

# Metro Ridership Snapshot

February 2024



Washington Metropolitan Area Transit Authority

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Note: Percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **one year ago** unless noted as ‘pre-pandemic’ which then represents a comparison to four years ago. For more details, see [How to Use and Interpret Metro Ridership Data](#).

Bus ridership shown here is from Metro’s automatic passenger counters (APCs), in both current and baseline months. Beginning September 2023, Metro shifted the method for processing APC data that is shown in this report. All historical data was reprocessed, and reports going back to July 2023 have been restated with the updated data. For Metrorail ridership prior to January 2023, Metro reported only tap ridership, which understated the total number of riders. The completion of the installation of new faregates in January 2023 enabled Metro to report total (tap and non-tap) ridership. As of January 2024, year-over-year and pre-pandemic comparisons on rail are made with total ridership. Prior to January 2024, these comparisons were made using tap-only ridership. Parking utilization is from the farebox system.



# Overall Ridership in February

## Total Ridership

- Compared to February 2023, ridership increased by 24% overall, 24% on weekdays, 21% on Saturdays, and 22% on Sundays.

## Rail

- Compared to February 2023, ridership increased by 27% overall, 22% on weekdays and Saturdays and 20% on Sundays.

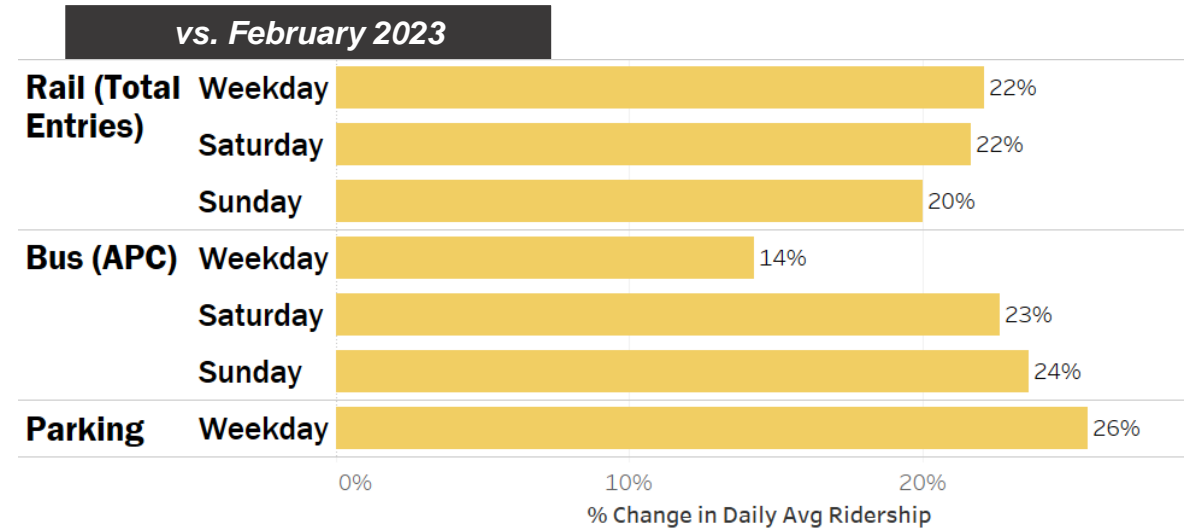
## Bus

- Ridership has increased 21% overall, 14% on weekdays and 23-24% on weekends compared to February 2023.

## Parking

- Usage has increased by 26% compared to February 2023.

**Rail and bus ridership stayed stable throughout the month, and both modes grew weekend ridership as much as or more than weekday ridership year-over-year.**



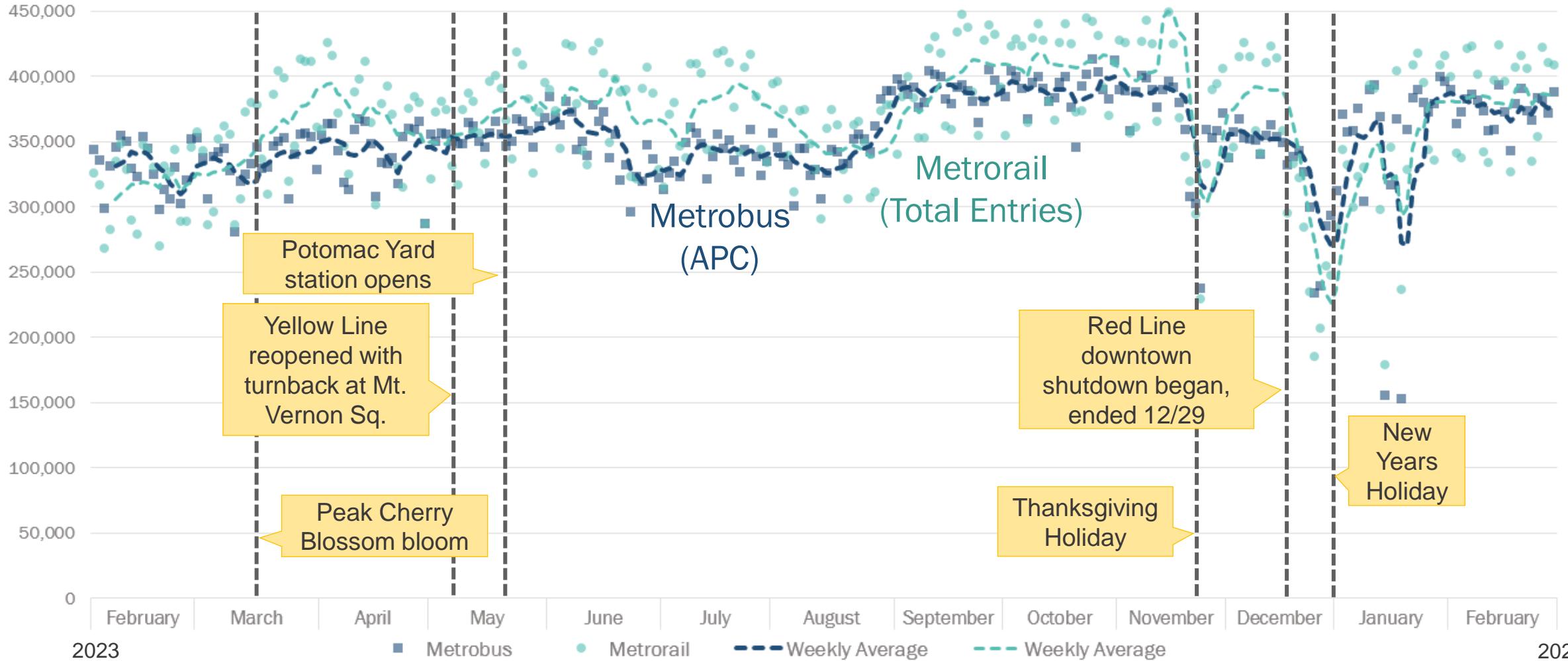
February 2024* Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Tap Entries)	356,000	210,000	156,000	8,763,000
Rail (Total Entries)	385,000	231,000	174,000	9,538,000
Bus (APC)	377,000	231,000	174,000	9,429,000
Parking	20,000			399,000
MetroAccess	4,800	2,000	1,700	113,000

\*Correction: initial upload of this report showed average daily ridership from 2023 in this table, not 2024. The report has been updated to show 2024 averages.



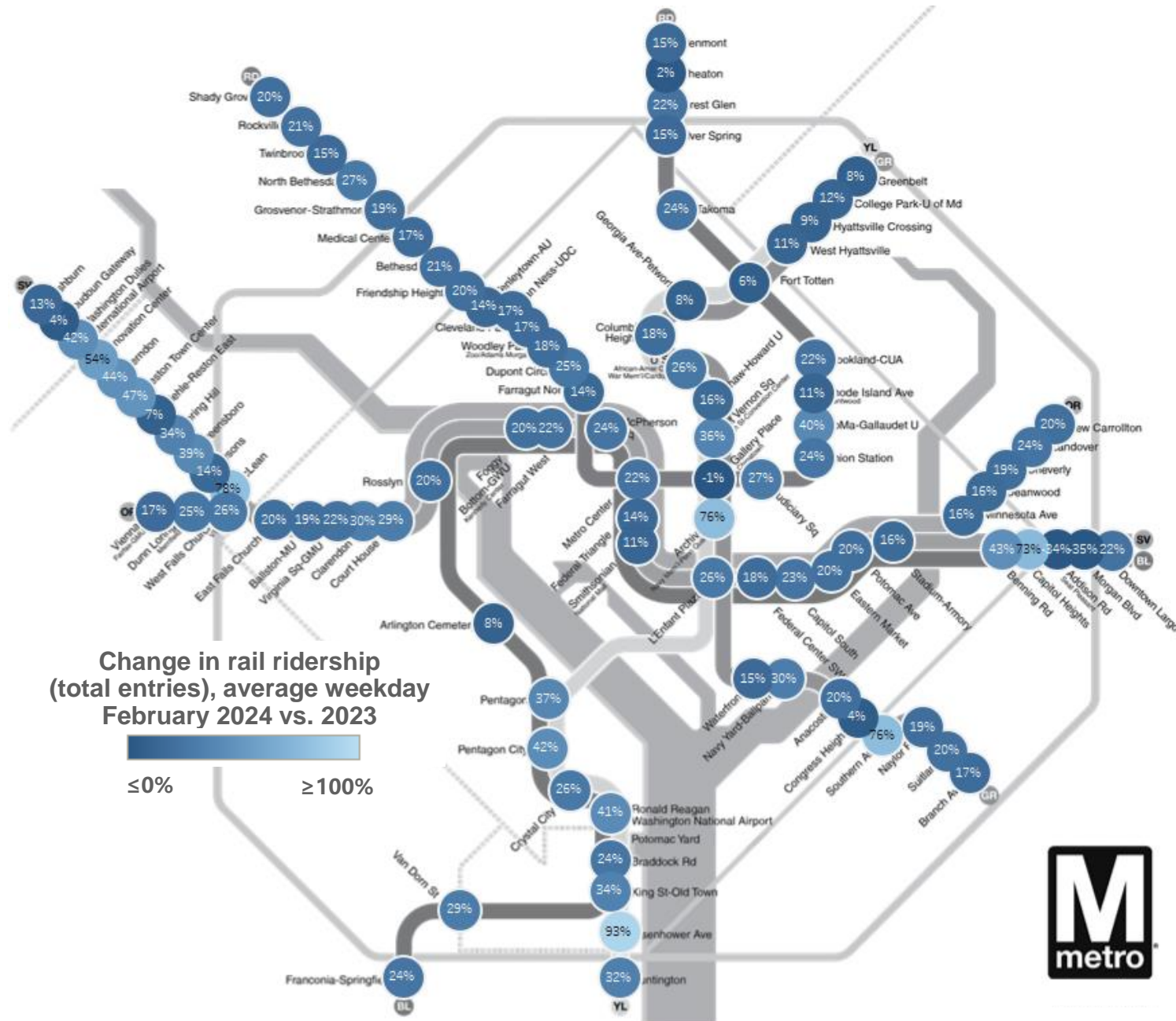
# Ridership Trends Over the Past Year

Riders Per Weekday



# Metrorail Ridership

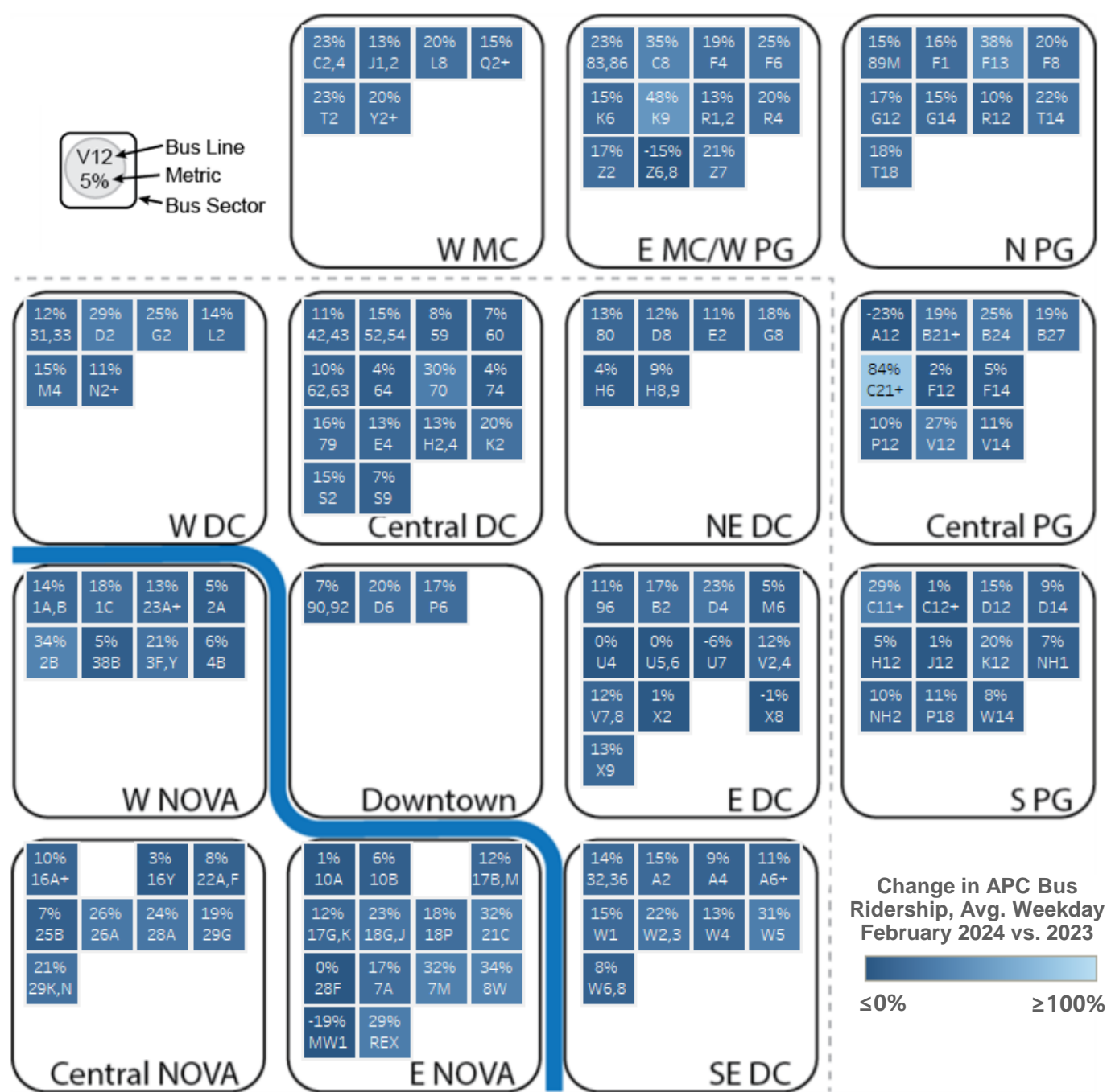
- Metrorail ridership is up 22% on weekdays and Saturdays and 20% on Sundays compared to February 2023.
- Less than 1% of customer time was crowded on average with most crowding occurring on weekdays.
- Notes:
  - Potomac Yard station opened on May 19<sup>th</sup>, 2023. In February, the station saw 1,300 entries per weekday. Since there is not year-over-year data for this station yet it does not appear on this map.
  - The Yellow Line Tunnel and Bridge Rehabilitation Project began 11/6/2022. There was no Yellow Line service between Pentagon and L'Enfant Plaza stations in February 2023. The Yellow Line remained suspended through May 2023, until these critical tunnel and bridge repairs were completed.



For more nuanced station information, additional data can be found on the [WMATA Ridership Data Portal](#).

# Metrobus Ridership

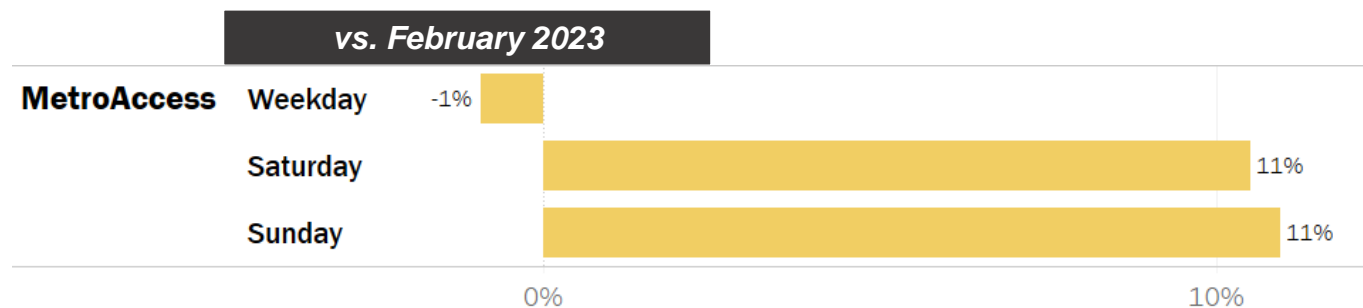
- Metrobus ridership is up 14% on weekdays and 23-24% on weekends compared to February 2023.
- About 5% of stop events were above crowding thresholds with more crowding on weekdays.
- There were approximately 64,000 total shuttle rides made in February 2024, serving customers on the Red Line between Dupont Circle and Van Ness on the weekend of 2/3-2/4, between Takoma and Rhode Island on the weekend of 2/10-2/11, and between Van Ness and Medical Center on the weekend of 2/24-2/25.



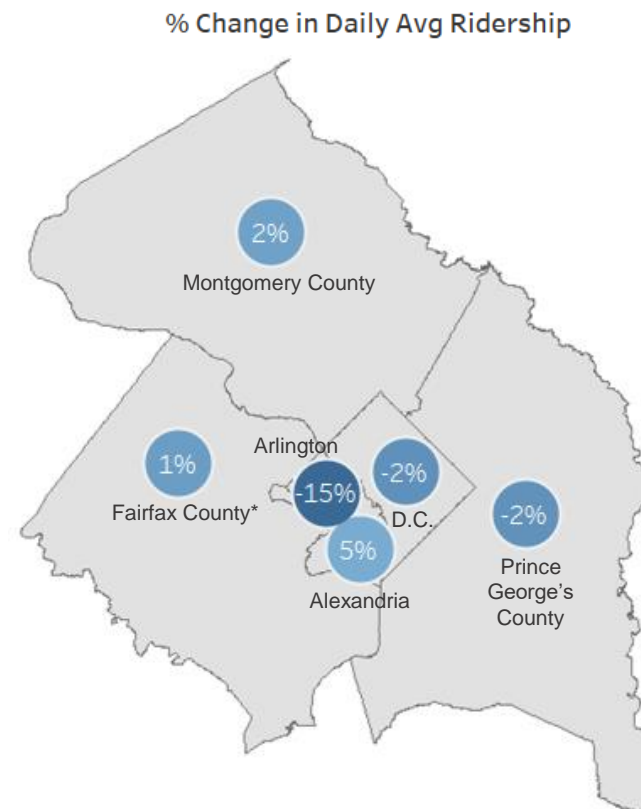
For more nuanced bus line information, additional data can be found on the [WMATA Ridership Data Portal](#). Bus ridership based on Automatic Passenger Counter data.

# MetroAccess Ridership

- In February 2024 MetroAccess provided on average 4,800 paratransit rides on weekdays, 2,000 on Saturdays, and 1,700 on Sundays.
- Ridership is down 1% on weekdays and up 11% on weekends compared to February 2023.
- Notes:
  - This slide shows only rides made via our MetroAccess paratransit service. Trips provided through our Abilities-Ride program are not reflected in these numbers. MetroAccess-eligible customers' rail and bus rides are counted in overall rail and bus ridership.



**Change in MetroAccess Ridership, Avg. Weekday February 2024 vs. 2023**



\*Fairfax City and Falls Church are counted here as a part of Fairfax County

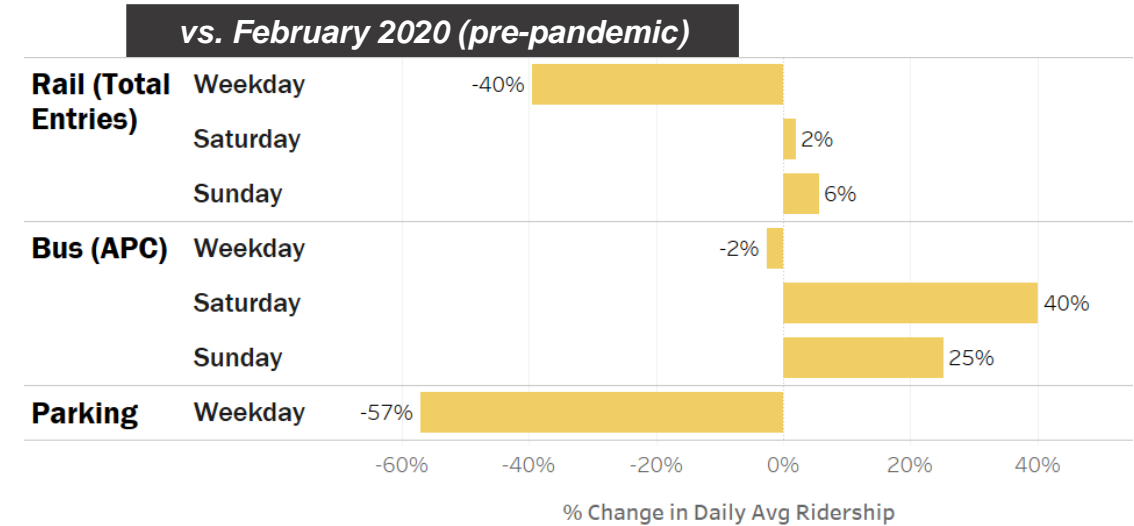




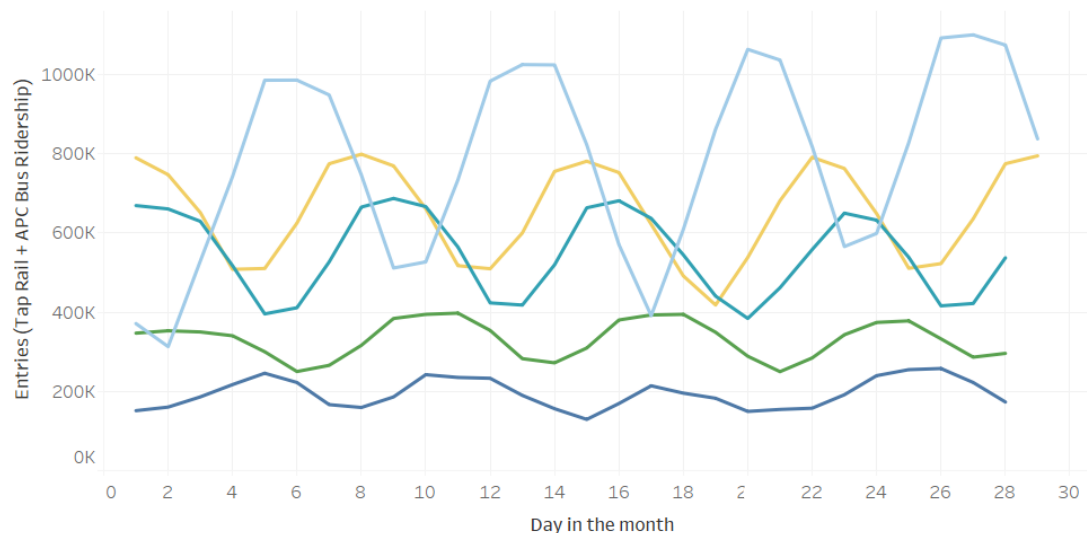
# Pre-Pandemic Ridership Comparison

## Current vs. pre-pandemic levels (February 2024 vs. February 2020):

- **Total** ridership was at 83% of pre-pandemic ridership overall, 78% of pre-pandemic levels on weekdays, 17% above pre-pandemic levels on Saturdays, and 28% above pre-pandemic levels on Sundays.
- **Rail** ridership was at 67% of pre-pandemic ridership overall, 60% of pre-pandemic levels on weekdays, 2% above pre-pandemic levels on Saturdays, and 6% above pre-pandemic levels on Sundays.
- **Bus** ridership was 7% above pre-pandemic ridership overall, 98% of pre-pandemic levels on weekdays, 40% above pre-pandemic levels on Saturdays, and 25% above pre-pandemic levels on Sundays.
- **Parking** usage was at about 43% of pre-pandemic levels.



February Ridership over the Past Five Years



February 2020 Averages	Weekday	Saturday	Sunday	Total Ridership
Rail (Total Entries)	637,000	226,000	164,000	14,144,000
Bus (APC)	386,000	165,000	151,000	8,811,000
Parking	46,000			881,000
MetroAccess	7,500	2,600	2,500	170,000

