overall, 67% of pre-pandemic levels on weekdays and 5% *above* pre-pandemic levels on weekends.
- **Rail** tap ridership was at 59% of pre-pandemic ridership overall, 55% of pre-pandemic levels on weekdays, 96-97% of pre-pandemic levels on weekends.
- **Bus** ridership was at 92% of pre-pandemic ridership overall, 86% of pre-pandemic levels on weekdays, 15% above pre-pandemic levels on Saturdays, and 8% above pre-pandemic levels on Sundays.
- **Parking** usage was at about 37% of pre-pandemic levels.



January Ridership over the Past Five Years



January 2020 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Total Entries)	629,000	214,000	161,000	15,076,000
Bus (APC)	403,000	169,000	150,000	9,896,000
Parking	48,000			1,002,000
MetroAccess	7,300	2,400	2,400	173,000